

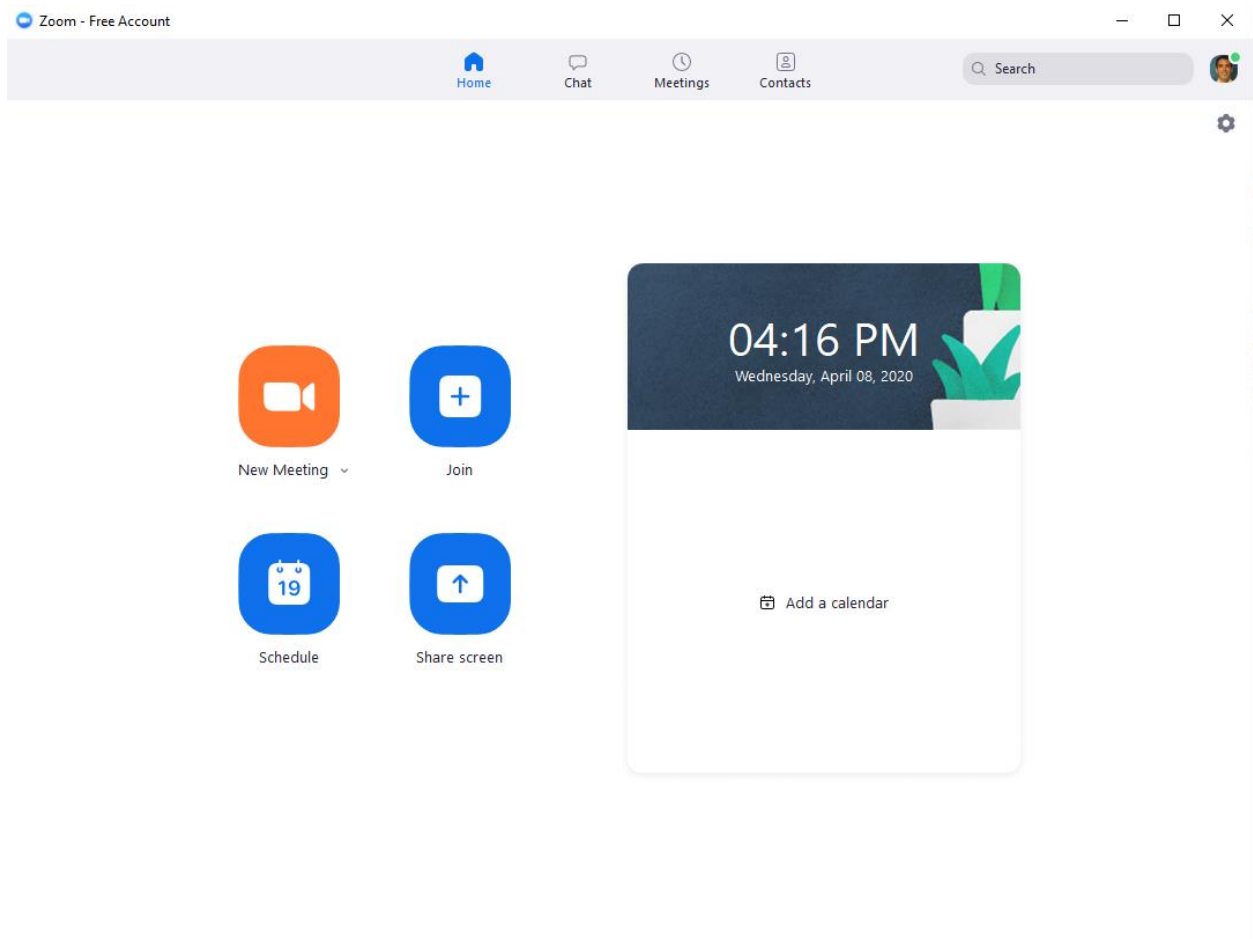
UCI ZOOM HYPERSPACE VIDEO VISIT

At the moment we do not support group video visits through the Mychart Video visit type.

