

## The Science of Data Visualization

Ben Olsen

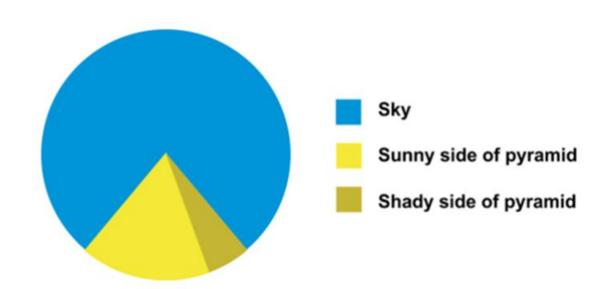
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# Best pie chart ever pic.twitter.com/B52J1g2l2y

6:35am - 30 Nov 14



# 4 Main Purposes of Data Visualization

- Analysis
  - Using visualizations to gain insight and assist in decision-making
- Communication
  - Passing a message to others.
- Monitoring
  - Tracking information about performance.
- Planning
  - Predicting and preparing for the future.

## 4 Main Purposes of Data Science?

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# Question...

- Think about two examples of data visualization used in either your current or past workplace.
- Which of the purposes did it serve?
- Are there things you can think of that would have made it serve that purpose better?

At it's core, data visualization is a cognitive tool for understanding data and assisting decision-making as effectively as possible

Otherwise, it's an expensive art project



# From Information to Insight

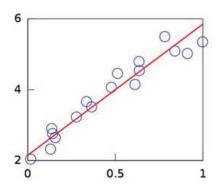
	Past	Present	Future
Information	What happened?	What is happening now?	What will happen?
Insight	(Reporting)	(Alerts)	(Extrapolation)
	How and why did it happen?	What's the next best action?	What's the best/worst that can happen?
	(Modeling, experimental design)	(Recommendation)	(Prediction, optimization, simulation)

# What data product would be the output here?

#### – Regression:

- Use statistical software to create a trend line model that gives a numeric value for a future/unknown data point.
- Example:

"Sales have been increasing by approximately 5% for the past 10 years. Thus, we can predict that sales next year are 95% likely to be between 3% and 7% higher than this year."

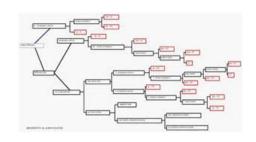


#### Here?

#### -Classification:

- Predict a value/class/grouping for a person/company/entity based on data for other people/companies/entities.
- Example:

"I know that all males with red hair and size 12 shoes in our data set own a sports car. Therefore, I can predict that all future males with red hair and size 12 shoes will own a sports car. We can reliably base our decisions on this assumption."

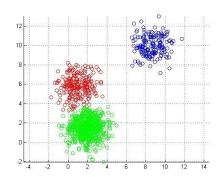


#### Here?

#### -Clustering:

- Group items together based on similarities among these items.
- Example:

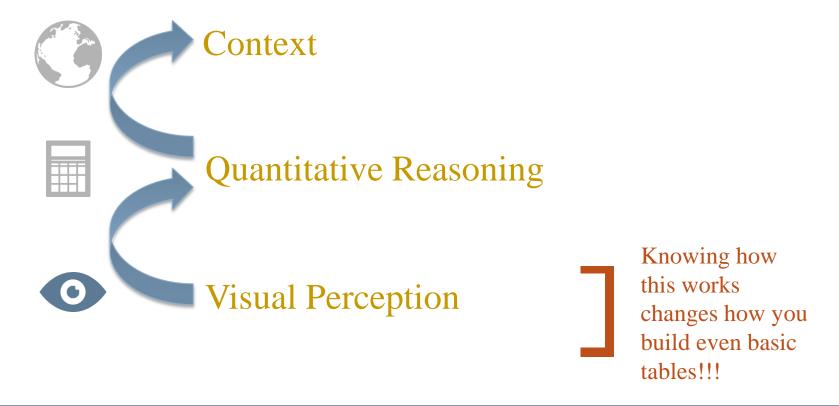
"We grouped our customers based on gender, age, and economic status. We discovered that middle class women over 70 buy our product at 10 times the rate of other customers. We should target these women in our mailings in the future."

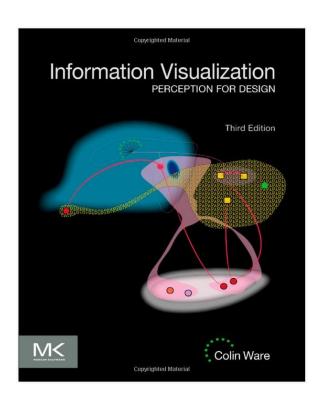


World-class Data Visualization is done with an understanding of how we see and think



#### Perceptual building blocks of data visualization





"Following perception-based rules, we can present our data in such a way that the important and informative patterns stand out. If we disobey these rules, our data will be incomprehensible or misleading."

-Colin Ware, from Information Visualization 3<sup>rd</sup> Edition

# Foundation for Guiding the Eye Honest Charting



### Visual Processing Stages

#### 1) Rapid Parallel Processing

Edges, orientation, color, texture, motion Transitory: briefly held 'the mind's eye' **Bottom-up**, data-driven

2) Serial Goal-Directed Processing

Object recognition: visual attention & memory Slow and serial Uses both short and long-term memory **Top-down** processing

(1) And (2) work in concert to create the way we see the world.

