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OHIO DEPARTMENT
JOB & FAMILY SERVICES
2008 JUN 26 P 3:51
OFFICE OF
WORKFORCE DEVELOPMENT

24 June 2008

Mr. Jim Turner
Chief, Rapid Response Section
Ohio Department of Job and Family Services
4020 E. 5th Avenue
Columbus, OH 43219

Dear Mr. Turner:

This letter constitutes notice under the Federal Worker Adjustment and Retraining Notification Act ("WARN"), 29 U.S.C. §2102 et seq., and related Department of Labor Regulations, that there will be a reduction in force at TATA Business Support Services Limited, 27845 State Route 7, North Tower Suite 200, Reno, Ohio 45750. We are hopeful that this reduction in force will be temporary as it is our desire to re-employ as many affected employees as possible. The reductions will commence during the period between 25 August 2008 and end on 5 September 2008.

None of the affected employees have "bumping rights" and the affected employees are not represented by any labor organization or other union representative.

A list of positions affected and the number of employees in each position is attached for your review. Should you require additional information, please feel free to contact Deborah Taylor at 850-981-4724.

Sincerely,

Ricardo Layun
Vice President, US Operations
TATA-Business Support Services Limited

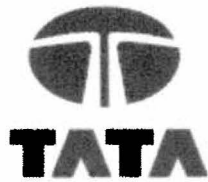
TATA BUSINESS SUPPORT SERVICES LIMITED

6671 Caroline Street Milton, FL 32571

Tel: 850-981-4897 Fax: 850-981-9580

Regd. Office: 1-8-371 Gowra Trinity S P Road Hyderabad 500016 A P India

www.tata-bss.com



Customer Care Agents	92
Team Leaders	8
Quality Coaches	3
Operations Manager	1

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