



# Energy Survey Community Questionnaire for Impact Evaluation and Tier Analysis Version 7 English

Α.	COMMUNITY	IDENTIFICA	TION
A.	A A DIVIDIVITATION OF A	IDENTIFICA	

л. (	COMMUNITIES THE CATION		
A.1	Province Name		See codebook
A.2	Province Code		See codebook
A.3	District Name		See codebook
A.4	District Code		See codebook
A.5	Sector Name		See codebook
A.6	Sector Code		See codebook
A.7	Cell Code		See codebook
A.8	Cell Name		See codebook
A.9	Village/Town Name		See codebook
A.10	Village/Town Code		See codebook
A.11	Locality		Urban1 Rural2
			Peri-urban3
A.12	Interview Language		
A.13	Community ID		See codebook
A.14	GPS Coordinates of Main Community Office	a. Latitude	b. Longitude
			o     .    'e
A.15		a. Latitude	b. Longitude
	Only for functional transformers	°     .    's	o     .    'e
A.16	GPS Coordinate of Transformer 2	a. Latitude	b. Longitude
	Only for functional transformers	_   o   _   .   o 's	
A.17	GPS Coordinate of Transformer 3	a. Latitude	b. Longitude
	Only for functional transformers	_o   .   's	_   o   _   .   _   'e

#### **B.** COMMUNITY LEADERS

Make a complete list of all individuals who are part of the group of informants for the community questionnaire.

B.1	B.2	B.3	B.4	B.5	B.6	B.7
ID CODE	Name	Sex	Age	What position do you currently have in this community? Allow up to 2 responses	For how many years have you lived in this community?	What is the highest educational qualification you have attained?
		Male1 Female2	Years	Chief / Chairperson	Years	No school1 Some primary
1						
2						
3						
4			<u> </u>			
5						

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C.	BACKGROUNI	`
· ·	DAUNGKUUNI	,

C.1	What is the size of the entire community		Number of people
G 2	population?		Number of households
C.2	How many households are currently living in the entire community?		Number of nouseholds
How m	any [] live in this community?		
C.3	National politicians		Number of people
C.4	District politicians		Number of people
C.5	Wealthy businessperson		Number of people
C.6	National religious figure		Number of people
C.7	Top military/security official		Number of people
C.8	Highly ranked government official		Number of people
C.9	Highly ranked employee of the national utility company		Number of people
C.10	How many households have come to settle in the community during the past two years (since 2014)?		Number of households
C.11	How many households have moved out of the community during the past two years (since 2014)?		Number of households
C.12	What is the main source of income for most households in the community?		Crop cultivation.         1           Livestock.         2           Fishing/Hunting.         3           Trading.         4           Services.         5           Small-scale industry (non-farm).         6           Large-scale commercial industry (non-farm).         7           Transport.         8           Professional occupations.         9           Civil service.         10           Other, specify.         555
C.13	What is the price per square meter of residential land in the community?		Local currency Land not for sale111
C.14	What is the price per hectare of agricultural land in the community?		Local currency Land not for sale111
C.15	How many landless households in the community?		Number of households
C.16	Do people in this community in general have high level of debt?		Yes
C.17	What are the sources of loans in this community?  Multiple responses possible	a.     b.   _  c.   _  d.   _	Commercial/government bank         1           Rural bank         2           Cooperative/ credit union         3           Microfinance institution         4           State loan         5           NGO         6           Business firm         7           Employer         8           Moneylender         9           Shop         10           Relative/friend/neighbor         11           Other, specify         555           Don't know         888
D. TR	ANSPORTATION, COMMUNICATION, AND W	ATER SUPPLY	
D.1	Is the village accessible from the nearest city by motor vehicle (car or truck)?  Ask for dry season and rainy season separately if seasonality in country.	a. Dry season  L   b. Rainy season  L	Yes
D.2	Is the road paved, unpaved, or there are both types?	a. Dry season  b. Rainy season  L	Paved road1 Unpaved road2 Both paved and unpaved3
D.3	What is the distance in kilometers from the village to the nearest city?	<u>,—</u> '	Kilometers
D.4	What is the distance in kilometers from the village to the district headquarter?		Kilometers