#### **Preattentive Processing**

- Certain basic visual properties are detected immediately by low-level visual system
- No need to focus attention
- Can mislead viewer
- These things "Pop" or "Pop-out"
- Tasks that can be performed in less than 200 to 250 milliseconds on a complex display

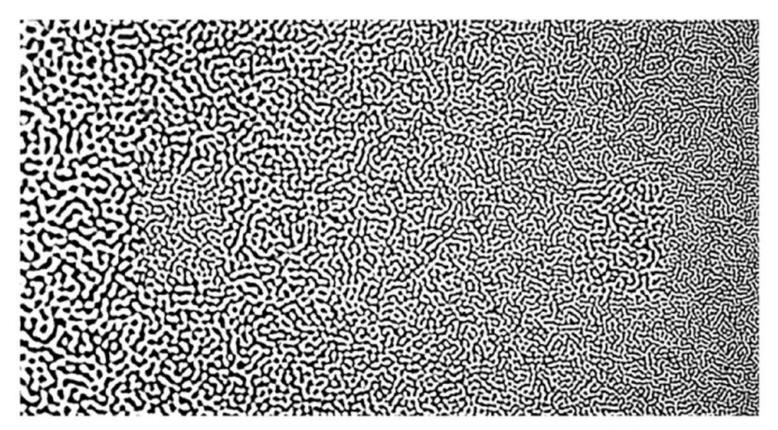
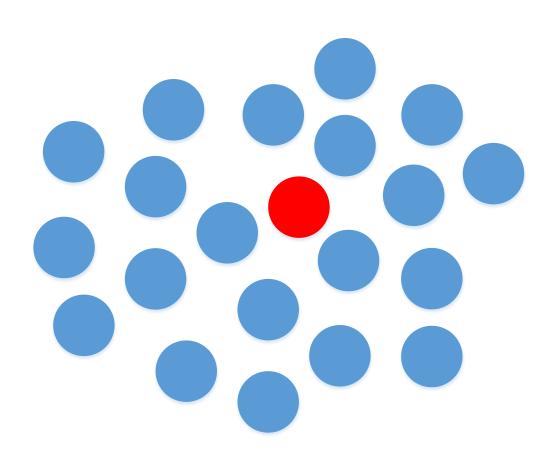
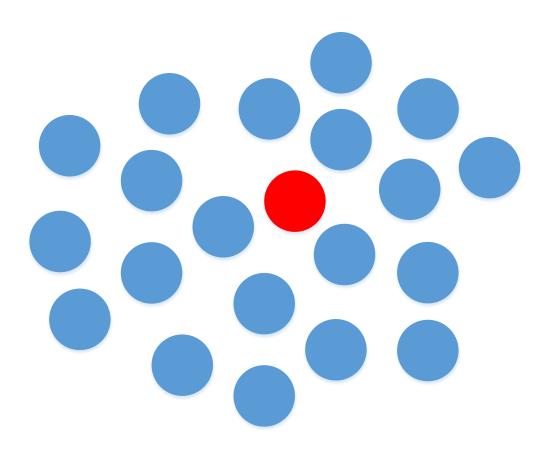
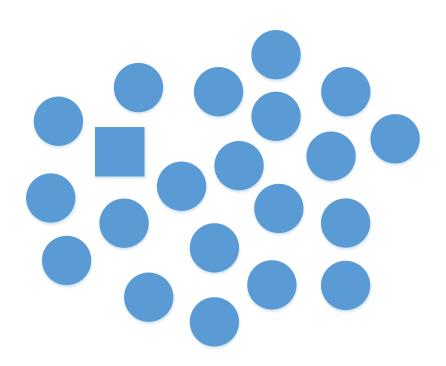


Figure 3.5. This image appears in Information Visualization: Perception for Design, Second Edition, Colin Ware, Morgan Kaufmann Publishers, San Francisco CA, 2004, p. 171.

