

# **OpenShift Container Platform 4.9**

# Backup and restore

Backing up and restoring your OpenShift Container Platform cluster

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# **Abstract**

This document provides instructions for backing up your cluster's data and for recovering from various disaster scenarios.

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# **CHAPTER 1. BACKUP AND RESTORE**

# 1.1. OVERVIEW OF BACKUP AND RESTORE OPERATIONS IN OPENSHIFT CONTAINER PLATFORM

As a cluster administrator, you might need to stop an OpenShift Container Platform cluster for a period and restart it later. Some reasons for restarting a cluster are that you need to perform maintenance on a cluster or want to reduce resource costs. In OpenShift Container Platform, you can perform a graceful shutdown of a cluster so that you can easily restart the cluster later.

You must back up etcd data before shutting down a cluster; etcd is the key-value store for OpenShift Container Platform, which persists the state of all resource objects. An etcd backup plays a crucial role in disaster recovery. In OpenShift Container Platform, you can also replace an unhealthy etcd member.

When you want to get your cluster running again, restart the cluster gracefully.



#### **NOTE**

A cluster's certificates expire one year after the installation date. You can shut down a cluster and expect it to restart gracefully while the certificates are still valid. Although the cluster automatically retrieves the expired control plane certificates, you must still approve the certificate signing requests (CSRs).

You might run into several situations where OpenShift Container Platform does not work as expected, such as:

- You have a cluster that is not functional after the restart because of unexpected conditions, such as node failure, or network connectivity issues.
- You have deleted something critical in the cluster by mistake.
- You have lost the majority of your control plane hosts, leading to etcd quorum loss.

You can always recover from a disaster situation by restoring your cluster to its previous state using the saved etcd snapshots.

# CHAPTER 2. SHUTTING DOWN THE CLUSTER GRACEFULLY

This document describes the process to gracefully shut down your cluster. You might need to temporarily shut down your cluster for maintenance reasons, or to save on resource costs.

# 2.1. PREREQUISITES

• Take an etcd backup prior to shutting down the cluster.

# 2.2. SHUTTING DOWN THE CLUSTER

You can shut down your cluster in a graceful manner so that it can be restarted at a later date.



#### **NOTE**

You can shut down a cluster until a year from the installation date and expect it to restart gracefully. After a year from the installation date, the cluster certificates expire.

#### **Prerequisites**

- You have access to the cluster as a user with the **cluster-admin** role.
- You have taken an etcd backup.



#### **IMPORTANT**

It is important to take an etcd backup before performing this procedure so that your cluster can be restored if you encounter any issues when restarting the cluster.

#### **Procedure**

1. If you are shutting the cluster down for an extended period, determine the date on which certificates expire.

 $\$  oc -n openshift-kube-apiserver-operator get secret kube-apiserver-to-kubelet-signer -o jsonpath='{.metadata.annotations.auth\.openshift\.io/certificate-not-after}'

#### Example output

2022-08-05T14:37:50Zuser@user:~ \$ 1

- To ensure that the cluster can restart gracefully, plan to restart it on or before the specified date. As the cluster restarts, the process might require you to manually approve the pending certificate signing requests (CSRs) to recover kubelet certificates.
- 2. Shut down all of the nodes in the cluster. You can do this from your cloud provider's web console, or run the following loop:

\$ for node in \$(oc get nodes -o jsonpath='{.items[\*].metadata.name}'); do oc debug node/\${node} -- chroot /host shutdown -h 1; done

## Example output

Starting pod/ip-10-0-130-169us-east-2computeinternal-debug ...

To use host binaries, run `chroot /host`

Shutdown scheduled for Mon 2021-09-13 09:36:17 UTC, use 'shutdown -c' to cancel.

Removing debug pod ...

Starting pod/ip-10-0-150-116us-east-2computeinternal-debug ...

To use host binaries, run `chroot /host`

Shutdown scheduled for Mon 2021-09-13 09:36:29 UTC, use 'shutdown -c' to cancel.

Shutting down the nodes using one of these methods allows pods to terminate gracefully, which reduces the chance for data corruption.



#### NOTE

It is not necessary to drain control plane nodes of the standard pods that ship with OpenShift Container Platform prior to shutdown.

Cluster administrators are responsible for ensuring a clean restart of their own workloads after the cluster is restarted. If you drained control plane nodes prior to shutdown because of custom workloads, you must mark the control plane nodes as schedulable before the cluster will be functional again after restart.

3. Shut off any cluster dependencies that are no longer needed, such as external storage or an LDAP server. Be sure to consult your vendor's documentation before doing so.

#### Additional resources

• Restarting the cluster gracefully

# CHAPTER 3. RESTARTING THE CLUSTER GRACEFULLY

This document describes the process to restart your cluster after a graceful shutdown.

Even though the cluster is expected to be functional after the restart, the cluster might not recover due to unexpected conditions, for example:

- etcd data corruption during shutdown
- Node failure due to hardware
- Network connectivity issues

If your cluster fails to recover, follow the steps to restore to a previous cluster state.

# 3.1. PREREQUISITES

You have gracefully shut down your cluster.

# 3.2. RESTARTING THE CLUSTER

You can restart your cluster after it has been shut down gracefully.

# **Prerequisites**

- You have access to the cluster as a user with the **cluster-admin** role.
- This procedure assumes that you gracefully shut down the cluster.

#### **Procedure**

- 1. Power on any cluster dependencies, such as external storage or an LDAP server.
- 2. Start all cluster machines.

Use the appropriate method for your cloud environment to start the machines, for example, from your cloud provider's web console.

Wait approximately 10 minutes before continuing to check the status of control plane nodes.

3. Verify that all control plane nodes are ready.

\$ oc get nodes -I node-role.kubernetes.io/master

The control plane nodes are ready if the status is **Ready**, as shown in the following output:

```
NAME STATUS ROLES AGE VERSION ip-10-0-168-251.ec2.internal Ready master 75m v1.22.1 ip-10-0-170-223.ec2.internal Ready master 75m v1.22.1 ip-10-0-211-16.ec2.internal Ready master 75m v1.22.1
```

- 4. If the control plane nodes are *not* ready, then check whether there are any pending certificate signing requests (CSRs) that must be approved.
  - a. Get the list of current CSRs:

\$ oc get csr

b. Review the details of a CSR to verify that it is valid:

\$ oc describe csr <csr\_name> 1

- **csr\_name>** is the name of a CSR from the list of current CSRs.
- c. Approve each valid CSR:

\$ oc adm certificate approve <csr\_name>

5. After the control plane nodes are ready, verify that all worker nodes are ready.

\$ oc get nodes -I node-role.kubernetes.io/worker

The worker nodes are ready if the status is **Ready**, as shown in the following output:

NAME STATUS ROLES AGE VERSION ip-10-0-179-95.ec2.internal Ready worker 64m v1.22.1 ip-10-0-182-134.ec2.internal Ready worker 64m v1.22.1 ip-10-0-250-100.ec2.internal Ready worker 64m v1.22.1

- 6. If the worker nodes are *not* ready, then check whether there are any pending certificate signing requests (CSRs) that must be approved.
  - a. Get the list of current CSRs:

\$ oc get csr

- b. Review the details of a CSR to verify that it is valid:
  - \$ oc describe csr <csr\_name> 1
  - **csr name>** is the name of a CSR from the list of current CSRs.
- c. Approve each valid CSR:

\$ oc adm certificate approve <csr\_name>

- 7. Verify that the cluster started properly.
  - a. Check that there are no degraded cluster Operators.

