# 8weekSQLCHALLENGE

Case Study #1: Danny's Dinner

8WEEKSQLCHALLENGE.COM
CASE STUDY #1



DATAWITHDANNY.COM

https://8weeksqlchallenge.com/case-study-1/

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### Introduction

This is #1 case study of 8weekSQLCHALLENGE by Danny Ma, for details can be found at <a href="https://8weeksqlchallenge.com/case-study-1/">https://8weeksqlchallenge.com/case-study-1/</a>.

As information, Danny decided to open a small restaurant 'Danny's Dinner' which sells 3 of his favorite foods: sushi, curry and ramen.

In this project, danny needs our help about how to use their data to help them run the business. Danny wants to get insight about Customer visiting patterns, how much money they've spent ,which menu items are their favourite and whether he should expand the existing customer loyalty program or not.

Danny has provided 10 questions for this 'Case Study to be solved using SQL with 2 bonus questions. Also, Danny has shared 3 datasets for this case study: sales, menu, members. All datasets exist within Danny's Dinner database schema.

For this case study, I used PostgreSQL and all the queries done to solve the questions are result of my SQL knowledge.

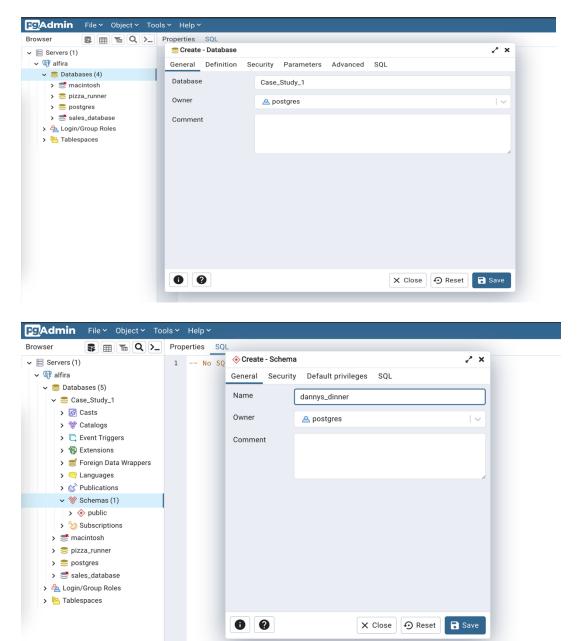
## **Problem Statement**

Danny wants to use the data to answer a few simple questions about:

- 1. How is customer visiting pattern?
- 2. How much money customers have spent and also which menu items are their Favourite?
- 3. Expansion of existing customer loyalty program
- 4. Join all tables and about the ranking of customer products so Danny and his team can quickly derive insights

## Create database, schema and tables

For this case study, I used PostgreSQL then I create the database, schema and table by using menu options after right clicking on database as shown in following image:



Once database and schema were created, next all three tables were created as per the SQL queries provided by Danny Ma.

```
CREATE SCHEMA dannys_diner;
SET search_path = dannys_diner;
CREATE TABLE sales (
       "customer_id" VARCHAR(1),
       "order_date" DATE,
       "product_id" INTEGER
);
INSERT INTO sales ("customer_id","order_date","product_id")
VALUES
       ('A', '2021-01-01', '1'),
('A', '2021-01-01', '2'),
('A', '2021-01-07', '2'),
('A', '2021-01-10', '3'),
('A', '2021-01-11', '3'),
('A', '2021-01-11', '3'),
('B', '2021-01-01', '2'),
('B', '2021-01-02', '2'),
('B', '2021-01-04', '1'),
('B', '2021-01-11', '1'),
```

```
('B', '2021-01-16', '3'),
 ('B', '2021-02-01', '3'),
 ('C', '2021-01-01', '3'),
 ('C', '2021-01-01', '3'),
 ('C', '2021-01-07', '3');
CREATE TABLE menu (
       "product_id" INTEGER,
       "product_name" VARCHAR(5),
       "price" INTEGER
);
INSERT INTO menu ("product_id","product_name","price")
VALUES
('1', 'sushi', '10'),
 ('2', 'curry', '15'),
 ('3', 'ramen', '12');
CREATE TABLE members (
       "customer_id" VARCHAR(1),
       "join_date" DATE
);
Solved by Alfiana Ramdhan
```

