

Johnathan Steel

age: 32

residence: Manti, Utah

education: College Degree

occupation: Snow College Scheduling Administrator

marital status: Married



I think this idea could work, I just need to put more energy into it.

Johnathan is a good employee, and wants to do his job well, but not have to work extra hours away from his family. He likes to help people, and excel at whatever he does.

Comfort With Technology

INTERNET



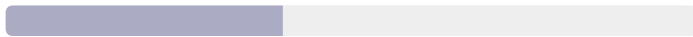
SOFTWARE



MOBILE APPS



SOCIAL NETWORK



Needs

- Ability to manage/override Building Managers.
- Ability to view all reservations and information.
- Access to all room feedback.
- Ability to schedule room maintenance.
- Ability to update room status.

Values

- Efficiency
- Fulfill responsibilities

Criteria For Success:

Keep the room reservation system running smoothly. Keep the building administrators in check. Keep room information up to date, and make sure any room issues get taken care of.

Wants

- A system that is easy to use and maintain.
- A system that is as automated as possible.
- Notifications of any serious issues.

Fears

- The system will crash and he will be blamed.
- He won't be able to keep up with the job.
- Overlook a problem with a room.
- Fail to schedule repairs.
- Failure to notify users of room issues.