

Human Resources



December 3, 2009

Verizon Wireless
One Verizon Way
Basking Ridge, NJ 07920

By Overnight Delivery and Fax to (614) 728-5938

Mr. Michael Valentine
Rapid Response Program Coordinator
Ohio Dept. of Job & Family Services
Bureau of Workforce Services
4020 East Fifth Ave
P.O. Box 1618
Columbus, 43216-1618

By Overnight Delivery

Mr. Douglas G. Lumpkin
Director
Ohio Dept. of Job & Family Services
30 East Broad Street, 32nd Floor
Columbus, OH 43215-3414

RECEIVED
OHIO DEPARTMENT
OF JOB & FAMILY SERVICES
2009 DEC -8 A 8:51
OFFICE OF
WORKFORCE DEVELOPMENT

**RE: Permanent Closing of the Verizon Wireless Customer Service Call Center in
Maumee, Ohio**

Dear Mr. Valentine and Mr. Lumpkin:

As required by the federal Worker Adjustment and Retraining Notification (WARN) Act and Ohio law, please be advised that Cellco Partnership d/b/a Verizon Wireless ("Verizon Wireless") will be closing its Customer Service Call Center at 360 West Dussel Drive, Maumee, Ohio effective close of business April 3, 2010. This will be a permanent closure of the Customer Service Call Center at that location.

This closure of the Customer Service Call Center will result in the termination of employment of approximately two-hundred-thirty-four (234) Verizon Wireless employees in Maumee effective close of business April 3, 2010. The following job classifications and approximate numbers of employees within each classification who will be affected by the closure are as follows:

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Account Manager-Indirect	1
Administrative Assistant	2
Assoc Dir-Customer Service	1
Associate-Business Sales	2
Consultant-Data Sales	1
Coord-Customer Service	14
Dir-Customer Service	1
District Mgr-Retail Sales	1
Rep-Customer Service	162
Sr Rep-Customer Service	32
Supv-Customer Service	14
Technical Analyst	1
Trainer-Customer Service	2
	<hr/>
	234

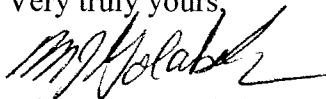
None of the affected employees have "bumping" rights within Verizon Wireless. Further, a collective bargaining agent does not represent these employees. The employees may seek to locate alternative employment within Verizon Wireless.

In compliance with the WARN Act and Ohio law, the affected employees at the Maumee location are being and/or will be provided the requisite sixty (60) day notice of job loss (or pay in lieu of notice).

You may contact Jackie Underwood, Director-Human Resources, at 248-915-3868 for additional information regarding the closing of the Company's affected Maumee location.

A concurrent notification is being provided to the Mayors of Maumee and Toledo.

Very truly yours,



Michael J. Golabek
Executive Director-Employee Relations