

HMI Manual

CR6



ORIGINAL INSTRUCTION

Codice:

Anno: 2021

Rev.: 01

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IMPORTANT:

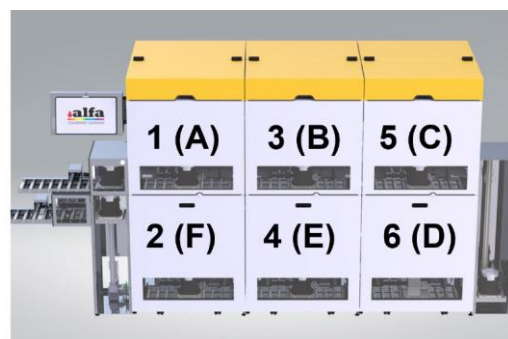
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HOME PAGE

The machine is equipped with a touch display used as HMI (Human Machine Interface) by the operator, on which the machine software runs. The figure on the right shows the home page of the HMI.



The numbering of the dispensing heads are represented in the picture and they go from 1 to 6 for the CR6 and from 1 to 4 in the CR4. The software uses references in letters A to F for the CR6 and A to D for the CR4.








The HMI home page always shows the status of every single head (1). Each dispensing head can take the following statuses:

- STANDBY: machine ready, waiting for commands
- DISPENSING: dispensing in progress
- RESET: reset in progress
- ALARM: machine error
- DIAGNOSTIC: machine waiting for manual commands
- ROTATING: colorant circuit positioning (only for refill operations)
- JAR POSITIONING: movement of roller conveyors and lifters

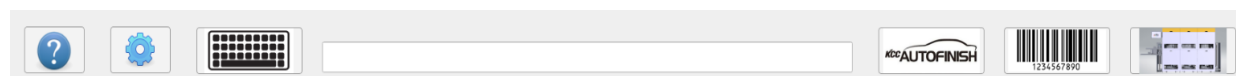








When the machine is switched on, the system runs a reset routine and sets all dispensing heads to STANDBY. Below the list of the main buttons/images and their meaning:

| Button/image | Description |
|--------------|---|
| | Start production after placing shuttle on the roller conveyor |
| | Finish production by eject shuttle |
| | Access manual commands for each part of the machine |
| | Inactive photocell |
| | Machine automation working (Carousel ok) AND active photocell |

| | |
|---|---|
|  | Machine automation paused (Carousel Frozen) |
|  | Shuttle detected by the photocell |
|  | NOT ready for refill |
|  | Ready for refill |
|  | Access service page - Alfa40 |

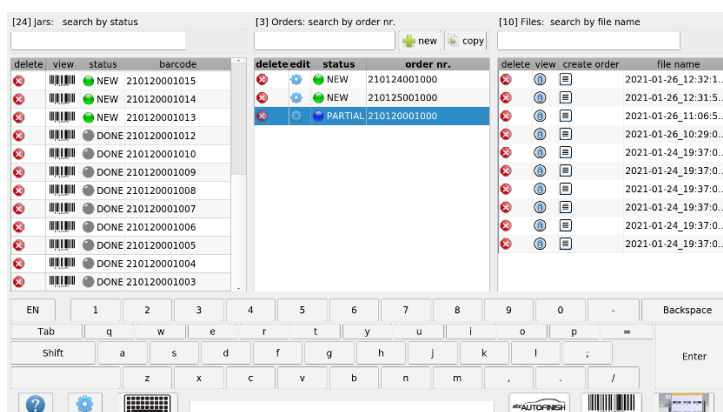
At the bottom of each page we found the following tool bar with these buttons:



| Button/image | Description |
|---|----------------------|
|  | Access user guide |
|  | Access control panel |
|  | Access keyboard |
|  | Access KCC web page |
|  | Access order page |
|  | Access home page |

ORDER PAGE

The operator can access the order page by clicking on the barcode button on the tool bar. From this page the operator can control all the orders to be produced, in progress and finished, as well as adding new orders or deleting existing ones.














The image below shows the 4 four main sections of the order page:

- **Searching bar (1):** search among all orders using the appropriate boxes;
- **New/copy buttons (1):** create new orders or copy existing ones;
- **List of active orders (2):** shows the list of single color formulas;
- **List of orders (3):** shows the list of orders that might contains several color formulas;
- **List of color formulas (4):** shows the list of color formulas received by an external source or



Below the list of the main buttons/images and their meaning:

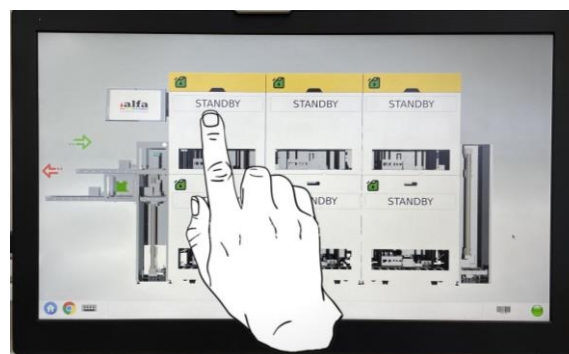
| Button/image | Description |
|---|--|
|  | Add a new order |
|  | Copy an existing order |
|  | Delete an order |
|  | New order, waiting to be produced (NEW) |
|  | Completed order (DONE) |
|  | Order in progress (IN PROGRESS) |
|  | Order partially completed (PARTIAL) |
|  | Print barcode of each order |
|  | Edit an order |
|  | |
|  | Create the order starting from the color formula |

SERVICE PAGE

Each dispensing head has its own service page. To access service pages, please press on the rectangular button displaying its status. You can access the service page anytime, independently from the status of each dispensing head.

Each service page consists of 3 main sections as the image below:

- **Top part (1):** main machine status information;
- **Central part (2):** the information about the circuits;
- **Bottom part (3):** machine maintenance commands.



(1)

| | | | | | | | |
|--------------|---------|-------------|----------|------------------------|---------------|--------------|------|
| STATUS | STANDBY | TEMPERATURE | 49.60 °C | HUMIDIFIER WATER LEVEL | MINIMUM LEVEL | CAN PRESENCE | true |
| CAN ON SHELF | true | ERROR CODE | 0 | ERROR | NO_ALARM | AUTOCAP | OPEN |

(2)

INTELLIGENT_PURGE

| Name | Component | Level | (min, res) | Stirring | Recirc. | Purge [cc] | Refill [cc] | Specific Weight [g/cc] |
|------|-----------|---------|--------------|------------|------------|------------|-------------|------------------------|
| C01 | K060 | 675.52 | 200.0, 300.0 | start stop | start stop | 2.0 | 0 | 1.12 |
| C02 | K100 | 1479.24 | 200.0, 300.0 | start stop | start stop | 2.0 | 0 | 1.7 |
| C03 | K203 | 1482.13 | 200.0, 300.0 | start stop | start stop | 2.0 | 0 | 1.05 |
| C04 | K402 | 1340.27 | 300.0, 600.0 | start stop | start stop | 2.0 | 0 | 1.6 |
| C05 | K406 | 1418.14 | 200.0, 300.0 | start stop | start stop | 2.0 | 0 | 1.12 |
| C08 | K906 | 2569.90 | 300.0, 600.0 | start stop | start stop | 2.0 | 0 | 1.11 |
| C12 | K400 | 2845.87 | 300.0, 600.0 | start stop | start stop | 2.0 | 0 | 1.042 |
| C16 | K901 | 2520.05 | 300.0, 600.0 | start stop | start stop | 2.0 | 0 | 1.11 |

PURGE_ALL

(3)

DIAGNOSTIC

WARM RESET

COLD RESET

ABORT

AUTOCAP OPEN/CLOSE

command answers:

The **top part (1)** is quite intuitive and shows the status of the machine and the status of some of its parameters or functions.

| | | | | | | | |
|--------------|---------|-------------|----------|------------------------|---------------|--------------|------|
| STATUS | STANDBY | TEMPERATURE | 49.60 °C | HUMIDIFIER WATER LEVEL | MINIMUM LEVEL | CAN PRESENCE | true |
| CAN ON SHELF | true | ERROR CODE | 0 | ERROR | NO_ALARM | AUTOCAP | OPEN |

The **central part (2)** refers to the products circuits. Each line represents one circuit associated to a specific product, while the columns contain parameters and controls of each circuit, as described in more detail below.

There are also 2 different buttons for the purge cycles: a button to perform the intelligent purge (A) and a button to purge all products.

