

Date Received	April 29, 2011
Company Name	Travelers Advantage Services, Inc.
Location (City/County)	Westerville (Franklin County)
Number of Potential Affected Workers	81
Layoff Date(s)	June 27, 2011
Phone Number	(203) 956-8006
Union Affiliation	N/A
WARN Identification No.	011-10-051
Completed by:	Michelle Thompson



**Department of
Job and Family Services**

John R. Kasich, Governor
Michael B. Colbert, Director

MEMORANDUM

Date: April 29, 2011

WARN Identified Number: 011-10-051

TO: See Distribution Below*

FROM: Jean Ann Carlson, Rapid Response Unit Manager

Subject: WARN Notification Received For: Travelers Advantage Services, Inc.

The Rapid Response Section has received notice of a plant closing or mass layoff which is scheduled to occur in your region. A copy of the notice is attached and is being provided for your information and action.

If you have any questions concerning this notice, please contact Michelle Thompson, Rapid Response Coordinator, at (614) 466-9289. If Michelle is not available, you may call Jean Ann Carlson, at (614) 466-9700.

Distribution:

Rebekah Woolley, USDOL
Drew McCracken, Governor's DC Office
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Sue McKittrick, ODOD

Primary Workforce Area: 011

Primary One-Stop Office: Westerville (Franklin County)

Additional One-Stop Office(s): Delaware, Pickaway

Regional Rapid Response Coordinator: Larry Hampton

Attachment



POSTMARK

APR 29 2011

April 28, 2011

Delivered via fax/email

athy Maybriar
apid Response Section
ffice of Workforce Development
Ohio Department of Job & Family Services
020 East Fifth Ave
O. Box 1618
olumbus, 43216

Dear Ms. Maybriar:

Pursuant to the Worker Adjustment and Retraining Notification Act ("WARN") requirements, this letter serves as notice that beginning on June 27, 2011, Travelers Advantage Services, Inc. plans to engage in a permanent shut down of our travel reservation business unit located at 300 West Schrock Road, Westerville, Ohio 43081. We currently anticipate that the shut down will be completed by December 31, 2011 and that all 81 employees in this business unit will be affected by this action. A list of job titles affected, the number of individuals in each affected job classification and the expected timing of the separations is attached. This business unit closure does not affect the more than 700 remaining employees at the above mentioned site, and affected employees will be given the opportunity to transfer to other positions within the Westerville location.

The affected employees are not represented by a union, and no bumping rights exist with respect to this action.

Further information regarding this closure may be obtained from the undersigned at 6 High Ridge Park, Stamford, CT 06905 or by telephone at (203-956-8006).

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Brown", followed by a horizontal line.

Michael Brown

Group Vice President-Human Resources

Attachment

Travelers Advantage Services, Inc.
300 West Schrock Road
Westerville, OH 43081

Employee Job Classifications

Separation Date	Job Title	Number of Employees Affected
June 27, 2011	Travel Customer Service Representative	19
	Call Center Supervisor	2
August 28, 2011	Travel Customer Service Representative	23
	Call Center Supervisor	1
September 18, 2011	Travel Customer Service Representative	5
October 16, 2011	Travel Customer Service Representative	12
	Call Center Supervisor	1
December 15, 2011	Travel Customer Service Representative	15
	Call Center Supervisor	2
	Trainer	1
Total		81