

# Ali Ibrahim Ali Elkholy (Junior VoIP Engineer)

## Personal Information:

- Age : 24
- Military Service: Completed

## Contact Information:

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- Portfolio: [ali-elkholy](#)

## Professional Summary:

Dynamic and detail-oriented Junior VoIP Engineer with a strong foundation in telecommunications, particularly in Avaya and Cisco systems. Experienced in configuring, managing, and troubleshooting VoIP networks using SIP and H323 protocols, ensuring high-quality voice communication and minimal downtime. Adept at optimizing network performance and security in fast-paced environments. A collaborative team player with excellent problem-solving skills, committed to continuous learning and staying up-to-date with the latest advancements in VoIP technologies

## Objective:

Seeking a Junior VoIP Engineer role to apply my skills in Avaya, Cisco, SIP, and H323 protocols to optimize and manage VoIP systems, enhance network performance, and contribute to team success while advancing my technical expertise

## Education:

Bachelor of Computer Science, Misr Higher Institute of Engineering and Technology, Mansoura, 2022

Overall Grade : Good

## Graduation Project:

### Project Title:

"Ajrli" A web application for real estate rental.

**Grade:** Excellent

## Description:

Developed a web application to connect tenants with real estate owners. [View Project](#)

## Internship Experience :

### Network Intern

(New Horizons  
Center,Mansoura,2019)

Completed courses:

- CCNA 200-301
- CompTIA Network+

### Web Development Intern

(NewHorizonsCenter,Mansoura,2021)

Completed courses:

- HTML5
- CSS3
- JavaScript
- Bootstrap

### Advanced Cisco-Avaya VoIP and Collaboration Networks Intern

(National Telecommunication Institute, February - May 2024)

Completed courses:

- CCNP Collaboration Call Control and Mobility (CLACCM 300 – 815)
- CCNP and CCIE Collaboration Core (CLCOR 350 -801)
- Avaya Aura Core Components Integration (71200X)
- Avaya IP Office Platform Basic Integration and Configuration
- Avaya Aura Communications Manager Basic Features

administration

**Internship at Telecom Egypt** ( With Operations team from June 2024  
to – August 2024 )

### ( Self-Study Courses )

- SQL server basics
- C#
- VB.NET
- Red hat System Administrator (RHCSA)

**Hard Skills:**

- Designing, implementing, and managing VoIP systems and networks.
- Proficient in SIP, RTP, and H.323 protocols.
- Troubleshooting and resolving complex network issues.
- Configuration of Avaya and Cisco Collaboration solutions.
- Network protocols: Familiarity with TCP/IP, DHCP, DNS, and SNMP.

**Soft Skills:**

- Problem solving
- Communication skills
- Teamwork
- Attention to detail
- Quick learner
- Individual work

**Languages:**

- English: Fluent