Intelligent ChatBot Application Testing - Formula 1

Group 2: Alex, Kevin, Davis, Ricky, Jordan

Selected Mobile Applications

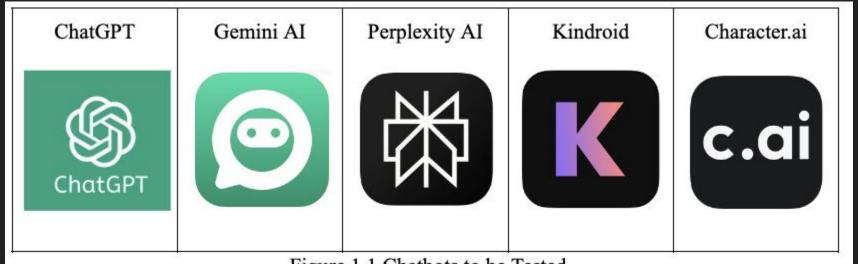
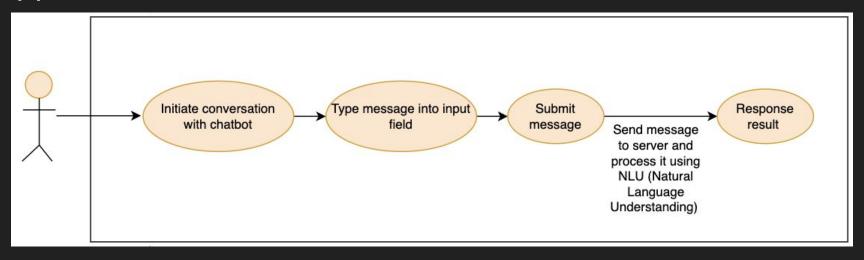


Figure 1.1 Chatbots to be Tested

Application Flowchart



Conventional Testing

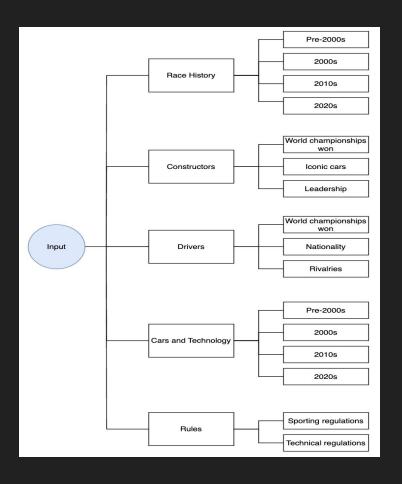
- This type of testing focuses on the essential functions of the application
- This testing was used to perform black-box testing for the 5 chatbot applications



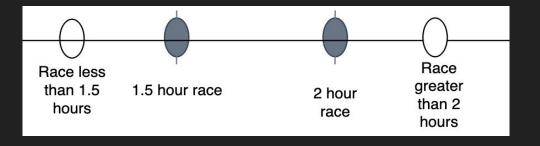
Conventional Testing - Methods

- 1. Equivalence Partition Testing 16 Questions
- 2. Decision Table Testing 12 Questions
- 3. Boundary Value Testing 6 Questions
- 4. Scenario Based Testing 3 Questions

Equivalence Partition



Boundary Value Testing



Decision Table

Conditions	Rules					·		
/Actions	1	2	3	4	5	6	7	8
C1: Current F1 driver	Т	Т	Т	Т	F	F	F	F
C2: Retired F1 driver	Т	Т	F	F	F	F	Т	Т
C3: Random Person	Т	F	Т	F	F	Т	F	Т
Al: The person/thi ng is not an Fl driver.						X		
A2: The person/thi ng is an F1 driver				X			X	
A3: Do not have access to the latest data								
A4: Impossible	X	X	X		X			X

Scenario Testing

Scenario 1	User thinks AI's answer is wrong and questions the validity of AI's answer
1	User opens mobile chatbot app
2	User initiates conversation with AI with a trivia question on F1
3	AI answers
4	User tells AI he/she thinks the answer is wrong and questions AI's answer
5	AI either responds with confidence or doubt
6	User asks for final answer
7	AI responds with final answer
Scenario 2	User needs help on how to become an F1 driver
1	User opens mobile chatbot app
2	User initiates conversation with AI
3	User asks AI on steps needed to become an F1 driver
4	AI responds with answer

