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Sara Kingsley

EXPERIENCE

Microsoft Research Associate Researcher

Redmond, WA

JUNE 2015 - July 2017

Conduct research projects on connectivity, payment systems, privacy and consumer use of technology, and the global market for telecommunications.

Assist compliance, standards and legal teams with policy issues and investigations.

PhD Research Intern

SEPTEMBER 2014 - JUNE 2015

Helped develop and manage research studies about affordable access to the Internet in Africa, resulting in a report published by the United Nations and nominated for a World Information Society (WSIS) award.

Microsoft Research PhD Research Intern

New York, NY

JUNE 2014 - SEPTEMBER 2014

Researched online labor markets, resulting in a peer-reviewed publication, and presentations at academic conferences.

Populus Group, LLC Usability Researcher

Bellevue, WA

SEPTEMBER 2013 - MAY 2014

Helped manage research projects and teams across continents, and with formulating the company's policy positions on connectivity, spectrum regulation and affordable access initiatives.

Microsoft Research PhD Research Intern

Redmond, WA

JUNE 2013 - AUGUST 2013

Conducted research about the digital economy and the tech sector, resulting in a white paper, presentation, and subsequent research projects adopted by Microsoft.

U.S. Department of Labor Legislative Officer

Washington, DC

OCTOBER 2009 - MARCH 2012

Served as a representative to Congress for the U.S. Secretary of Labor and President Barack H. Obama, managing government affairs for department agencies.

Directed a project to reform the correspondence system for the U.S. Department of Labor, resulting in an award from the U.S. Secretary of Labor.

Provided agency with vetting and nominations work, resulting in U.S. Senate confirmation of presidential appointees.

U.S. Senate H.E.L.P. Committee Staff Assistant

Washington, DC

APRIL 2009 - OCTOBER 2009

Worked with senior counsel on legislative work and committee business, resulting in the passage of the Affordable Care Act (ACA) in Committee and the Matthew Shepard and James Byrd Jr. Hate Crimes Prevention Act by the U.S. Senate.

Helped with select constituent casework. Completed work on Senator Kennedy's legacy archival project (see below).

U.S. Senator Edward M. Kennedy Legislative Intern

Washington, DC

JANUARY 2009 - APRIL 2009

Supported senior staff with front office management and constituent services. Helped lead a legacy project, resulting in the archival of 30 years of Senate records with the National Archives and Records Administration (NARA).

EDUCATION

University of Massachusetts

Amherst, MA

M.S., Labor Studies (Labor Economics)

Degree conferral expected in 2017

Thesis, submitted and approved, is about online labor markets and employment.

University of Massachusetts

Amherst, MA

B.A., Social Thought, Political Economy

Majored in political economics, critical theory, with concentrations in public health and foreign language study, including Arabic, Farsi and Spanish.

PUBLICATIONS

Kingsley, S. C., Gray, M. L. and Suri, S. (2015), Accounting for Market Frictions and Power Asymmetries in Online Labor Markets. Policy & Internet, 7: 383–400. doi:10.1002/poi3.111