(A) INTELLIGENT_PURGE

| Name | Component | Level | (min, res) | Stirring | | Recirc. | | Purge [cc] | | Refill [cc] | | Specific Weight [g/cc] |
|------|--|---------|--------------|----------|------|---------|------|------------|-------|-------------|--------|------------------------|
| C01 |  K060 | 675.52 | 200.0, 300.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.12 |
| C02 |  K100 | 1479.24 | 200.0, 300.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.7 |
| C03 |  K203 | 1482.13 | 200.0, 300.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.05 |
| C04 |  K402 | 1340.27 | 300.0, 600.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.6 |
| C05 |  K406 | 1418.14 | 200.0, 300.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.12 |
| C08 |  K906 | 2569.90 | 300.0, 600.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.11 |
| C12 |  K400 | 2845.87 | 300.0, 600.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.042 |
| C16 |  K901 | 2520.05 | 300.0, 600.0 | start | stop | start | stop | 2.0 | purge | 0 | refill | 1.11 |

(B) PURGE_ALL

| Name | Description |
|-----------------------|--|
| NAME | The name of the circuit displayed as "CX" where X is a number from 1 to 16. |
| COMPONENT | The name of the product contained in the circuit and its RGB. |
| LEVEL | The current level of the product contained in the circuit (expressed in cc). |
| (MIN, RES) | The values of the product minimum and warning level. |
| STIRRING | Manual START and STOP stirring commands. When the stirring command is given for a circuit, all the circuits of the same dispensing head are stirred because the function is associated with the rotation of the turning table. |
| RECIRC | Manual START and STOP recirculation commands |
| PURGE (cc) | Purge a single circuit with the amount set by default. The value can be manually increased or decreased by modifying the value displayed in the box. |
| REFILL (cc) | Refill a single circuit by the quantity expressed in cc. The command to rotate the table will be executed to set the circuit to the refill position. |
| SPECIFIC WEIGHT(g/cc) | At each refill the operator can manually modify the specific weight of the product and the circuit will dispense accordingly. |
| INTELLIGENT PURGE | It opens the intelligent purge pop up. |
| PURGE ALL | Start purge operation for all circuits with the amount set by default. |

The **bottom part (3)** contains maintenance buttons that refer to that particular dispensing head.

| Name | Description |
|------------|--|
| DIAGNOSTIC | Enter DIAGNOSTIC mode to give manual commands. |
| WARM RESET | This RESET can be carried out when the dispenser is not in ALARM mode but in DIAGNOSTIC mode: it exits DIAGNOSTIC mode without performing movements that are not strictly necessary. |

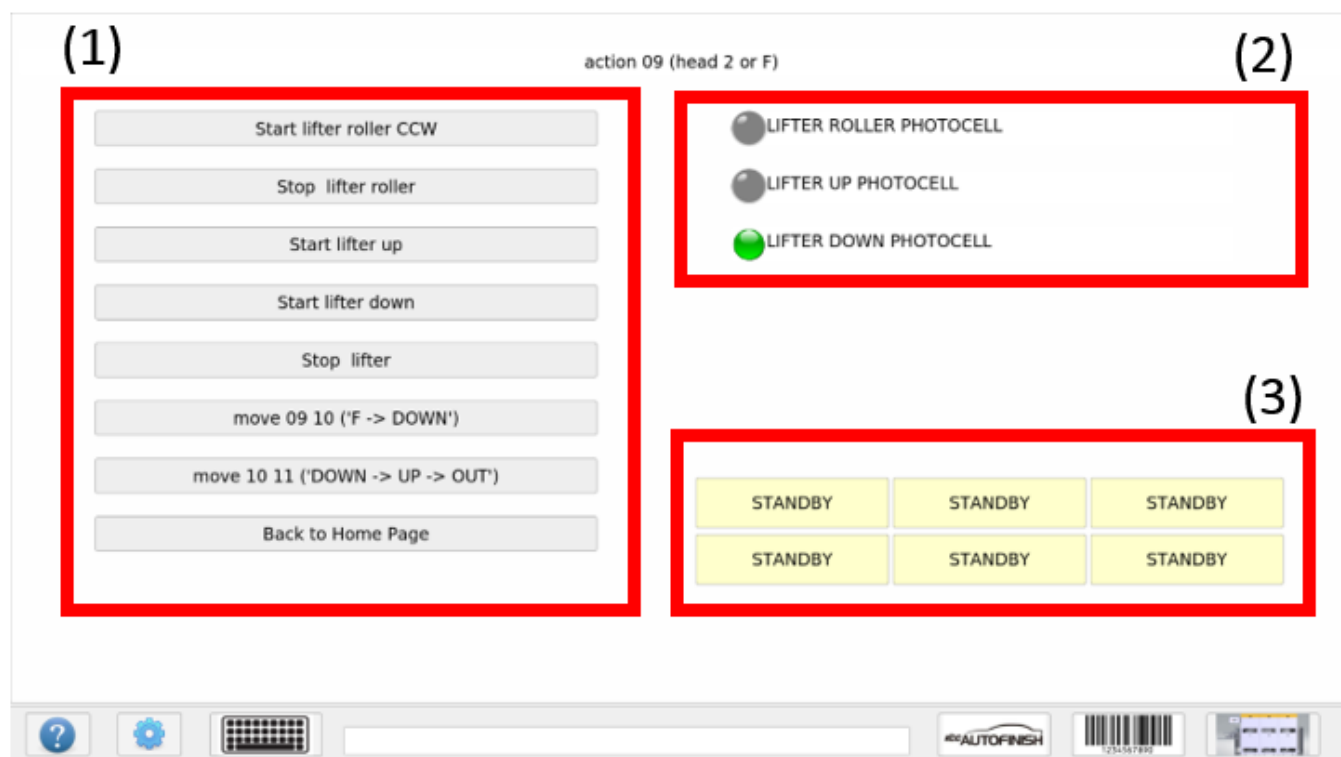
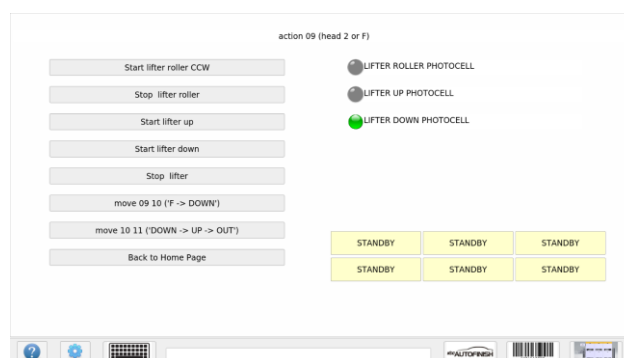
| | |
|-----------------------|--|
| COLD REST | This RESET performs a complete reset of the machine, starting all photocell search movements. It is necessary to send this command when the dispenser assumes the ALARM status in order to restore the STANDBY status. |
| ABORT | The dispensing head stops all activities and needs a COLD RESET to get back to STANDBY status. |
| AUTOCAP OPEN/CLOSE | Open or close the autocap. |

MANUAL CONTROL PAGE

By clicking on the tools symbols you can access the manual control page of each part of the machine.

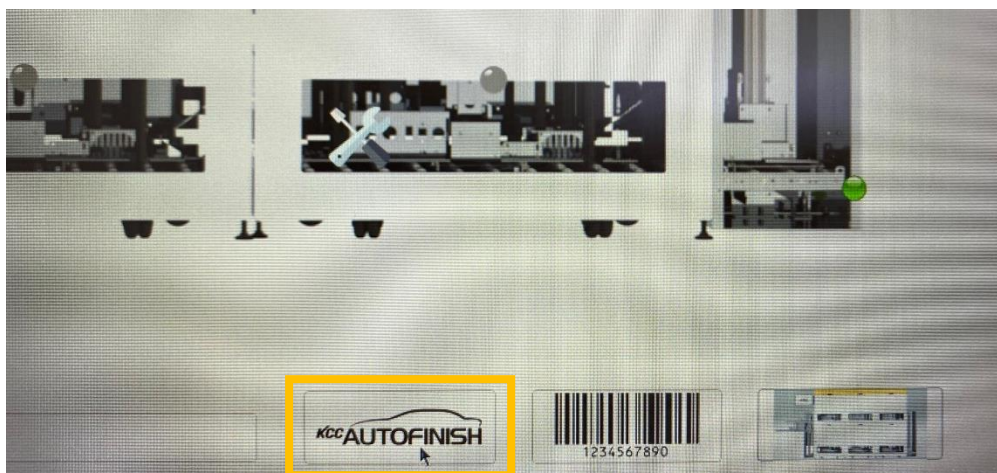
Each manual control page consists of 3 main sections as the image below:

- **Commands (1):** list of manual commands;
- **Photocells (2):** photocells status;
- **Dispensing heads (3):** dispensing heads status.