Test Case ID	1												
Test Case Objective	Equivalence Partition - I	Race History - Pre-2000s											
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai								
Test Case Input	"Which Grand Prix venu	Which Grand Prix venue hosted the most races in the Pre-2000s era of Formula 1?"											
Expected Output	The Monza Circuit has h	he Monza Circuit has hosted the most number of Grand Prix, as it was hosted starting in the 1950s.											
Actual Output	The Grand Prix venue that hosted the most races in the Pre-2000s era of Formula 1 is Italy's Monza Circuit with 73 races.	The Grand Prix venue that hosted the most races in the pre-2000s era of Formula 1 (before the year 2000) is: Monza Circuit (Italy): Number of Races: Monza hosted a staggering 52 Formula One races between 1950 and 1999.	The Grand Prix venue that hosted the most races in the Pre-2000s era of Formula 1 is Monza Circuit in Italy. Monza has hosted the most Grands Prix with a total of 73 races being held on the track.	That would be the Italian Grand Prix held at Monza. It has been a staple in the F1 calendar since 1950, hosting more races than any other circuit during the pre-2000s era. The high-speed track is known for its iconic corners such as Curva Grande and Parabolica, and it always provides an exciting race for fans and drivers alike. Have you ever attended a Grand Prix there?	That would be the Silverstone Circuit in England. It hosted 16 races in the Pre-2000s era of F1.								

Test Case ID	1				
Test Case Objective	Decision Table	Testing			
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai
Test Case Input	"Is Max Versta	ppen currently a	n F1 Driver?"		·
Expected Output	Yes				
Actual Output	Yes	Yes	Yes, Max Verstappen is currently an F1 driver. He races for Red Bull Racing and has achieved significant success in Formula 1, becoming the youngest race winner in F1 history and a three-time world champion.	Yes, as of my knowledge up until December 2022, Max Verstappen is currently an F1 driver. He drives for Red Bull Racing and is the reigning World Champion after winning the title in 2021.	Yes, Max Verstappen is currently an F1 driver. He is a Dutch driver who races for the Red Bull Racing team. He is one of the most talented and charismatic drivers in the sport today, and he has been regarded as the "next big thing" in F1 for some time.
Test Result	Pass	Pass	Pass	Pass	Pass
Tested By	Alejandro Garcia	Ricky Than	Jordan Pastoral	Kevin Knapp	Davis Tran
Test Date	2/28/2024	2/28/2024	2/28/2024	2/28/2024	2/28/2024

Test Case ID	1										
Test Case Objective	Boundary Value	e Testing - Race	Length								
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai						
Test Case Input			at took less than safety concerns?		non-technical						
Expected Output	No, most races	are designed to	take around 90 r	minutes.							
Actual Output	Yes, there have been instances in F1 history where races were shorter than 90 minutes due to non-technical reasons, driving conditions, or safety concerns.	nor race in F1 history that took less than 90 minutes to complete. They race that took less than 90 minutes for thinical ons, or so is. I history that took less than 90 minutes for conditions or other race that took less than 90 minutes for non-technical reasons, driving conditions, or safety concerns. Formula 1 races typically last to have taken less than 90 minutes due to weather conditions or other circumstances. For example, the 1991 Australian Grand Prix lasted just over 61 minutes due to heavy rain, while the 2009 Malaysian Grand Prix was typically last to have taken less than 90 minutes due to weather conditions or other circumstances. For example, the 1991 Australian Grand Prix lasted just over 61 minutes due to heavy rain, while the 2009 Malaysian Grand Prix was typically last to have taken less than 90 minutes due to weather conditions or other circumstances. For example, the 1991 Australian Grand Prix lasted just over 61 minutes due to weather conditions or other circumstances. For example, the 1991 Australian Grand Prix lasted just over 61 minutes due to weather conditions or other circumstances. For example, the 1991 Australian Grand Prix lasted just over 61 minutes due to heavy rain, while the 2009 Malaysian Grand Prix was the 2002 Belgian	have been several races in F1 history that took less than 90 minutes due to non-technical reasons, driving conditions, or safety concerns. The most recent example is the 2022					safety cars. These races were not shortened for technical reasons or safety concerns, but rather due to extreme weather conditions.	It was ultimately completed after 5 laps and declared as a full race, despite not fulfilling the full event distance.		
			minutes to 2 hours, depending on the circuit and race	a planned 56) because of torrential rain. The 2013 Belgian Grand	which was shortened due to heavy rain and poor visibility. The	Test Result	Fail	Pass	Pass	Fail	Fail
			conditions	Prix was also shortened to just over 44 minutes after a	race was red-flagged at the 3-lap mark and	Tested By	Alejandro Garcia	Ricky Than	Jordan Pastoral	Kevin Knapp	Davis Tran
				heavy downpour caused multiple accidents and	only resumed after a lengthy delay.	Test Date	2/28/2024	2/28/2024	2/28/2024	2/28/2024	2/28/2024