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D.5	Can a mobile phone get a working signal everywhere in the community, in parts of the community, or nowhere in the community? <i>Read aloud options</i>	Everywhere in the community
D.6	How often can a mobile phone get a working signal in the community?  Read aloud options	All the time
D.7	What is the main source of water supply for most households in the community?	Pipe borne water treated.       .1         Pipe borne water untreated.       .2         Bore hole/ hand pump.       .3         Electric water pump.       .4         Well/spring protected.       .5         Well/spring unprotected.       .6         River/spring.       .7         Lake/reservoir.       .8         Rain water.       .9         Tanker/truck/vendor.       .10         Irrigation channels.       .11         Bottle water.       .12

#### E. INFRASTRUCTURE AND SERVICES

<u>E.</u>	INFRASTRUCTURE AND SERVICES					
E.1	E.2	E.3	E.4	E.5	E.6	E.7
ID	Infrastructure/Service Name	How many of [INFRASTRUCTURE/SERVICE] is available in the community?  If greater than 0 →E.5	How far away is the nearest [INF/SERVICE] from the community? (kilometers) →NEXT ROW	In what year did this service <b>first</b> begin operating in this community?	Do these facilities have access to electricity? Yes, all1 Yes, some2 No3	Main Source of electricity  Multiple responses  Grid1 Individual Solar PV2 Own Generator3
1	Pre-primary school / Kindergarten					
2	Primary school					
3	Secondary school/high school					
4	TVET (technical vocational training)					
5	Bus stop					
6	Private clinic					
7	Government clinic/Public Health					
	Center					
8	Dispensary or pharmacy					
9	Hospital					
10	Market					
11	Milk collection center					
12	Bank branch					
13	Microfinance Institutions (MFIs)					
14	Police station					
15	Post office					
16	Internet café					
17	Non-MFI NGOs					
19	Agriculture extension office					
20	Grain/saw/oil mill					
21	Mobile phone charging/repairing					
	service					
22	Restaurant/tea or coffee shop					
23	Temple/Monastery/Church/Mosque					
24	National Electricity Utility Office					

# F. COMMUNITY BASED ORGANIZATIONS (CBO)

F.1	F.2	F.3	F.4
ID	CBO Type	Is [CBO TYPE] available in	Do women participate
		the community?	in [CBO TYPE]?
		Yes1	Yes1
		No2→	No2
		NEXT ROW	
1	Administration		
2	Electrification		
3	Water		
4	Health Care		
5	Women		
6	Farmer	_	

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7	Religion-based	
8	Fisherfolk	
9	Cooperative	
10	Savings groups	
11	Parent-Teacher groups	
12	Self-help groups	
13	Livelihood Development	
14	Political	
15	Cultural	

G. NON-GOVERNMENTAL ORGANIZATIONS (NGO)

G.1	G.2	G.3	G.4	G.5
ID	NGO Program	Is [NGO Program] available	Do women participate	In what year did this
		in the community?	in [NGO PROGRAM]?	NGO Program first
		Yes1	Yes1	begin operating in this
		No2→	No2	community?
		NEXT ROW		
1	Nutrition			
2	Technical training			
3	Child education			
4	Adolescent education			
5	Health and Family planning			
6	Agriculture-related			
7	Microfinance services (credit &			
	savings)			
8	Micro insurance			
9	Other, specify			
10	Other, specify			
11	Other, specify			