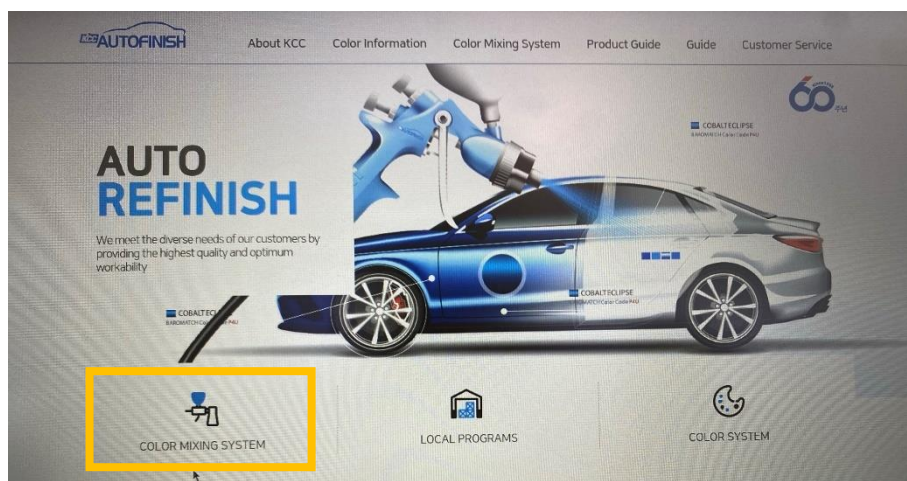


HOW TO PRODUCE A COLOR

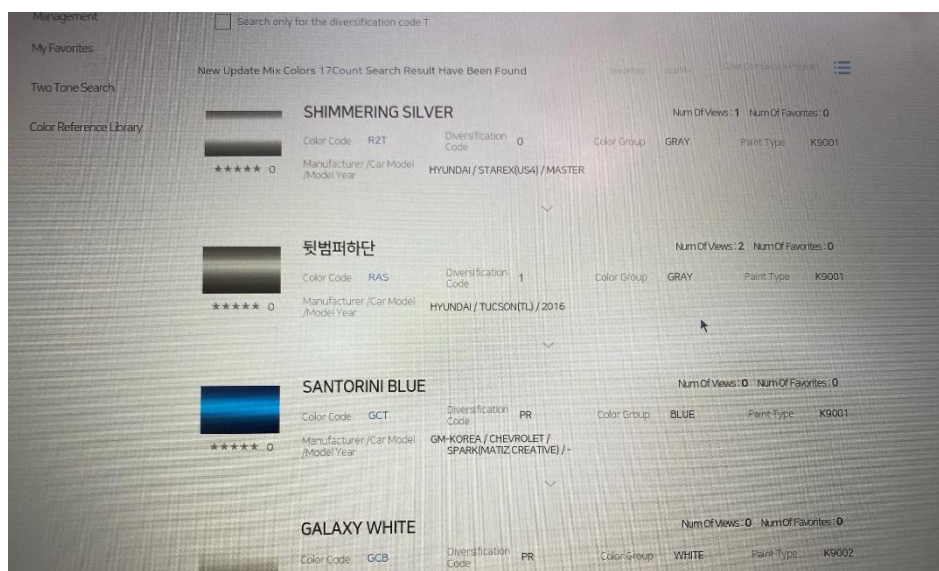
1. From the home page click on the KCC logo to access the KCC web page



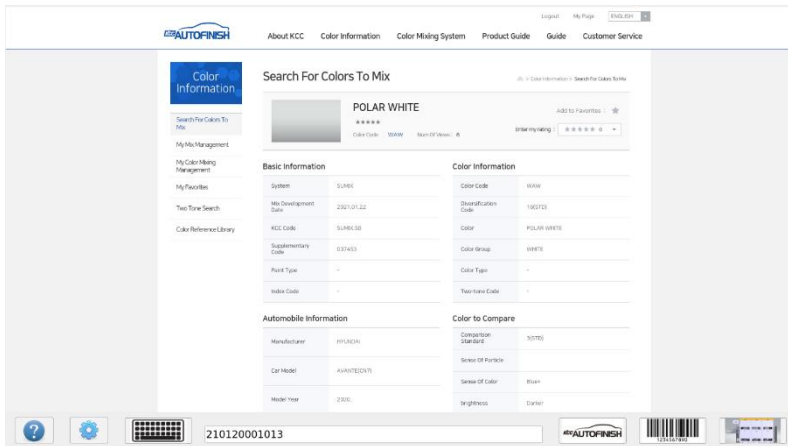
2. Please click on COLOR MIXING SYSTEM BUTTON.



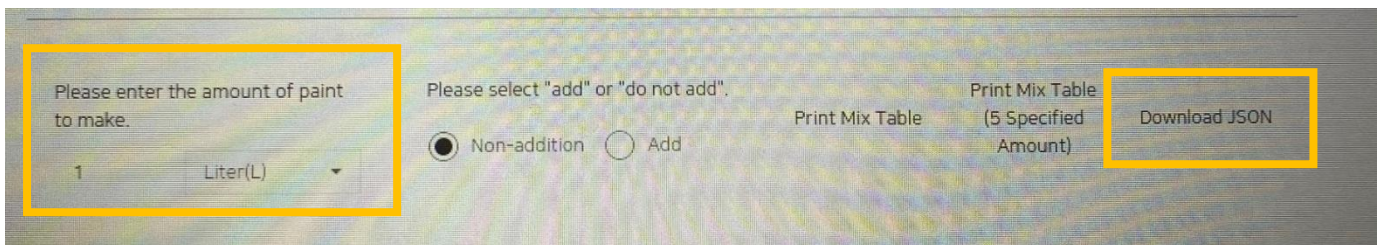
3. Scroll down or use the search box to find the color formula you need. Below an example for reference only.



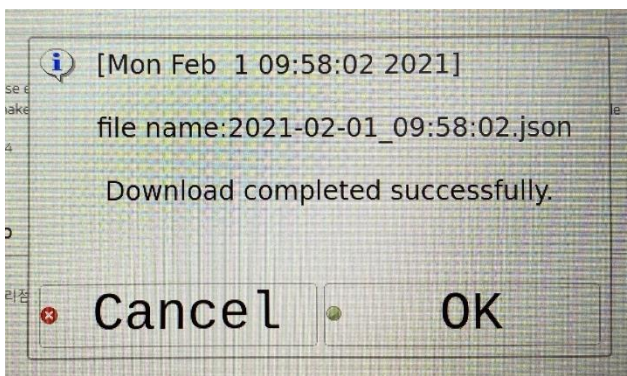
4. From the color formula page scroll down to the bottom of the page.



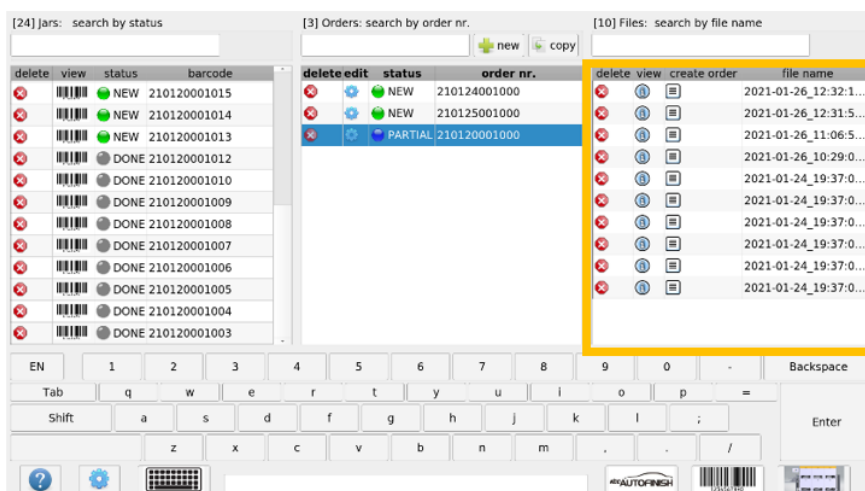
5. Please enter the amount of color to be produced and click DOWNLOAD JASON to send the formula to the HMI order page.



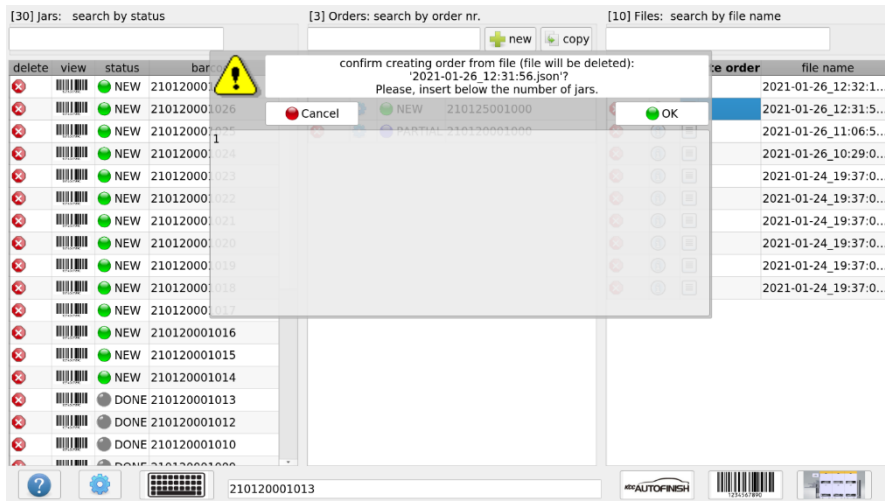
6. A pop up page will appear when the file has been download correctly. Please click OK to proceed.



