

TASK 1

Can you navigate through the contents of the site using the voice assistant

- ☐ The user was able to login to the site using the voice assistant.
- ☐ The user could navigate to different pages (categories) using the voice assistant.
- ☐ The user used the “go back” functionality of the voice assistant.
- ☐ The user accessed the shopping cart.
- ☐ The user was able to enter and view a specific product (without hints).

Can you ask the assistant questions about the site and its contents?

- ☐ The user asked the assistant about the types of products that are available of the site.
- ☐ The user asked the assistant about his/her cart contents.
- ☐ The user asked the assistant about his/her total cart price.
- ☐ The user asked the assistant about the tags/filter options.
- ☐ The user asked the assistant for information about a specific item.

Can you perform shopping actions on the site?

- ☐ The user was able to browse for items of interest.
- ☐ The user added at least one item to cart.
- ☐ The user navigated between different pages of the site.
- ☐ The user accessed the cart.
- ☐ The user went through the checkout process.

TASK 2

1. You need to buy badger gear for two of your friends, and one of their younger siblings. One of your friends, Patrick, told you he wants a pair of shorts. Your other friend, Jenny, said that she was looking for a red hoodie. Finally, Jenny’s 4 year old brother loves Bucky badger. Find the right gifts for them on the site.
 - ☐ The user navigated to the “pants” category.
 - ☐ The user applied the “men” tag to the items.
 - ☐ The user added a pair of male shorts to cart.
 - ☐ The user navigated to the “sweatshirts” category.
 - ☐ The user filtered to “women”.
 - ☐ The user added a women’s sweatshirt to cart.
 - ☐ The user found a fitting “badger” item for Jenny’s brother.
 - ☐ The user added the badger item to cart.
 - ☐ The user reviewed and confirmed the purchase.
2. You need to quickly buy matching T-shirts for your intramural volleyball team. Add enough tees for 10 members. Without navigating to the cart, verify the contents and the price of your purchase. Finally, check out and buy the shirts.
 - ☐ The user navigated to the Tees page.
 - ☐ The user viewed the T-shirt that they selected.
 - ☐ The user added the 10 T-shirts to cart.
 - ☐ The user asked about the contents of the cart (outside of the cart).
 - ☐ The user asked about the total cost.
 - ☐ The user went through the checkout process.

SUS Questionnaire¹²

#	Questions									
1	I think that I would like to use this system frequently.	Strongly disagree	1	2	3	4	5	Strongly agree		
2	I found the system unnecessarily complex.	Strongly disagree	1	2	3	4	5	Strongly agree		
3	I thought the system was easy to use.	Strongly disagree	1	2	3	4	5	Strongly agree		
4	I think that I would need the support of a technical person to be able to use this system.	Strongly disagree	1	2	3	4	5	Strongly agree		
5	I found the various functions in this system were well integrated.	Strongly disagree	1	2	3	4	5	Strongly agree		
6	I thought there was too much inconsistency in this system.	Strongly disagree	1	2	3	4	5	Strongly agree		
7	I would imagine that most people would learn to use this system very quickly.	Strongly disagree	1	2	3	4	5	Strongly agree		
8	I found the system very cumbersome to use.	Strongly disagree	1	2	3	4	5	Strongly agree		
9	I felt very confident using the system.	Strongly disagree	1	2	3	4	5	Strongly agree		
10	I needed to learn a lot of things before I could get going with this system.	Strongly disagree	1	2	3	4	5	Strongly agree		