

CRC Cards:

Customer	
Books a car Gives customer information to system Knows customer name Knows customer license number Knows customer email address Knows customer rental period in number of days Knows customer age Knows if customer wants to purchase insurance or not Search through car offerings	Car_rental Search

Insurance	
Gives insurance number to Car_rental Insures a given car Insures over a period of time	Car_rental

Search	
Vehicle age Customer preferred pick-up location Customer preferred drop-off location Display Price of car per day of car rental Display Car type Collect input from search criteria Display search results	Car Car_rental

Car_rental	
Able to give booking details about insurance from QBIE Books a car from search_results Confirms payment through payment_system Confirm booking through email Displays final cost to customer Generate weekly reports	Booking Search payment_system Car Customer Admin_system

payment_system	
Confirms payment (it says it is done through external credit card system which we are calling payment_system)	Car_rental

Email_system	
Send booking confirmation once payment is processed	Car_rental

Admin_system	
Holds all authorised usernames and passwords Gives managers access level to managers Update car information	Staff Managers Car

Car	
Knows vehicle type (small, medium, large, premium) Knows vehicle make Knows vehicle model Knows vehicle year Knows vehicle registration number	

Manager_system	
Able to create a weekly report Holds info all authorised manager usernames and passwords	Admin_systems