### H. COMMUNITY BUSINESSES

H.1	H.2	H.3	H.4	H.5	H.6
ID	Business Name	How many of [BUSINESS] is available in the	In what year did this business <b>first</b> begin	Do these facilities have	Main Source of electricity
		community?	operating in this	access to	Multiple responses
		If 0 →Next row	community?	electricity?	Grid1
			•	Yes, all1	Individual
				Yes, some2	Solar PV2
				No3	Own
					Generator3
	NUFACTURING—MAKING GOO	ODS			
1	Tailor/Shoe				
	Manufacturer/Repair				
2	Baker/baked goods				
3	Coffee, tea, sugar, oil, dry fruits				
	and other processed foods				
	(exclude restaurants, street-food				
<u> </u>	sellers)				
4	Handcrafts				
5	Furniture				
6	Metal Products				
7	Household Items Tools and Instruments				
8					
	Other Manufacturing				
	VICES—SELLING GOODS  Food or Groceries (street food		T T T T T T T T T T T T T T T T T T T		
10					
11	sellers, restaurants)				
11 12	Clothing or household items Business/computer/phone				
12	services				
13	Other goods				
14	Transport				
15	Cleaning and washing				
16	Hairdressers and barber shops				
17	Professional Services (doctor,				
	lawyer, accountant, etc.)				
18	Solar Home Systems/Solar				
	Lighting Systems				
19	Repairing				
	· · · · · · · · · · · · · · · · · · ·		1	L	ı

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20	Construction		

## I. DEVELOPMENT PROJECTS

I.1	I.2	I.3	I.4
ID	Development Project Name	Was this [PROJECT] implemented	Is there any plan to implement
		in the community in the last 2 years?	[PROJECT] in the community in the next 2 years?
		years.	the next 2 years.
		Yes1 No2	Yes1
1	Roads:	N02	No2
	Construction, maintenance or rehabilitation		
2	Markets:		
	Construction, maintenance or rehabilitation		
3	Public water supply:		
	Installing/replacing pump, public tap, etc.		
4	Primary school:		
	Construction, maintenance or rehabilitation		
5	Secondary school:		
	Construction, maintenance or rehabilitation		
6	Health center/dispensary:		
	Construction, maintenance or rehabilitation		
7	Power lines:		
	Construction, maintenance or rehabilitation		
8	ICT program-broadband/wi-fi		
	Construction, maintenance or rehabilitation		
9	Crop intensification program		
10	Mini-grid program		
11	Off-grid distribution program		
12	Improved cookstove distribution program		
13	Other development program (specify)		

#### J. SHOCKS AND NATURAL DISASTERS IN LAST 12 MONTHS

J.1	J.2	J.3
ID	Disaster/Shock Type	Did [DISASTER/SHOCK] take place in the community in the last 12 months?
		Yes1 No2
1	Drought/irregular rains, prolonged dry spell	
2	Floods	
3	Landslides and mudslides	
4	Unusually high level of crop pests and diseases	
5	Unusually high level of livestock diseases	
6	Unusually high level of human disease/epidemic	
7	Unusually high prices of food	
8	Unusually high cost of agriculture inputs (seed, fertilizer, etc.)	
9	Other (specify)	

## K. ENERGY/FUEL PRICE IN THE COMMUNITY

K.1	K.2	K.3	K.4	K.5	K.6	K.7
ID	Energy Source/Fuel	Unit	Current Market Price/Unit (local currency)	Is this the price of [FUEL] for the entire year? Yes1→ Next row No2	What is the lowest market price of [FUEL] in a typical year? (local currency)	What is the highest market price of [FUEL] in a typical year? (local currency)
1	LPG/cooking gas					
2	Electricity					
3	Wood/Twigs					
4	Charcoal					
5	Peat					
6	Kerosene					
7	Coal/Lignite					
8	Ethanol/Biogas					
9	Animal waste/dung					
10	Briquette/pellet					

