Member

As a clerk, I want to create a new member, so that the person just enrolled can access the system.

As a clerk or a member, I want to search through existing members, so that I can get a list of them based on my search criteria.

As a clerk or a member, I want to list existing members (results of a search), so that I can choose those I am interested in.

As a member, I want to view the detail of another member, so that I can know if he/she can be of interest to me.

As a member, I want to be able to edit the details of my member profile, so that I can keep it up to date.

As a clerk, I want to delete an existing member, so that it's no longer listed.
§ The deletion is logical, so the member will not appear in ordinary activities, but no record about his/her membership will be lost, except whether he/she opted for "Right to be forgotten": in this case every personal detail will be erased and the name will be changed with an impersonal string.

As a member, I want to be notified about any event related to my member profile, so that I can track every change and check if everything is OK.

As a clerk, I want to prepare reports about the members, so that I can give data for the board to answer questions from institutions or the press about dimensions of the association.

As a clerk, I want to export/download lists of selected members (name, surname and other attributes), so that I can import them elsewhere or use them for other office purposes.

Member|credentials

As a member, I want to be able to change my credentials, so that I can strengthen the security of the system.

As a member, I want to be notified about any change of my credentials, so that I can know that everything is OK.

Member contact

As a member, I want to create a new contact in my member profile, so that I can keep the ways to contact me up to date.

As a clerk or a member, I want to search through existing member contacts, so that I can get a list of them based on my search criteria.

As a clerk, I want to list existing member contacts (results of a search), so that I can choose those I am interested in.
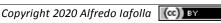
As a clerk or a member, I want to view the selected member contact, so that I can use to call or write to him/her.

As a member, I want to edit a contact of mine, so that I can keep it up to date.

As a member, I want to delete a contact of mine, so that it's no longer listed.

As a clerk, I want to export/download contacts from a list of selected members, so I can import them elsewhere or use them for other office purposes.

Member contact|private

As a member, I want to set a contact of mine as private, so that it will never be published and only a clerk can use it.

As a member, I want to list existing member contacts not set as private (results of a search), so that I can choose those I am interested in.

Member document

As a clerk, I want to list existing documents related to a member, so that I can do the checks I need on his/her membership.

As a member, I want to list the documents in my folder, so that I can know what I uploaded.

As a clerk or a member, I want to view a selected document in a folder, so that I can read it in full.
§ A member can only read his/her documents.

As a clerk, I want to delete a selected document in a member's folder, so that it's no longer listed if unnecessary or inappropriate.
§ There should be documents that cannot be deleted (e.g. study certificates) without member's permission.

As a member, I want to delete an existing document from my folder, so that it's no longer listed.
§ There are documents that cannot be deleted by a member (e.g. study certificates): only a clerk can, after member's permission.

As a member, I want to be notified about any event relating to a document in my folder (e.g. download or deletion), so that I can get to know that.

As a clerk, I want to prepare reports about existing member's documents, so that I can monitor how much memory space they occupy.

As a clerk, I want to export/download (pdf) the documents related to a list of selected members, so I can import them elsewhere or use them for other office purposes.

As a member, I want to export/download (pdf) a document from my folder, so that I can get a paper copy.

As a member, I want to upload a document, so that I can keep my folder up to date.

Qualification

As a clerk, I want to create a new qualification, so that I can add a new one when necessary.

As a clerk, I want to list existing qualifications, so that I can choose those I am interested in.

As a clerk, I want to edit an existing qualification, so that I can update it or fix a flaw.

As a clerk, I want to delete an existing qualification, so that it's no longer listed.
§ The deletion is physical only if the qualification has never been used, otherwise it must be logical.

As a clerk, I want to make a copy of an existing qualification, so that I can save time creating a similar one.

Member qualification

As a clerk, I want to register the new qualification acquired by a member, so that I can keep his/her competence profile up to date.

As a clerk, I want to search through the existing qualifications of the members, so that I can get a list of them based on my search criteria.

As a clerk, I want to list existing member's qualifications (result of a search), so that I can choose those I am interested in.

As a member, I want to list my qualifications, so that I can choose those I am interested in.

As a member, I want to view a selected qualification of mine, so that I can read it in full.

As a clerk, I want to be able to edit a qualification of a member, so that I can fix a flaw.

As a clerk, I want to delete a member's qualification, so that it's no longer listed (e.g. because it was registered for mistake).
§ The deletion must be physical.