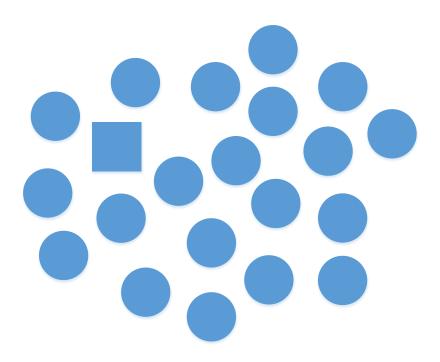
 

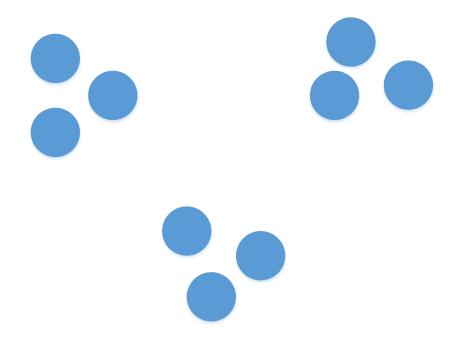
## Color



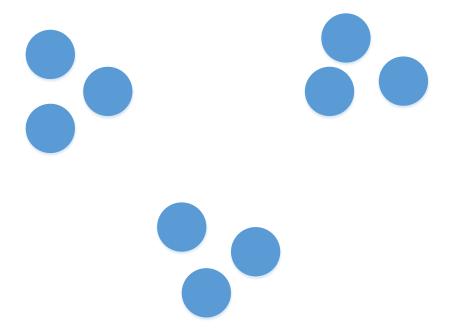


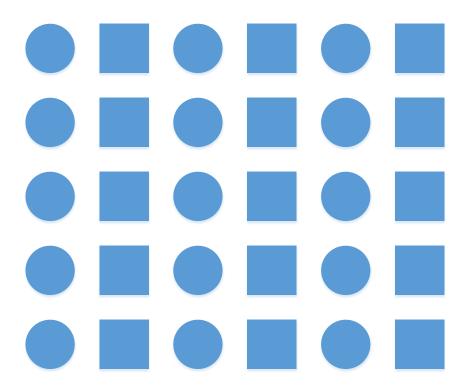
## Curvature



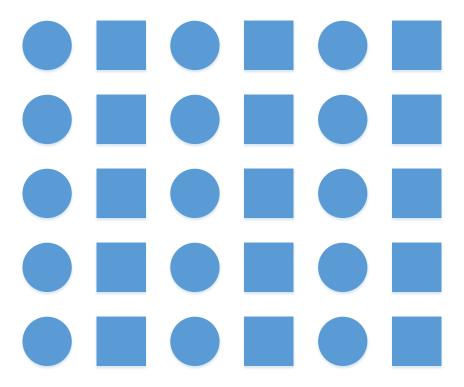


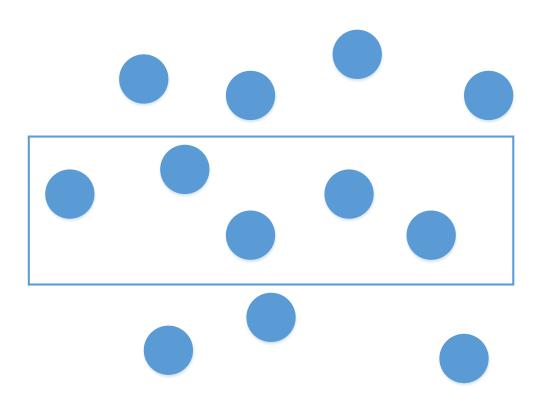
# **Proximity**



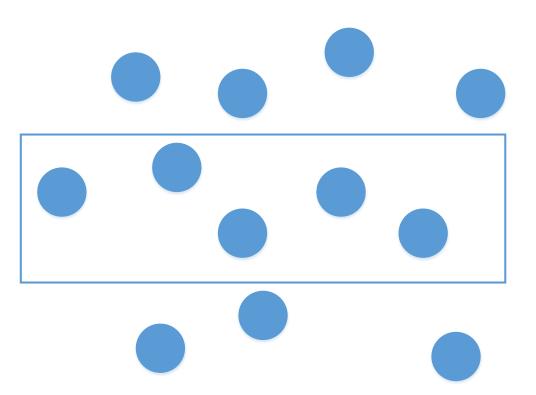


# Similarity





# **Enclosure**



# Preattentive Attributes of Perception

#### **Form**

- Length
- Width
- Line orientation
- Size
- Shape
- Curvature
- Enclosure
- Blur