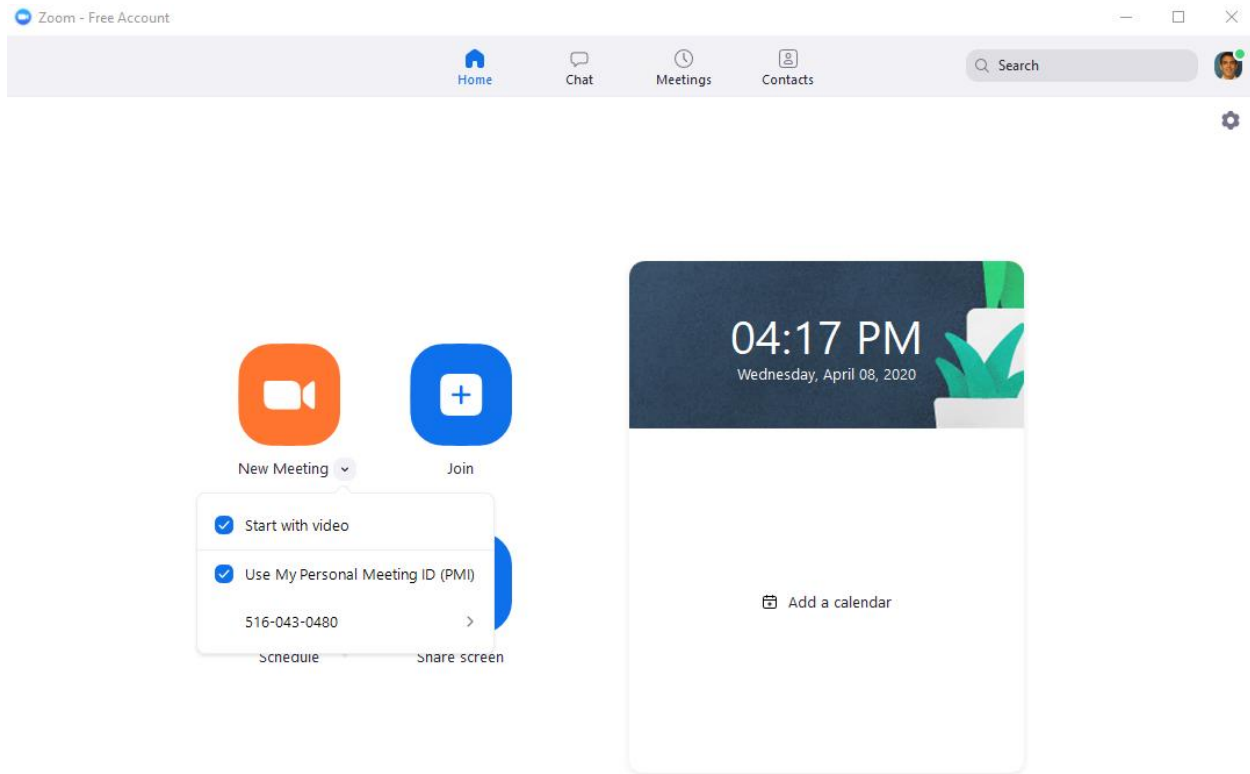
The screenshot shows the 'Make Appointment' form in MyChart. The 'Department' is set to 'UCI PSY AND HUMAN BEH [80102079]' and 'Appt notes' is 'Hyperspace Video Visit'. The 'Visit type' is 'UCI ZOOM HYPRSPC VIDEO VISIT [2100864016]'. The 'Provider or resource' is 'SAFANI, DAVID [42469] in UCI PSY AND HUMAN BEH [80102079]'. Below the appointment type, there is an 'Expand Instructions' section with the following text:

UCI ZOOM HYPRSPC VIDEO VISIT [2100864016]
Please inform the patient that California state law requires the patient to be within the state at the time of the visit or the visit cannot continue. Also, video visits are billed as in-clinic visits, a deductible or co-pay may apply.
If the patient is planning on using their smart phone or tablet for their visit, they will need to download "Zoom Cloud Meetings" from the app store. If the patient is planning on using their laptop/desktop, they will need a webcam with a microphone.
Please also make sure of the following:
1. For this appointment, patient is not MyChart active. If they are not MyChart active, ask them if they are interested joining MyChart.
2. Please confirm the patient's email address matches the one listed in Registration/Demographics/Chart.
3. Use the Outlook template to provide the appointment information. Be sure to enter the Zoom meeting ID and the Zoom meeting password within the Outlook template.

