

Jia Peng Zhen (Alex)

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EDUCATION

City College of New York

Expected Graduation May 2020

Degree: Bachelors

Major: Computer Science

Relevant Courses:

Data Structure, Probability, Statistics for Computer Science, Web Security (Facebook Certify of Completion), Database System, Machine Learning.

EXPERIENCE

Apple – SoHo, New York, NY – Specialist

May 2019 – Present

- Sell specialist
- Uncover customers' needs
- Simple troubleshooting for any Apple devices
- Setup customers devices
- Maintaining visual merchandising

Eversight Eye Center, New York, NY – Care Assistant

March 2019 – May 2019

- Set up examination room
- Guide patients to the correct room
- Send prescription order by doctor
- Interpret for patient and doctor
- Data entry of patients' basic information
- Organized inactive charts with 5 years inactivity

Century Pharmacy, New York, NY – Pharmacy technician

Jul 2015 – Aug 2018

- Organized medication inventory and storage.
- Assist customers with general questions about medication.
- Resolved insurance problems that patients might have.
- Help customer check blood pressure levels and sugar levels.
- Refill and bill patient medication.

MoneyGram, New York, NY – Help desk support

Jun 2014 – Jul 2014

- Spread the company name within the Asian community in New York Chinatown.
- Provide details and information of the company.
- Explain the benefits that customer get using the company brand.
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PROJECTS

Probability Pie Chart – Python

Spring 2018

- Created a python program that reads through a user's text file and draws a pie chart for the n most frequently used words.
- Used Tkinter and Turtle library to build a friendly user interface for ease of use

SKILLS

Language: English, Spanish (Fluent), Cantonese, Mandarin

Programing Languages: C++, Python, JavaScript, C#

Operating Systems/Platform: Windows OS, Heroku, GitHub, Bitbucket

Software: React, Node.js, Visual Studio Code, Unity, Microsoft Office, Anaconda