#### MANAGEMENT SCIENCE

Paper Code CEN-702

**Course Credits** 4

Lectures / week 3

Tutorial / week 1

**Course Description** UNIT – I

Definition and concept of management, Evolution of management thought. Systems approach and Decision Theory approach to management. Process of decision making.

#### **UNIT-II**

Types of plans, major steps in managerial planning. Strategies, MBO organization; nature and purpose, Process of Organization. Basic Departmentation. Co-ordinating; supervision, communication and direction. Leadership, Motivation.

#### **UNIT-III**

Nature and purpose, control techniques and information technology.International Management: Japanese Management Vs. U.S. Management Managerial functions in International Business.

#### **UNIT-IV**

Defining and classifying groups, Group Processes, Group task. Group Cohesivness.Conflict Management: Discovery of conflicts, Processing of grievances, conflicts resolution, conflict and intergroup relations.

### UNIT – V

Nature of stress Potential Sources of Stress. Consequences strategies.

## References / Text Books:

- Koontz, H. and Weihrich, H., :Essencial of Management"
- Mathur, S.S. Principles of Management"
- Agarwal, R.D. Organisation and Management"

# Computer Usage / Software Requires:

• Robbin. S.P., "Organisational Behaviour"