

BUSINESS ARCHITECTURE

Version ()

Note:

1. All grey highlighted background text in this document is for guidance only and should be removed before releasing the Iteration Plan.
2. Any *red italic text* should be replaced with the correct information

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**TABLE OF CONTENTS**

1. Document Purpose 4

2. REFERENCES 5

3. SCOPE 6

4. HIGH-LEVEL BUSINESS ARCHITECTURE 7

5. Architectural Drivers 8

5.1. Architectural Business Drivers 8

5.2. Architectural Goals 8

5.3. Architectural Constraints 8

6. Business Context 9

7. Business Process View 10

8. Organization View 11

9. Communication View 12

10. Baselines Approval Sheet 13

1. Document Purpose

This document provides a comprehensive architectural overview of the TETCO Service Management business, using a number of different architectural views to depict different aspects of the business. It is intended to capture and convey the significant architectural decisions that have been made.

It provides the baselines to understand the forces that significantly affect the TETCO Service Management business, the architecture for the business, and business patterns, key mechanisms, and modeling conventions for the business.

1. REFERENCES

*This subsection provides a complete list of all documents referenced elsewhere.*

*Identify each document by title, report number if applicable, date, and publishing organization. Specify the sources from which the references can be obtained. This information may be provided by reference to an appendix or to another document.*

1. SCOPE

*A brief description of the scope of this Business Architecture; what Projects it is associated with and anything else that is affected or influenced by this document.*

1. HIGH-LEVEL BUSINESS ARCHITECTURE

*This section must depict the organizational business scope and architecture overview for the TETCO software development related structure in a form of layers and organizational units.*

1. Architectural Drivers

This section describes the forces within the business and its environment that shape the business architecture. . Architectural drivers are classified into architectural goals, which define the desire, and architectural constraints, which imply mandatory compliance to a particular condition.

* 1. Architectural Business Drivers

*Define the key business drivers that have major impact on the performance of the TETCO software development environment.*

* 1. Architectural Goals

*Define the goals this Business Architecture of the current TETCO software development is designed for.*

* 1. Architectural Constraints

*Define the constraints that may be imposed on the business architecture effort.*

1. Business Context

*This section must show the Service Management business in the context of its environment, including vendors and customers (MOI sectors).*

1. Business Process View

*This section must show the architecturally significant business processes for the software development related organizations.*

1. Organization View

This view describes the structure of the TETCO target organization and the manner in which software processes are performed. The architecturally significant parts of the organization are described.

*This section must provide an overview of the high-level structure of the TETCO target organization into business systems and the roles and responsibilities of and within these units.*

1. Communication View

*This view must provide a topological overview of communication pathway within the software development business within the TETCO organization units. Associations between these parties indicate the existence of a communication link. The properties of each link must be described. Consider the subject, medium (verbal, email, video-conferencing), frequency, effectiveness, cost, direction (unidirectional or bi-directional).*

1. Baselines Approval Sheet

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| **Version** | **Approval Signatures** | |
| **[1]**  **Process Engineer** | **[2]**  **PMO** |
| *Version No.* | *Name, and Date* | *Name, and Date* |
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