## INSERT INTO members ("customer\_id","join\_date")

#### **VALUES**

('A', '2021-01-07'),

('B', '2021-01-09');

	customer_id character varying (1)	order_date date	product_id integer
1	Α	2021-01-01	1
2	Α	2021-01-01	2
3	Α	2021-01-07	2
4	Α	2021-01-10	3
5	Α	2021-01-11	3
6	Α	2021-01-11	3
7	В	2021-01-01	2
8	В	2021-01-02	2
9	В	2021-01-04	1
10	В	2021-01-11	1
11	В	2021-01-16	3
12	В	2021-02-01	3
13	С	2021-01-01	3
14	С	2021-01-01	3
5	С	2021-01-07	2

	customer_id character varying (1)	join_date date
1	A	2021-01-07
2	В	2021-01-09

	product_id integer	product_name character varying (5)	<b>price</b> integer	•
1	1	sushi		10
2	2	curry		15
3	3	ramen		12

## Case Study Questions

#### 1. What is the total amount each customer spent at the restaurant?

SELECT customer id,

SUM(price) as total spent

FROM dannys\_dinner.sales t1

JOIN dannys\_dinner.menu t2

ON t1.product\_id = t2.product\_id

**GROUP BY 1** 

ORDER BY 1;

	customer_id character varying (1)	total_spent bigint
1	А	76
2	В	74
3	С	36

#### 2. How many days has each customer visited the restaurant?

SELECT customer\_id,

COUNT(DISTINCT order\_date) as number\_days

FROM dannys\_dinner.sales

**GROUP BY 1** 

ORDER BY 1;

	customer_id character varying (1)	number_days bigint	â
1	А		4
2	В		6
3	С		2

#### 3. What was the first item from the menu purchased by each customer?

To answer this question, we can use either subquery or window function. I will try to solve the question in both ways.

#### #1 option:

```
SELECT t1.customer_id,
first_date,
product_name
FROM dannys_dinner.sales t1

JOIN (
SELECT customer_id,
MIN(order_date) as first_date
```

```
first_date
       customer_id
                                           product_name
                                           character varying (5)
       character varying (1)
1
       Α
                              2021-01-01
                                           curry
       В
2
                              2021-01-01
                                           curry
       С
3
                              2021-01-01
                                           ramen
```

```
)t2 ON t1.customer_id = t2.customer_id
```

FROM dannys dinner.sales

JOIN dannys\_dinner.menu t3 ON t1.product\_id = t3.product\_id

WHERE t1.order\_date = t2.first\_date

ORDER BY 1;

**GROUP BY 1** 

#### #2 option:

```
WITH rank_order AS (

SELECT customer_id, order_date as first_date, t1.product_id, product_name,

ROW_NUMBER() OVER(PARTITION BY customer_id ORDER BY order_date) as rn

FROM dannys_dinner.sales t1

LEFT JOIN dannys_dinner.menu t2

ON t1.product_id = t2.product_id

ORDER BY 1,2,3)

SELECT customer_id,

first_date,

product_name

FROM rank_order

WHERE rn = 1;
```

# 4. What is the most purchased item on the menu and how many times was it purchased by all customers?

SELECT t1.product\_id, product\_name, COUNT(t1.product\_id) as total\_items

FROM dannys\_dinner.sales t1

LEFT JOIN dannys\_dinner.menu t2

ON t1.product\_id = t2.product\_id

**GROUP BY 1,2** 

ORDER BY 3 DESC

LIMIT 1:

	product_id integer	product_name character varying (5)	total_items bigint	â
1	3	ramen		8

#### 5. Which item was the most popular for each customer?

WITH rank\_order AS (

SELECT t1.customer\_id, product\_name, COUNT(t1.product\_id) as total\_items,

ROW\_NUMBER () OVER (

PARTITION BY t1.customer\_id ORDER BY

COUNT(t1.product\_id) DESC) as rn

FROM dannys\_dinner.sales t1

LEFT JOIN dannys\_dinner.menu t2

ON t1.product\_id = t2.product\_id

GROUP BY 1,2

ORDER BY 3 DESC)

SELECT customer\_id, product\_name,

total\_items, rn

FROM rank\_order

WHERE rn=1

ORDER BY 1:

	customer_id character varying (1)	product_name character varying (5)	total_items bigint	rn bigint <b>â</b>
1	A	ramen	3	1
2	В	sushi	2	1
3	С	ramen	3	1

