CRC Cards:

Customer	
Books a car	Car_rental
Gives customer information to system	Search
Knows customer name	
Knows customer license number	
Knows customer email address	
Knows customer rental period in number of days	
Knows customer age	
Knows if customer wants to purchase insurance or not	
Search through car offerings	

Insurance	
Gives insurance number to Car_rental	Car_rental
Insures a given car	
Insures over a period of time	

Search	
Vehicle age	Car
Customer preferred pick-up location	Car_rental
Customer preferred drop-off location	
Display Price of car per day of car rental	
Display Car type	
Collect input from search criteria	
Display search results	

Car_rental	
Able to give booking details about insurance from QBIE	Booking
Books a car from search_results	Search
Confirms payment through payment_system	payment_system
Confirm booking through email	Car
Displays final cost to customer	Customer
Generate weekly reports	Admin_system

payment_system	
Confirms payment (it says it is done through external credit card system which we are calling payment_system)	Car_rental

Email_system	
Send booking confirmation once payment is processed	Car_rental

Admin_system	
Holds all authorised usernames and passwords	Staff
Gives managers access level to managers	Managers
Update car information	Car
Change vehicle make	
Change vehicle model	
Change vehicle year	
Change vehicle registration number	

Car	
Knows vehicle type (small, medium, large, premium)	

Manager_system	
Able to create a weekly report	Admin_systems
Holds info all authorised manager usernames and passwords	