\$ oc get clusteroperators

Check that there are no cluster Operators with the **DEGRADED** condition set to **True**.

NAME VERSION AVAILABLE PROGRESSING DEGRADED SINCE authentication 4.9.0 True False False 59m

```
cloud-credential
                            4.9.0
                                   True
                                            False
                                                     False
                                                             85m
                                                      False
cluster-autoscaler
                            4.9.0
                                   True
                                            False
                                                              73m
config-operator
                            4.9.0
                                   True
                                            False
                                                     False
                                                             73m
console
                          4.9.0 True
                                         False
                                                   False
                                                           62m
                                              False
                                                       False
csi-snapshot-controller
                              4.9.0 True
                                                               66m
                                                          76m
dns
                         4.9.0
                               True
                                        False
                                                  False
                               True
                                                  False
                                                          76m
etcd
                         4.9.0
                                        False
```

b. Check that all nodes are in the **Ready** state:

\$ oc get nodes

Check that the status for all nodes is **Ready**.

```
NAME STATUS ROLES AGE VERSION ip-10-0-168-251.ec2.internal Ready master 82m v1.22.1 ip-10-0-170-223.ec2.internal Ready master 82m v1.22.1 ip-10-0-179-95.ec2.internal Ready worker 70m v1.22.1 ip-10-0-182-134.ec2.internal Ready worker 70m v1.22.1 ip-10-0-211-16.ec2.internal Ready master 82m v1.22.1 ip-10-0-250-100.ec2.internal Ready worker 69m v1.22.1
```

If the cluster did not start properly, you might need to restore your cluster using an etcd backup.

#### Additional resources

• See Restoring to a previous cluster state for how to use an etcd backup to restore if your cluster failed to recover after restarting.

# CHAPTER 4. CONTROL PLANE BACKUP AND RESTORE

# 4.1. BACKING UP ETCD

etcd is the key-value store for OpenShift Container Platform, which persists the state of all resource objects.

Back up your cluster's etcd data regularly and store in a secure location ideally outside the OpenShift Container Platform environment. Do not take an etcd backup before the first certificate rotation completes, which occurs 24 hours after installation, otherwise the backup will contain expired certificates. It is also recommended to take etcd backups during non-peak usage hours, as it is a blocking action.

Be sure to take an etcd backup after you upgrade your cluster. This is important because when you restore your cluster, you must use an etcd backup that was taken from the same z-stream release. For example, an OpenShift Container Platform 4.y.z cluster must use an etcd backup that was taken from 4.y.z.



#### **IMPORTANT**

Back up your cluster's etcd data by performing a single invocation of the backup script on a control plane host. Do not take a backup for each control plane host.

After you have an etcd backup, you can restore to a previous cluster state .

# 4.1.1. Backing up etcd data

Follow these steps to back up etcd data by creating an etcd snapshot and backing up the resources for the static pods. This backup can be saved and used at a later time if you need to restore etcd.



#### **IMPORTANT**

Only save a backup from a single control plane host. Do not take a backup from each control plane host in the cluster.

#### **Prerequisites**

- You have access to the cluster as a user with the **cluster-admin** role.
- You have checked whether the cluster-wide proxy is enabled.

TIP

You can check whether the proxy is enabled by reviewing the output of **oc get proxy cluster -o yaml**. The proxy is enabled if the **httpProxy**, **httpsProxy**, and **noProxy** fields have values set.

#### Procedure

1. Start a debug session for a control plane node:

\$ oc debug node/<node\_name>

2. Change your root directory to the host:

sh-4.2# chroot /host

- 3. If the cluster-wide proxy is enabled, be sure that you have exported the **NO\_PROXY**, **HTTP\_PROXY**, and **HTTPS\_PROXY** environment variables.
- 4. Run the **cluster-backup.sh** script and pass in the location to save the backup to.

#### TIP

The **cluster-backup.sh** script is maintained as a component of the etcd Cluster Operator and is a wrapper around the **etcdctl snapshot save** command.

sh-4.4# /usr/local/bin/cluster-backup.sh /home/core/assets/backup

# Example script output

found latest kube-apiserver: /etc/kubernetes/static-pod-resources/kube-apiserver-pod-6 found latest kube-controller-manager: /etc/kubernetes/static-pod-resources/kube-controller-manager-pod-7

found latest kube-scheduler: /etc/kubernetes/static-pod-resources/kube-scheduler-pod-6 found latest etcd: /etc/kubernetes/static-pod-resources/etcd-pod-3 ede95fe6b88b87ba86a03c15e669fb4aa5bf0991c180d3c6895ce72eaade54a1

etcdctl version: 3.4.14

API version: 3.4

25T19:00:39.030Z","caller":"clientv3/maintenance.go:200","msg":"opened snapshot stream; downloading"}

{"level":"info","ts":1624647639.0301006,"caller":"snapshot/v3\_snapshot.go:127","msg":"fetching snapshot","endpoint":"https://10.0.0.5:2379"}

{"level":"info", "ts": "2021-06-

25T19:00:40.215Z","caller":"clientv3/maintenance.go:208","msg":"completed snapshot read; closing"}

{"level":"info","ts":1624647640.6032252,"caller":"snapshot/v3\_snapshot.go:142","msg":"fetched snapshot","endpoint":"https://10.0.0.5:2379","size":"114 MB","took":1.584090459}

 $\label{lem:second} $$ {\tt "level":"info","ts":1624647640.6047094,"caller":"snapshot/v3\_snapshot.go:152","msg":"saved", "path":"/home/core/assets/backup/snapshot_2021-06-25_190035.db"}$ 

Snapshot saved at /home/core/assets/backup/snapshot\_2021-06-25\_190035.db

{"hash":3866667823,"revision":31407,"totalKey":12828,"totalSize":114446336}

snapshot db and kube resources are successfully saved to /home/core/assets/backup

In this example, two files are created in the /home/core/assets/backup/ directory on the control plane host:

- **snapshot\_<datetimestamp>.db**: This file is the etcd snapshot. The **cluster-backup.sh** script confirms its validity.
- **static\_kuberesources\_<datetimestamp>.tar.gz**: This file contains the resources for the static pods. If etcd encryption is enabled, it also contains the encryption keys for the etcd snapshot.



#### NOTE

If etcd encryption is enabled, it is recommended to store this second file separately from the etcd snapshot for security reasons. However, this file is required to restore from the etcd snapshot.

Keep in mind that etcd encryption only encrypts values, not keys. This means that resource types, namespaces, and object names are unencrypted.

# 4.2. REPLACING AN UNHEALTHY ETCD MEMBER

This document describes the process to replace a single unhealthy etcd member.

This process depends on whether the etcd member is unhealthy because the machine is not running or the node is not ready, or whether it is unhealthy because the etcd pod is crashlooping.



#### **NOTE**

If you have lost the majority of your control plane hosts, leading to etcd quorum loss, then you must follow the disaster recovery procedure to restore to a previous cluster state instead of this procedure.

If the control plane certificates are not valid on the member being replaced, then you must follow the procedure to recover from expired control plane certificates instead of this procedure.

If a control plane node is lost and a new one is created, the etcd cluster Operator handles generating the new TLS certificates and adding the node as an etcd member.

# 4.2.1. Prerequisites

• Take an etcd backup prior to replacing an unhealthy etcd member.

## 4.2.2. Identifying an unhealthy etcd member

You can identify if your cluster has an unhealthy etcd member.

#### **Prerequisites**

• Access to the cluster as a user with the cluster-admin role.