#### 6. Which item was purchased first by the customer after they became a member?

```
WITH rank_order AS (

SELECT t1.customer_id,

product_name,

t1.order_date,

ROW_NUMBER () OVER(PARTITION BY t1.customer_id order by order_date)as rn

FROM dannys_dinner.sales t1

LEFT JOIN dannys_dinner.menu t2 ON t1.product_id = t2.product_id

LEFT JOIN dannys_dinner.members t3 ON t1.customer_id = t3.customer_id

WHERE t1.order_date >= t3.join_date

GROUP BY 1, 2, 3

customer_id product_name purchase_after_member
```

GROUP BY 1, 2, 3 ORDER BY 1

SELECT customer\_id, product\_name,

1	A	curry
2	В	sushi
-		

character varying (1)

character varying (5)

2021-01-07

2021-01-11

order\_date as purchase\_after\_member

FROM rank order

WHERE rn = 1

ORDER BY 1;

#### 7. Which item was purchased just before the customer became a member?

```
SELECT t1.customer_id,

product_name,

t1.order_date as date_before_member,

ROW_NUMBER () OVER(PARTITION BY t1.customer_id order by order_date)as rn

FROM dannys_dinner.sales t1

LEFT JOIN dannys_dinner.menu t2 ON t1.product_id = t2.product_id

LEFT JOIN dannys_dinner.members t3 ON t1.customer_id = t3.customer_id

WHERE t1.order_date < t3.join_date

ORDER BY 1,2;
```

	customer_id character varying (1)	product_name character varying (5)	date_before_member date	<b>rn</b> bigint	•
1	Α	curry	2021-01-01		2
2	Α	sushi	2021-01-01		1
3	В	curry	2021-01-01		1
4	В	curry	2021-01-02		2
5	В	sushi	2021-01-04		3

#### 8. What is the total items and amount spent for each member before they became a member?

SELECT t1.customer\_id,

order\_date as date\_before\_member,

COUNT(t1.product\_id)as total\_items,

SUM(price)as total\_spent

FROM dannys\_dinner.sales t1

LEFT JOIN dannys\_dinner.menu t2 ON t1.product\_id = t2.product\_id

LEFT JOIN dannys\_dinner.members t3 ON t1.customer\_id = t3.customer\_id

WHERE t1.order\_date < t3.join\_date

GROUP BY 1, 2

ORDER BY 1;

	customer_id character varying (1)	date_before_member date	total_items bigint	total_spent bigint
1	Α	2021-01-01	2	25
2	В	2021-01-01	1	15
3	В	2021-01-02	1	15
4	В	2021-01-04	1	10

9. If each \$1 spent equates to 10 points and sushi has a 2x points multiplier - how many points would each customer have?

```
WITH spent AS (
   SELECT t1.customer_id,
          product_name,
          order_date,
          SUM(price)as total_spent,
          CASE WHEN product_name = 'sushi' THEN 20
                ELSE 10
          END as points
   FROM dannys_dinner.sales t1
   LEFT JOIN dannys_dinner.menu t2 ON t1.product_id = t2.product_id
   LEFT JOIN dannys_dinner.members t3 ON t1.customer_id = t3.customer_id
   WHERE order_date >= join_date
   GROUP BY 1, 2, 3
   ORDER BY 1
)
   SELECT customer_id,
         SUM(total_spent * points)as total_points
   FROM spent
```

**GROUP BY 1** 

ORDER BY 1;

	customer_id character varying (1)	total_points numeric
1	Α	510
2	В	440

# 10. <u>In the first week after a customer joins the program (including their join date) they earn 2x points on all items, not just sushi - how many points do customer A and B have at the end of January?</u>

```
WITH count_points AS (

SELECT t1.customer_id,

order_date,

join_date,

product_name,

SUM(point) AS point

FROM dannys_dinner.sales t1
```

	customer_id character varying (1)	new_points numeric
1	A	1370
2	В	820

```
JOIN (SELECT product_id,
              product_name,
       CASE WHEN product_name = 'sushi' THEN price * 20
              ELSE price * 10
       END AS point
       FROM dannys_dinner.menu AS m
     ) AS t2 ON t1.product_id = t2.product_id
JOIN dannys_dinner.members AS t3 ON t1.customer_id = t3.customer_id
GROUP BY 1,2,3,4
 SELECT customer_id,
        SUM(CASE WHEN order_date >= join_date
                     AND order_date < join_date + (7 * INTERVAL '1 day')
                     AND product_name != 'sushi' THEN point * 2
                     ELSE point END) AS new_points
 FROM count_points
 WHERE DATE PART('month', order date) = 1
 GROUP BY 1
 ORDER BY 1;
```

