1. Search for a specific course number
   1. I see search bar for typing in anything
   2. Term – only two option: maybe not have a default value for term (choose option). Often need to switch terms to future or ‘all’.
   3. Professor is not available easily on the first page – ‘see sections’ not immediately noticeable. Expect prof to be immediately available on the first screen (w/ course desc)
   4. ‘See Section’ not intuitive – first instinct would be ‘undergrad info, website

* The user noticed that there is a default value for “Term” – the current session. However, that can create problems, if the student wants to do future course planning, and the course is not offered in the current term.
* Once the user found the course information, she said the way to find the professor’s name was not intuitive. The ‘See Sections’ button is not immediately visible. The user said it would be better if the professor information was available on the same page as the course title and description.

1. Find a course to fulfill a specific requirement
   1. First guess ‘Breadth’ – not correct
   2. Second guess – general education, check ethnic studies. Would be nice to have it as a major category – but too many options as is. Accessible enough
   3. Too many options. Maybe next step could be to filter by subject / department (too overwhelming with all options at once.
   4. Results sorted by course number but not by subject
   5. Goes to subject to narrow down options – alphabetical which is nice
   6. Many options to choose from – maybe should be filtered to only the subjects that are able to fulfill the requirement
   7. Subject – must have an option selected. Error message to select subject should be more visible. Should not be a ‘none’ option – default to All if no subject is selected.
   8. Defaulted to original list of all ethnic studies

* When trying to find a subcategory of courses “Ethnic Studies”, the student did not immediately guess the correct dropdown (“General Education”). Since it is a common requirement, it could be more accessible to users.
* When filtering using the “Ethnic Studies” category, there are too many results to scroll through. The user pointed out that it would be helpful if there was a list of subjects to choose from, after the filter is applied. (Example: Filter by “Ethnic Studies” -> Select from English, Philosophy, Sociology, Psychology -> View reduced result list.)
* The user pointed out that even though the “Subject” dropdown allows for an “All” option, it still outputs an error when no value is selected (only after user scrolls through dropdown options). The user suggested that instead of leaving the “Subject” blank (“none”), the dropdown value should default to ‘All’, when no value is selected.

1. Prepare a course plan, and run a DARS ‘what if’ report
   1. First chose degree audit – oops – could be just DARS (both tabs start with Degree)
   2. Different than the search (no filters) – need to filter
   3. Had to go back to search to find specific course number ‘physical science’
   4. Adds astronomy 310 to plan ‘test’ spring 2020
   5. Double check it was added in the plan
   6. Goes back to main ‘search to be able to use the filters’. Instead of 2 searches – should use only original search tool
   7. Irritating to have to switch between tabs – check is added
   8. Comm arts – hunt for that one. There is no filter for a specific major requirement – would be nice to have. Would be good to have a dept specific filter
   9. GOTEM – could not find the courses she wanted because setting was on ‘fall 2019’ – but we really wanted ‘All’ (because spring 2020 unavailable). Should default to blank. ‘All’ by default could be misleading
   10. Had to RESELECT term and degree - > should be left that way, not to make assumptions
   11. DEGREE AUDIT DARS tab
   12. Run new what if - > Plan or program – lengthy options. At least alphabetical. Many options to scroll through. Tries to type to search – typing not shown. Searches only by first letter. Search bar would be more helpful.
   13. Audit setting => check boxes maybe? For current, future. Prev defaulted. (instead of radio buttons). Definitions are helpful
   14. Confusing message: No variable credits found – confusing message.

* The user noticed that the “Degree Planner” and “Degree Audit (DARS)” tabs are adjacent, and they both begin with “Degree”, which may be confusing to new users.
* When in the “Degree Planner” tab, the user said that the course search functionality does not include the same filter options as the “Search” tab. She had to switch repeatedly between the “Degree Planner” and the “Search” tabs.
* The user thought that there should be a clear indication that a course was added to a certain plan (after pressing “Add to Plan”
* The user encountered a problem when search for courses to add to her plan: The “Term” defaulted to “Fall 2019”, which limited her to course options in the current semester. She was unable to find a specific course, and realized the issue.
* When trying to run a “what-if” DARS report, the user found the “Plan or program” dropdown inconvenient. The user is unable to type in a search window, and is limited to searching by first letter only.
* In the Audit settings, the user thought that instead of 4 radio button options (which have lengthy descriptions), the window could contain checkboxes (current, planned courses).