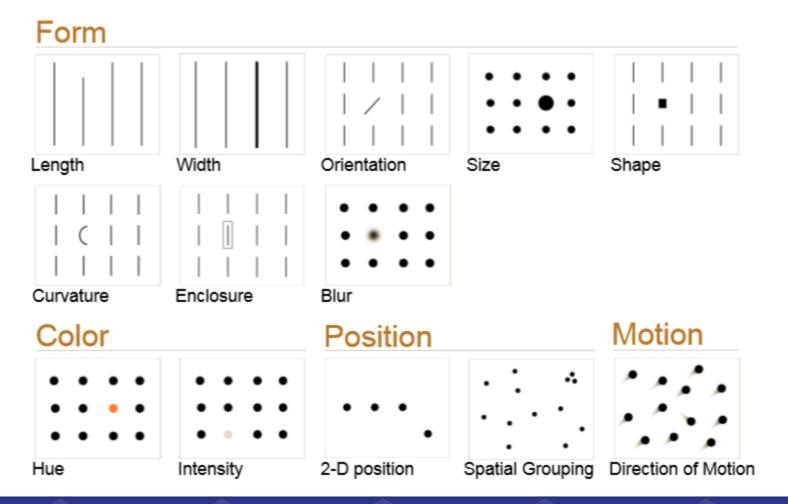
#### Color

- Hue
- Intensity

#### **Position**

- 2-D position
- Spatial Grouping
- Direction of Motion

#### Preattentive attributes of visual perception



# **Analytical Navigation**

#### Directed



#### Exploratory





#### Schneiderman's Mantra

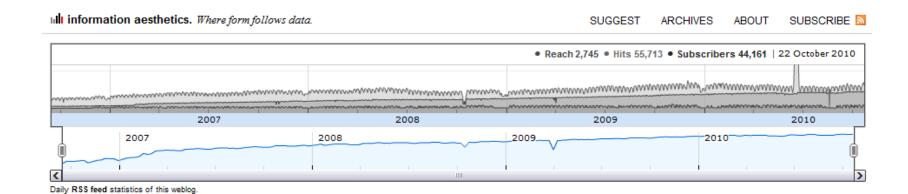


Overview First

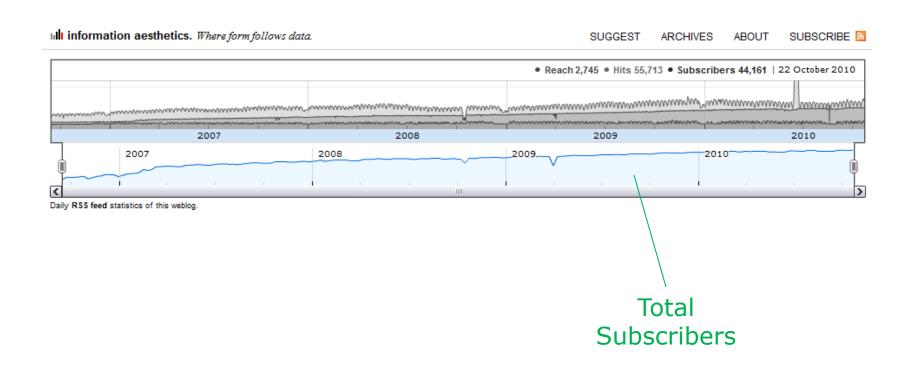
Zoom & Filter

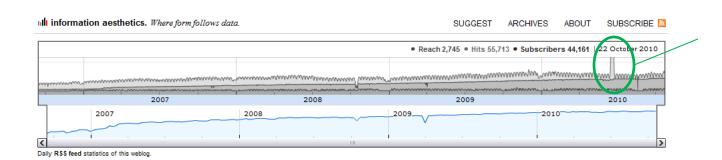
**Details on Demand** 

#### Overview First

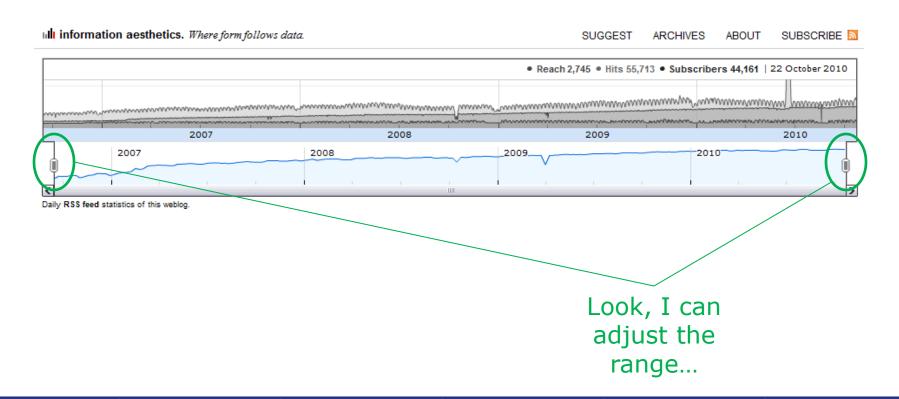


#### Overview First



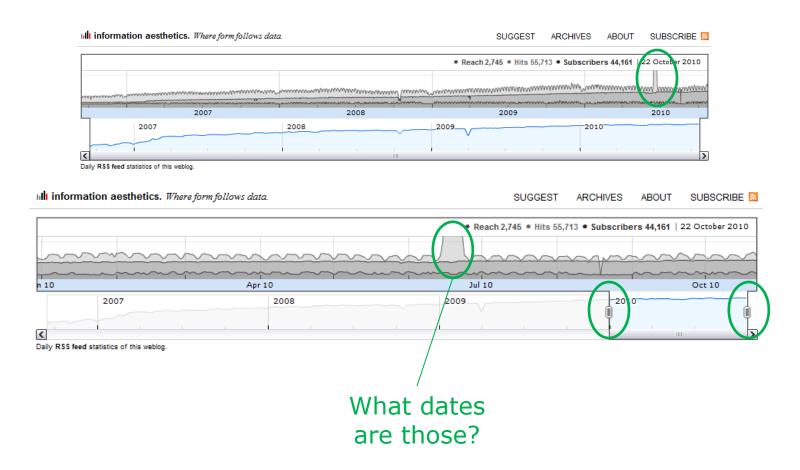


What's this?

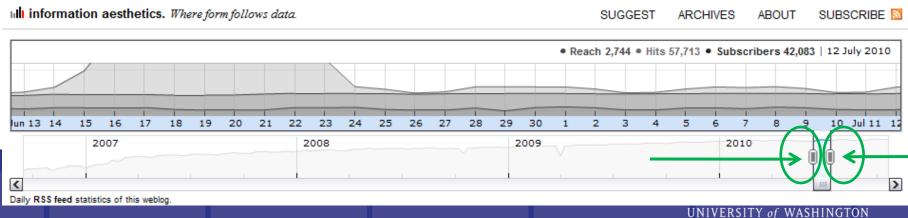


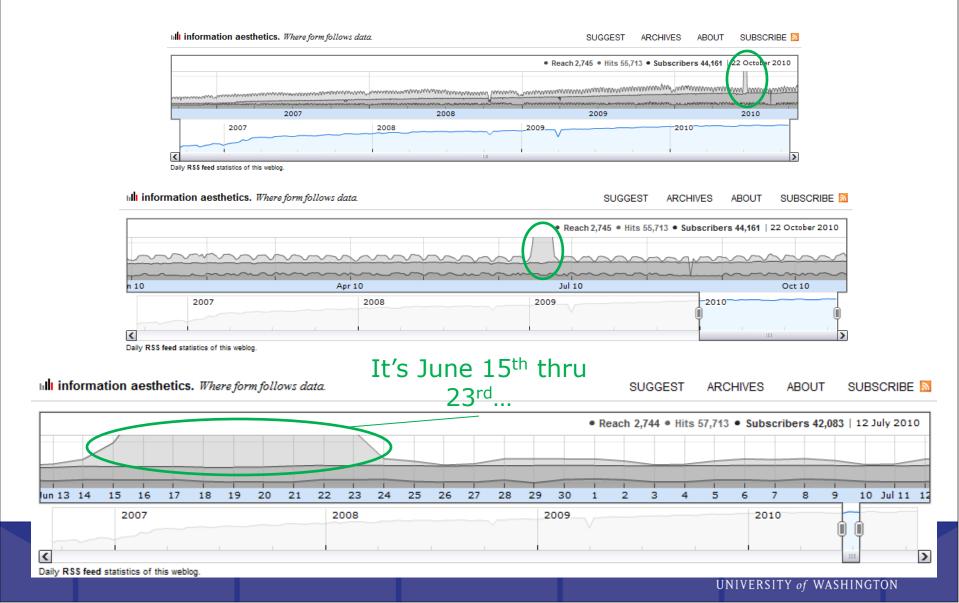


Getting closer...

