Alejandro Zepeda

Full-Stack Development | Cybersecurity | Information Technology
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Summary

I've been working with computers for a very long time now, and have skills in many different areas. I've programmed, troubleshooted issues, built and repaired computers, and worked on servers. It's what I spend most of my free time on. I also study languages in my spare time. I've studied some Portuguese, Italian, and ASL.

Languages

- English (Native)
- Spanish (Native)

Technical Skills

Languages: C#, Java, Python, Javascript/Typescript, HTML & CSS, PHP
Technologies: .NET, Razor/Blazor, Bootstrap, Jquery, Svelte, Docker, VirtualBox/QEMU, ProxMox
Other: Windows/MacOS/Linux, Android/iOS, Networking, Authentication Protocols, Apple Certified Technician, Geek Squad Certified

Projects are available on my github page: github.com/alexz89142

Work Experience

- **Geek Squad Agent, Best Buy 2019 - Current**
  - Earned Apple's Technician Certification
  - Designed and programmed an internal tool that helped expedite the process of calling clients ahead of their appointments down to a fraction of its original time
  - Awarded for consistent positive customer experience and reviews. Commended for technical knowledge
  - Helped train new employees through multiple hiring phases
- **Computer Sales Consultant, Best Buy 2018 - 2019**
  - Awarded for selling tech support services
  - Promoted to Geek Squad in less than a year due to technical knowledge and tech support focus

Education

- Plymouth Whitemarsh High School Class of 2018
  - Excelled in STEM classes including AP Computer Science, Robotics, and 3D Modeling
  - Programmed a browser extension that interacted with a school-wide system and facilitated students finding the appropriate teacher for their study hall