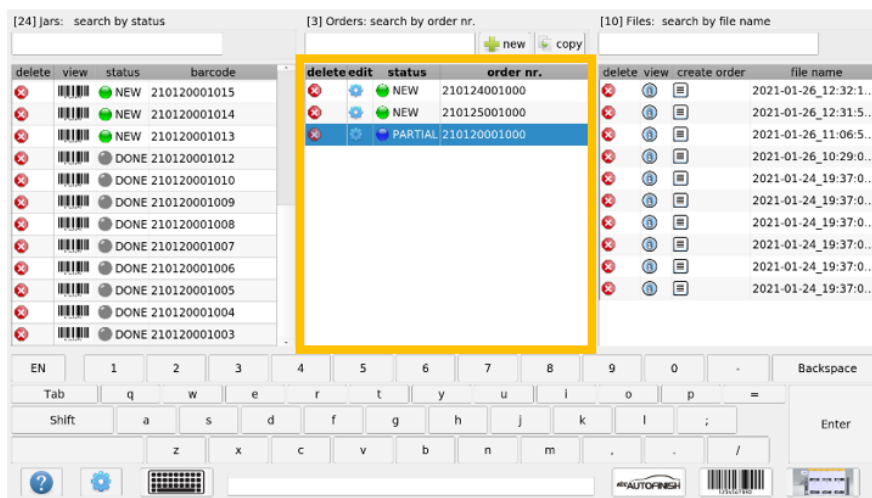
7. The color formula will appear on the right column in the order page



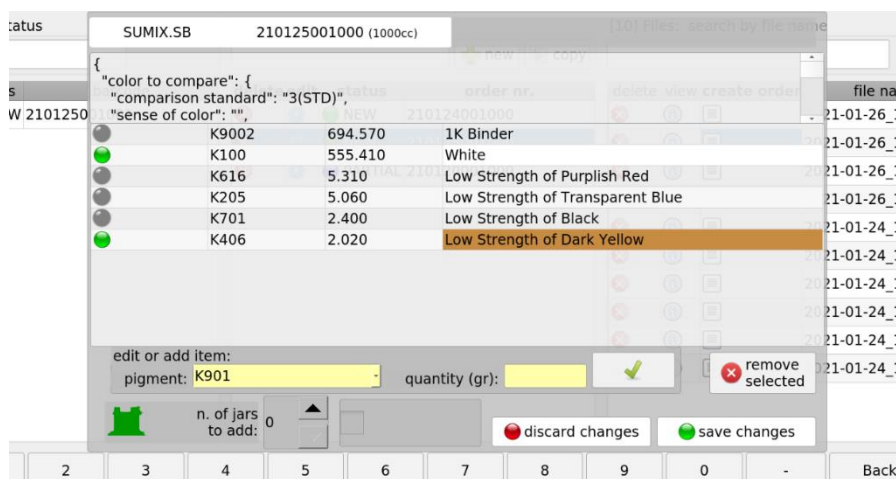
8. Click the CREATE ORDER button, select the number of cans to be produced and click OK.



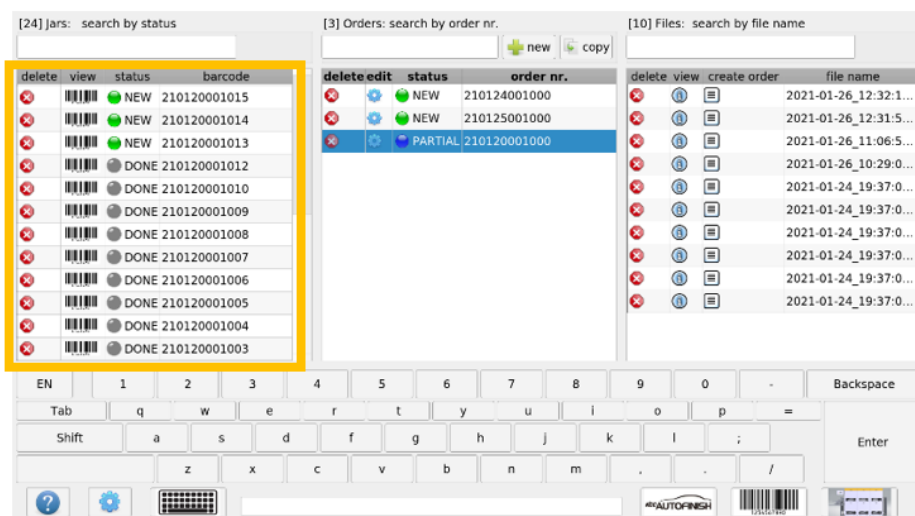
9. The new order will appear on the central column in the order page.



10. An order can be edited by clicking on the gear symbol. A pop up will show the color formula. Each line represents a product that will be dispensed to reproduce the color formula. The color formula can be edited by modifying the amount of each product to be dispensed, by adding a new product or by deleting one. The operator can then select the number of cans to produce and print the required barcodes.



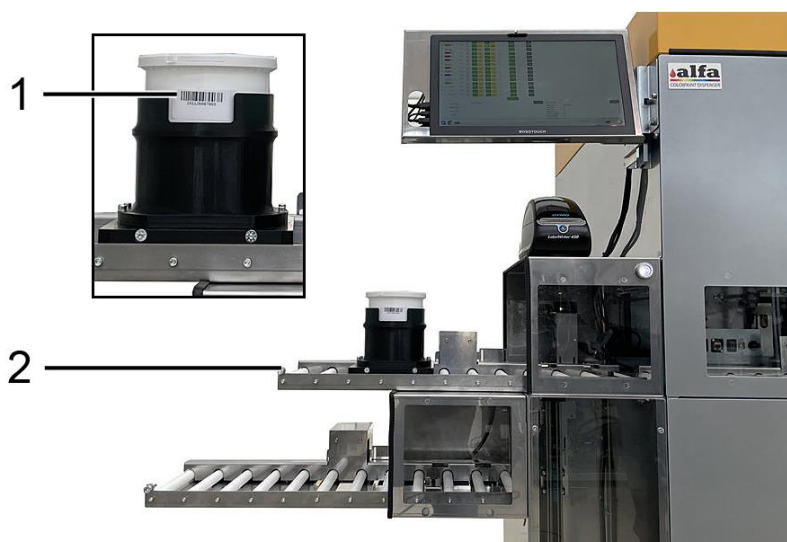
11. When an order is saved each can to be produce will appear on the left column in the order page. Here the operator can click on each barcode symbol to print again each barcode.



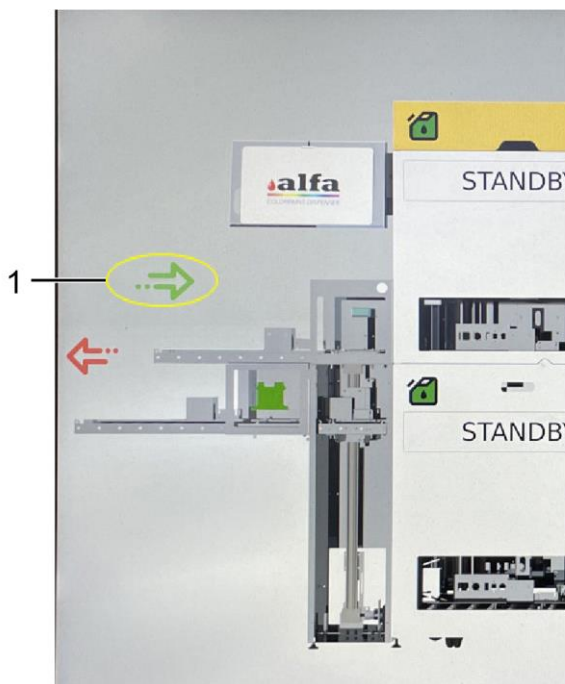
12. Apply the barcode label on the can and position it on a shuttle with a greater or equal capacity of the requested can.



13. Pay attention to position the barcode so that it can be fully read in the shuttle window (1) and position the shuttle on the loading roller conveyor (2).



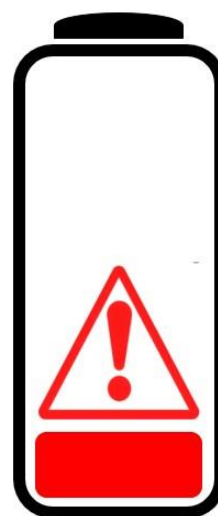
14. To start the production process, press the “green arrow” button (1). The software will carry out a consistency check between the volume expected from the order (barcode reading) and the volume of the can (shuttle code reading).



15. Wait for process completion, then remove the shuttle from the output roller conveyor.

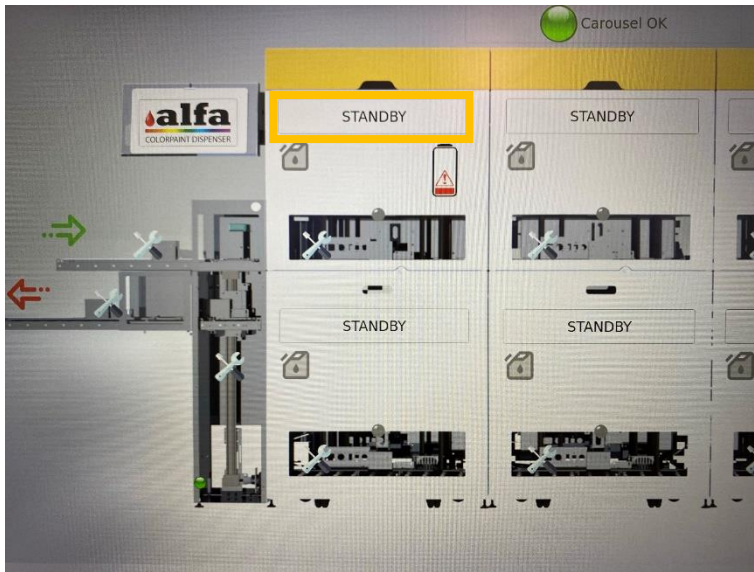
HOW TO REFILL A CANISTER

1. Each circuit can be set with a different reserve and minimum level when setting the machine. When a product reaches the reserve level, an alarm will be shown.