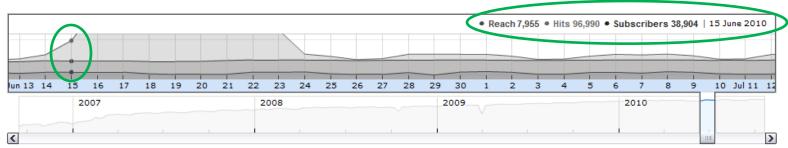






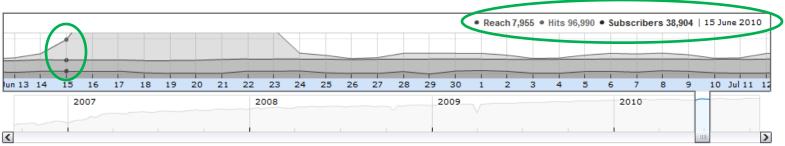


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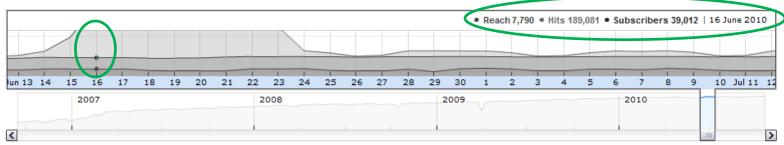


Daily RSS feed statistics of this weblog.

#### Details on Demand

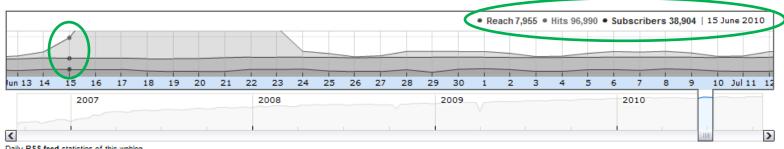


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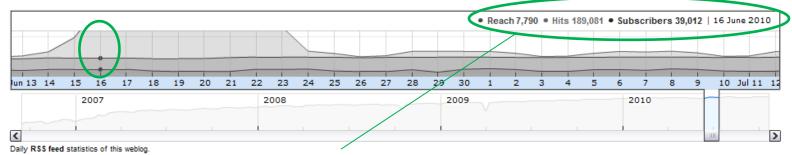


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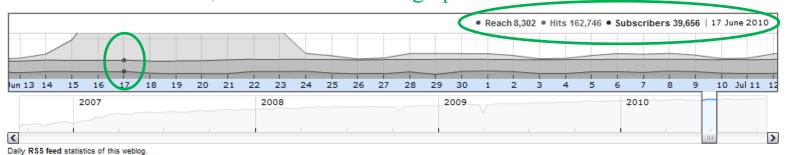
#### Details on Demand



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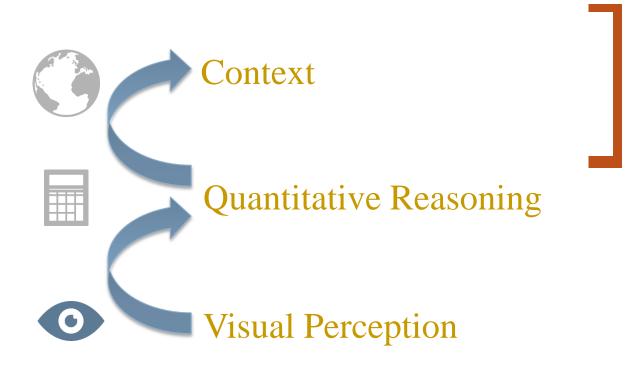
Wow, June 16th was the high point...



#### Perceptual building blocks of data visualization



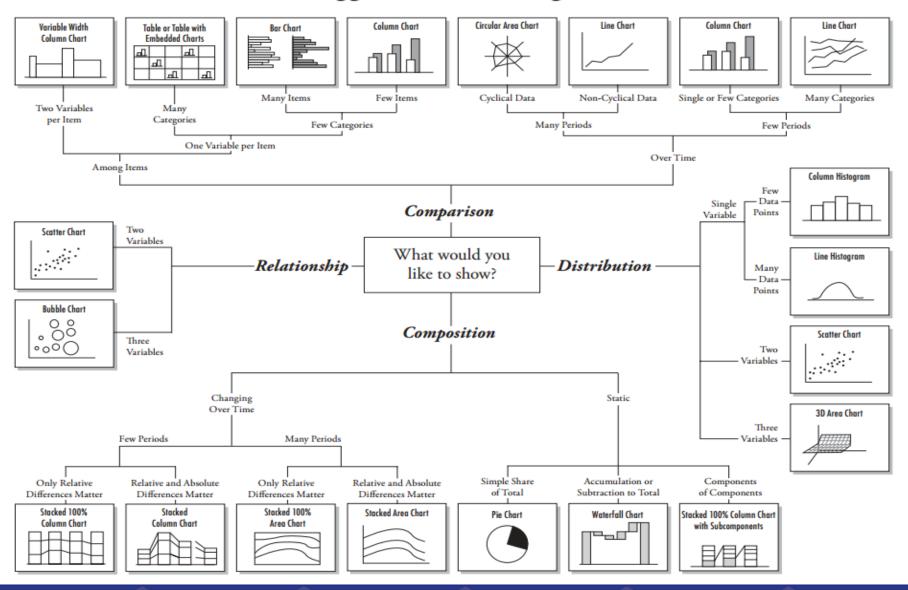
#### Perceptual building blocks of data visualization



The science is here, albeit more hidden

World-class Data Visualization is done with an understanding of what we're building, for whom, and why

#### Chart Suggestions—A Thought-Starter



## Creating vs Consuming Insight

The approach to <u>creating</u> insight is nearly the opposite approach from <u>consuming</u> insight.

