

Algren Michael Pauna

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SUMMARY

- De Montfort University student with a 2:1 degree in Visual Effects (VFX)
- A curious person with interest in learning
- 7 in English and Math GCSEs (former A's)
- Customer Service experience
- Strong PC hardware knowledge (building and repairing computers)
- Full UK driving license

SKILLS

- HTML/CSS/Sass and JavaScript including ES6
- CSS frameworks (Materialize/Bootstrap) and JavaScript framework (React)
- Firebase Realtime Database and local storage
- Python and Django fundamental knowledge
- Version control system - Git and GitHub
- SEO best practices

EMPLOYMENT

Customer Services Frontliner

September 2016 - Present

IKEA. Milton Keynes, Buckinghamshire

- Assign responsibilities and daily duties to coworkers
- Exceeded yearly KPI's by 20%
- Problem-solving and contact center experience

EDUCATION

De Montfort University. Leicester, Leicestershire

October 2017 – June 2020

BSc (Hons) Visual Effects (VFX)

EXPERIENCE

- Developed the front end for 3 websites using JavaScript, HTML, CSS and SASS
- Worked with API's and real-time databases (Firebase)
- Experience of hosting with Netlify
- Create large spreadsheets in Excel for company-wide use and data analysis with SQL
- Data-entry – 80 words per minute typing

Production runner

February 2020

Mentorn Productions, *The Big Questions*, BBC