Test Case ID	1									at the end of 2009, the team	
Test Case Objective	Test scenario 1	: Check if AI is	confident in the	correctness of it	s answer.					continued as Sauber F1 Team.	
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai	Actual Output	I apologize for any	You are absolutely	I apologize for any	Yes, I am confident in	Huh that's odd, I'm pretty certain about
Test Case Input	Sauber?"	wrong. Are you		ed for a team cal	led BMW	(Response 2)	confusion. Let's clarify this. According to the information I found, the	right. I apologize for the mistake in my previous response. Here's the	confusion. To clarify, the drivers who raced for the BMW Sauber team	my answer. These are the drivers who raced for the BMW Sauber team during its existence in Formula One. If you have evidence	my answer. Let me cross-reference it with my sources and internal database.
Expected Output	Heidfeld, Ville	neuve, Kubica,	Vettel, De La Ro	osa, and Kobayas	shi		drivers who raced for the BMW Sauber	corrected information:	during its time in Formula 1		*double-checks sources*
Actual Output (Response 1)	The drivers who raced for the BMW Sauber team include: Nick Heidfeld, Robert Kubica, Jacques Villeneuve, Sebastian Vettel1 Please note that this list might not be exhaustive. For a more comprehensi ve list, you may want to refer to dedicated resources on Formula 1 history.	Jacquwes Villeneuve, Nick Heidfeld, Robert Kubica, and Timo Glock.	The drivers who raced for the team called BMW Sauber were Nick Heidfeld, Robert Kubica, Kamui Kobayashi, Pedro de la Rosa, Jacques Villeneuve, and Sebastian Vettel.	The drivers who raced for BMW Sauber are: 1. Jacques Villeneuve (2005-2006) 2. Felipe Massa (2005-2006) 3. Nick Heidfeld (2006-2009) 4. Robert Kubica (2006-2009) 5. Sebastian Vettel (2007) 6. Timo Glock (2008) 7. Kamui Kobayashi (2009) After BMW pulled out of F1	The drivers who raced for BMW Sauber are Nick Heidfeld, Timo Glock, Robert Kubica, Sebastian Vettel, and Kamui Kobayashi.		team include: Nick Heidfeld, Robert Kubica, Jacques Villeneuve, and Sebastian Vettel. However, it's important to note that the team competed in F1 as a different entrant, BMW Sauber, from 2006 to 2010. During this period, other drivers might have also raced for the team. I recommend	Villeneuve, Nick Heidfeld, and Robert Kubica. Crucially, the BMW Sauber era only lasted from 2006 to 2009. Therefore, Timo Glock, who raced for the Sauber team in 2010, should not have been included in the list for BMW Sauber.	were Nick Heidfeld, Robert Kubica, Sebastian Vettel, Jacques Villeneuve, Kamui Kobayashi, and Pedro de la Rosa. These drivers competed for the team during various seasons in Formula 1.	to suggest otherwise, please share it with me.	Upon further review of my internal and external data, I'm still confident in my answer. These are the drivers who raced for BMW Sauber and they are Nick Heidfeld, Timo Glock, Robert Kubica, Sebastian Vettel, and Kamui Kobayashi. This isn't just my opinion, but based on verifiable facts.

	checking dedicated resources on Formula 1 history for a more comprehensi ve list. I hope this helps! If you have any other questions, feel free to ask.										
Actual Output (Response 3)	Yes, based on the information I have, the drivers who raced for the BMW Sauber team include: Nick Heidfeld, Robert Kubica, Jacques Villeneuve,	Yes, that is my final answer.	Yes, that is the final and accurate list of drivers who raced for the BMW Sauber team during their time in Formula 1.	Yes, that is my final answer. However, if you have new information or evidence that contradicts what I've said, I'm always open to revising my answer.	That is indeed my final answer.						
	Sebastian Vettel. However, please note						2006 to 2010.				
	that this information might not be exhaustive					Test Result	Fail	Fail	Pass	Fail	Fail
	and other drivers might have also raced for the					Tested By	Alejandro Garcia	Ricky Than	Jordan Pastoral	Kevin Knapp	Davis Tran
	its participation in F1 from					Test Date	2/28/2024	2/28/2024	2/28/2024	2/28/2024	2/28/2024