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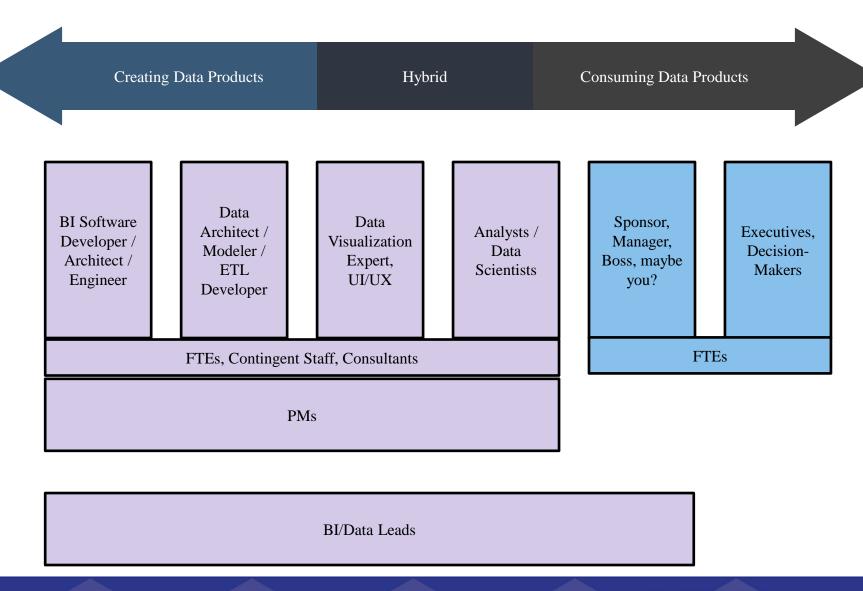
#### **Creating Insight**

- 1) Get data
- 2) Build context
- 3) Find the meaning
- 4) Make it easy to "see"

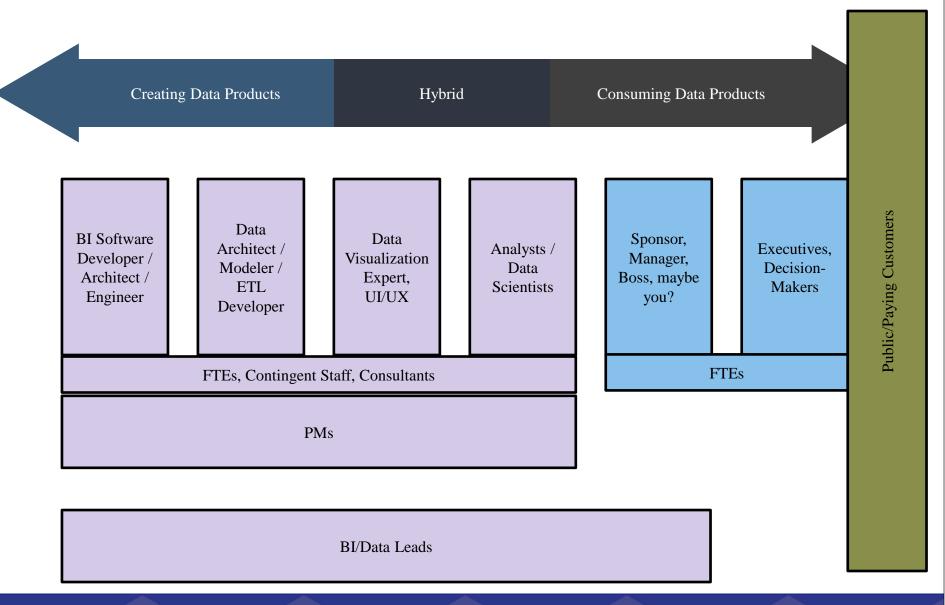
#### **Consuming Insight**

- 4) Plan action
- 3) Interpret the observations
- 2) Self-orient to the context
- 1) Internalize the framing

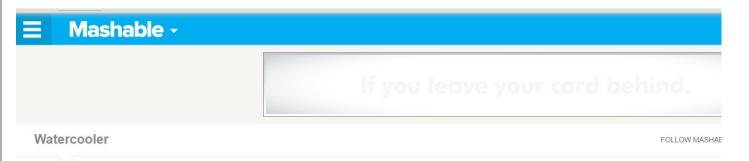
#### Full Data Professional Spectrum



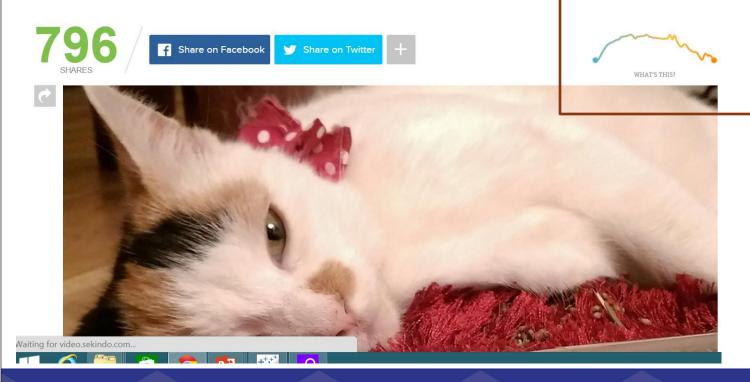
#### Full Data Professional Spectrum



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20 stoned cats that definitely got into the catnip stash

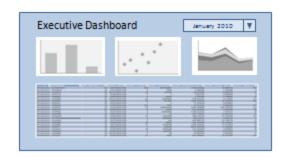


This is a data viz most definitely made by a data scientist... for customer / public consumption