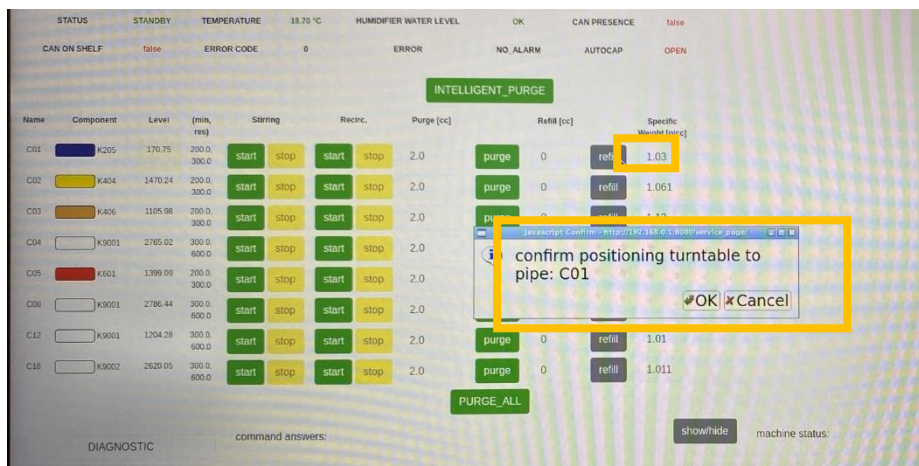


ATTENTION! Every time an order is sent to be produced, the software calculates if the volume of each product in the canisters is sufficient to complete the formula so that the residual volume is not lower than the minimum level. In case one of the products is not sufficient, the system will not dispense the formula.

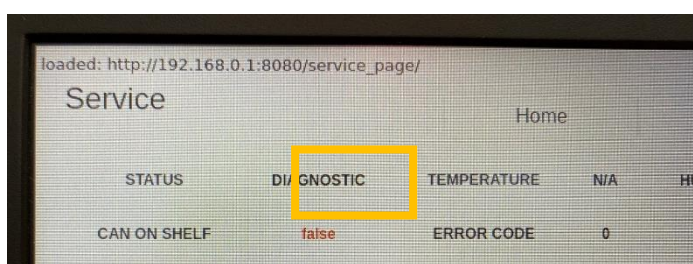
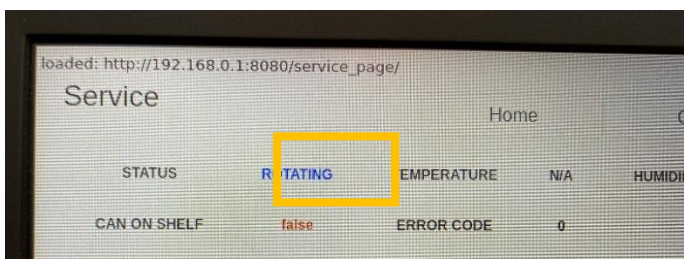
- To start the refill process please click on the service button of the canister to be refilled is positioned.



- Click on the REFILL button of the canister you need to top up. A pop up message will appear to confirm the positioning of the canister in the front position of the dispensing head.



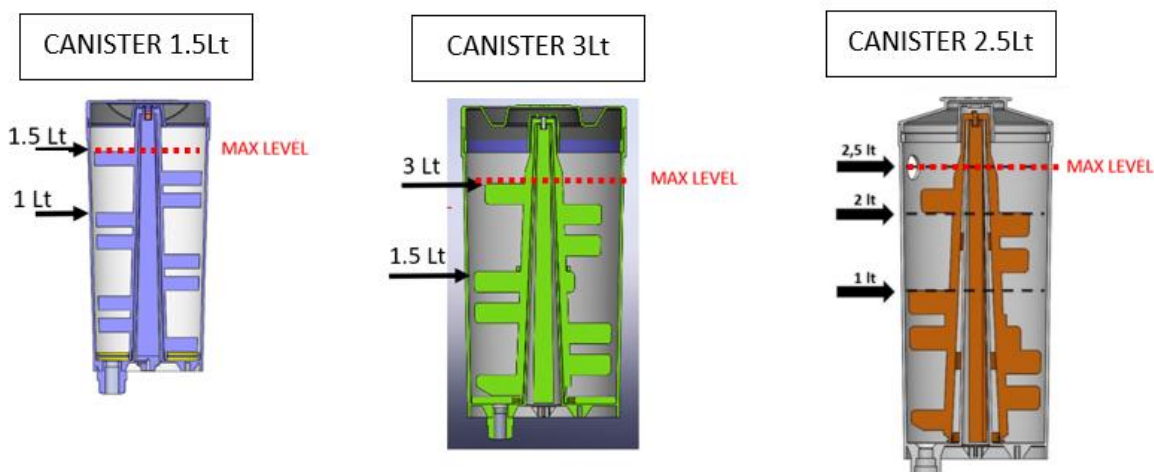
- While the turning table is positioning the canister in the front position (if necessary), the status of the turning table is ROTATING. When the positioning is completed the status becomes DIAGNOSTIC. Please wait the DIAGNOSTIC status before opening the cover/extractable tray of the dispensing head.



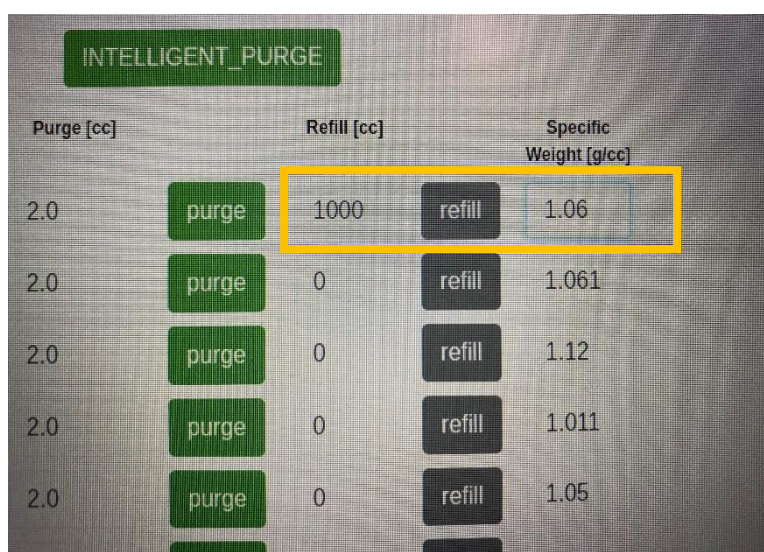
- WARNING!** Do not force manually the turning table rotation. Use the software controls and wait that the machine performs the necessary rotation.



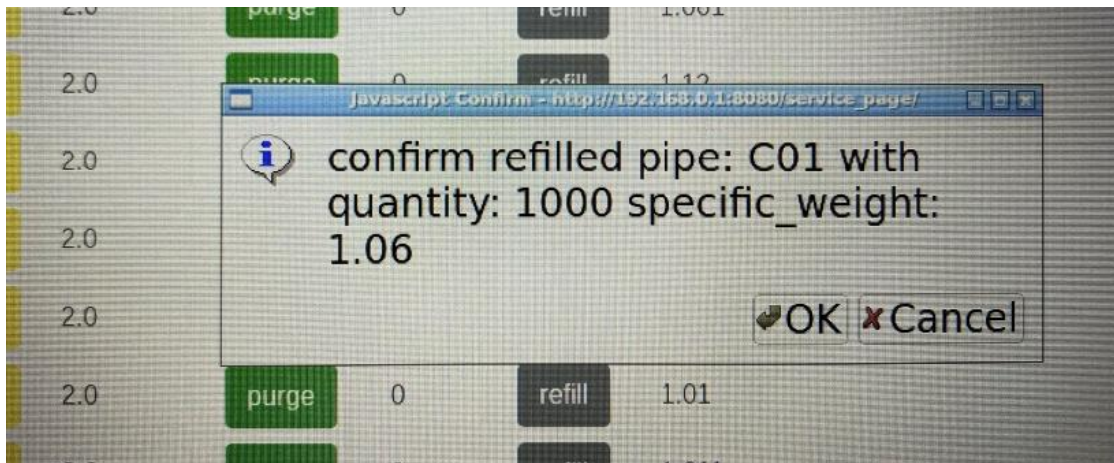
- When the status switches to DIAGNOSTIC, open the upper cover or the extractable tray. Remove the lid of the canister in the front position. Fill the canister with the appropriate product without exceeding the maximum level (MAX LEVEL).



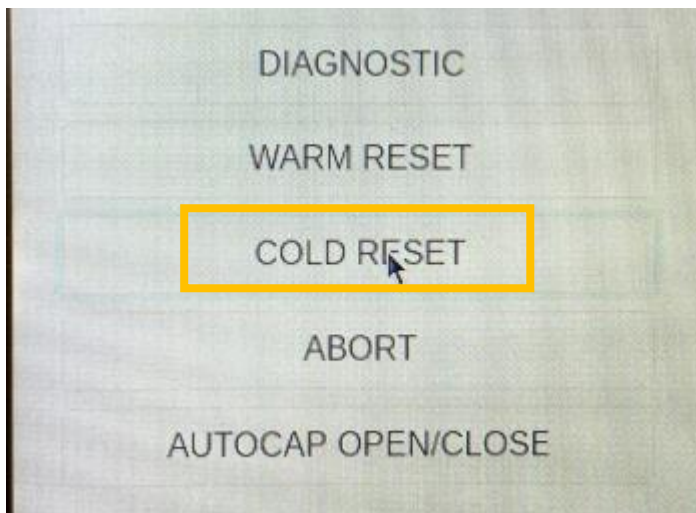
- After each top-up operation, you must record the quantity added in the circuit and its specific weight (if this was different from the previous batch). In the REFILL(cc) box enter the volume in cc of the product refilled, in the SPECIFIC WEIGHT (g/cc) enter the new specific weight, then click the REFILL button.