As a member, I want to get the data of a qualification of mine (e.g. file XML?), so that I can send them to other systems where I have to declare my skills.

As a member, I want to be notified about any event relating to my qualifications (e.g. registration of a new one), so that I can track any changes.

Member qualification|approved

As a member with a position, I want to be able to approve the qualification of a member who successfully takes an exam, so that he/she can get recognized the new level of skills.

As a member with a position or a clerk, I want a selection of members who are waiting for approval of their new qualification, so that I can know the work to do by the commission.

As a member with a position or a clerk, I want to get a report about the approvals of qualifications by date, type, region.

Association fee

As a clerk, I want to create a new association fee, so that I can add a new one when necessary.

As a clerk, I want to list existing association fees, so that I can check if they are OK or they need to be updated based on the board's decisions.

As a member, I want to list existing association fees, so that I can know how much it costs to be part of the association depending on the level of qualification.

As a clerk, I want to edit an existing association fee, so that I can update if there is a flaw.

As a clerk, I want to make a copy of an existing association fee, so that I can save time creating a similar one.
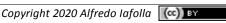
Renewal

As a clerk, I want to search through existing renewals, so that I can get a list of them based on my search criteria.

As a clerk, I want to list existing renewals (results of a search), so that I can choose those I am interested in.

As a member, I want to list my renewals, so that I can check if my membership is regular and if any are pending.

As a clerk or a member, I want to view a selected renewal, so that I can read its details (year of membership, date, amount,...).

As a member, I want to be notified about any event relating to a renewal that concerns to me (posted, expiring, paid), so that I can get to know it.

As a clerk, I want to prepare reports about renewals, so that I can give data for the board to know about expected revenues.

As the system, I want to massively generate the renewals at specific time (monthly), so that the members can know in time (e.g. 60 days before expiration) they have to pay to maintain the membership.

Renewal|paid

As a member, I want to be able to pay for renewal directly in the system, so that I can do this without going anywhere else.

As a clerk, I want to get a list of renewals not yet paid, so that I can decide to send a reminder.

As a member, I want to be notified when the payment for my renewal has gone well, so that I can get a receipt.

As a clerk, I want to prepare reports about renewals paid or not paid, so that I can give data for the board to know about effective revenues.

Position

As a clerk, I want to create a new position, so that I can add a new one when necessary (e.g. there was a change of the organizational structure).

As a clerk, I want to list existing positions, so that I can check if they are OK or they need to be updated based on the board's decisions.

As a clerk, I want to edit an existing position, so that I can update it if there is a flaw.

As a clerk, I want to delete an existing position, so that it's no longer listed.
§ The deletion is physical only if the position has never been used, otherwise it must be logical.

Appointment

As a clerk, I want to register a new appointment, so that the member involved is officially in charge.

As a clerk, I want to search through existing appointments (current or past), so that I can get a list of them based on my search criteria.

As a clerk, I want to list existing appointments (results of a search), so that I can choose those I am interested in.

As a clerk, I want to edit an existing appointment, so that I can change some of its details if there are flaws.

As an employee, I want to delete an appointment that has already been registered, so that it is no longer listed if it was an error.

Appointment|confirmed

As a member with a position, I want to be able to confirm an appointment so that it becomes official and active.

Event type

As a clerk, I want to create a new event type, so that I can add a new one when necessary.

As a clerk, I want to list existing event types, so that I can check if they are OK or they need to be updated based on the board's decisions.

As a clerk, I want to edit an existing Event type, so that I can update if there is a flaw.

As a clerk, I want to delete an existing event type, so that it's no longer listed.
§ The deletion is physical only if the position has never been used, otherwise it must be logical.

Event

As a clerk, I want to create a new Event, so that I can add it to the association calendar.

As a clerk or a member, I want to search through existing events, so that I can get a list of them based on my search criteria.

As a clerk or a member, I want to list existing events (results of a search), so that I can choose those I am interested in.

As a member, I want to view a selected event, so that I can read its details (date, subject, program, speaker/s, credits).

As a clerk, I want to edit an existing event, so that I can change some of its details (date, subject, program, speaker/s, credits) or fix some flaw.

As a clerk, I want to make a copy of an existing event, so that I can save time creating a similar one.

As a clerk, I want to prepare reports about association events, so that I can give data for the board to answer questions from institutions or the press about the association's activities.