Dashboards

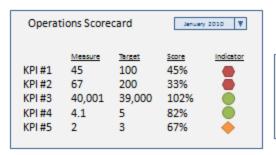
Scorecards

- Analytic Reports
- Analysis
- Transactional Reports



- Dashboards
  - Role-specific, screen-based, interactive, multi-view
- Scorecards

- Analytic Reports
- Analysis
- Transactional Reports



Scale

> 80%

60-80%

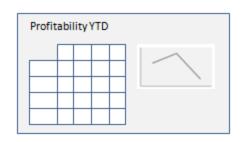
< 60%

- Dashboards
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- Scorecards
  - Focused performance improvement visualization
- Analytic Reports

- Analysis
- Transactional Reports



- Dashboards
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- Scorecards
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- Analytic Reports
  - Pre-designed analytic view based on analytic data
- Analysis
- Transactional Reports



- Dashboards
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- Scorecards
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- Analytic Reports
  - Pre-designed analytic view based on analytic data
- Analysis
  - Free-form, ad-hoc, often one-time, analytic view
- Transactional Reports

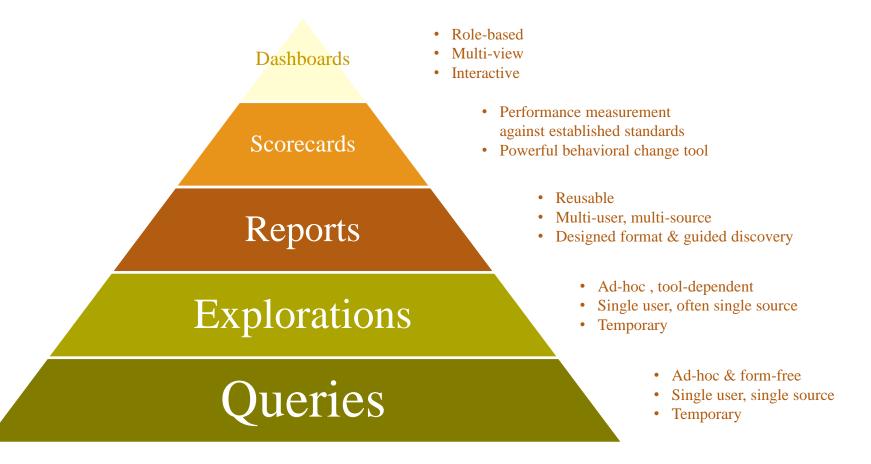
Inventory Balances

- Dashboards
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- Scorecards
  - Focused performance improvement visualization
- Analytic Reports
  - Pre-designed analytic view based on analytic data
- Analysis
  - Free-form, ad-hoc, often one-time, analytic view
- Transactional Reports
  - Pre-designed informational view based on transactional data

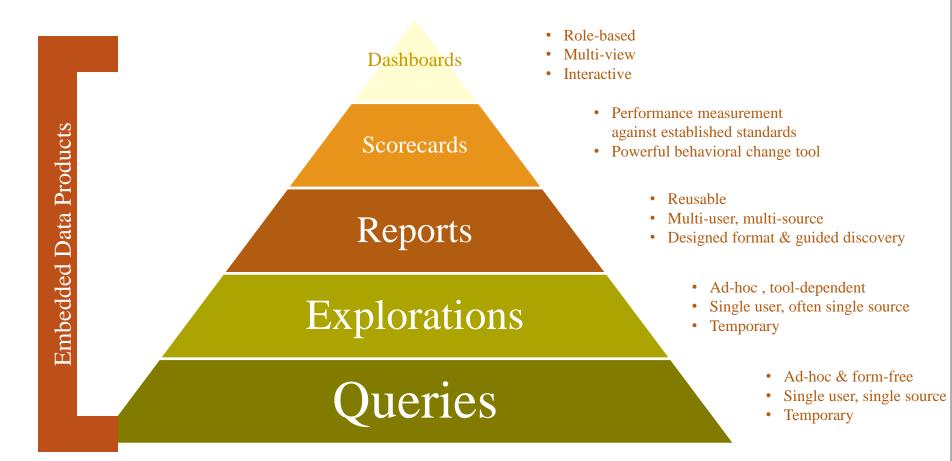
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- Transactional Reports
- Embedded data products
  - Example: cat nip velocity chart

