

Student



System User

The student of Snow College will be the one group of users of the scheduling system. They would like to reserve rooms for club meetings, study groups, etc.

Problems

- Knowing how to schedule a room
- Knowing which rooms are available
- Getting kicked out of reserved rooms
- Finding who to talk to to reserve a room

Needs

- Needs to access information about room availability
- Need information about how to schedule rooms and who to contact
- Make reservations easily

Goals

- Save time and effort by replacing the current system
- Motivation: simplify the process
- Have an overview of the scheduling system

Demographics

- Snow college campus
- Most are tech savvy
- Interested in seeing a software implementation
- Wide age range

Context

- Use the software on a PC or mobile app
- review current room reservations
- need to be able to reserve room at the last minute

Fears

- Fears that they will get kicked out of the room they reserved
- Difficult to understand process of scheduling rooms