AMOS MWANGI NJUGUNA

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Bio Data

Gender: MALE

Date of Birth: 26TH MAY, 2003

Nationality: Kenyan

Personal Profile

Motivated and detail-oriented ICT professional with a Diploma in ICT and hands-on experience in technical support, cybersecurity, and system maintenance. I have gained practical skills during my internship at Nyandarua County Government, where I assisted with troubleshooting, configuration, and user support across various departments. My strong foundation in information technology, paired with certifications in cybersecurity and Linux system security, enables me to effectively manage technical issues while prioritizing customer service and satisfaction.

Certifications

Cisco Certified Ethical Hacker - From Cisco

Guide to Security For Linux Systems - From Alison

Cybersecurity and Emerging Technologies - by the ICT Authority

Cybersecurity Fundamentals - From IBM

Introduction to Artificial Intelligence - From Simplilearn

Machine Learning Terminology and Process - From AWS

Cyber Threat Management - From Cisco

Linux Unhatched - From Cisco

Education

August, 2022 – October, 2024	**Diploma in Information Communication Technician** Meru University of Science and Technology.
February, 2018- April, 2022	**Kenya Certificate of Secondary Education** Njabini Boys High School.

Experience	**ICT Atachee**
	Nyandarua County Government

- Provided first-line technical support by troubleshooting hardware and software issues for county staff.
- Assisted in configuring and maintaining networks, ensuring consistent connectivity across departments.
- Conducted training sessions on ICT system usage and security best practices for non-technical staff.
- Ensured timely resolution of service requests, enhancing user satisfaction and system efficiency.
- Gained practical experience in a high-pressure environment, managing multiple tasks while meeting deadlines.

Skills

- Python Programming
- Networking
- System Administration
- Cybersecurity
- Database Management
- Java script
- Java
- Linux
- Excellent Communication and Interpersonal Skills
- CSS
- Adaptability and Stress Management
- Project Management
- Continuous Learning and Improvement
- Systems Architecture

REFEREE
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