


# CURRICULUM VITAE

## Personal Details

Name	Yan Kiat (Alfred), PANG	
Date of Birth	26 October 1958	
Place of Birth	Singapore (Citizen)	
Marital Status	Married	
Health	Excellent	
Address	Block 108B McNair Road #07-204 Singapore 323108.	
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<b>Education</b>	<b>Life-long Learning (Technical and/or Certification)</b> <ul style="list-style-type: none"> <li>• <i>SGUP PBA Robotic Process Automation &amp; Software</i> (24 Jan 2022 – current, Robotics Automation Centre of Excellence - Singapore)</li> <li>• <i>UiPath Robot Apprentice</i> <ul style="list-style-type: none"> <li>○ <i>RPA Developer Foundation</i> (14 Sep 21- current, UiPath-Developer)</li> <li>○ <i>UiPath RPA Business Analyst, Implementation Manager and Infrastructure Engineer Foundation/ Task-Capture/ Orchestrator Personal Workspace</i> (15 Aug - 14 Oct 2021)/ <i>RPA Citizen Developer Foundation</i> (25 Aug - 9 Oct 2021, UiPath-Build)</li> </ul> </li> <li>• <i>SMU Certificate in Artificial Intelligence</i> (22-30 Aug 2021, SMU);</li> <li>• <i>Certified HR Analytical Profession: Enhancing Analytics Skills of HR Professional at an Advanced Level</i> (19-23 Nov 2018, SMU);</li> <li>• <i>SMU Professional Certificate in Governance, IT Risk Management and Compliance (IBF Level 2)</i> (25-27 Oct 2017, SMU);</li> <li>• <i>Private Data Protection (PDP) Workshop</i>, Organised by the Personal Data Protection Commission (28 Feb 2014)</li> <li>• Pearson/ Edexcel International Quality Advisor Training, Hong Kong Regional Office (28 Dec 2013, appointed as PQI International Quality Advisor on 13 Mar 2014); <i>BTEC Internal verification &amp; standardisation/ BTEC Assignment writing: Developing holistic, cross-unit assessments</i> (21 May 2013, Pearson Ed.)</li> </ul>
	<b>Academic</b> <ul style="list-style-type: none"> <li>• <i>Post Graduate Diploma in Tertiary Education</i> (Wellington Polytechnic – Massey University, New Zealand), 1999</li> <li>• <i>Master of Technology (Hons, 2-1) In Quality Systems</i> (Massey University, New Zealand), 1994</li> <li>• <i>Bachelor of Technology (Hons, 2-2) – Computing Technology</i> (Massey University, New Zealand), 1989</li> </ul>
	<b>Others</b> <ul style="list-style-type: none"> <li>• <i>Employment Act</i> (11 Nov 2016) by OTC Labour Leadership Institute – Singapore;</li> <li>• <i>ISO 22301:2012 Awareness/ Internal Auditor</i> (3-4 Nov 2016, CI-2002) by TUV SUD PSB – Singapore;</li> <li>• <i>Advanced Certificate in Training and Assessment: Facilitated Learning</i> (2010/2013+) + <i>On-the-Job Training, CU3B-CU4B Design and Develop/ Prepare and Conduct an On-the-Job Training Programme</i> (2013) ACTA-WDA/WSQ Singapore), 2010/2013</li> <li>• <i>AISP Qualification Information Security Professional</i>, 2011</li> <li>• bizSAFE Level 1 and 2, 2011</li> </ul>

## **Career (Education)**

- 12/2013 – Present     **International Quality Advisor (associate – assignment basis);**  
*Pearson Qualifications International (PQI), reviews quality assurance processes and procedures of Pearson's regional and international Quality Assured centres against Pearson's established quality objectives and make recommendation on whether centres meeting PQI standard – Pearson Education*
- 7/2006 – 4/2021     **Academic Director – Educational Management and Administration**  
*(encompassing Quality System & Assurance/ Academic Development & Organisation/ Human Resource Planning & Development/ Examination/ Management Representative/ Data Protection Officer/ Risk Management Champion; with NIM and OSAC (both are Private Education Institutions); some major accomplishments (and/or projects) including:*
- ERF registration, EduTrust and ISO 9001 certifications
  - LMS (MOODLE Learning Management System) – for students and staff training and onboarding (including core training and continuous Professional Development)
  - SMS (student and staff management systems) – for registration and serving as Knowledge Management System
  - Dashboard (use of QLIK Sense and data collections) for students' performance (report-card) and organisational performance (in both institutional and departmental KPIs)
- 1992 – 2006     **Academic Director/ Head of School/ Programme Supervisor/ Senior Lecturer (IS/IT) – in areas of Software Engineering, Critical Systems, Network Engineering) – with AIMT (Singapore, 2001-2006), CIT (New Zealand, 1998-2001), SIT (member of The Lion Group of companies – West Malaysia, 1995-1998), and Manawatu Polytechnic (New Zealand, 1992-1995)**

## **Career – Technical**

- 1989 – 1991     **System Administrator/Senior Technician;** Manukau Polytechnic (NZ)
- 1983 – 1985     **TV Broadcasting Engineer,** Singapore Broadcasting Corporation (original designer and developer of the Paperless-Subtitling-System)
- 1981 – 1983     **Radio Field Engineer,** Singapore Technical Services (Singapore – US)
- 1977 – 1979     **Radio-Store NCO – 46 SAR,** Singapore Armed Forces (National Service)

## **Professional Affiliations**

- Member of the Association of Information Security Professionals (since Sep/2011, 00346)
- Member of the Singapore Computer Society (since 1990, 05753)
- Member of the ACM and IEEE Computer Society (1998)
- Member of the New Zealand Organisation for Quality (Software Quality SIG, 1992)
- Member of the New Zealand Computer Society (1989)