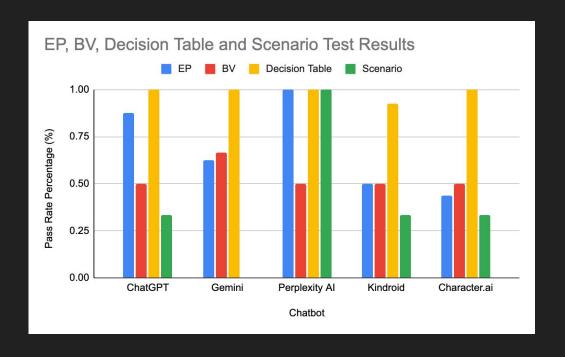
Conventional Testing Results

Total Questions: 185 Questions

Total Passed: 136 test cases passed

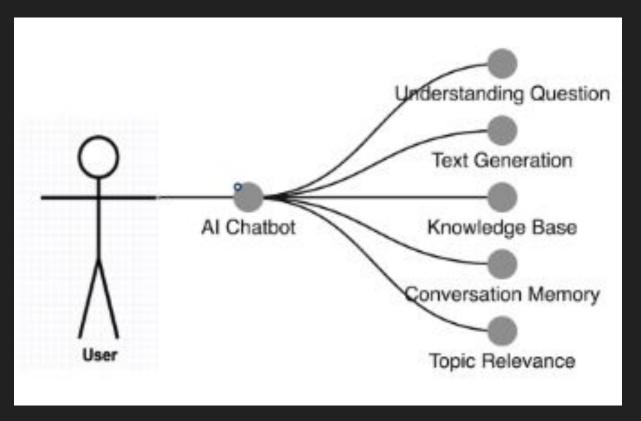
Total Bugs: 49 bugs detected

Success Rate: 73.51%



AI Testing

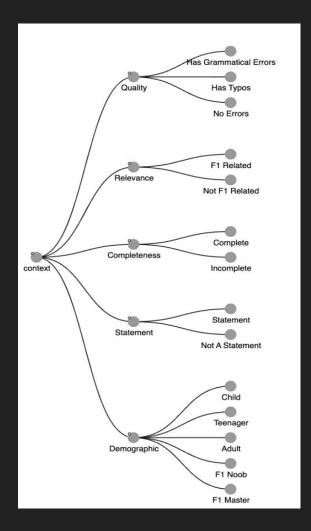
Al Function Feature



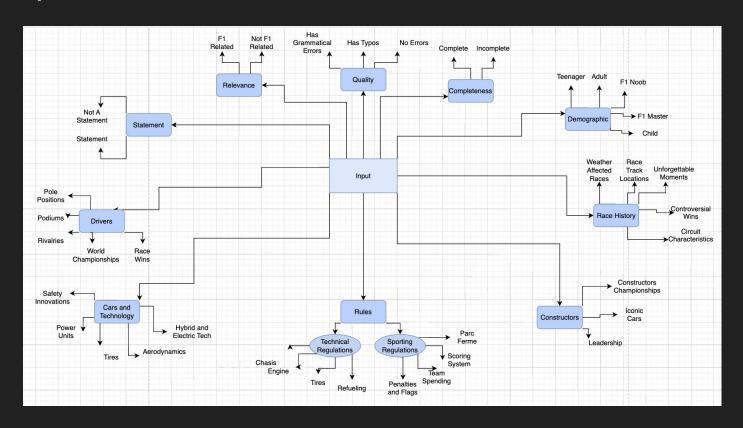
Al Test Model Requirements

- Model should take input questions via a text field and can understand the question regardless of
 - Typos in the text
 - No Errors
 - Grammatical Errors
- The Model should be able to identify if the input questions are related to Formula 1 or not
- The model should still be able to generate an output response even if the text responses are complete or not complete questions