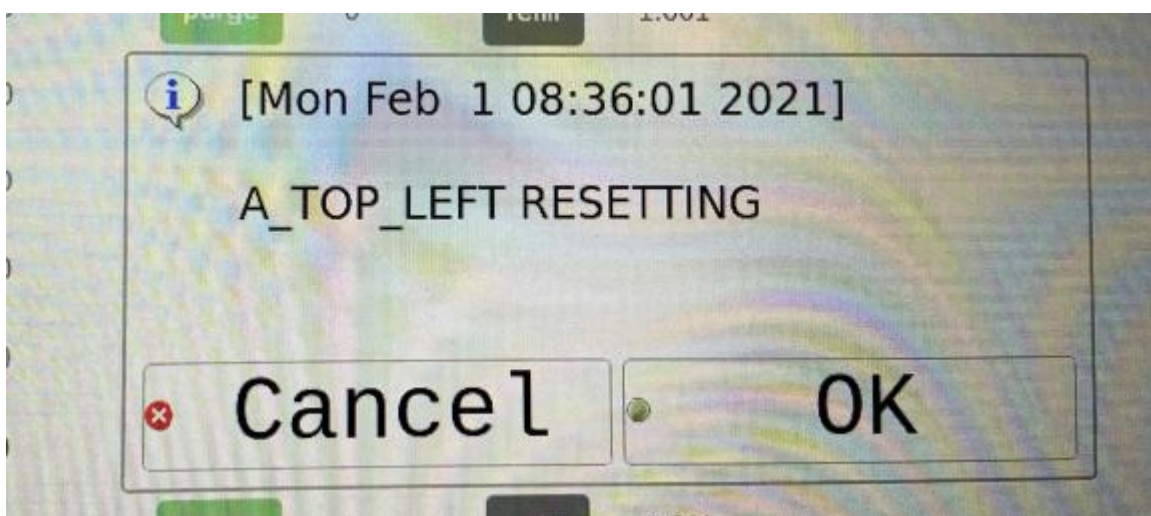
8. A pop up box will appear to confirm the amount refilled and the specific weight. If everything is correct please press OK.



9. If another circuit in the same dispensing head must be topped up, please repeat the steps 3 to 8.
10. When all canisters are refilled, please close the top cover or the extractable tray and click the COLD RESET button.



11. A pop up message will inform you that the dispensing head is running the reset procedure. Please press OK.



HOW TO PURGE ONE OR MORE CIRCUITS

The purge function consists in dispensing a small quantity of product from one or several circuits, so as to ensure proper cleaning of the dispensing circuits and prevent settling or drying out issues that could compromise machine operation.

During the purge the products are dispensed into a can, which must be moved under each dispensing head using the manual commands, as described below.

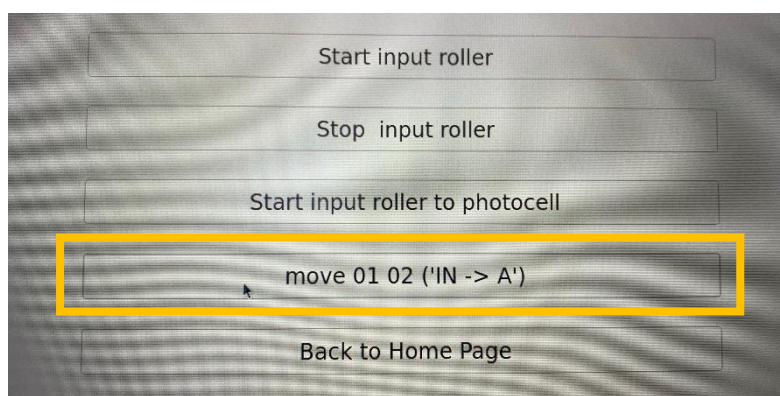
1. Place a can in a shuttle and place it on the roller conveyor. Then click the “green arrow” (1) to move the shuttle in front of the barcode reader.



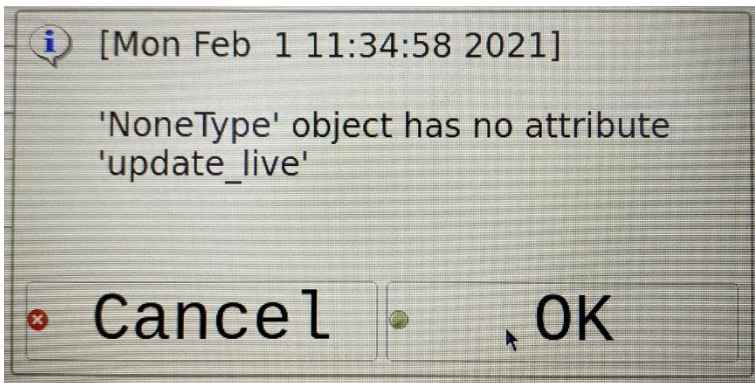
2. When the shuttle is in front of the barcode reader, press the TOOLS button to access the manual control page.



3. Move the shuttle under the first dispensing head by clicking the button below.



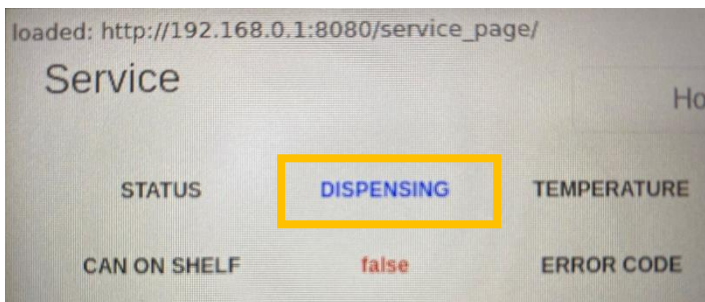
4. The software does not recognize this shuttle as part of an order, therefore the following pop up will appear. Please click OK.



5. You can execute the command to purge a single circuit, as well as an automatic purging operation, which dispenses a small amount of product from all the circuits present on the turning table ("PURGE ALL").

| Name | Pigment | Level | (min, res) | Stirring | | Recirc. | | Purge [cc] | | Refill [cc] | |
|---|---|---------|--------------------|---|---|---|---|------------|---|-------------|---|
| C01 |  B | 1574.00 | 600.0, 357.1429 |  |  |  |  | 2.0 |  | 0 |  |
| C02 |  F | 2180.00 | 600.0, 242.7184 |  |  |  |  | 2.0 |  | 0 |  |
| C03 |  AN | 1857.52 | 600.0, 310.559 |  |  |  |  | 2.0 |  | 0 |  |
| C05 |  AXX | 1562.77 | 600.0, 425.5319 |  |  |  |  | 2.0 |  | 0 |  |
|  | | | | | | | | | | | |

6. During the purge cycle the status will change into DISPENSING. Wait for the machine to complete the purge before sending new commands.



