

SUPR-Q – Survey

Name: Natalia Torre Reyes

1. The website is easy to use

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

2. It is easy to navigate within the website.

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

3. I feel comfortable making payments on the website.

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

4. I will likely return to the website in the future.

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

5. I find the website to be attractive.

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

6. The website has a clean and simple presentation

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

7. How likely are you to recommend this website to a friend or colleague?

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

8. The information on the website is credible

| | | | | |
|-------------------|---|---|---|----------------|
| Strongly disagree | | | | Strongly agree |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |

9. The information on the website is trustworthy.

| | | | | |
|-------------------|---|----------------|---|---|
| Strongly disagree | | Strongly agree | | |
| | | | | x |
| 1 | 2 | 3 | 4 | 5 |