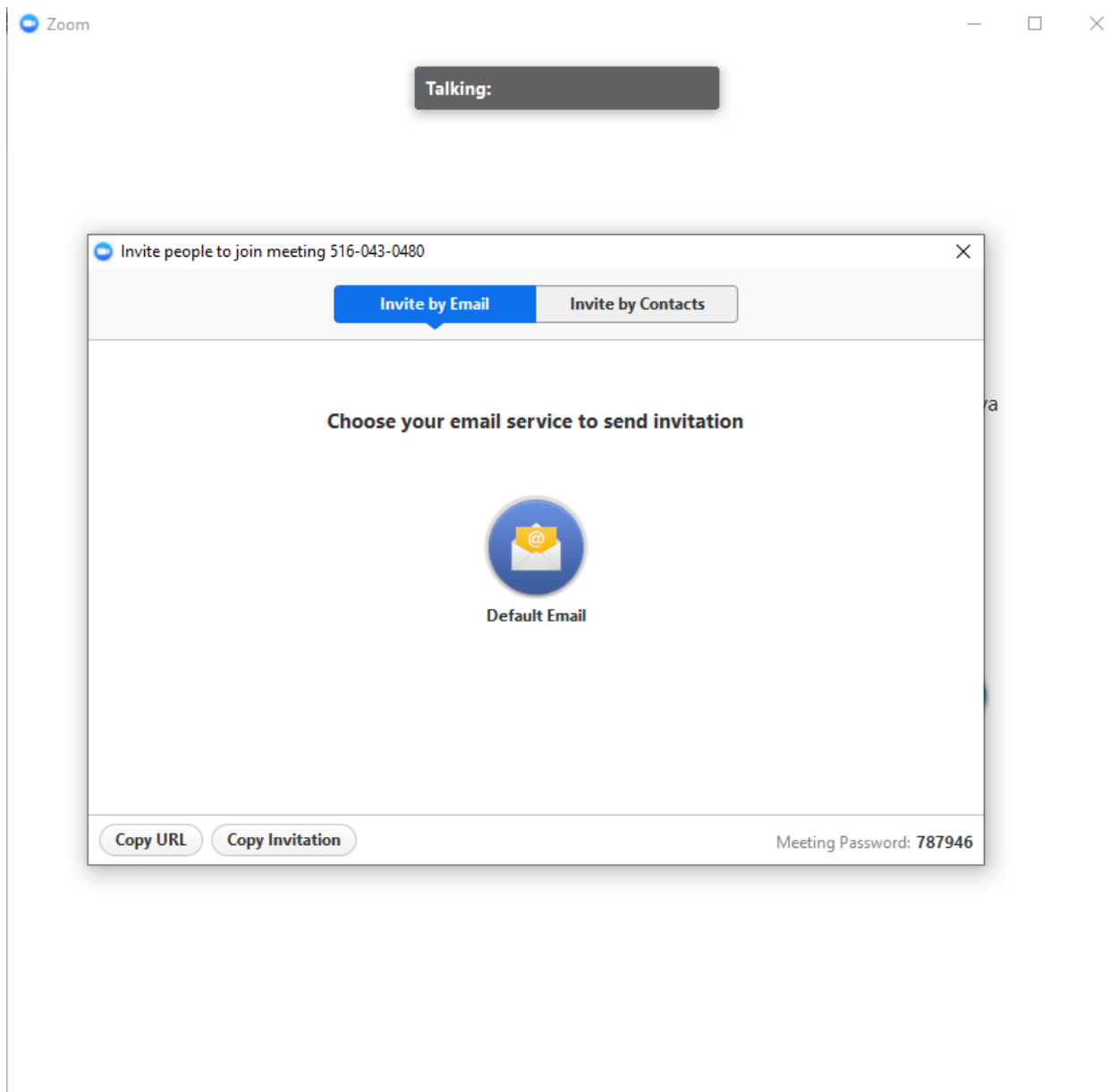
- A work around can be scheduling your patients with the following visit type;
 - UCI ZOOM HYPERSPC VIDEO VISIT
 - In the appointment notes type in Hyperspace video visit and put the zoom meeting id in the appointment notes for future reference.
 - You will see how to get the Zoom meeting ID in future steps



- Launch Zoom



- Click on the arrow to obtain more options
 - Check the box Use My Personal Meeting ID (PMI)
 - This will make it so your meeting ID does not change every time you launch a new meeting
 - EX: My meeting ID will always be 516-043-0480
 - Please use your Personal meeting ID



- One you click on new meeting there will be an invite button.
 - Click on the invite button
 - The meeting password should be located at the bottom right of the new pop up box labeled Meeting Password:
 - You can email this to your patients or you can call them and give them the meeting ID and password.