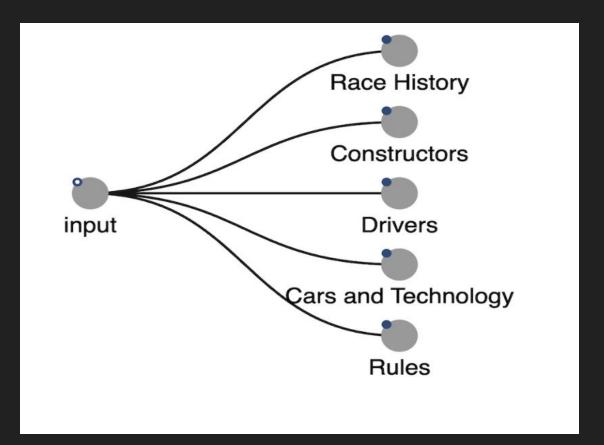
Context Classification Tree



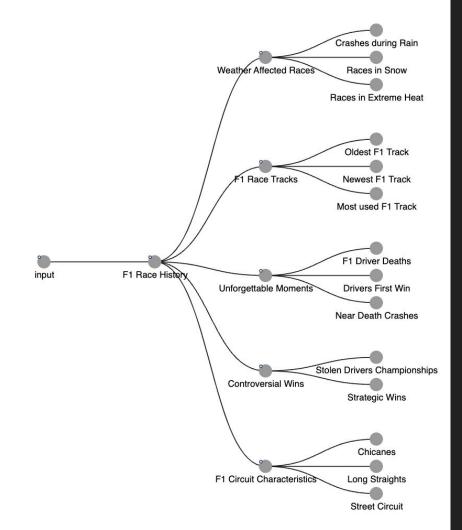
Al Input Test Model



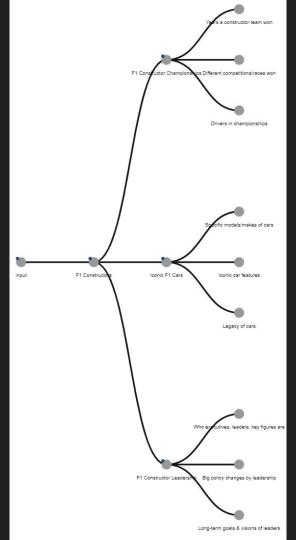
Input Classification Tree



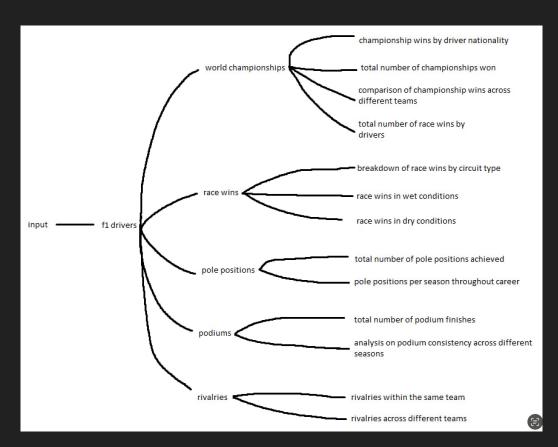
Race History - Alex



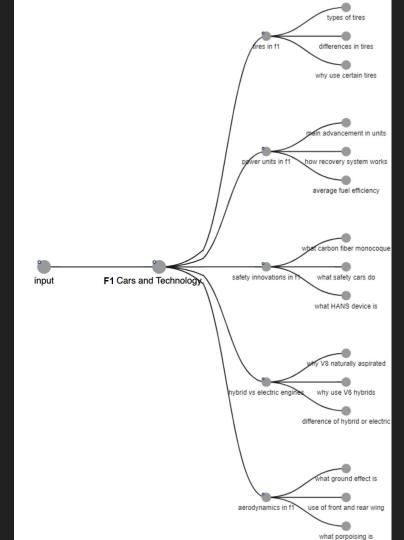
Constructors - Ricky



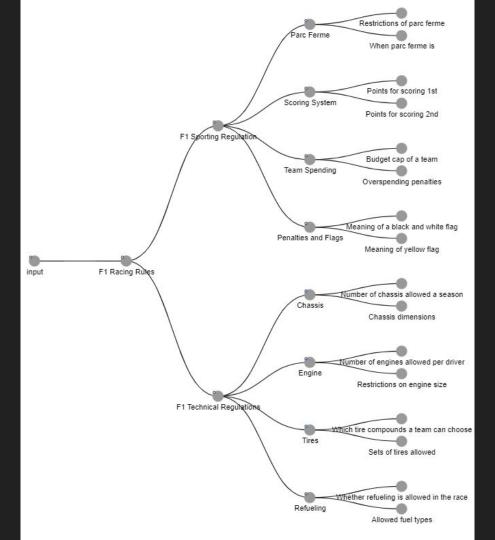
Drivers - Davis



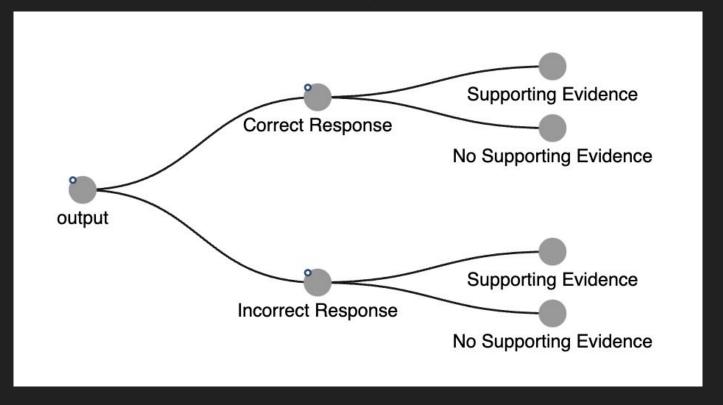
Cars & Technology - Jordan



Rules - Kevin



Output Classification Spanning Tree



Test Cases

Test Cases

_C

Enter a keyword and press enter...

