



November 6, 2007

Deborah E. Hennessey, Section Chief  
Rapid Response Section  
Bureau of Workforce Programs  
Michigan Department of Labor & Economic Growth  
Victor Office Center – 5<sup>th</sup> Floor  
201 N. Washington Square  
Lansing, Michigan 48913

**Re: Plant Closing**

Dear Ms. Hennessey:

This is to notify you that beginning later this year and continuing over a period of weeks, CoreComm Internet Services, Inc. ("CoreComm") will be permanently closing its facility located at 4660 S. Hagadorn Road, Suite 420, East Lansing, Michigan, 48823, as a result of a consolidation of certain operations with those in Western New York. At current count the facility has approximately 72 employees, and approximately 69 of them will have their employment terminated as a result of this closing. The other three employees will be offered the opportunity to continue their employment by working from their homes.

The reason for this closing is to consolidate operations to a New York location in order to achieve cost savings that will enable CoreComm to maintain its position in the marketplace and protect its long-term viability. CoreComm's Federal Employer Identification Number is 20-3817462. None of the employees at this facility are represented by a union.

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CoreComm Internet Services, Inc.

325 Hampton Hill Drive | Williamsville, New York 14221 | T 716 332 4330 | F 716 332 4322 | [www.corecomm.com](http://www.corecomm.com)

**RAPID RESPONSE  
WORKFORCE PROGRAMS**

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The following positions are expected to be terminated as a result of the closure:

(a) Approximately twenty-three (23) Technical Support Agent positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(b) Approximately nine (9) Billing Services Representative positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(c) Approximately eleven (11) Customer Service Representative positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(d) Approximately six (6) Accounts Receivable Representative positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(e) Approximately five (5) Sales Representative positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(f) Approximately three (3) Technical Support Team Lead positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(g) Approximately three (3) Customer Service Team Lead positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(h) Approximately two (2) Billing Administrator positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

(i) Approximately two (2) Help Desk Representative positions are expected to be eliminated during the 14-day period commencing on January 10, 2008.

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(j) Approximately one (1) Administrative Assistant position is expected to be eliminated during the 14-day period commencing on January 10, 2008.

(k) Approximately one (1) Business Services Supervisor position is expected to be eliminated during the 14-day period commencing on January 31, 2008.

(l) Approximately one (1) Customer Service Supervisor position is expected to be eliminated during the 14-day period commencing on January 31, 2008.

(m) Approximately one (1) Human Resources Administrator position is expected to be eliminated during the 14-day period commencing on January 31, 2008.

(n) Approximately one (1) Technical Support Supervisor position is expected to be eliminated during the 14-day period commencing on January 31, 2008.

In order to achieve the benefits of the consolidation, it is possible that some employees will not be required to physically report to work through their termination date. However, all employees will be paid and provided any applicable benefits through their termination dates. It is also possible that a few employees may be retained longer than currently expected, due to unforeseen circumstances. There will be no bumping rights for any affected employees.

All employees at the facility are being provided advance notice of this planned closing in writing. CoreComm is also notifying the chief elected officials of the City of East Lansing, Ingham County, Clinton County, and the East Lansing Public School District.

If you have any questions about this closing, please contact Anthony Bianchi, Controller, at (716) 332-4330 ext. 251. Additional information about this closing and the affected

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employees will be maintained on site and will be made available to you should you inform Mr. Bianchi that you wish to review such information.

Very truly yours,

CoreComm Internet Services, Inc.

By \_\_\_\_\_

David B. Kaplan

Chief Operating Officer