Event|date

As a clerk, I want to be able to postpone an event, so that I can take in account changes in organizational aspects or needs of the speakers.

As a member, I want to be notified if the event is postponed, so I can check as soon as possible if I can still participate.

Event|cancelled

As a clerk, I want to be able to cancel a future event, so that registered members can be notified in time.
§ The cancellation is logical

As a member, I want to be notified if the event I have registered for has been cancelled, so that I can get to know it and change my plans.

Event|credits

As a clerk, I want to be able to set the credits assigned to an event, so that the members who register will know how many credits they can acquire if they participate.

As a member, I want to summarize the credits acquired from the events I attended in a period of time, so that I can monitor how I am complying with the requirements the association has stated.

Event attendance

As a member, I want to register for an event, so that I can learn new things, meet people from the field of interest and acquire new credits.

As a clerk, I want to search through existing event attendances, so that I can get a list of them based on my search criteria.

As a member, I want to search through the events I have attended, so that I can get a list of them based on my search criteria.

As an employee or member, I want to list attendances at existing events (search results), so I can choose those I am interested in.

As a member, I want to be notified about any event relating to my registration for an association event (creation, postponing or cancellation by organizer), so that I can be sure I will attend and can know what happens around the event.

As a clerk, I want to prepare reports about event attendances, so that I can give data for the board to answer questions from institutions or the press about participation in the association's activities.

Event attendance|cancelled

As a member, I want to be able to cancel my registration to an event, so that the organizer knows I won't go.

As a member, I want to be notified about cancellation of my registration, so that I can keep track of it.

Course type

As a clerk, I want to create a new course type, so that I can add a new one when necessary.

As a clerk, I want to list existing course types, so that I can check if they are OK or they need to be updated based on the board's decisions.

As a clerk, I want to edit an existing course type, so that I can update it if there is a flaw.

As a clerk, I want to delete an existing course type, so that it's no longer listed.
§ The deletion is physical only if the position has never been used, otherwise it must be logical.

As a clerk, I want to make a copy of an existing course type, so that I can save time creating a similar one.

Course

As a trainer, I want to create a new course, so that I can add it to the association calendar.

As a clerk or a member, I want to search through existing courses, so that I can get a list of them based on my search criteria.

As a clerk or a member, I want to list existing courses (results of a search), so that I can choose those I am interested in.

As a clerk or a member, I want to view a selected course, so that I can read its details (date, subject, syllabus, requirements).

As a trainer, I want to edit a course I have created, so that I can fix or change some of its details (subject, syllabus, requirements).

As a clerk, I want to be notified if a new course has been planned, so that I can get to know it and check if there are organizational needs to care of.

As a member, I want to be notified about any new course in calendar, so that I can decide timely if it is of interest to me.

As a clerk, I want to prepare reports about existing courses, so that I can give data for the board to know about the association's training activity.

As a trainer, I want to prepare reports about the courses I have created, so that I can know how my activity is going.

Course|date

As a trainer, I want to postpone a course I have created, so that I can take in account changes in organizational aspects or needs of the trainers involved.

As a clerk, I want to be notified if a course has been postponed, so that I can get to know it and check if there are organizational needs to care of.

As a member, I want to be notified if a course has been postponed, so that I can change my plans and even decide not to attend.

Course|cancelled

As a trainer, I want to be able to cancel a course I have created, so that participants can be notified in time.
§ The cancellation is logical

As a clerk, I want to be notified if a course has been cancelled, so that I can decide differently how to plan the association's future activities.

As a member, I want to be notified if a course I have enrolled in has been cancelled, so that I can change my plans.

Course trainer

As a trainer, I want to add a trainer to a course I have created, so that the participants can know who will be their trainers.
§ Not necessarily I have to be between the trainers of a course I plan

As a clerk, I want to search through the course trainers, so that I can get a list of them based on my search criteria.
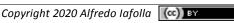
As a clerk, I want to list the course trainers (result of a search), so that I can know them for office purposes.

As a member, I want to list the trainers of a course, so that I can know who will teach and look for information about their skills and experiences.

As a trainer, I want to list the trainers of a course I have created, so that I can check if the team is OK.

As a trainer, I want to delete a trainer from a course I have created, so that it's no longer listed if he/she cannot be there.

As a clerk, I want to prepare reports about the trainers who have taught, so that I can give data for the board to know the activity of the association's trainers.

