



Ready Set Service, LLC.

August 18, 2009

Ms. Chong-Anna Canfora  
Director, Rapid Response Unit  
Michigan Department of Labor & Economic Growth  
611 West Ottawa, 4th Floor,  
PO Box 30004  
Lansing, MI 48909

Dear Ms. Canfora:

This notice is being provided pursuant to regulations contained in the Worker Adjustment and Retraining Notification (WARN) Act of 1988, which requires affected employers to provide notice to certain government units or officials of a pending mass layoff or permanent closure.

This is to advise you that on or about October 17, 2009, Ready Set Service, LLC. will conduct a mass layoff. The number of employees affected in your state is estimated to be approximately 96. The affected positions are: Service Agent, Showroom Quality Specialist, In-Store Service Lead, and Territory Manager. The affected employees do not have bumping rights.

Employees are not represented by a union. For further information, please contact me at 847-378-3724 or [henryschmidt@readysetcompanies.com](mailto:henryschmidt@readysetcompanies.com).

Sincerely,

Henry W. Schmidt

Vice-President Services