

SUPR-Q – Survey

Name:

1. The website is easy to use

Strongly disagree					Strongly agree
1	2	3	4	5	

2. It is easy to navigate within the website.

Strongly disagree					Strongly agree
1	2	3	4	5	

3. I feel comfortable making payments on the website.

Strongly disagree					Strongly agree
1	2	3	4	5	

4. I will likely return to the website in the future.

Strongly disagree					Strongly agree
1	2	3	4	5	

5. I find the website to be attractive.

Strongly disagree					Strongly agree
1	2	3	4	5	

6. The website has a clean and simple presentation

Strongly disagree					Strongly agree
1	2	3	4	5	

7. How likely are you to recommend this website to a friend or colleague?

Strongly disagree					Strongly agree
1	2	3	4	5	

8. The information on the website is credible

Strongly disagree					Strongly agree
1	2	3	4	5	

9. The information on the website is trustworthy.

Strongly disagree					Strongly agree
1	2	3	4	5	