7. Repeat the same steps 2 to 6 to purge more circuits in other turning tables.

TROUBLESHOOTING

| Error code | Error detected | Error description | Resolution of the problem |
|------------|---|--|--|
| 1 | TIMERMG_TEST_FAILED | Timer operation test failure | Test failure means that the program on the MAB board has stopped working. Restart the program |
| 2 | EEPROM_COLOR_CIRCUIT_PARAM_CRC_FAULT | Circuit parameter CRC fault | Check for the absence of parameters in the case of MAB replacement. Load the master/colorant circuit parameters onto the new MAB board |
| 3 | EEPROM_CALIB_CURVES_PARAM_CRC_FAULT | Calibration curve parameter CRC fault | Check for the absence of parameters in the case of MAB replacement. Load the calibration parameters onto the new MAB board |
| 5 | EEPROM_SLAVES_EN_PARAM_CRC_FAULT | Slave configuration CRC fault | Check for the absence of parameters in the case of MAB replacement. Load the SLAVE configurations onto the new MAB board |
| 8 | EEPROM_HUMIDIFIER_2.0_PARAM_CRC_FAULT | Humidifier 2.0 parameter CRC fault | Check for the absence of parameters in the case of MAB replacement. Load Humidifier 2.0 parameters onto the new MAB board |
| 9 | EEPROM_CIRCUIT_PUMP_TYPES_CRC_FAULT | For each circuit type pump CRC fault | Check for the absence of parameters in the case of MAB replacement. Load the types of pumps onto the new MAB board |
| 10 | USER_INTERRUPT | Machine operation Software interruption | HALT has been pressed |
| 11-18 | TIMEOUT_COM_MAB_ACT_B"X", where "X" = 1..8 | "X" BASE slave communication time-out (detected on the MAB side) | Check the SCCB power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the "X" BASE slave board |
| 19-34 | TIMEOUT_COM_MAB_ACT_C"Y", where "Y" = 1..16 | Slave "Y" COLORANT communication time-out (detected on the MAB side) | Check the SCCB power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the "Y" COLORANT slave board |
| 54 | TIMEOUT_COM_MAB_ACT_TINTING | TINTING slave communication time-out (detected on the MAB side) | Verify the MMT power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the TINTING Slave board |
| 59 | TIMEOUT_COM_MAB_MGB | MAB-MGB Communication time-out | Check MAB and MGB power supply wiring and replace it if damaged. Check the SERIAL communication connectors, and visually check the hardware of the 2 boards |
| 61-68 | B"X" BASE_TOUT_ERROR, where "X" = 1..8 | "X" BASE slave communication time-out (detected on the SLAVE side) | Check the SCCB power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the "X" BASE slave board |
| 69-82 | C"Y" COLOR_TOUT_ERROR, where "Y" = 1..16 | Slave "Y" COLORANT communication time-out (detected on the SLAVE side) | Check the SCCB power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the "Y" COLORANT slave board |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|--|--|--|
| 102 | HUMIDIFIER_20_TOUT_ERROR | HUMIDIFIER slave communication time-out (detected on the SLAVE side) | Check the HUTBRD power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the HUMIDIFIER slave board |
| 103 | TINTING_TOUT_ERROR | TINTING slave communication time-out (detected on the SLAVE side) | Verify the MMT power supply wiring and replace it if damaged. Check the RS485 communication connector, and visually check the board hardware. If damaged, replace the TINTING Slave board |
| 201 | RESET_TIMEOUT | RESET process time-out | The RESET process was NOT completed within the maximum set time. Check for a mechanical jam in the dispenser and eliminate it if possible |
| 202 | TIMEOUT_SUPPLY_START | Time-out at Dispensing start | Dispensing did NOT start within the maximum set time. Check for a mechanical jam in the dispenser and eliminate it if possible |
| 203 | TIMEOUT_SUPPLY_FAILED | Dispensing duration time-out | Dispensing did not end within the maximum set time. The formula is too long, or check for a mechanical jam in the dispenser and eliminate it if possible |
| 301-308 | B"X"_BASE_RESET_ERROR, where "X" = 1..8 | "X" BASE slave reset procedure duration time-out | Verify the cleanliness and positioning of the photocell mounted on the "X" BASE, then clean or reattach the sensor. Verify the integrity of the "flag", the pusher, the motor, and the connectors, and replace the parts or the entire unit if any mechanical wear or damage is found. If the communication is present but an electronic type problem remains, replace the SCCB board. |
| 346 | TINTING_PUMP_RESET_ERROR | Tinting Pump reset procedure duration time-out | Verify the integrity of the Pump motor, of connectors, the connection on the MMT board |
| 347 | TINTING_VALVE_RESET_ERROR | Tinting Valve reset procedure duration time-out | Verify the integrity of the Valve motor, of connectors, the connection on the MMT board |
| 348 | TINTING_TABLE_RESET_ERROR | Tinting Table reset procedure duration time-out | Verify the integrity of the Table motor, of connectors, the connection on the MMT board |
| 351-358 | B"X"_DATA_SUPPLY_FAILED, where "X" = 1..8 | Invalid table parameters | Check for consistency errors between the tables and the circuit installed on the machine. Verify the proper installation of the calibration tables in the Machine menu. |
| 359-374 | C"X"_DATA_SUPPLY_FAILED, where "X" = 1..16 | Invalid table parameters | Check for consistency errors between the tables and the circuit installed on the machine. Verify the proper installation of the calibration tables in the Machine menu. |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|--|--|---|
| 401-408 | B"X"_SUPPLY_CALC_ERROR, where "X" = 1..8 | In CONTINUOUS dispensing the Number of steps of the "X" BASE to carry out is NOT a multiple of a whole stroke | Check for consistency errors between the tables and the circuit installed on the machine. Verify the proper installation of the calibration tables in the Machine menu. |
| 409-424 | C"X"_SUPPLY_CALC_ERROR, where "X" = 1..16 | In CONTINUOUS dispensing the Number of steps of the "X" COLORANT to carry out is NOT a multiple of a whole stroke | Check for consistency errors between the tables and the circuit installed on the machine. Verify the proper installation of the calibration tables in the Machine menu. |
| 451-475 | DISABLED_REQUIRED_CIRCUIT_"X"_ERROR, where "X" = 0..24 | "X" Slave must dispense but is erroneously Disabled | Load the Slave configurations onto the new MAB board. |
| 501-508 | B"X"_COLOR_HOME_POS_ERROR, where "X"=1..8 | Error in the HOMING procedure of the "X" BASE | Check the correct operation of the photocell and the correct movement of the "X" BASE stepper |
| 534 | TINTING_VALVE_HOME_POS_ERROR | Error in the HOMING procedure of the Tinting Valve | Verify the correct operation of the 2 photocells and the correct movement of the stepper |
| 535 | TINTING_TABLE_HOME_POS_ERROR | Error in the HOMING procedure of the Tinting Turning Table | Verify the correct operation of the photocell, that there is at least one flag on the table and the correct movement of the stepper |
| 551-558 | B"X"_COLOR_HOME_BACK_ERROR, where "X" = 1..8 | Loss of steps error in "X" BASE Dispensing | Decrease the dispensing speed |
| 601-608 | B"X"_COLOR_POS0_READ_LIGHT_ERROR, where "X" = 1..8 | At the end of the movement from HOME position to POS0 the photocell is NOT engaged in the "X" BASE | Check photocell and stepper operation |
| 609-624 | C"X"_COLOR_POS0_READ_LIGHT_ERROR, where "X" = 1..16 | At the end of the movement from HOME position to POS0 the photocell is NOT engaged in the "X" COLORANT | Check photocell and stepper operation |
| 633 | TINTING_PUMP_POS0_READ_LIGHT_ERROR | Tinting Pump Home photocell NOT engaged at the end of pump step movement, or never engaged within an undefined time or number of steps, or NOT engaged during Tinting Table movement | Check Home photocell and Stepper operation |
| 634 | TINTING_VALVE_POS0_READ_LIGHT_ERROR | No. 2 Valve photocells NOT engaged during Tinting Table movement or at the end of Homing procedure, or CLOSED valve during Dispensing | Verify operation of the 2 photocells and stepper |
| 651-658 | B"X"_COLOR_END_STROKE_READ_LIGHT_ERROR, where "X" = 1..8 | At the end of the dosing stroke the photocell is engaged in "X" BASE | Check photocell and stepper operation |
| 701-708 | B"X"_OVERCURRENT_ERROR, where "X" = 1..8 | "X" BASE stepper motor overcurrent | Check wirings, stepper operation |
| 733 | TINTING_PUMP_OVERCURRENT_ERROR | Overcurrent on a Tinting Pump stepper motor driver jumper | Verify wirings and operation of Pump L6482H driver on MMT board |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|---|---|--|
| 734 | TINTING_VALVE_OVER CURRENT_ERROR | Overcurrent on a Tinting Valve stepper motor driver jumper | Verify wirings and operation of Valve L6482H driver on MMT board |
| 735 | TINTING_TABLE_OVER CURRENT_ERROR | Overcurrent on a Tinting Table stepper motor driver jumper | Verify wirings and operation of Table L6482H driver on MMT board |
| 738 | DOSING_ROLLER_OVE RCURRENT_ERROR | Overcurrent or Overtemperature detected by the driver of the output piloting the dispensing roller conveyor | Verify wirings and operation of TPS1H200- A driver of 'AIR_PUMP_IN' output on MMT board |
| 739 | INPUT_ROLLER_OVER CURRENT_ERROR | Overcurrent or Overtemperature detected by the driver of the input piloting the input roller conveyor | Verify wirings and operation of TPS1H200- A driver of 'NEB_IN' output on MMT board |
| 740 | UNLOAD_LIFTER_ROL LER_OVERCURRENT_ ERROR | Overcurrent or Overtemperature detected by the driver of the output piloting the unloading lifter roller conveyor | Verify wirings and operation of TPS1H200- A driver of 'NEB_IN' output on MMT board |
| 751-758 | B"X" SOFTWARE_ERR OR, where "X" = 1..8 | Logic error in the process statuses on "X" BASE | Replace electronic board, if the problem persists request a Firmware update |
| 759-774 | C"X" SOFTWARE_ERR OR, where "X" = 1..16 | Logic error in the process statuses on "X" COLORANT | Replace electronic board, if the problem persists request a Firmware update |
| 792 | TINTING_PUMP_SOFT WARE_ERROR | Logic error in the Tinting Pump process statuses (including the Valve) | Replace the MMT electronic board, if the problem persists request a Tinting Firmware update |
| 793 | TINTING_TABLE_SOFT WARE_ERROR | Logic error in the Tinting Table process statuses | Replace the MMT electronic board, if the problem persists request a Tinting Firmware update |
| 795 | ROLLER_SOFTWARE_ ERROR | A movement has been requested to a roller conveyor or to a lifter that is not enabled, or in error status | Check the composition of the command sent to activate the roller conveyors or lifiers, if the problem persists request a Firmware update |
| 801-808 | B"X" COLOR_DRV_OVE R_CURR_TEMP_ERRO R, where "X" = 1..8 | "X" BASE Stepper motor overtemperature | Check wirings, stepper operation |
| 842 | ROLLER_DRV_OVER_ CURR_TEMP_ERROR | Overcurrent detected by driver DRV8842 piloting the motor of loading lifter, or unloading lifter, or loading roller conveyor | Verify wirings of "IN1_BRUSH" and "IN2_BRUSH" outputs and DC motor operation |
| 851-858 | B"X" COLOR_OPEN_LO AD_ERROR, where "X" = 1..8 | Load missing in "X" BASE Stepper | Check wirings, stepper operation |
| 896 | HUMIDIFIER_20_PARA M_ERROR | Error in Humidifier 2.0 parameters reception | Check the correctness of parameters sent. The duration of Pump and Heater activation must NEVER be greater than Period |
| 898 | TEMPERATURE_ERRO R | Error in Temperature measurement | Check connection of T/H Sensor housing board with HUTBRD board. Check that T/H sensor is not wet. If the problem persists, replace the board and/or the connection cable |
| 899 | TEMPERATURE_TOO_ LOW | Temperature on board the machine too Low | Check Heater operation |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|---|---|---|
| 907 | TINTING_TIMEOUT_TABLE_MOVE_ERROR | Timeout expired during Tinting Table Homing, or in positioning to one circuit | Verify Tinting Table stepper motor wirings, the Table characteristic parameters sent to the Tinting and operation of Table photocell |
| 908 | TINTING_TABLE_SEARCH_POSITION_REFERENCE_ERROR | The reference mark found in the Tinting Table Homing differs from the theoretical value set by a quantity in steps greater than the tolerance set | Verify that there is a reference mark on the Tinting Table, that the Table characteristic parameters sent to the Tinting are correct and operation of Table photocell |
| 909 | TINTING_LACK_OF_CIRCUITS_POSITION_ERROR | Absence of the circuit positional table at the beginning of a Tinting Table positioning | The self-learning procedure has not been completed correctly, or has never been carried out |
| 911 | TINTING_SELF_LEARNING_PROCEDURE_ERROR | Error in the Self-learning procedure of the Tilting Table: at the start the Table is not on the Reference mark, or the Table photocell is not engaged, or the number of circuits found is > 16, or the number of circuits found in one rotation direction is different from the other | A Reset must be successfully completed before performing Self Learning. Check Tinting Table photocell operation |
| 912 | TINTING_BAD_PUMP_PARAM_ERROR | No response within the timeout set when the Pump parameter setting command is sent to Tinting, or when the Tinting Pump characteristic parameters are incorrect | Check 485 MAB- Tinting connections. Verify the set parameters and send the command to set the Pump parameters again |
| 913 | TINTING_BAD_TABLE_PARAM_ERROR | No response within the timeout set when the Table parameter setting command is sent to Tinting, or when the Tinting Table characteristic parameters are incorrect | Check 485 MAB- Tinting connections. Verify the set parameters and send the command to set the Table parameters again |
| 914 | EEPROM_PUMP_PARAMETER_CRC_FAULT | Tinting Pump parameter CRC fault | Check for the absence of parameters in the case of MAB replacement. Load the Tinting Pump parameters onto the new MAB board |
| 915 | EEPROM_TABLE_PARAMETER_CRC_FAULT | Tinting table parameter CRC fault | Check for the absence of parameters in the case of MAB replacement. Load Tinting Turning Table parameters onto the new MAB board |
| 916 | TINTING_BAD_PERIPHERAL_PARAM_ERROR | No response within the timeout set when the Peripheral units setting command is sent to Tinting, or when the command parameters are incorrect | Check 485 MAB- Tinting connections. Verify the set parameters and send the command to set the Peripheral units again |
| 918 | TINTING_PUMP_PHOTO_HOME_READ_DARK_ERROR_STATE | The Tinting Pump Home photocell is engaged while it should not be engaged | Verify pump home photocell and Tinting stepper operation |
| 919 | TINTING_PUMP_PHOTO_INGRESS_READ_LIGHT_ERROR | Tinting Pump Coupling photocell is in a wrong state: engaged while it should not be engaged or vice-versa. | Verify Pump and Tinting Stepper coupling photocell operation. Verify the Pump characteristic parameters sent to the Tinting |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|--|--|--|
| 920 | TINTING_TABLE_TEST_ERROR | Tinting Table test failed: the starting position is NOT on the reference mark, or no circuit has been detected, or the number of detected circuits is > 16, or the position of at least one detected circuit in one direction differs from that in the opposite direction by a quantity in steps > of the set threshold, or the position of at least one detected circuit differs from that obtained in the Self Learning of a quantity > of the set threshold, or the map of detected circuits differs from that configured by software | Perform a Reset and try the Table Test again, verify the operation of the Tinting Table photocell, check the consistency between the circuits present on the Table and those configured in the software, try again to perform Self Learning, increase the tolerance on the positions of the Table by sending the Table Parameter configuration command again |
| 923 | TINTING_PANEL_TABLE_ERROR | Open panel for Refill on the Tinting Table when the machine is NOT in Diagnostic mode, or it is in Diagnostic mode and you want to activate operations involving the movement of something that is NOT the Rotation of the Tinting Table | Close the panel. Verify the Tinting board panel microswitch wiring |
| 926 | TINTING_HEATER_OPEN_LOAD_ERROR | No load at CN4 output reserved to water heating Resistance on MMT board | Verify the connections and wiring of the Heating Resistance on the MMT board |
| 927 | TINTING_HEATER_OVERCURRENT_THERMAL_ERROR | Current circulating in the water heating resistance is higher than the threshold set in the MMT board driver, or overtemperature detected on the driver | Verify the connections and wiring of the Heating Resistance on the MMT board |
| 934 | TINTING_PUMP_MOTOR_THERMAL_SHUTDOWN_ERROR | Tinting Pump stepper motor controller internal overtemperature | Shut off the machine, wait some minutes and turn in on again. If the problem persists, verify the electric connections with the Pump stepper motor. If the problem persists, replace the MMT board |
| 935 | TINTING_VALVE_MOTOR_THERMAL_SHUTDOWN_ERROR | Tinting Valve stepper motor controller internal overtemperature | Shut off the machine, wait some minutes and turn in on again. If the problem persists, verify the electric connections with the Valve stepper motor. If the problem persists, replace the MMT board |
| 936 | TINTING_TABLE_MOTOR_THERMAL_SHUTDOWN_ERROR | Tinting Table stepper motor controller internal overtemperature | Shut off the machine, wait some minutes and turn in on again. If the problem persists, verify the electric connections with the Table stepper motor. If the problem persists, replace the MMT board |
| 937 | TINTING_PUMP_MOTOR_UNDER_VOLTAGE_ERROR | Tinting Pump stepper motor controller gate control voltage too low | Verify the electric connections with the Pump stepper motor. If the problem persists, replace the MMT board |
| 938 | TINTING_VALVE_MOTOR_UNDER_VOLTAGE_ERROR | Tinting Valve stepper motor controller gate control voltage too low | Verify the electric connections with the Valve stepper motor. If the problem persists, replace the MMT board |