# Bonus questions

#### 11. Join all the things

```
SELECT t1.customer_id,

order_date,

product_name,

price,

CASE WHEN order_date >= join_date THEN 'Y'

ELSE 'N'

END as members

FROM dannys_dinner.sales t1

LEFT JOIN dannys_dinner.menu t2 ON t1.product_id = t2.product_id

LEFT JOIN dannys_dinner.members t3 ON t1.customer_id = t3.customer_id;
```

	customer_id character varying (1)	order_date date	product_name character varying (5)	price integer	members text
1	А	2021-01-07	curry	15	Υ
2	Α	2021-01-11	ramen	12	Υ
3	Α	2021-01-11	ramen	12	Υ
4	Α	2021-01-10	ramen	12	Υ
5	Α	2021-01-01	sushi	10	N
6	Α	2021-01-01	curry	15	N
7	В	2021-01-04	sushi	10	N
8	В	2021-01-11	sushi	10	Υ
9	В	2021-01-01	curry	15	N
10	В	2021-01-02	curry	15	N
11	В	2021-01-16	ramen	12	Υ
12	В	2021-02-01	ramen	12	Υ
13	С	2021-01-01	ramen	12	N
14	С	2021-01-01	ramen	12	N
15	С	2021-01-07	ramen	12	N

#### 12. Rank all the things

```
WITH index_rn AS (
       SELECT t1.customer_id,
                    order_date,
                    product_name,
                    price,
              CASE WHEN order_date >= join_date THEN 'Y'
                    ELSE 'N' END as members
       FROM dannys_dinner.sales t1
       LEFT JOIN dannys_dinner.menu t2 ON t1.product_id = t2.product_id
       LEFT JOIN dannys_dinner.members t3 ON t1.customer_id = t3.customer_id
       ORDER BY 1
)
 SELECT customer_id,
       order_date,
       product_name,
       price,
       members,
   CASE WHEN members = 'N' THEN null
       ELSE RANK () OVER (PARTITION BY customer_id,members ORDER BY order_date)
   END as ranking
 FROM index_rn;
```

	customer_id character varying (1)	order_date date	product_name character varying (5)	price integer	members text	ranking bigint
1	А	2021-01-01	sushi	10	N	[null]
2	А	2021-01-01	curry	15	N	[null]
3	А	2021-01-07	curry	15	Υ	1
4	А	2021-01-10	ramen	12	Υ	2
5	А	2021-01-11	ramen	12	Υ	3
6	A	2021-01-11	ramen	12	Υ	3
7	В	2021-01-01	curry	15	N	[null]
8	В	2021-01-02	curry	15	N	[null]
9	В	2021-01-04	sushi	10	N	[null]
10	В	2021-01-11	sushi	10	Υ	1
11	В	2021-01-16	ramen	12	Υ	2
12	В	2021-02-01	ramen	12	Υ	3
13	С	2021-01-01	ramen	12	N	[null]
14	С	2021-01-01	ramen	12	N	[null]
15	С	2021-01-07	ramen	12	N	[null]

# Insights and Recommendation

- The customer who has spent the most money was customer A, at \$76, followed by customer B at \$74.
- Although customer B was not the one who spends the most money, B was the one who frequents the restaurant the most, 6 times in month.
- The most popular menu for each customer was ramen. It was purchased 8 times which is 53% of whole.
- Ramen is favourite item for customer A and C whereas B likes all three items equally as per the data.
- Even though Ramen was popular but before joining 'Customer loyalty' program A ordered 'sushi' and 'curry' and B ordered 'sushi'.
- Customer A was the first 'Loyal Customer' followed by B.
- Customer C has purchased the lowest out of all three customer and also, he is not a member of 'loyalty program'.
- Find out what makes sushi their favorite menu for customers made first order and apply the same strategy in other customer cities.
- The restaurant should utilize customer and product information for marketing strategies that will help in get loyal customer.