#### **Procedure**

1. Check the status of the **EtcdMembersAvailable** status condition using the following command:

\$ oc get etcd -o=jsonpath='{range .items[0].status.conditions[? (@.type=="EtcdMembersAvailable")]}{.message}{"\n"}'

2. Review the output:

2 of 3 members are available, ip-10-0-131-183.ec2.internal is unhealthy

This example output shows that the **ip-10-0-131-183.ec2.internal** etcd member is unhealthy.

# 4.2.3. Determining the state of the unhealthy etcd member

The steps to replace an unhealthy etcd member depend on which of the following states your etcd member is in:

- The machine is not running or the node is not ready
- The etcd pod is crashlooping

This procedure determines which state your etcd member is in. This enables you to know which procedure to follow to replace the unhealthy etcd member.



#### **NOTE**

If you are aware that the machine is not running or the node is not ready, but you expect it to return to a healthy state soon, then you do not need to perform a procedure to replace the etcd member. The etcd cluster Operator will automatically sync when the machine or node returns to a healthy state.

# **Prerequisites**

- You have access to the cluster as a user with the **cluster-admin** role.
- You have identified an unhealthy etcd member.

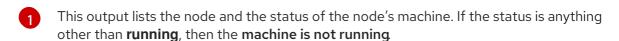
#### **Procedure**

1. Determine if the machine is not running

\$ oc get machines -A -ojsonpath='{range .items[\*]}{@.status.nodeRef.name}{"\t"} {@.status.providerStatus.instanceState}{"\n"}' | grep -v running

#### Example output

ip-10-0-131-183.ec2.internal stopped 1



If the **machine** is **not** running then follow the *Replacing* an unhealthy etcd member whose machine is not running or whose node is not ready procedure.

2. Determine if the node is not ready.

If either of the following scenarios are true, then the **node is not ready**.

• If the machine is running, then check whether the node is unreachable:

#### Example output

ip-10-0-131-183.ec2.internal node-role.kubernetes.io/master node.kubernetes.io/unreachable 1

- If the node is listed with an **unreachable** taint, then the **node is not ready**.
- If the node is still reachable, then check whether the node is listed as **NotReady**:
  - \$ oc get nodes -I node-role.kubernetes.io/master | grep "NotReady"

#### Example output

- ip-10-0-131-183.ec2.internal NotReady master 122m v1.22.1 1
- If the node is listed as **NotReady**, then the **node is not ready**.

If the **node** is **not** ready, then follow the *Replacing* an unhealthy etcd member whose machine is not running or whose node is not ready procedure.

- 3. Determine if the **etcd pod is crashlooping**If the machine is running and the node is ready, then check whether the etcd pod is crashlooping.
  - a. Verify that all control plane nodes are listed as **Ready**:
    - \$ oc get nodes -I node-role.kubernetes.io/master

# **Example output**

NAME	STATU	IS RC	DLES A	GE VE	RSION
ip-10-0-131-183.e	c2.internal	Ready	master	6h13m	v1.22.1
ip-10-0-164-97.ec	2.internal F	Ready	master	6h13m	v1.22.1
ip-10-0-154-204.e	c2.internal	Ready	master	6h13m	v1.22.1

- b. Check whether the status of an etcd pod is either Error or CrashloopBackoff:
  - \$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd

# **Example output**

etcd-ip-10-0-131-183.ec2.internal	2/3	Error	7	6h9m 1
etcd-ip-10-0-164-97.ec2.internal	3/3	Running	0	6h6m
etcd-ip-10-0-154-204.ec2.internal	3/3	Running	0	6h6m

Since this status of this pod is **Error**, then the **etcd pod is crashlooping** 

If the **etcd pod is crashlooping** then follow the *Replacing an unhealthy etcd member whose* etcd pod is crashlooping procedure.

# 4.2.4. Replacing the unhealthy etcd member

Depending on the state of your unhealthy etcd member, use one of the following procedures:

- Replacing an unhealthy etcd member whose machine is not running or whose node is not ready
- Replacing an unhealthy etcd member whose etcd pod is crashlooping

# 4.2.4.1. Replacing an unhealthy etcd member whose machine is not running or whose node is not ready

This procedure details the steps to replace an etcd member that is unhealthy either because the machine is not running or because the node is not ready.

## **Prerequisites**

- You have identified the unhealthy etcd member.
- You have verified that either the machine is not running or the node is not ready.
- You have access to the cluster as a user with the **cluster-admin** role.
- You have taken an etcd backup.



#### **IMPORTANT**

It is important to take an etcd backup before performing this procedure so that your cluster can be restored if you encounter any issues.

#### **Procedure**

- 1. Remove the unhealthy member.
  - a. Choose a pod that is *not* on the affected node:
     In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:
    - \$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd

## **Example output**

etcd-ip-10-0-131-183.ec2.internal	3/3	Running	0	123m
etcd-ip-10-0-164-97.ec2.internal	3/3	Running	0	123m
etcd-ip-10-0-154-204.ec2.internal	3/3	Running	0	124m

b. Connect to the running etcd container, passing in the name of a pod that is not on the affected node:

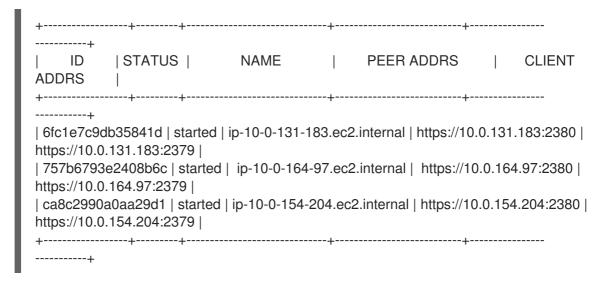
In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

\$ oc rsh -n openshift-etcd etcd-ip-10-0-154-204.ec2.internal

c. View the member list:

sh-4.2# etcdctl member list -w table

# Example output



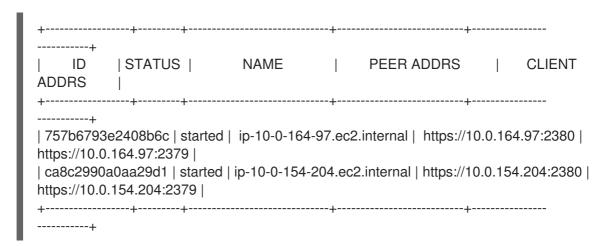
Take note of the ID and the name of the unhealthy etcd member, because these values are needed later in the procedure.

- d. Remove the unhealthy etcd member by providing the ID to the **etcdctl member remove** command:
  - sh-4.2# etcdctl member remove 6fc1e7c9db35841d

# Example output

- Member 6fc1e7c9db35841d removed from cluster baa565c8919b060e
- e. View the member list again and verify that the member was removed:
  - sh-4.2# etcdctl member list -w table

## **Example output**



You can now exit the node shell.

- 2. Remove the old secrets for the unhealthy etcd member that was removed.
  - a. List the secrets for the unhealthy etcd member that was removed.

\$ oc get secrets -n openshift-etcd | grep ip-10-0-131-183.ec2.internal

Pass in the name of the unhealthy etcd member that you took note of earlier in this procedure.