## User Interaction: Distinguishing Characteristics



## User Interaction: Embedded Data Products



## User Interaction: A Typical Portfolio for Data Professionals



## User Interaction: Visual Data Science?

**Dashboards** 

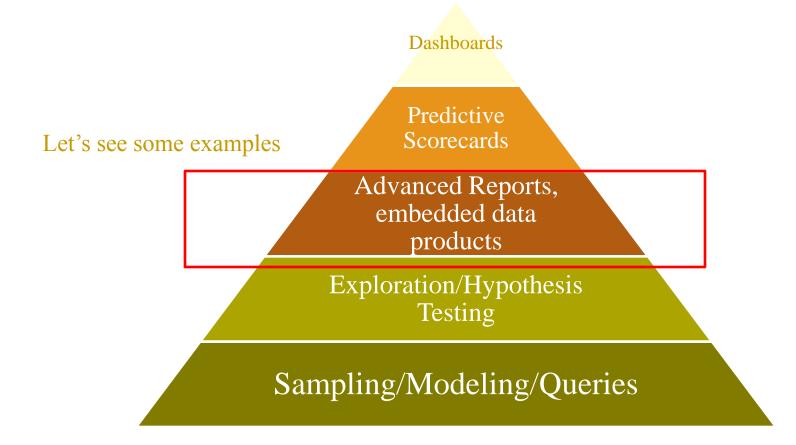
Predictive Scorecards

**Advanced Reports** 

Exploration/Hypothesis Testing

Sampling/Modeling/Queries

## User Interaction: Visual Data Science?

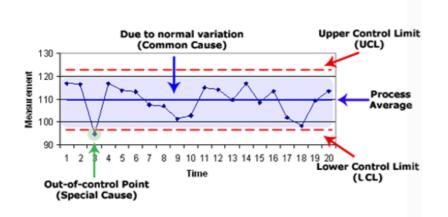


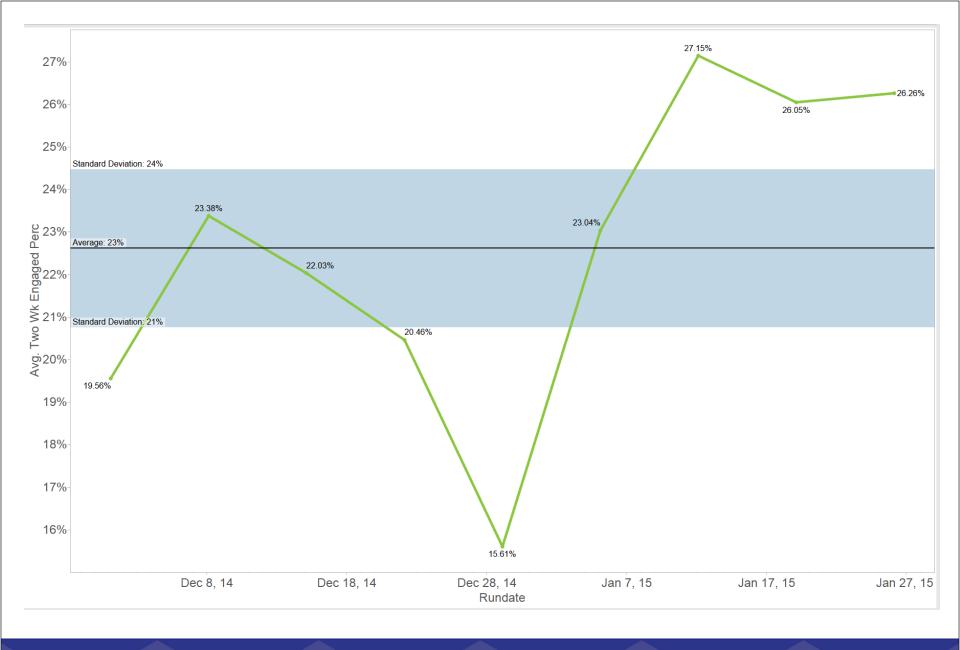
### Advanced Charting often = Combination Charts

#### **Control Chart**

A simple but powerful way to tell us whether variations we are seeing in a metric are due to normal statistical noise or due to some outside force

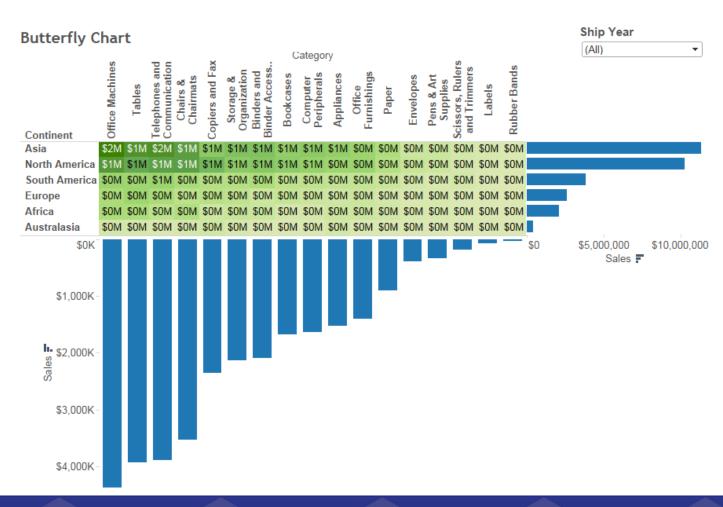
(don't worry we won't be building the chart to the right)





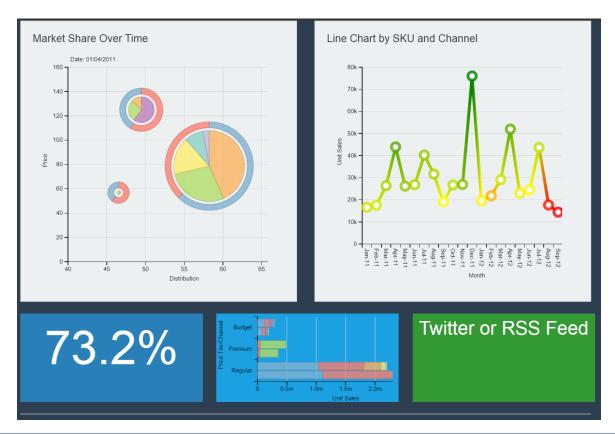
#### Advanced Charting often = Combination Charts

#### **Butterfly Chart**



## Advanced Charting could also mean open-source (R, D3)

#### http://fizzyinc.co/matisia/



## If you've liked what you've seen here, some follow-up resources:

- 1) Tableau online learning and tableau public—the hub for data viz tips and tricks and examples from one of the world's leading data viz software tools
- 2) Read!
  - 1) Stephen Few's Now You See It
  - 2) Edward Tufte—anything by him (The Visual Display of Quantitative Information)
  - 3) Colin Ware—anything by him
- 3) Practice: Master your basic charts—start with Excel, no one needs to know!
- 4) Go open-source! R, D3, etc.
- 5) Get involved—meetups around here abound

# Q&A

Keep learning. It's the Washington Way.



### Thank You

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