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L. SUPPLY OF ELECTRICIT	Y
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L.1	What are all the different sources of electricity that are available in this community? Record all that apply.	a.  _ _  b.  _ _  c.  _ _  d.  _ _	National Grid Connection         1           Local Mini Grid         2           Diesel/Gasoline Generator         3           Solar Home System         4           Solar Lantern/Lighting System         5           Rechargeable Battery         6           Dry cell batteries         7           Other, specify         555           No Electric Power         111
	city from Grid		Yes, national grid
L.2	Interviewer/CAPI check: Is the community connected to the national grid or mini-grid?		Yes, mini-grid       2 →L.5         No       3
L.3	What is the MAIN reason why the community is not connected to the grid?  Record the MAIN reason.		Grid is not available
L.4	Does the community expect to get grid connection in the next 2 years?		Yes       1         No       2         ALL →L.28       2
L.5	Who is running the mini-grid system(s) in this community?  Multiple responses possible	a.   _  b.   _  c.  _ _  d.  _ _	Individual         1           Private firm         2           National government         3           Municipal/local government         4           NGO/Donor         5           Community/cooperative         6           Other, specify         555
L.6	What is the name of the local mini grid company?		
L.7	How many years has the community had this grid connection?  Record in years, if less than 1 year record 1		Number of Years
L.8	How much did the community pay to get the grid connection?  Refer to any community cost to have the infrastructure installed.		Local currency Don't know888
L.9	Is grid service available to the whole community or only a part of the community?  Read aloud options		Entire Community         1           Most of the community         2           Half of the community         3           Small part of the community         4
L.10	How many households are connected to the grid?		Number of households
L.11	How many businesses are connected to the grid?		Number of businesses
L.12	Are there certain months/seasons <b>every year</b> when the community experiences bad electricity service from the grid?		Yes
L.13	What are the worst months for service from the grid?  Multiple responses are possible.  Record all months when community has the lowest number of hours of electricity supply.	a.	January.       1         February       2         March.       3         April.       4         May.       5         June.       6         July.       7         August.       8         September.       9         October.       10         November.       11         December.       12
about a If no sea Ask que	pondent first about the worst months and then typical month for L.14-L.19 asonal changes, ask only about a typical month. estions by ROW.	A. WORST MONTHS	B. TYPICAL MONTH
L.14	Does the community publish a "load- shedding" schedule (announces hours of electricity available from the grid)?		Yes1 No2

World Bank MTF Energy Survey Community Version 7 Confidential Hours of supply How many hours of electricity are available each day from the grid? (max 24 hours) Don't know......888 hours hours How many hours of electricity are available Hours of supply L.16 each evening, from 6:00 pm to 10:00 pm Don't know......888 from the grid? (max 4 hours) hours hours In a typical day, how **many** outages/blackouts Number of interruptions L.17 of the grid happen? Don't know......888 In a typical day, what is the **total duration** of Don't know......888 L.18 a. Hours a. Hours outages/blackouts? b. Minutes b. Minutes In a typical day and night (24 hours), how Number of hours L.19 many hours is electricity not available? L.20 In the last 12 months, did the power go out for Yes.....1 No.....2→L.23 more than 24 hours? MM/YYYY In what month and year did the power go out L.21 MM for more than 24 hours in multiple \_\_\_\_ households at the same time in the b. YYYY community? Number of days How many days did it take to fix the issue and L.22 for the community to regain power? What are the most serious problems this Supply shortage/not enough hours of electricity......1 L.23 a. First Low/high voltage problems or voltage community experiences with the grid electricity? b. Second Record up to 2 responses. Unexpectedly high bills......4 Too expensive......5 Do not trust the supplier.....6 Maintenance/service problems......8 Other, specify......555 No problems......111 Over the past 3 years, how has getting access Much easier.....1 L.24 to an electricity connection in your community changed? A little harder.....4 Read aloud options Gotten much harder.....5 More reliable, improved......1 Over the past 3 years, how has the reliability L.25 of residential electricity in your community changed? Read aloud options Over the past 3 years, how has the price of Higher.....1 L.26 About the same......2 using grid electricity in your community Lower......3 changed? Read aloud options How satisfied are you with the service from Very satisfied.....1 L.27 the grid electricity? Neutral......3 Read aloud options Unsatisfied.....4 Very unsatisfied......5 **Solar Home Systems/Solar Lighting Systems** Interviewer/CAPI check: Are solar home L.28 No......2**→**M systems/solar lighting systems available in the community? All households......1 What proportion of households use solar home L.29 Most/more than half of the households......2 systems/solar lighting systems in this Half of the households......3 community? Some/less than half of the households......4