There is a peer, serving, and metrics secret as shown in the following output:

# Example output

etcd-peer-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m etcd-serving-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m etcd-serving-metrics-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m

- b. Delete the secrets for the unhealthy etcd member that was removed.
  - i. Delete the peer secret:
    - \$ oc delete secret -n openshift-etcd etcd-peer-ip-10-0-131-183.ec2.internal
  - ii. Delete the serving secret:
    - \$ oc delete secret -n openshift-etcd etcd-serving-ip-10-0-131-183.ec2.internal
  - iii. Delete the metrics secret:
    - \$ oc delete secret -n openshift-etcd etcd-serving-metrics-ip-10-0-131-183.ec2.internal
- 3. Delete and recreate the control plane machine. After this machine is recreated, a new revision is forced and etcd scales up automatically.
  - If you are running installer-provisioned infrastructure, or you used the Machine API to create your machines, follow these steps. Otherwise, you must create the new master using the same method that was used to originally create it.
  - a. Obtain the machine for the unhealthy member.
     In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:
    - \$ oc get machines -n openshift-machine-api -o wide

## **Example output**

E
1a
topped
1b
running
1c
unning
t

clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 us-east-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced runnina

clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b running clustername-8qw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 us-east-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a running

- This is the control plane machine for the unhealthy node, ip-10-0-131-183.ec2.internal.
- b. Save the machine configuration to a file on your file system:

\$ oc get machine clustername-8qw5l-master-0 \ 1



- -n openshift-machine-api \
- -o yaml \
- > new-master-machine.yaml
- Specify the name of the control plane machine for the unhealthy node.
- c. Edit the new-master-machine.yaml file that was created in the previous step to assign a new name and remove unnecessary fields.
  - i. Remove the entire **status** section:

status:

addresses:

- address: 10.0.131.183

type: InternalIP

- address: ip-10-0-131-183.ec2.internal

type: InternalDNS

- address: ip-10-0-131-183.ec2.internal

type: Hostname

lastUpdated: "2020-04-20T17:44:29Z"

nodeRef: kind: Node

name: ip-10-0-131-183.ec2.internal

uid: acca4411-af0d-4387-b73e-52b2484295ad

phase: Running providerStatus:

apiVersion: awsproviderconfig.openshift.io/v1beta1

conditions:

- lastProbeTime: "2020-04-20T16:53:50Z" lastTransitionTime: "2020-04-20T16:53:50Z" message: machine successfully created reason: MachineCreationSucceeded

status: "True"

type: MachineCreation

instanceld: i-0fdb85790d76d0c3f

instanceState: stopped

kind: AWSMachineProviderStatus

ii. Change the **metadata.name** field to a new name.

It is recommended to keep the same base name as the old machine and change the ending number to the next available number. In this example, **clustername-8qw5l-master-0** is changed to **clustername-8qw5l-master-3**.

For example:

```
apiVersion: machine.openshift.io/v1beta1 kind: Machine metadata:
...
name: clustername-8qw5l-master-3
...
```

iii. Update the **metadata.selfLink** field to use the new machine name from the previous step.

```
apiVersion: machine.openshift.io/v1beta1
kind: Machine
metadata:
...
selfLink: /apis/machine.openshift.io/v1beta1/namespaces/openshift-machine-
api/machines/clustername-8qw5l-master-3
...
```

iv. Remove the **spec.providerID** field:

```
providerID: aws:///us-east-1a/i-0fdb85790d76d0c3f
```

v. Remove the **metadata.annotations** and **metadata.generation** fields:

```
annotations:
machine.openshift.io/instance-state: running
...
generation: 2
```

vi. Remove the metadata.resourceVersion and metadata.uid fields:

```
resourceVersion: "13291"
uid: a282eb70-40a2-4e89-8009-d05dd420d31a
```

d. Delete the machine of the unhealthy member:

\$ oc delete machine -n openshift-machine-api clustername-8qw5l-master-0

- Specify the name of the control plane machine for the unhealthy node.
- e. Verify that the machine was deleted:

\$ oc get machines -n openshift-machine-api -o wide

## **Example output**

PHASE TYPE ZONE AGE NAME REGION NODE PROVIDERID STATE clustername-8qw5l-master-1 Running m4.xlarge us-east-1 us-east-1b 3h37m ip-10-0-154-204.ec2.internal aws:///us-east-1b/i-096c349b700a19631 running clustername-8gw5l-master-2 Running m4.xlarge us-east-1 us-east-1c 3h37m ip-10-0-164-97.ec2.internal aws:///us-east-1c/i-02626f1dba9ed5bba running clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 us-east-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced running clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b running clustername-8qw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 us-east-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a running

f. Create the new machine using the new-master-machine.yaml file:

\$ oc apply -f new-master-machine.yaml

g. Verify that the new machine has been created:

\$ oc get machines -n openshift-machine-api -o wide

# Example output

NAME PHASE TYPE ZONE AGE REGION NODE **PROVIDERID** STATE clustername-8gw5l-master-1 Running m4.xlarge us-east-1 us-east-1b 3h37m ip-10-0-154-204.ec2.internal aws:///us-east-1b/i-096c349b700a19631 running clustername-8qw5l-master-2 Running m4.xlarge us-east-1 us-east-1c 3h37m ip-10-0-164-97.ec2.internal aws:///us-east-1c/i-02626f1dba9ed5bba running clustername-8qw5l-master-3 Provisioning m4.xlarge us-east-1 us-east-1a 85s ip-10-0-133-53.ec2.internal aws:///us-east-1a/i-015b0888fe17bc2c8 running 1 clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 useast-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b clustername-8gw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 useast-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a running

The new machine, **clustername-8qw5l-master-3** is being created and is ready once the phase changes from **Provisioning** to **Running**.

It might take a few minutes for the new machine to be created. The etcd cluster Operator will automatically sync when the machine or node returns to a healthy state.

#### Verification

1. Verify that all etcd pods are running properly.

In a terminal that has access to the cluster as a cluster-admin user, run the following command:

\$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd

# Example output

```
      etcd-ip-10-0-133-53.ec2.internal
      3/3
      Running
      0
      7m49s

      etcd-ip-10-0-164-97.ec2.internal
      3/3
      Running
      0
      123m

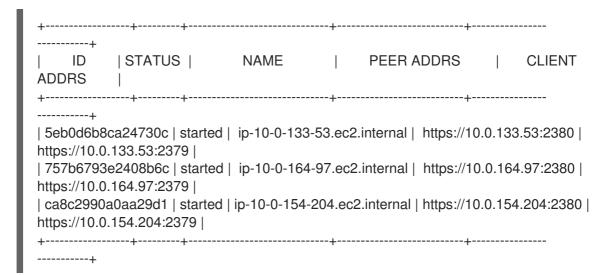
      etcd-ip-10-0-154-204.ec2.internal
      3/3
      Running
      0
      124m
```

If the output from the previous command only lists two pods, you can manually force an etcd redeployment. In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

\$ oc patch etcd cluster -p='{"spec": {"forceRedeploymentReason": "recovery-""\$( date --rfc-3339=ns )"""}}' --type=merge 1

- The **forceRedeploymentReason** value must be unique, which is why a timestamp is appended.
- 2. Verify that there are exactly three etcd members.
  - a. Connect to the running etcd container, passing in the name of a pod that was not on the affected node:
    - In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:
    - \$ oc rsh -n openshift-etcd etcd-ip-10-0-154-204.ec2.internal
  - b. View the member list:
    - sh-4.2# etcdctl member list -w table

#### Example output



If the output from the previous command lists more than three etcd members, you must carefully remove the unwanted member.



#### **WARNING**

Be sure to remove the correct etcd member; removing a good etcd member might lead to quorum loss.

# 4.2.4.2. Replacing an unhealthy etcd member whose etcd pod is crashlooping

This procedure details the steps to replace an etcd member that is unhealthy because the etcd pod is crashlooping.

#### **Prerequisites**

- You have identified the unhealthy etcd member.
- You have verified that the etcd pod is crashlooping.
- You have access to the cluster as a user with the **cluster-admin** role.
- You have taken an etcd backup.



