

SUPR-Q – Survey

Name: Victoria von Reitzenstein Rendón

1. The website is easy to use

Strongly disagree				Strongly agree
				X
1	2	3	4	5

2. It is easy to navigate within the website.

Strongly disagree				Strongly agree
				X
1	2	3	4	5

3. I feel comfortable making payments on the website.

Strongly disagree				Strongly agree
			X	
1	2	3	4	5

4. I will likely return to the website in the future.

Strongly disagree				Strongly agree
		X		
1	2	3	4	5

5. I find the website to be attractive.

Strongly disagree					Strongly agree
			X		
1	2	3	4	5	

6. The website has a clean and simple presentation

Strongly disagree					Strongly agree
				X	
1	2	3	4	5	

7. How likely are you to recommend this website to a friend or colleague?

Strongly disagree					Strongly agree
			X		
1	2	3	4	5	

8. The information on the website is credible

Strongly disagree					Strongly agree
				X	
1	2	3	4	5	

9. The information on the website is trustworthy.

Strongly disagree		Strongly agree		
				X
1	2	3	4	5