



32991 Hamilton Court
Farmington Hills, MI 48334
(248) 699-4000

August 1, 2008

Ms. Deborah Hennessey
Section Manager
Bureau of Work Force Programs
Victor Office Center, Fifth Floor
201 N. Washington Square
Lansing, Michigan 48913

Re: Relocation/Closing of ACN

Dear Ms. Hennessey:

We are following up on our communication on April 2, 2008 regarding our decision to move our North American operations from Michigan to North Carolina. As communicated earlier, ACN will be relocating and closing its office located at 32991 Hamilton Court, Farmington Hills, Michigan 48334. We will be moving our North American operations to a new facility in Concord, NC.

Enclosed is a Notice to the Michigan Dislocated Workers Unit. Please contact Jason Kranack, HR VP 704.260.3700 if you are in need of further information.

Kind regards,

A handwritten signature in black ink, appearing to read 'Dave Stevanovski'.

Dave Stevanovski
COO, ACN North America

Enclosure

RECEIVED

AUG 06 2008

RAPID RESPONSE
WORKFORCE PROGRAMS

NOTICE OF OFFICE CLOSING

GIVEN TO MICHIGAN DISLOCATED WORKERS' UNIT

1. Name/address of employment site where closing will occur: ACN, 32991 Hamilton Court, Farmington Hills, Michigan 48334.
2. This closing of the entire office is expected to be permanent.
3. The first employees affected by the closing were separated from the employer commencing on June 2, 2008 and throughout the months of June and July as communicated on April 2, 2008. Additional employees will be separated according to the following anticipated schedule:

8/1	6
8/6	1
8/9	1
8/15	1
8/22	2
8/29	13
9/1	1
9/22	1
10/15	2
10/31	3

4. Attached is a list of the job positions affected in the August – October, 2008 and the number of employees in each job title.
5. There are no applicable bumping rights.
6. There is no Union.
7. For further information contact: Jason Kranack, VP of HR at 704.260.3700.

32991 Hamilton Court	
Farmington Hills, MI 48334	
Title of Positions Affected	# of Affected Employees
Bilingual Customer Svc Agent	7
Business Analyst	1
Computer Operator	1
Credit Sys Bus Analyst	1
Dir Net Ops	1
Facilities Assistant	1
Field Sales Support	3
Hispanic Translator	1
HR Coordinator	1
Legal Assistant	1
Mgr Application Development	1
Mgr Fulfillment	1
Network Engineer	1
Paralegal	1
Program Manager	1
QA Analyst	2
Sr Application Develop	1
Sr Mgr Ops Billing	1
Supv Desktop Support	1
Supv Field Sales Support	1
Systems Engineer	1
VoIP Prov. II	1
Web Developer	1