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September 9, 2008

RAPID RESPONSE WORKFORCE PROGRAMS

Chong-Anna Canfora, Director
Rapid Response Section
Michigan Department of Labor & Economic Growth
611 West Ottawa Street, 4th Floor
P.O. Box 30004
Lansing, Michigan 48909

Dear Ms. Canfora:

Following is information that may be required to fulfill the Worker Adjustment and Retraining Notification (WARN) Act. Effective September 9, 2008, employees were notified that 37 displacements will occur in the Citizens Bank Check Encoding Group located at 328 S. Saginaw Street, Flint, Michigan.

For additional information please contact:

Laura Hobson Corporate Compensation & Reward Manager Citizens Bank 328 S. Saginaw Street Mail Code 001045 Flint, Michigan 48502

Phone: 810-768-4797

Sincerely,

William R. Hartman President and Chief Executive Officer

Citizens Bank