

# Meeting summary (03/18/2024)

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      - Are notifications (sent by the SportShield device) only supported by the app? Or should they be also sent by Bluetooth somehow?
      - Do you have a mail or phone number for technical support? For example, if my device isn't working, who can I email/call?

## List of participant

Name	Role
Robin DEBRY	Project Manager
Elone DELILLE	Technical Leader
Mathias GAGNEPAIN	Program Manager
Florent ANON	Customer

## Summary

### Technical Questions

#### How can we manage to work with the SIM card?

- The problem is complex, there are a lot of things to take into consideration like the building isolation.

- The battery doesn't have enough power to supply the SIM module.
- Can be caused by the reset button.
- The issue can also come from the module itself.
- Finally, he told us to skip the part about the SIM module assuming that it was working.

**Which kind of information do you have in your application?**

- Notification information about locking/unlocking.
- Gave us the Firebase App Distribution access, because it can be interesting to understand how it works.
- The application in itself is not relevant for us.

**What happens if data can't be sent?**

- At this stage, nothing has been implemented yet.
- Try to resend 3 to 5 times.
- After 5 minutes abandon data and continue the process.

**Do you have something to ping the device?**

- No, the idea is to keep the device as simple as possible.

**How do we manage in a low battery level situation?**

- Regarding battery in 0% level situation don't give the possibility to switch on the device.
- The device needs to inform the user of the critical state before it is switched off (under 15%).

**What to do if components are malfunctioning?**

- It's a relevant idea but try to keep the device as simple as possible.
- Possibility to trigger components malfunctioning at the board initialization.

**How does the SIM contract work?**

- It's a 10-year contract without renewal and we have 500MB and 250 SMS.

**Do we need to search by ourselves for a library that can managed by our board or do you already have a specific library to do that?**

- We can find it.
- They asked to seeds studio to do one for them.

**Can we use other libraries?**

- We can feel free to use different libraries.

**Is it the updated electronics circuit diagram?**

- No, he will send us the updated version.

## Usage

**What would a package contain? Like the device, a charger (USB-C?), or anything else?**

- It's just a prototype they haven't thought about that yet.

**Is the app expected to be available on Google Play Store and Apple App Store?**

- Yes, they expect it will be available on both.

**Does it meet specific criteria to test the robustness of the SportShield device, such as waterproofness, or cold-resistance in these fields such as IP ratings?**

- No, it's just a prototype and it hasn't been tested in real condition.
- But it's resistant to 2-3 meter height falling.

**Are notifications (sent by the SportShield device) only supported by the app? Or should they be also sent by Bluetooth somehow?**

- We can feel free to add some use cases
- Bluetooth isn't relevant because if the user is near the device, he doesn't need to receive notifications.

**Do you have a mail or phone number for technical support? For example, if my device isn't working, who can I email/call?**

- Yes, but not for now, it's too early to have a real plan of technical and client support.