#### **IMPORTANT**

It is important to take an etcd backup before performing this procedure so that your cluster can be restored if you encounter any issues.

#### Procedure

- 1. Stop the crashlooping etcd pod.
  - a. Debug the node that is crashlooping.
     In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:
    - \$ oc debug node/ip-10-0-131-183.ec2.internal
    - Replace this with the name of the unhealthy node.
  - b. Change your root directory to the host:
    - sh-4.2# chroot /host
  - c. Move the existing etcd pod file out of the kubelet manifest directory:
    - sh-4.2# mkdir /var/lib/etcd-backup
    - sh-4.2# mv /etc/kubernetes/manifests/etcd-pod.yaml /var/lib/etcd-backup/
  - d. Move the etcd data directory to a different location:

sh-4.2# mv /var/lib/etcd/ /tmp

You can now exit the node shell.

- 2. Remove the unhealthy member.
  - a. Choose a pod that is *not* on the affected node.
     In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

\$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd

# **Example output**

```
      etcd-ip-10-0-131-183.ec2.internal
      2/3
      Error
      7
      6h9m

      etcd-ip-10-0-164-97.ec2.internal
      3/3
      Running
      0
      6h6m

      etcd-ip-10-0-154-204.ec2.internal
      3/3
      Running
      0
      6h6m
```

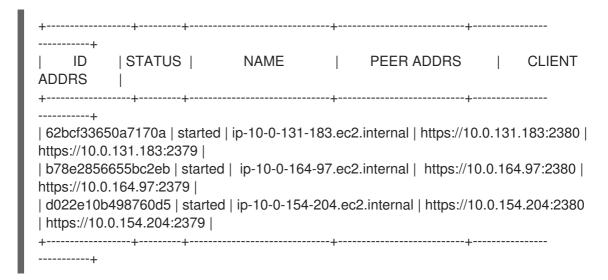
b. Connect to the running etcd container, passing in the name of a pod that is not on the affected node.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

- \$ oc rsh -n openshift-etcd etcd-ip-10-0-154-204.ec2.internal
- c. View the member list:

sh-4.2# etcdctl member list -w table

#### **Example output**



Take note of the ID and the name of the unhealthy etcd member, because these values are needed later in the procedure.

d. Remove the unhealthy etcd member by providing the ID to the **etcdctl member remove** command:

sh-4.2# etcdctl member remove 62bcf33650a7170a

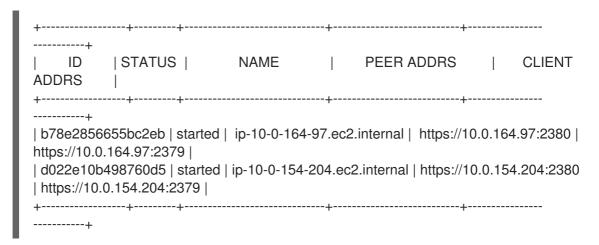
# Example output

Member 62bcf33650a7170a removed from cluster ead669ce1fbfb346

e. View the member list again and verify that the member was removed:

sh-4.2# etcdctl member list -w table

# **Example output**



You can now exit the node shell.

- 3. Remove the old secrets for the unhealthy etcd member that was removed.
  - a. List the secrets for the unhealthy etcd member that was removed.
    - \$ oc get secrets -n openshift-etcd | grep ip-10-0-131-183.ec2.internal
    - Pass in the name of the unhealthy etcd member that you took note of earlier in this procedure.

There is a peer, serving, and metrics secret as shown in the following output:

## **Example output**

etcd-peer-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m etcd-serving-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m etcd-serving-metrics-ip-10-0-131-183.ec2.internal kubernetes.io/tls 2 47m

- b. Delete the secrets for the unhealthy etcd member that was removed.
  - i. Delete the peer secret:
    - \$ oc delete secret -n openshift-etcd etcd-peer-ip-10-0-131-183.ec2.internal
  - ii. Delete the serving secret:

\$ oc delete secret -n openshift-etcd etcd-serving-ip-10-0-131-183.ec2.internal

iii. Delete the metrics secret:

\$ oc delete secret -n openshift-etcd etcd-serving-metrics-ip-10-0-131-183.ec2.internal

4. Force etcd redeployment.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

The **forceRedeploymentReason** value must be unique, which is why a timestamp is appended.

When the etcd cluster Operator performs a redeployment, it ensures that all control plane nodes have a functioning etcd pod.

#### Verification

- Verify that the new member is available and healthy.
  - a. Connect to the running etcd container again.
     In a terminal that has access to the cluster as a cluster-admin user, run the following command:
    - \$ oc rsh -n openshift-etcd etcd-ip-10-0-154-204.ec2.internal
  - b. Verify that all members are healthy:

sh-4.2# etcdctl endpoint health --cluster

## **Example output**

https://10.0.131.183:2379 is healthy: successfully committed proposal: took = 16.671434ms

https://10.0.154.204:2379 is healthy: successfully committed proposal: took = 16.698331ms

https://10.0.164.97:2379 is healthy: successfully committed proposal: took = 16.621645ms

# 4.3. DISASTER RECOVERY

# 4.3.1. About disaster recovery

The disaster recovery documentation provides information for administrators on how to recover from several disaster situations that might occur with their OpenShift Container Platform cluster. As an administrator, you might need to follow one or more of the following procedures to return your cluster to a working state.



#### **IMPORTANT**

Disaster recovery requires you to have at least one healthy control plane host.

## Restoring to a previous cluster state

This solution handles situations where you want to restore your cluster to a previous state, for example, if an administrator deletes something critical. This also includes situations where you have lost the majority of your control plane hosts, leading to etcd quorum loss and the cluster going offline. As long as you have taken an etcd backup, you can follow this procedure to restore your cluster to a previous state.

If applicable, you might also need to recover from expired control plane certificates.



#### **WARNING**

Restoring to a previous cluster state is a destructive and destablizing action to take on a running cluster. This procedure should only be used as a last resort.

Prior to performing a restore, see About restoring cluster state for more information on the impact to the cluster.



#### NOTE

If you have a majority of your masters still available and have an etcd quorum, then follow the procedure to replace a single unhealthy etcd member.

#### Recovering from expired control plane certificates

This solution handles situations where your control plane certificates have expired. For example, if you shut down your cluster before the first certificate rotation, which occurs 24 hours after installation, your certificates will not be rotated and will expire. You can follow this procedure to recover from expired control plane certificates.

## 4.3.2. Restoring to a previous cluster state

To restore the cluster to a previous state, you must have previously backed up etcd data by creating a snapshot. You will use this snapshot to restore the cluster state.

## 4.3.2.1. About restoring cluster state

You can use an etcd backup to restore your cluster to a previous state. This can be used to recover from the following situations:

- The cluster has lost the majority of control plane hosts (quorum loss).
- An administrator has deleted something critical and must restore to recover the cluster.



#### **WARNING**

Restoring to a previous cluster state is a destructive and destablizing action to take on a running cluster. This should only be used as a last resort.

If you are able to retrieve data using the Kubernetes API server, then etcd is available and you should not restore using an etcd backup.

Restoring etcd effectively takes a cluster back in time and all clients will experience a conflicting, parallel history. This can impact the behavior of watching components like kubelets, Kubernetes controller managers, SDN controllers, and persistent volume controllers.

It can cause Operator churn when the content in etcd does not match the actual content on disk, causing Operators for the Kubernetes API server, Kubernetes controller manager, Kubernetes scheduler, and etcd to get stuck when files on disk conflict with content in etcd. This can require manual actions to resolve the issues.