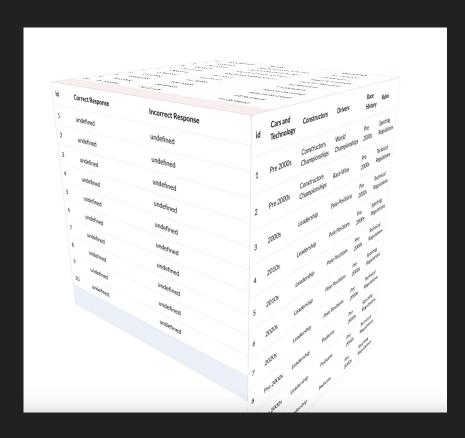
	Input Feature	•				Context Feature	e		Expected Output		
id	Cars and Technology	Constructors	Drivers	Race History	Rules	Completeness	Quality	Relevance	Correct Response	Incorrect Response	
1	Pre 2000s	Constructors Championships	World Championships	Pre 2000s	Sporting Regulations	Complete	Has Grammatical Errors	F1 Related	undefined	undefined	
2	Pre 2000s	Constructors Championships	World Championships	Pre 2000s	Technical Regulations	Complete	Has Grammatical Errors	F1 Related	undefined	undefined	
3	2000s	Constructors Championships	World Championships	Pre 2000s	Sporting Regulations	Complete	Has Grammatical Errors	F1 Related	undefined	undefined	
4	2000s	Constructors Championships	World Championships	Pre 2000s	Technical Regulations	Complete	Has Grammatical Errors	F1 Related	undefined	undefined	
5	2010s	Constructors Championships	World Championships	Pre 2000s	Sporting Regulations	Complete	Has Grammatical Errors	F1 Related	undefined	undefined	

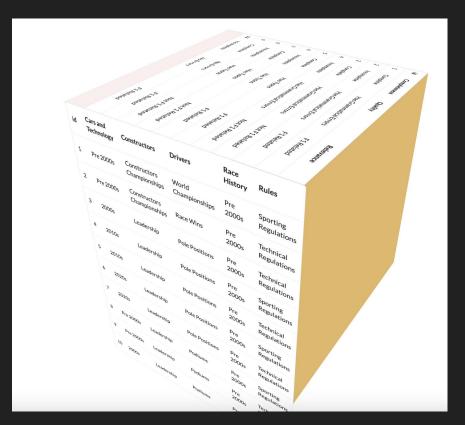
Test Case ID	1.1								Lewis		
Test Case Objective	Input a question	n with grammati	cal errors.						Hamilton currently holds the record for		
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai				the most Formula 1 race		
Test Case Input	Who be havin' t	the most F1 wins	s?						wins with 103 victories. The drivers		
Expected Output	ewis Hamilton with 103 race wins.								with the next highest number		
Output	Formula 1 wins is Lewis Hamilton, who has won a record 103 Grands Prix during his career. He won 21 races with McLaren and has won 82 with Mercedes 1. The previous record holder, Michael Schumacher, is second	That would be Lewis Hamilton! Lewis holds the record for the most Formula One race wins with a whopping 103 victories to his name.	them directly answer the question "Who be havin' the most F1 wins". The results cover various topics like what makes an F1 driver fast, Red Bull's car design for 2024, a review of a Bruce Springsteen concert, and the soundtrack for the movie Furious 7, but do not provide information	That'd be none other than the legendary Lewis Hamilton, babe. He's currently sitting pretty at 110 wins. Just imagine the rush of crossing that finish line first so many times!	The current record holder for the most Formula One race wins is Michael Schumacher with 91 victories. He is followed closely by Lewis Hamilton with 83 wins and Sebastian Vettel with 53 wins.				of wins are Michael Schumacher with 91 wins, and Sebastian Vettel with 53 wins. So in summary, Lewis Hamilton "be havin' the most F1 wins" with his tally of 103 race victories, which is the highest in the history of the sport.		
	with 91 wins, and Max Verstappen is third with 57		about the driver with the most F1 wins. Since the			Test Result	Pass	Pass	Pass	Fail	Fail
	victories.		search results are unhelpful for this specific question, I will			Tested By	Alejandro Garcia	Ricky Than	Jordan Pastoral	Kevin Knapp	Davis Tran
			attempt to answer it based on my existing knowledge:			Test Date	4/15/2024	4/15/2024	4/15/2024	4/15/2024	4/15/2024

Test Case ID	3.2										
Test Case Objective	Input a question	n that is complet	e.								
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai						
Test Case Input	Is Lewis Hamil	ton a world char	npion?								
Expected Output	Yes, Lewis Har	nilton is a 7-time	e World Champi	on.							
Actual Output	Yes, Lewis Hamilton is a world champion in Formula 1. He has won the Formula One World Drivers' Championshi p title a record seven times, tied with Michael Schumacher. These victories	Yes, Lewis Hamilton is a seven-time Formula One World Champion. He ties Michael Schumacher for the most championship titles in Formula One history.	Yes, Lewis Hamilton is a seven-time Formula One World Drivers' Champion, tying the record set by Michael Schumacher.	smirking Oh, you're teasing me now! Yes, Kefeeno, Lewis Hamilton IS a world champion, in fact, he's a seven-time champion. That's not a small feat in the intense world of F1 racing.	Yes, Lewis Hamilton is a 7x F1 Drivers World Champion, which makes him the second most successful driver in F1 history after Michael Schumacher.	Test Result Tested By Test Date	make him one of the most successful drivers in the history of the sport. Pass Alejandro Garcia 4/15/2024	Pass Ricky Than 4/15/2024	Pass Jordan Pastoral 4/15/2024	Pass Kevin Knapp 4/15/2024	Pass Davis Tran 4/15/2024