| Error code | Error detected | Error description | Resolution of the problem |
|------------|--|--|---|
| 939 | TINTING_TABLE_MOTOR_UNDER_VOLTAGE_ERROR | Tinting Table stepper motor controller gate control voltage too low | Verify the electric connections with the Table stepper motor. If the problem persists, replace the MMT board |
| 940 | EEPROM_TINTING_COLORS_STEPS_POSITION_CRC_FAULT | CRC fault of positional table of the circuits on the Tinting Table stored on the MMT board EEPROM | Perform Tinting Table Self-Learning. If the problem persists, replace the MMT board |
| 984-1007 | C"X"_TURN_TABLE_MISMATCH_POSITION_ERROR, where "X" = 1..24 | The circuits detected at the end of the Tinting Table Homing do not coincide with those found by the Self-Learning and stored in the MMT board EEPROM, or the positional tables of at least one circuit found in the two directions by the Self-Learning differ by a quantity in steps > of the tolerance set in the Table parameter configuration command, or the positional table of at least one circuit found by the Self-Learning differs from the theoretical value of a quantity in steps > of the tolerance set in the Table parameter configuration command, or incorrect matching between the positional table found in the Self-Learning and the colorant configuration set in the software | Verify Tinting Table photocell operation. Repeat Self-Learning, verify that the circuits physically present on the Table coincide with those set in the software configuration page, increase the Tolerance on the positions of the circuits and postpone the Tinting Table parameter setting command |
| 1035 | ROLLER_TIMEOUT_MOVE_ERROR | The movement of a roller conveyor or a lifter has not been performed within the specified Timeout | Verify the operation of the photocell or microswitch that stops the movement, the presence of a can, the presence of a mechanical obstacle |
| 1036 | DOSING_ROLLER_OPEN_LOAD_ERROR | No load at CN6 output reserved to dispensing roller conveyor of MMT board | Verify the connections and wiring of the DC motor piloting the roller conveyor on the MMT board |
| 1037 | INPUT_ROLLER_OPEN_LOAD_ERROR | No load at CN4 output reserved to input roller conveyor of MMT board | Verify the connections and wiring of the DC motor piloting the roller conveyor on the MMT board |
| 1038 | UNLOAD_LIFTER_ROLLER_OPEN_LOAD_ERROR | No load at CN4 output reserved to unloading lifter roller conveyor of MMT board | Verify the connections and wiring of the DC motor piloting the roller conveyor on the MMT board |
| 1000 | SCALE NOT RESPONDING | The scale is not connected to the machine | Connect a scale to calibrate it, or disable the scale Device within machine configuration in Admin mode |



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