**Ali** Ahmed

Manchester · 07448841317 · Sibkhan131@gmail.com

**LinkedIn:** linkedin.com/in/ali-ahmed-700aa4196 · **Website**: <https://aliahmed7866.github.io/>

## A self-motivated and ambitious BSc Software Engineering student at Manchester Metropolitan University, I excel in quickly learning new skills and possess a keen attention to detail. My aspiration is to become a full-stack developer, leveraging my strong problem-solving abilities and proactive attitude. Committed to continuous learning and excellence, I aim to apply my knowledge and experience to make significant contributions in the field of technology.

## **Experience**

### Industrial PlAcement Software Engineer – Lloyd’s Banking Group (Jun 2023 – Current)

### Since June 2023, as an Industrial Placement Software Engineer at Lloyd’s Banking Group, I have played a key role in enhancing our cyber-protection processes. My work focuses on developing automated solutions, streamlining processes, and resolving complex issues, significantly boosting efficiency and compliance. This has directly contributed to faster, more efficient cyber operations, ensuring robust protection of the organization's digital assets.

### Call centre customer advisor – Sky (Jun 2022 – Jun 2023)

Worked as a Call Centre Customer Advisor at Sky, where I utilised problem-solving skills to resolve customer issues and provide support with a variety of tasks. Responsibilities included using specialised tools, making sales, answering customer enquiries, and ensuring compliance with data protection laws.

### Crew member – **McDonalds (**Nov 2018 – JuN 2022)

### Worked as a part-time Crew Member at McDonald's. Responsibilities included food and drink preparation, customer service, cash handling, and stock management. I received Employee of the Month and Quarter awards.

### IT Technician – **Ten computers (**OCT 2019 – July 2020)

Completed a work placement at Ten Computers as part of my BTEC studies, where I gained experience in computer diagnostics, hardware repair and replacement, software installation, stock management, and order processing.

### Front of the house staff Member – **Jaipur Palace** (oct 2017 – NOV 2018)

As a waiter at Jaipur Palace, I managed customer service, cash handling, and drink preparation, and played a key role in launching an online ordering system that boosted sales by 40%.

## **Education**

### BSc Software engineering, **Manchester metropolitan university** (Sep 2021 – Current)

### Achieved a First with an average grade of 85% across all modules in my first and second year of study.

### BTec LEvel 3 Extended diploma in it, **The Manchester college (**Sep 2019 – july 2021)

Achieved Distinction in all modules, and an overall grade of D\*D\*D\*.

### GCSE Maths, **The Manchester College** (SEP 2019 – JULY 2020)

Achieved grade A.

### Level 2 Functional skills MAths and English, **The Manchester College** (SEp 2018 – July 2019)

I achieved a PASS grade for both these Level 2 qualifications.

## **Skills**

### Interpersonal:

Honesty, Commitment, Problem-solving, Customer service skills, Fast and willing learner, Hardworking, Can-do attitude.

### Technical:

HTML, CSS & Bootstrap, JavaScript, Java, Vue JS, Node JS, SQL, Computer hardware, Python, Django, Flask, MS Office.

## **Hobbies**

Water sports, Travelling, Watching Anime, Coding, Learning new skills.