

# American Airlines

January 11, 2007

Kevin E. Cox  
Vice President  
State and Community Affairs

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OHIO DEPARTMENT  
JOB & FAMILY SERVICES

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OFFICE OF  
WORKFORCE DEVELOPMENT

Helen E. Jones-Kelley  
Ohio Department of Job & Family Services  
Rapid Response Section, Bureau of WIA  
4020 E. Fifth Avenue  
Columbus, OH 43219

Re: Worker Adjustment and Retraining Notification (WARN) Act Notice

Dear Ms. Jones-Kelley:

As you know, during the past several years American has been seriously challenged by a number of adverse economic conditions. We are working hard to help American return to profitability and ensure our long-term competitiveness in accordance with the Turnaround Plan launched by our CEO.

In October of 2007 we were notified that the Bartlett Building located at 15400 E. 4<sup>th</sup> Street in Cincinnati, Ohio will close, requiring American Airlines and other tenants to vacate the premises. After much thought and consideration the decision has been made to close the Central Reservations Office (CRO) which occupies several floors of the Bartlett Building. The closure is effective on August 15, 2008.

We have offered CRO employees several options as a result of the closure of the reservations office. Those options include positions as home based reservations sales representatives, 5 and 10 years extended leave packages, relocations and layoff options. Regrettably, there may be employees who suffer an "employment loss" as defined by WARN. Although there are approximately 477 employees at the CRO, at this point in time we do not know how many employees may suffer employment loss, because the options mentioned earlier in this letter will allow employees to make plans as early as February, 2008.

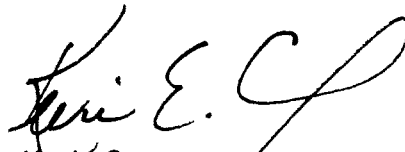
Our Cincinnati Reservations Office is located at the following address:

American Airlines  
Central Reservations Office  
1500 E. 4<sup>th</sup> Street  
Cincinnati, Ohio 45202

Should there be any involuntary reductions in force it will be governed by the applicable terms of any collective bargaining agreements and/or corporate policy, including the seniority lists and any provisions regarding "bumping rights." At this time, the closure of the Central Reservations Office is expected to be permanent.

This letter contains all relevant information that we have at this time. If you have any questions, please feel free to contact Tiffany Schildge at 817 963-7684.

Sincerely,



Kevin Cox  
Vice President - State and Community Affairs