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		,	
			Only a small number of households5 Don't know
L.30	What are sources of solar home systems/solar lighting systems in this community?  Multiple responses possible		Purchase from shops.         1           Purchase/lease from private companies.         2           Purchase/lease from NGOs.         3           Free.         4           Other, specify.         555

M. COOKING

$\mathbf{N}$	I. COOKING	
M.1	What is the most common type of cookstove people use in this community?	Stone/fire stove
M.2	What is the most common cookstove fuel people use in this community?	Kerosene
M.3	What is the most common solid fuel used for cookstoves?	Coal/lignite
M.4	Do most households purchase or collect wood fuel?	Purchase         1           Collect         2           Other, specify         555           Don't know         888
M.5	Do households use improved cookstoves in this community?	Yes1 No2 <b>→M.7</b>
M.6	What kind of improved cookstoves do they use?	
M.7	Do households use LPG/cooking gas cookstoves in this community?	Yes1 No2
M.8	Do households use electric cookstoves in this community?	Yes1 No2
M.9	Are there programs that distribute improved cookstoves in this community?	Yes1 No2→M.11
M.10	Who organizes these distribution programs?	Government
M.11	Are there programs that campaign for awareness on the health risks of cookstoves?	Yes
M.12	Who organizes these awareness programs?	Government       1         NGO       2         International Donor       3         Private sector       4         CBO       5         School       6         Health clinic/facility       7         Other, specify       .555

#### Does your community have any form of street Yes.....1 N.1 lighting? National grid connection from (COMPANY)......1 What is the main energy source being used N.2 Local mini-grid.....2 for street lighting in your community? Other, Specify.....555 Don't know......888 To what extent is your community covered by Hardly/None......1 N.3 street lighting? Partially......3 Read aloud options Largely.....4 Entirely.....5 Who pays for the street lighting? Local government.....1 N.4 Community......2 No payment necessary......3 Other, specify......555 Local government.....1 Who is responsible for maintaining the street N.5 Community......2 lights Utility......3 Company that installed the street lights.....4 Other, specify......555 Nobody......111 In a typical day, for how many hours are the HOURS N.6 street lights on in your community from sunset to sunrise each day? In the last 7 days, have there been significant Yes.....1 N.7 No......2 unscheduled outages/blackouts of street lighting in your community? Very unsatisfied.....1 How satisfied are you by the brightness of the N.8 Somewhat unsatisfied......2 street lighting service in your community? Read aloud options Very satisfied......4 What do you think are the risks/problems Electrocution......1 a. N.9 Poor installation......2 with street lighting in your community? Poor maintenance......3 Multiple responses possible Outages/blackouts of street lighting.....4 d. | Does not stay on all night.....5 No risks/problems......111 What are the main problems in your [Open ended response] N.10 community when street lighting is not working?

#	Statement Read the following statement and ask respondent whether he or she strong agrees, agrees, disagrees, strongly disagrees, or has no opinion.	Response           CODE:         1           Strongly Agrees.         2           No Opinion.         3           Disagrees.         4           Strongly Disagrees.         5
Electri		
D.1	Electricity is very important for children's education.	
D.2	Electricity is very important for public facilities (hospitals/clinics and community centers).	
D.3	Electricity can benefit communities through economic and enterprise development.	
D.4	Electricity is too expensive for the community.	
Cookii	ng	
D.5	Firewood is hard to obtain in the local market.	
D.6	Charcoal is hard to obtain in the local market.	
D.7	LPG/cooking gas is hard to obtain in the local market.	
D.8	Improved biomass cookstove is hard to find in the local market.	
D.9	LPG/biogas stove is hard to find in the local market.	
D.10	Electric stove is hard to find in the local market.	
D.11	Collecting wood fuel is difficult in this community.	
Street	Lighting	
D.12	Street lighting allows for more community activities to occur at night.	
D.13	Street lighting lets night markets and other businesses stay open longer.	
D.14	Street lighting makes it safer for people to stay out at night.	
D.15	Street lighting reduces crime in the community.	
D.16	Street lighting works well in the community.	