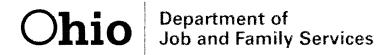
Date Received	May 13, 2011		
Company Name	PCCW Teleservices (US), Inc.		
Location (City/County)	Marietta, Washington County		
Number of Affected Workers	74		
Layoff Date(s)	Beginning June 13, 2011		
Contact Phone Number	(614) 280-1600 ext.3008		
Union Affiliation	N/A		
WARN Identification No.	015-10-057		
Completed by:	Gregory Warren		



John R. Kasich, Governor Michael B. Colbert, Director

MEMORANDUM

Date: May 13, 2011 WARN Identified Number: 015-10-057

TO: See Distribution Below

FROM: Jean Ann Carlson, Rapid Response Unit Manager

Subject: WARN Notification Received For: PCCW Teleservices Inc.

The Rapid Response Section has received notice of a plant closing or mass layoff which is scheduled to occur in your region. A copy of the notice is attached and is being provided for your information and action.

If you have any questions concerning this notice, please contact Debbie Allen at (614) 644-0568. If Debbie is not available, you may call Jean Ann Carlson, at (614) 466-9700.

Distribution:

Rebekah Woolley, USDOL
Dawn, Larzelere, Governor's Office
Julie Smith, Local Operations
Bruce Madson, Employment Services
Pam Mason, State Veterans Program
Stacia Edwards, Board of Regents
Ben Johnson, Communications

John Weber, OWD
Jeff Long, UC
Sara Hall Phillips, UC
Daniel Fitzpatrick, Legislative Liaison
Sue McKitrick, ODOD
Keith Ewald, Bureau of LMI

Primary Workforce Area: 015

Primary One-Stop Office: Marietta (Washington County) Additional One-Stop Office(s): Morgan, Athens, Noble Monroe

Regional Rapid Response Coordinator: Bill McCoy

Attachment



may 13, 2011

Via E-Mail and Fax

Office of Workforce Development Rapid Response Section P. O. Box 1618 Columbus, Ohio 43216-1618 Fax: 614-728-5938

Email: rapdresp@jfs.ohio.gov

Dear Sir or Madam:

Pursuant to the federal Worker Adjustment and Retraining Notification Act, PCCW Teleservices (US), Inc. hereby notifies you that, after reevaluating the situation, it has decided to permanently close its Call Center located at 27851 State Route 7, Marietta, Ohio 45750 in its entirety. While an exact date for this closure has not been established, it is anticipated to occur between July 13, 2011 and July 26, 2011.

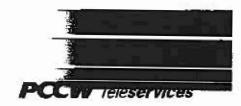
All positions and jobs at the Marietta Call Center will be terminated as a result of this closing. It is anticipated that 74 employees will be affected by the closure. These employees will not have bumping rights to other locations. However, all employees will be given the opportunity, if they wish, to apply for jobs at other locations. None of them are represented by a union.

Attached is a list of the affected positions and the number of employees holding each position.

Please contact Lori Colussi-Junk, at 614-280-1600, ext. 3008 for further information or if you have any questions.

Sincerely,

Andrew C. Jacobs, President



PCCW Teleservices Marietta, Ohio Call Center Closure Affected Employees and Positions

74	Total	
- 2	Clerical	
1	Call Center Manager	
1	Human Resources Manager	
2	Shift Managers	
5	Supervisors	
4	Quality Assurance Agents	
2	insurance Agents	
57	Telephone Representatives	





Facsimile Transmittal Sheet

To:	Ohio Workford Dev.	From:	Lou Coluse Just
	614-728-5938		
Re:	PCCW Marietta	Pages:	2-
	Ivam Notice		

Comments:

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