



PARCEL PRO™

A UPS Capital Company

The craftsmanship is flawless.
Shouldn't the protection be, too?



- Insurance coverage up to \$150,000 per package in the U.S.; up to \$100,000 to and from select countries
- Extensive industry expertise and security best practices
- Robust technology solutions and automated tools ensure easy, secure shipping
- Multi-carrier service
- Fast, easy claims process
- Dedicated customer support

End-to-end, white-glove protection for luxury goods.

Every one of your products is valuable, so there's a lot riding on each package you ship. Not only the value of the goods, but your reputation. It doesn't matter whether you're selling diamond-bezeled precision watches, distributing fine gems or retailing timeless, one-of-a-kind pieces, you simply don't rest until your goods are safely in the hands of your customers.

Parcel Pro™ can help you navigate the risks and nuances of shipping luxury goods. From best-in-class risk mitigation practices, to secure pickup and delivery*, to world-class customer service in the event of a delay or loss, our insurance and shipping experts are with you every step of the way. So you'll always have the peace of mind that your high-value shipments are protected. Whether they're going across town, or across the world.

Everything is simpler and safer with Parcel Pro.

We're experts in shipping and insuring luxury jewelry, loose stones and wristwatches. We understand your business and the risks you face. Most importantly, we're as passionate about what we do as you are about what you do. That's why we work closely with you to customize just the right solution to protect your business, your customers and your reputation.

Best practices to mitigate risk.

You expect affordable, secure delivery. We help protect your shipments with a combination of insured transportation, secure pickup and delivery, proprietary risk-mitigation tools and security best practices.

- Sensitive-word deletion on labels, auto re-routing of shipments from high-theft areas and address validation help avoid loss.
- Secure, guard pickup and delivery in major jewelry markets provide added security.
- Proactive package tracking identifies potential delays and keeps you informed of key milestones.

Tools to simplify shipping.

Our technology makes shipment processing easy and gives you the flexibility to choose what works best for your unique business.

- Parcelpro.com offers robust features like email label creation, vendor account access, branded email templates and tracking.
- A mobile app allows you to ship and insure valuable shipments, manage your account and access web tools from your smartphone or mobile device.
- API and PLUG-IN solutions integrate with your website or IT systems to offer seamless shipment processing.
- Free automated export declaration helps simplify paperwork on U.S. exports.

World-class service to help you relax.

From secure, guarded pickup and delivery* to in-transit communication, Parcel Pro offers premium levels of service to ensure your shipment is safe, and you're always in the loop.

- Local service centers are conveniently located in major jewelry districts worldwide, so we're right there for last-minute drop-offs or pickups.
- Customer service and claims professionals assist with the claims process, from notification of carriers and document gathering to direct communication with insurance underwriters.
- Proactive package monitoring and carrier communications minimize delivery delays and risks.

Premium service and comprehensive protection.

We understand the unique needs and risks specific to the jewelry industry. Our white-glove service provides unparalleled security, delivery reliability and customer support to retailers, wholesalers, manufacturers and collectors. With Parcel Pro, you can spend less time worrying about safely shipping your products and more time growing your business.

Service centers in major jewelry districts

- Chicago
- Los Angeles
- Miami
- New York
- San Francisco
- Hong Kong
- Bangkok
- Singapore
- Tokyo



To learn more about Parcel Pro, contact us at 888.683.2300 or visit us at parcelpro.com.

*Only in major jewelry centers

Insurance coverage is provided under a policy issued by an authorized insurance company to Parcel Pro, Inc. Terms, restrictions and conditions apply. Please speak to a sales representative for more details.

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