



UC Irvine Health

Ms. Rivera, Anabel
(714) 456-5436 (Office)
101 S. The City Dr.
Orange CA, 92804

August 24, 2020

Dear Hiring Manager,

I would like to strongly recommend Alfonso Figueroa for the position of Telemedicine Analyst at UCI Medical center. I am the supervisor for the department of Orthopedics in the Pavilion III and I have worked with Alfonso since he started working here seven years ago and can vouch for Alfonso's professionalism and motivation to thrive.

Each time we need something looked into, we choose Alfonso as we know we would get accurate and useful information in a timely manner. Alfonso is diligent in keeping up with his main job as an Authorization Coordinator and promptly follows up with his daily tasks. Not only does Alfonso completes his tasks on a daily basis but we also entrust him with extra duties such as ordering supplies for the department, completing analytical data when visits come out incomplete, and many other tasks that we can rely on him to help the department move forward.

Most importantly, Alfonso is our Super User. He takes care of all of our patients who have Video Visit and Telemedicine appointments. He helps patients connect when they are having difficulties and also helps out the physicians as well. His ability to communicate well with physicians have made him a go to player for our department.

Best regards,

A handwritten signature in black ink that reads "A. Rivera".

Anabel Rivera