

Jia Peng Zhen (Alex)

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EDUCATION

City College of New York

New York, NY

Candidate for Bachelor of Science in Computer Science

12/2020

- **Awards:** Facebook/CodePath.org Cybersecurity Certify of Completion.
- **Relevant Courses:** Data Structure, Algorithms, Database System, Machine Learning, Website Design.

WORK EXPERIENCE

Apple Inc.

New York, NY

Specialist

05/2019 – present

- Supporting customers' journey at a backend level with online orders, solving challenging and unique issues by quickly solving customers need with proficiency, resolving in 100% resolution rate.
- Providing quick and efficient solutions to customers using knowledge of current Apple technology for mobile devices and developing strong positive relationships with Apple.
- Uncovering customers' needs and providing them with enlightening solutions, resulting in high customer satisfaction on NPS score.

PROJECTS

Personal Website

Personal Portfolio

- Personal website that displaces all professional contact information together with personal projects and resume.
- Website contains direct links to all personal social media and projects with GitHub repositories.
- Built with **React, JavaScript, HTML, and CSS**
- <https://alexjpzhen.com>

FindLoveNow

Dating Website

- A full-stack web application that allows users to match with others.
- Users able to find matches based on personal preferences, have personal chat or video call rooms, upload/delete pictures, and a register/login implementation.
- Built with **React, Node.js, Bootstrap, CSS, Sequelize, PostgreSQL, SVG text animation, and AWS**
- <http://findlovenow.xyz>

Alex's Checkout Form

Checkout Form

- A single frontend page checkout form.
- Simple checkout form that includes frontend validation checks and input type restrictions.
- Built with **Bootstrap, CSS, and SVG text animation**

Split-It

Bill spitting web app

- A full-stack web application that allows users to split money using Tesseract OCR API.
- Users able to split bills by utilizing Tesseract OCR API or manual input. Used Google Map API to enable user to share location, users are also able to send/receive app currency and have a register/login implementation.
- Built with **React, Node.js, Materialize, Axios, CSS, Sequelize, PostgreSQL, and Heroku**
- <https://app-split-it.herokuapp.com>

Weather-App

Weather Forecast

- A simple-full stack weather application to forecast using weather APIs from OpenWeather.
- Users able to check on weather forecast by zip code, city or state, and check on search weather history.
- Built with **React, Bootstrap, CSS, Sequelize, PostgreSQL, and Heroku**
- <https://weather-app-az.herokuapp.com>

SKILLS & INTERESTS

Language: English, Spanish, Cantonese, Mandarin

Programing Languages/Technology: Python, HTML, CSS, JavaScript, C++, React, PostgreSQL, GitHub

Interests: software engineering and website design