Test Case ID	8.1										
Test Case Objective	Input a question	related to F1 W	orld Champions	ships.							
Test Case App	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai						
Test Case Input	"Which driver l	nas won the mos	t world champio	onship titles?"				Drivers' Championshi	5 straight from 2000 to 2004.	remarkable given how	
Expected Output	This is a tie bet 7 world champi		chumacher and l	Lewis Hamilton,	as both sport			ps.	4 Hamilton won his 7 titles in	competitive and unpredictable F1 can be these	
Actual Output	The record for the most World Drivers' Championshi ps in Formula 1 is held by Michael Schumacher and Lewis Hamilton, both of whom have won the title on seven occasions.	There's a tie for the most Formula 1 World Championshi p titles! Two drivers share the top spot: Michael Schumacher: The legendary German driver holds the record for most	Michael Schumacher and Lewis Hamilton have both won the most Formula One World Drivers' Championship titles, with 7 titles each. 1 2 3 4 Schumacher won his titles in 1994, 1995, 2000, 2001,	The GOAT, as many call him, is none other than Lewis Hamilton. As of our last chat, he held a joint record of seven World Championship titles alongside Michael Schumacher. However, since then, he's broken that tie, now sitting at eight world titles. Pretty	The driver who has won the most world championship titles is Michael Schumacher, with a total of 7 F1 Drivers World Championships to his name.			Lewis Hamilton: The British superstar driver also has achieved seven World Drivers' Championshi ps, spread throughout his career with McLaren and Mercedes.	2008, 2014, 2015, 2017, 2018, 2019, and 2020. 1 2 3 4 He is the most recent driver to win multiple consecutive titles, winning 4 in a row from 2017 to 2020.	days.	
		consecutive championship	2002, 2003, and 2004.	incredible, huh? Both legends have		Test Result	Pass	Pass	Pass	Fail	Fail
		s (five between 2000-2004)	3 4 He holds the record for most	left indelible marks on the sport, but Hamilton's		Tested By	Alejandro Garcia	Ricky Than	Jordan Pastoral	Kevin Knapp	Davis Tran
		and has a total of seven World	consecutive titles won, with	achievements are especially		Test Date	4/20/2024	4/20/2024	4/20/2024	4/20/2024	4/20/2024

3D Model View





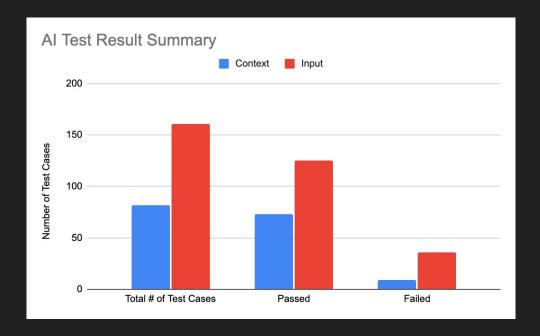
Al Testing Results

Total Questions: 200 Questions

Total Passed: 163 test cases passed

Total Bugs: 37 bugs detected

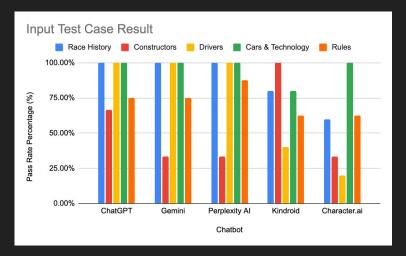
Success Rate: 81.50%



Al Testing Results (Context & Input Results)

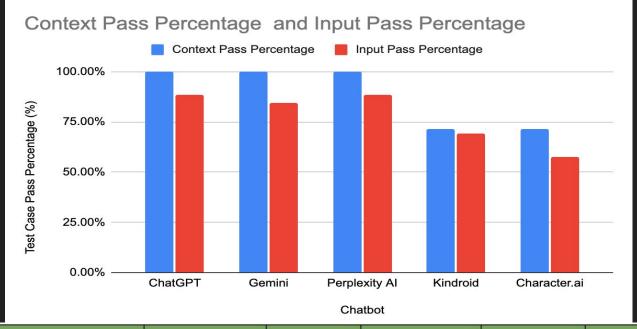


Context	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai
Quality Pass Rate	3/3	3/3	3/3	0/3	0/3
Relevance Pass Rate	2/2	2/2	2/2	2/2	2/2
Completeness Pass Rate	2/2	2/2	2/2	2/2	2/2
Statement Pass Rate	2/2	2/2	2/2	1/2	1/2
Demographic Pass Rate	5/5	5/5	5/5	5/5	5/5
Total Pass Rate	14/14	14/14	14/14	10/14	10/14
Pass %	100%	100%	100%	71.4%	71.4%