In extreme cases, the cluster can lose track of persistent volumes, delete critical workloads that no longer exist, reimage machines, and rewrite CA bundles with expired certificates.

# 4.3.2.2. Restoring to a previous cluster state

You can use a saved etcd backup to restore a previous cluster state or restore a cluster that has lost the majority of control plane hosts.



#### **IMPORTANT**

When you restore your cluster, you must use an etcd backup that was taken from the same z-stream release. For example, an OpenShift Container Platform 4.7.2 cluster must use an etcd backup that was taken from 4.7.2.

#### **Prerequisites**

- Access to the cluster as a user with the **cluster-admin** role.
- A healthy control plane host to use as the recovery host.
- SSH access to control plane hosts.
- A backup directory containing both the etcd snapshot and the resources for the static pods, which were from the same backup. The file names in the directory must be in the following formats: snapshot\_<datetimestamp>.db and static\_kuberesources\_<datetimestamp>.tar.gz.

#### Procedure

- 1. Select a control plane host to use as the recovery host. This is the host that you will run the restore operation on.
- 2. Establish SSH connectivity to each of the control plane nodes, including the recovery host.

The Kubernetes API server becomes inaccessible after the restore process starts, so you cannot access the control plane nodes. For this reason, it is recommended to establish SSH connectivity to each control plane host in a separate terminal.



#### **IMPORTANT**

If you do not complete this step, you will not be able to access the control plane hosts to complete the restore procedure, and you will be unable to recover your cluster from this state.

- Copy the etcd backup directory to the recovery control plane host.
   This procedure assumes that you copied the **backup** directory containing the etcd snapshot and the resources for the static pods to the /home/core/ directory of your recovery control plane host.
- 4. Stop the static pods on any other control plane nodes.



#### NOTE

It is not required to manually stop the pods on the recovery host. The recovery script will stop the pods on the recovery host.

- a. Access a control plane host that is not the recovery host.
- b. Move the existing etcd pod file out of the kubelet manifest directory:
  - [core@ip-10-0-154-194 ~]\$ sudo mv /etc/kubernetes/manifests/etcd-pod.yaml /tmp
- c. Verify that the etcd pods are stopped.
  - [core@ip-10-0-154-194 ~]\$ sudo crictl ps | grep etcd | grep -v operator

The output of this command should be empty. If it is not empty, wait a few minutes and check again.

d. Move the existing Kubernetes API server pod file out of the kubelet manifest directory:

[core@ip-10-0-154-194 ~]\$ sudo mv /etc/kubernetes/manifests/kube-apiserver-pod.yaml /tmp

- e. Verify that the Kubernetes API server pods are stopped.
  - [core@ip-10-0-154-194 ~]\$ sudo crictl ps | grep kube-apiserver | grep -v operator

The output of this command should be empty. If it is not empty, wait a few minutes and check again.

f. Move the etcd data directory to a different location:

[core@ip-10-0-154-194 ~]\$ sudo mv /var/lib/etcd/ /tmp

g. Repeat this step on each of the other control plane hosts that is not the recovery host.

- 5. Access the recovery control plane host.
- 6. If the cluster-wide proxy is enabled, be sure that you have exported the **NO\_PROXY**, **HTTP\_PROXY**, and **HTTPS\_PROXY** environment variables.

#### TIP

You can check whether the proxy is enabled by reviewing the output of **oc get proxy cluster -o yaml**. The proxy is enabled if the **httpProxy**, **httpsProxy**, and **noProxy** fields have values set.

7. Run the restore script on the recovery control plane host and pass in the path to the etcd backup directory:

[core@ip-10-0-143-125 ~]\$ sudo -E /usr/local/bin/cluster-restore.sh /home/core/backup

# Example script output

- ...stopping kube-scheduler-pod.yaml
- ...stopping kube-controller-manager-pod.yaml
- ...stopping etcd-pod.yaml
- ...stopping kube-apiserver-pod.yaml

Waiting for container etcd to stop

.complete

Waiting for container etcdctl to stop

.....complete

Waiting for container etcd-metrics to stop

complete

Waiting for container kube-controller-manager to stop

complete

Waiting for container kube-apiserver to stop

......complete

Waiting for container kube-scheduler to stop

complete

Moving etcd data-dir /var/lib/etcd/member to /var/lib/etcd-backup

starting restore-etcd static pod

starting kube-apiserver-pod.yaml

static-pod-resources/kube-apiserver-pod-7/kube-apiserver-pod.yaml

starting kube-controller-manager-pod.yaml

static-pod-resources/kube-controller-manager-pod-7/kube-controller-manager-pod.yaml

starting kube-scheduler-pod yaml

static-pod-resources/kube-scheduler-pod-8/kube-scheduler-pod.yaml

- 8. Restart the kubelet service on all control plane hosts.
  - a. From the recovery host, run the following command:

[core@ip-10-0-143-125 ~]\$ sudo systemctl restart kubelet.service

- b. Repeat this step on all other control plane hosts.
- 9. Approve the pending CSRs:
  - a. Get the list of current CSRs:

\$ oc get csr

# **Example output**

AGE SIGNERNAME NAME REQUESTOR CONDITION csr-2s94x 8m3s kubernetes.io/kubelet-serving system:node:<node\_name> Pending 1 csr-4bd6t 8m3s kubernetes.io/kubelet-serving system:node:<node\_name> Pending 2 csr-4hl85 13m kubernetes.io/kube-apiserver-client-kubelet system:serviceaccount:openshift-machine-config-operator:node-bootstrapper Pending (3) csr-zhhhp 3m8s kubernetes.io/kube-apiserver-client-kubelet system:serviceaccount:openshift-machine-config-operator:node-bootstrapper Pending 4

- 12 A pending kubelet service CSR (for user-provisioned installations).
- 3 4 A pending node-bootstrapper CSR.
- b. Review the details of a CSR to verify that it is valid:
  - \$ oc describe csr <csr\_name> 1
  - **csr\_name>** is the name of a CSR from the list of current CSRs.
- c. Approve each valid node-bootstrapper CSR:
  - \$ oc adm certificate approve <csr\_name>
- d. For user-provisioned installations, approve each valid kubelet service CSR:
  - \$ oc adm certificate approve <csr\_name>
- 10. Verify that the single member control plane has started successfully.
  - a. From the recovery host, verify that the etcd container is running.
    - [core@ip-10-0-143-125 ~]\$ sudo crictl ps | grep etcd | grep -v operator

# Example output

3ad41b7908e32 36f86e2eeaaffe662df0d21041eb22b8198e0e58abeeae8c743c3e6e977e8009 About a minute ago Running etcd 0 7c05f8af362f0

b. From the recovery host, verify that the etcd pod is running.

[core@ip-10-0-143-125  $\sim$ ]\$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd



#### **NOTE**

If you attempt to run **oc login** prior to running this command and receive the following error, wait a few moments for the authentication controllers to start and try again.

Unable to connect to the server: EOF

## Example output

NAME READY STATUS RESTARTS AGE etcd-ip-10-0-143-125.ec2.internal 1/1 Running 1 2m47s

If the status is **Pending**, or the output lists more than one running etcd pod, wait a few minutes and check again.

- c. Repeat this step for each lost control plane host that is not the recovery host.
- 11. Delete and recreate other non-recovery, control plane machines, one by one. After these machines are recreated, a new revision is forced and etcd scales up automatically. If you are running installer-provisioned infrastructure, or you used the Machine API to create your machines, follow these steps. Otherwise, you must create the new master node using the same method that was used to originally create it.



