Snow College Faculty

System User

The faculty members of Snow College will be one group of users for scheduling system. They would like to reserve rooms for classes, class activities, and events.

Problems	Needs	Goals
-Knowing room details such as, technology in room, room capacity, room setup -Knowing how to schedule a room -Knowing which rooms are available	-Needs to access information about room availability -Need information about how to schedule rooms and who to contact -Need the ability to make reservations easily -Need up to date information about the room in question (problems with room technology) -Need to be able to pick room that suits their needs	-Work less to schedule a room by saving time and energy required to do so -Simplify the process -Have more control over the choice of room
Demographics -Snow College faculty members, such as professors or snow college staff -May or may not be tech savvy -Wide age range of users and technological capabilities	**Context** -A faculty member who wishes to schedule a room must find and contact a room scheduling manager either through a phone call, email, or face-to-face conversation -No software is utilized by faculty members for the current system implementation	**Fears** -That they can't find an adequate room for their needs. -That there are technical problems with the room that haven't been reported or addressed