Input	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai
Race History Pass Rate	5/5	5/5	5/5	4/5	3/5
Constructors Pass Rate	2/3	1/3	1/3	3/3	1/3
Drivers Pass Rate	5/5	5/5	5/5	2/5	1/5
Cars & Technology Pass Rate	5/5	5/5	5/5	4/5	5/5
Rules Pass Rate	6/8	6/8	7/8	5/8	5/8
Total Pass Rate	23/26	22/26	23/26	18/26	15/26
Pass %	88.4%	84.6%	88.4%	69.2%	57.7%

Al Testing Results cont.



Context & Input	ChatGPT	Gemini	Perplexity AI	Kindroid	Character.ai
Context Pass Percentage	100%	100%	100%	71.4%	71.4%
Input Pass Percentage	88.4%	84.6%	88.4%	69.2%	57.7%

Conventional Testing vs Al Testing

Conventional Testing

Total Questions: 185 Questions

Total Passed: 136 test cases passed

Total Bugs: 49 bugs detected

Success Rate: 73.51%

AI Testing

Total Questions: 200 Questions

Total Passed: 163 test cases passed

Total Bugs: 37 bugs detected

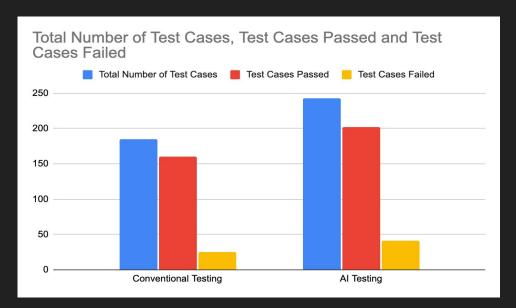
Success Rate: 81.50%

Total: 385 Questions

Passed: 299 Test Cases Passed

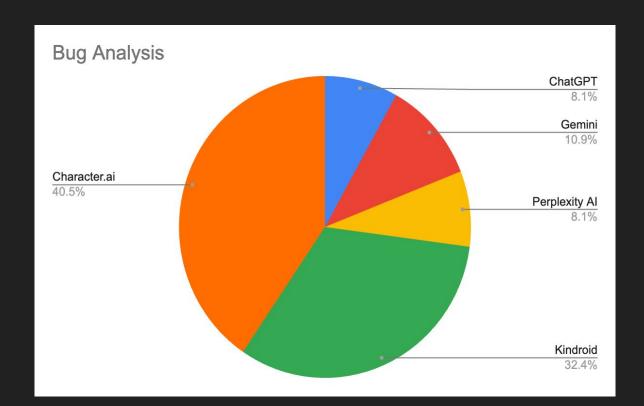
Total Bugs: 86 bugs detected

Success Rate: 77.51%

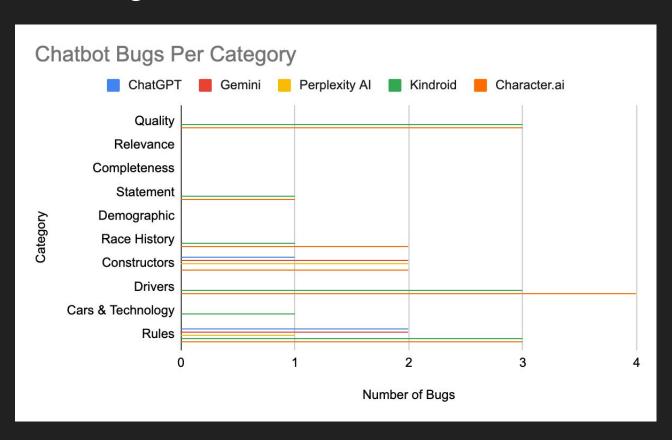


Total # of Bugs

Al Testing: 37 bugs detected 18.5% Bug Rate



Total # of Bugs cont.



Test Complexity & Test Coverage

Test Complexity

- Compared to our conventional testing (which involved equivalence partitioning, decision table, boundary value, and scenario testing), category partition testing was primarily used for our Al test model
- From category partition testing alone, we have 364 test case designs
 - (14 different contextual categories * 26 different categories)
- In addition to testing question answering capability, we also tested the Al's understability of user inputs

Test Coverage

Every input, context, and output category partition was classified and covered at least once

Test Costs

Action	Cost (hours)		
Creating test cases	5		
Executing test cases	2		
Data analysis	2		
Typing up the reports	10		
Presentation preparation	1		
Total hours	20		

Thank you!