ALFONSO FIGUEROA

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SOFTWARE DEVELOPER

Graduating with a degree in Computer Science from California State University, Fullerton in Spring 2021. Hard-working and passionate professional with a background in healthcare providing excellent customer service while using technical and analytical skills to assist with additional projects. Tremendous drive and have demonstrated working as part of a high performing team to help meet organizational goals.

KEY COMPETENCIES

- Customer Service
- Business Acumen
- Technical ability
- Clinic SuperUser

- Microsoft Office power user
- Various programming languages including C++, Python, JavaScript, and Node JS
- Proficient in Windows and Linux Environments
- Troubleshoot Apple and Android products

PROFESSIONAL EXPERIENCE

UCI HEALTH, ORANGE, CALIFORNIA   MAY 2013-
PRINCIPAL ADMITTING WORKER   PRESENT

- Assisted the video visit and telemedicine project team by researching and reporting on user issues. Created supporting materials including Tip Sheets, analytic spreadsheets, and helped providers on efficient processes for the new functionality.
- Selected to support UCI's Video Visit and TeleMed rollout to 150 clinics within a short timeframe.
- Efficiently obtained authorizations using EPIC CRM for all insurance types with constant follow up for the Orthopedics Department.
- Worked in a fast paced environment providing excellent customer service checking in and preparing patients for their healthcare visits.
- Designated Clinic SuperUser where I would assist in EPIC concerts and helped relocate and troubleshoot equipment.

KNOTT'S BERRY FARM, BUENA PARK, CALIFORNIA   JUNE 2009 -
PARK FOODS SUPERVISOR   MAY 2013

- Supervised for the department of Park Foods for the area of Boardwalk which consisted of 4 restaurants.
- Ordered product daily to ensure fresh deliveries for a high volume work place.
- Assigned duties such as Area Manager when leave of absence were taken.
- Completed payroll and strategically schedule over 40 employees.

EDUCATION

CALIFORNIA STATE UNIVERSITY FULLERTON , FULLERTON, CALIFORNIA   EXPECTED
BACHELOR'S IN COMPUTER SCIENCE   SPRING 2021

CODING PROJECTS

- **Coffee Run** (https://github.com/alfonsf1/coffeeRun)

  Used HTML and Javascript to develop an online Coffee Ordering Service.

  Used forms to store information such as customer orders.

  Functional website that allowed credit card payments.

- **Movie Server** (https://github.com/alfonsf1/movieServer)

  Created a Movie server in python with a colleague implementing communication using Real-Time Streaming and sends data using Real-Time Transfer protocol.

  Uses two consoles in which one acts as a server while the other acts as a client.

  Classic Mario (https://github.com/alfonsf1/team_redShell)

  Programmed Classic Mario in a team of three using python

  Used .json files to store Mario and Luigi attributes

  Used open source sprites to get the classic Mario feel.

  Created two main levels and four sublevels.