#### **WARNING**

Do not delete and recreate the machine for the recovery host.

a. Obtain the machine for one of the lost control plane hosts.
 In a terminal that has access to the cluster as a cluster-admin user, run the following command:

\$ oc get machines -n openshift-machine-api -o wide

#### Example output:

NAME PHASE TYPE REGION **ZONE AGE** NODE **PROVIDERID** STATE clustername-8qw5l-master-0 Running m4.xlarge us-east-1 us-east-1a 3h37m ip-10-0-131-183.ec2.internal aws:///us-east-1a/i-0ec2782f8287dfb7e stopped 1 clustername-8qw5l-master-1 Running m4.xlarge us-east-1 us-east-1b 3h37m ip-10-0-143-125.ec2.internal aws:///us-east-1b/i-096c349b700a19631 running clustername-8qw5l-master-2 Running m4.xlarge us-east-1 us-east-1c

3h37m ip-10-0-154-194.ec2.internal aws:///us-east-1c/i-02626f1dba9ed5bba running

clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 us-east-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced running

clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b running clustername-8qw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 us-east-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a running

- This is the control plane machine for the lost control plane host, **ip-10-0-131-183.ec2.internal**.
- b. Save the machine configuration to a file on your file system:
  - \$ oc get machine clustername-8qw5l-master-0 \
    - -n openshift-machine-api \
    - -o yaml \
    - > new-master-machine.yaml
  - Specify the name of the control plane machine for the lost control plane host.
- c. Edit the **new-master-machine.yaml** file that was created in the previous step to assign a new name and remove unnecessary fields.
  - i. Remove the entire **status** section:

# status:

addresses:

- address: 10.0.131.183

type: InternalIP

- address: ip-10-0-131-183.ec2.internal

type: InternalDNS

- address: ip-10-0-131-183.ec2.internal

type: Hostname

lastUpdated: "2020-04-20T17:44:29Z"

nodeRef: kind: Node

name: ip-10-0-131-183.ec2.internal

uid: acca4411-af0d-4387-b73e-52b2484295ad

phase: Running providerStatus:

apiVersion: awsproviderconfig.openshift.io/v1beta1

conditions:

 lastProbeTime: "2020-04-20T16:53:50Z" lastTransitionTime: "2020-04-20T16:53:50Z" message: machine successfully created reason: MachineCreationSucceeded

status: "True"

type: MachineCreation

instanceld: i-0fdb85790d76d0c3f

instanceState: stopped

kind: AWSMachineProviderStatus

ii. Change the **metadata.name** field to a new name.

It is recommended to keep the same base name as the old machine and change the ending number to the next available number. In this example, **clustername-8qw5l-master-0** is changed to **clustername-8qw5l-master-3**:

apiVersion: machine.openshift.io/v1beta1 kind: Machine metadata: ... name: clustername-8qw5l-master-3 ...

iii. Update the **metadata.selfLink** field to use the new machine name from the previous step:

apiVersion: machine.openshift.io/v1beta1
kind: Machine
metadata:
...
selfLink: /apis/machine.openshift.io/v1beta1/namespaces/openshift-machineapi/machines/clustername-8qw5l-master-3
...

iv. Remove the **spec.providerID** field:

providerID: aws:///us-east-1a/i-0fdb85790d76d0c3f

v. Remove the **metadata.annotations** and **metadata.generation** fields:

annotations:
machine.openshift.io/instance-state: running
...
generation: 2

vi. Remove the **metadata.resourceVersion** and **metadata.uid** fields:

resourceVersion: "13291" uid: a282eb70-40a2-4e89-8009-d05dd420d31a

d. Delete the machine of the lost control plane host:

\$ oc delete machine -n openshift-machine-api clustername-8qw5l-master-0

Specify the name of the control plane machine for the lost control plane host.

e. Verify that the machine was deleted:

\$ oc get machines -n openshift-machine-api -o wide

Example output:

NAME PHASE TYPE REGION ZONE AGE NODE PROVIDERID STATE clustername-8qw5l-master-1 Running m4.xlarge us-east-1 us-east-1b 3h37m ip-10-0-143-125.ec2.internal aws:///us-east-1b/i-096c349b700a19631 running clustername-8qw5l-master-2 Running m4.xlarge us-east-1 us-east-1c 3h37m ip-10-0-154-194.ec2.internal aws:///us-east-1c/i-02626f1dba9ed5bba running clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 us-east-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced running clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b running clustername-8qw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 us-east-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a

- f. Create the new machine using the **new-master-machine.yaml** file:
  - \$ oc apply -f new-master-machine.yaml
- g. Verify that the new machine has been created:
  - \$ oc get machines -n openshift-machine-api -o wide

#### Example output:

running

NAME **AGE** PHASE TYPE REGION ZONE NODE **PROVIDERID** STATE clustername-8qw5l-master-1 m4.xlarge us-east-1 us-east-1b Running 3h37m ip-10-0-143-125.ec2.internal aws:///us-east-1b/i-096c349b700a19631 running clustername-8qw5l-master-2 m4.xlarge us-east-1 us-east-1c Running 3h37m ip-10-0-154-194.ec2.internal aws:///us-east-1c/i-02626f1dba9ed5bba running clustername-8qw5l-master-3 Provisioning m4.xlarge us-east-1 us-east-1a 85s ip-10-0-173-171.ec2.internal aws:///us-east-1a/i-015b0888fe17bc2c8 running 1 clustername-8qw5l-worker-us-east-1a-wbtgd Running m4.large us-east-1 useast-1a 3h28m ip-10-0-129-226.ec2.internal aws:///us-east-1a/i-010ef6279b4662ced running clustername-8qw5l-worker-us-east-1b-lrdxb Running m4.large us-east-1 us-east-1b 3h28m ip-10-0-144-248.ec2.internal aws:///us-east-1b/i-0cb45ac45a166173b running clustername-8qw5l-worker-us-east-1c-pkg26 Running m4.large us-east-1 useast-1c 3h28m ip-10-0-170-181.ec2.internal aws:///us-east-1c/i-06861c00007751b0a running

The new machine, **clustername-8qw5l-master-3** is being created and is ready after the phase changes from **Provisioning** to **Running**.

It might take a few minutes for the new machine to be created. The etcd cluster Operator will automatically sync when the machine or node returns to a healthy state.

- h. Repeat these steps for each lost control plane host that is not the recovery host.
- 12. In a separate terminal window, log in to the cluster as a user with the **cluster-admin** role by using the following command:

\$ oc login -u <cluster\_admin> 1

- For **<cluster\_admin>**, specify a user name with the **cluster-admin** role.
- 13. Force etcd redeployment.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

\$ oc patch etcd cluster -p='{"spec": {"forceRedeploymentReason": "recovery-'"\$( date --rfc-3339=ns )"""}}' --type=merge 1

The **forceRedeploymentReason** value must be unique, which is why a timestamp is appended.

When the etcd cluster Operator performs a redeployment, the existing nodes are started with new pods similar to the initial bootstrap scale up.

14. Verify all nodes are updated to the latest revision.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

 $\label{lem:conditions} $\ oc\ get\ etcd\ -o=jsonpath='\{range\ .items[0].status.conditions[?\ (@.type=="NodeInstallerProgressing")]\}\{.reason\}\{"\n"\}{.message}\{"\n"\}' + (a.type=-installerProgressing")]\}(.type=-installerProgressing")]$ 

Review the **NodeInstallerProgressing** status condition for etcd to verify that all nodes are at the latest revision. The output shows **AllNodesAtLatestRevision** upon successful update:

AllNodesAtLatestRevision 3 nodes are at revision 7

In this example, the latest revision number is 7.