Course attendance

As a member, I want to enroll in a course, so that I can learn new things and acquire a new qualification.

As a member, I want to list the courses I have attended, so that I can show what skills I have learned.

As a trainer, I want to list the participants to a course I have created, so that I can know the participants better.

As a trainer, I want to be notified about any new attendance for a course I have created, so that I can monitor how many people will be.

As a clerk, I want to prepare reports about course attendances, so that I can give data for the board to know about the association's training activity.

Course attendance|cancelled

As a member, I want to be able to cancel my enrollment in a course, so that the trainers know I won't go.

As a member, I want to be notified about cancellation of my enrollment, so that I can keep track of it.

As a trainer, I want to be notified about any cancellation by participants in a course I have created, so that I can know in advance how many people there will be.

Exam

As a clerk, I want to create a new exam, so that I can add it to the association calendar.

As a clerk or a member, I want to search through existing exams, so that I can get a list of them based on my search criteria.

As a clerk or a member, I want to list existing exams, so that I can choose those I am interested in.

As a member, I want to view the details of the selected exam, so that I can know how it will take place and what the requirements are.

As a clerk, I want to edit an existing exam, so that I can change some of its details if there are flaws.

As a clerk, I want to make a copy of an existing exam, so that I can save time creating a similar one for another date.

As a clerk, I want to prepare reports about exams, so that I can give data for the board to know about the association's training activities.

Exam|date

As a clerk, I want to be able to postpone an exam, so that I can take in account changes in organizational aspects or needs of the trainers.

As a member, I want to be notified if the exam is postponed, so I can check as soon as possible if I can still attend or call for refund.

Exam|cancelled

As a clerk, I want to be able to cancel a future exam, so that members who would attend can be notified in time.
§ The cancellation is logical. If some members have already paid the Exam registration, procedure has to be started for refund.

As a member, I want to be notified if the exam I have registered for has been cancelled, so that I can get to know it and change my plans.

Exam registration

As a member, I want to register for an exam, so that I can test what I have learned in a course and get the related qualification.

As a clerk, I want to list existing registrations for an exam, so that I can know how many people have registered and check if the trainers are ready.

As a member, I want to list my exam registrations, so that I can check if my training path is correct.

As a clerk, I want to prepare reports about registration for exams, so that I can give data for the board to know about the association's training activity.

Exam registration|fee paid

As a member, I want to be able to pay for my exam registration directly in the system, so that I can do this without going anywhere else.

As a member, I want to be notified when the payment for my exam registration has gone well, so that I can get a receipt.

As a clerk, I want to prepare reports about exam registrations paid or not paid, so that I can give data for the board to know about effective revenues.

Social document

As a clerk or a member, I want to search through existing social documents, so that I can get a list of them based on my search criteria.

As a clerk or a member, I want to list existing social documents, so that I can choose those I am interested in.

As a clerk or a member, I want to view the selected social document, so that I can read it in full.

As a clerk or a member, I want to view the selected social document, so that I can read it in full.
§ If the document requires approval by the board, it can be open only if it is approved by all the required members with position.

As a member with a position, I want to be notified about any event relating to a social document (upload, given approvals, delete), so that I can know that there is news.

As a clerk, I want to prepare reports on how many social documents are in the system, so that I can monitor how much memory space they occupy.

As a clerk or a member, I want to export/download (pdf) the selected social documents, so that I can get a paper copy.

As a clerk or a member, I want to export/download (pdf) the selected social documents not set as reserved, so that I can get a paper copy.

As a clerk, I want to upload a social document that a member with position (or I) prepared, so that I can add to the repository.

Social document|reserved to positions

As a member with a position, I want to set a social document to upload as reserved, so that only the members with a position can read it until the 'reserved' flag is unset (with the same functionality).

As a member with a position, I want to be able to select social documents based on the attribute 'reserved', so that I can list those only.

As a member with a position, I want to be able to download (pdf) a social document set as reserved, so that I can get a paper copy.

Social document approval

As a member with a position, I want to list the approvals expected for a social document, so I can know who has yet to approve it.

Social document approval|signed

As a member with a position, I want to virtually sign a social document waiting for my approval, so that I can give my assent.

As a clerk, I want to list the approvals for a social document, so that I can know who has yet to sign for the document to be public.

As a member with a position, I want to be notified when a social document waiting for approvals is virtually signed, so that I can know that it has been approved and by whom.