If the output includes multiple revision numbers, such as **2 nodes are at revision 6**; **1 nodes are at revision 7**, this means that the update is still in progress. Wait a few minutes and try again.

15. After etcd is redeployed, force new rollouts for the control plane. The Kubernetes API server will reinstall itself on the other nodes because the kubelet is connected to API servers using an internal load balancer.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following commands

a. Force a new rollout for the Kubernetes API server:

\$ oc patch kubeapiserver cluster -p='{"spec": {"forceRedeploymentReason": "recovery-""\$( date --rfc-3339=ns )"""}}' --type=merge

Verify all nodes are updated to the latest revision.

Review the **NodeInstallerProgressing** status condition to verify that all nodes are at the latest revision. The output shows **AllNodesAtLatestRevision** upon successful update:

AllNodesAtLatestRevision 3 nodes are at revision 7

In this example, the latest revision number is 7.

If the output includes multiple revision numbers, such as **2 nodes are at revision 6**; **1 nodes are at revision 7**, this means that the update is still in progress. Wait a few minutes and try again.

b. Force a new rollout for the Kubernetes controller manager:

\$ oc patch kubecontrollermanager cluster -p='{"spec": {"forceRedeploymentReason": "recovery-""\$( date --rfc-3339=ns )"""}}' --type=merge

Verify all nodes are updated to the latest revision.

 $oc\ get\ kubecontrollermanager\ -o=jsonpath='{range\ .items[0].status.conditions[?(@.type=="NodeInstallerProgressing")]}{.reason}{"\n"}{.message}{"\n"}'$ 

Review the **NodeInstallerProgressing** status condition to verify that all nodes are at the latest revision. The output shows **AllNodesAtLatestRevision** upon successful update:

AllNodesAtLatestRevision 3 nodes are at revision 7 1

In this example, the latest revision number is 7.

If the output includes multiple revision numbers, such as **2 nodes are at revision 6**; **1 nodes are at revision 7**, this means that the update is still in progress. Wait a few minutes and try again.

c. Force a new rollout for the Kubernetes scheduler:

\$ oc patch kubescheduler cluster -p='{"spec": {"forceRedeploymentReason": "recovery-"\$( date --rfc-3339=ns )"""}}' --type=merge

Verify all nodes are updated to the latest revision.

 $\label{lem:conditions} $\ oc\ get\ kubescheduler\ -o=jsonpath='\{range\ .items[0].status.conditions[?\ (@.type=="NodeInstallerProgressing")]\}\{.reason\}\{"\n"\}\{.message\}\{"\n"\}' $$$ 

Review the **NodeInstallerProgressing** status condition to verify that all nodes are at the latest revision. The output shows **AllNodesAtLatestRevision** upon successful update:

AllNodesAtLatestRevision 3 nodes are at revision 7

1 In this example, the latest revision number is **7**.

If the output includes multiple revision numbers, such as **2 nodes are at revision 6**; **1 nodes are at revision 7**, this means that the update is still in progress. Wait a few minutes and try again.

16. Verify that all control plane hosts have started and joined the cluster.

In a terminal that has access to the cluster as a **cluster-admin** user, run the following command:

\$ oc get pods -n openshift-etcd | grep -v etcd-quorum-guard | grep etcd

# **Example output**

etcd-ip-10-0-143-125.ec2.internal	2/2	Running	0	9h
etcd-ip-10-0-154-194.ec2.internal	2/2	Running	0	9h
etcd-ip-10-0-173-171.ec2.internal	2/2	Running	0	9h

Note that it might take several minutes after completing this procedure for all services to be restored. For example, authentication by using **oc login** might not immediately work until the OAuth server pods are restarted.

# 4.3.2.3. Issues and workarounds for restoring a persistent storage state

If your OpenShift Container Platform cluster uses persistent storage of any form, a state of the cluster is typically stored outside etcd. It might be an Elasticsearch cluster running in a pod or a database running in a **StatefulSet** object. When you restore from an etcd backup, the status of the workloads in OpenShift Container Platform is also restored. However, if the etcd snapshot is old, the status might be invalid or outdated.



#### **IMPORTANT**

The contents of persistent volumes (PVs) are never part of the etcd snapshot. When you restore an OpenShift Container Platform cluster from an etcd snapshot, non-critical workloads might gain access to critical data, or vice-versa.

The following are some example scenarios that produce an out-of-date status:

- MySQL database is running in a pod backed up by a PV object. Restoring OpenShift Container
  Platform from an etcd snapshot does not bring back the volume on the storage provider, and
  does not produce a running MySQL pod, despite the pod repeatedly attempting to start. You
  must manually restore this pod by restoring the volume on the storage provider, and then
  editing the PV to point to the new volume.
- Pod P1 is using volume A, which is attached to node X. If the etcd snapshot is taken while another
  pod uses the same volume on node Y, then when the etcd restore is performed, pod P1 might
  not be able to start correctly due to the volume still being attached to node Y. OpenShift
  Container Platform is not aware of the attachment, and does not automatically detach it. When
  this occurs, the volume must be manually detached from node Y so that the volume can attach
  on node X, and then pod P1 can start.
- Cloud provider or storage provider credentials were updated after the etcd snapshot was taken. This causes any CSI drivers or Operators that depend on the those credentials to not work. You might have to manually update the credentials required by those drivers or Operators.
- A device is removed or renamed from OpenShift Container Platform nodes after the etcd snapshot is taken. The Local Storage Operator creates symlinks for each PV that it manages

from /dev/disk/by-id or /dev directories. This situation might cause the local PVs to refer to devices that no longer exist.

To fix this problem, an administrator must:

- 1. Manually remove the PVs with invalid devices.
- 2. Remove symlinks from respective nodes.
- 3. Delete **LocalVolume** or **LocalVolumeSet** objects (see Storage → Configuring persistent storage → Persistent storage using local volumes → Deleting the Local Storage Operator Resources).

# 4.3.3. Recovering from expired control plane certificates

# 4.3.3.1. Recovering from expired control plane certificates

The cluster can automatically recover from expired control plane certificates.

However, you must manually approve the pending **node-bootstrapper** certificate signing requests (CSRs) to recover kubelet certificates. For user-provisioned installations, you might also need to approve pending kubelet serving CSRs.

Use the following steps to approve the pending CSRs:

#### **Procedure**

1. Get the list of current CSRs:

\$ oc get csr

## **Example output**

NAME AGE CONDITION	SIGNERNAME	REQUESTOR	
	kubernetes.io/kubelet-serving	system:node: <nod< td=""><td>e_name&gt;</td></nod<>	e_name>
csr-4bd6t 8m3s	kubernetes.io/kubelet-serving	system:node: <node< td=""><td>e_name&gt;</td></node<>	e_name>
Pending 2 csr-4hl85 13m	kubernetes.io/kube-apiserver-client-k	kubelet	
1	count:openshift-machine-config-opera kubernetes.io/kube-apiserver-client	• • •	Pending 3
•	count:openshift-machine-config-opera		Pending 4

- 12 A pending kubelet service CSR (for user-provisioned installations).
- **3** 4 A pending **node-bootstrapper** CSR.
- 2. Review the details of a CSR to verify that it is valid:

\$ oc describe csr <csr\_name> 1

- **csr\_name>** is the name of a CSR from the list of current CSRs.
- 3. Approve each valid **node-bootstrapper** CSR:
  - \$ oc adm certificate approve <csr\_name>
- 4. For user-provisioned installations, approve each valid kubelet serving CSR:
  - \$ oc adm certificate approve <csr\_name>