

# Ali Ibrahim Ali ( Unified Collaboration Engineer )

## Personal Information :

- Date of Birth: [ 21 / 3/ 2000 ]
- Military Service: Completed

## Contact Information :

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## Professional Summary:

Experienced VoIP Engineer with proficiency in designing, implementing, and managing VoIP systems and networks. Skilled in SIP, RTP, and H.323 protocols, with hands-on experience in Cisco Unified Communications Manager and Avaya platforms. Proven ability in troubleshooting and resolving complex network issues related to VoIP systems.

## Objective :

Seeking a challenging role as a Unified Collaboration Engineer.

## Education :

Bachelor of Computer Science, Misr Higher Institute of Engineering and Technology, Mansoura, 2022  
Overall Grade : Good

## Graduation Project :

Project Title : "Ajrli" - A web application for real estate rental.

Grade : Excellent

Description : Developed a web application to connect tenants with real estate owners. [View Project](#)

## Internship Experience :

### Network Intern

( New Horizons Center, Mansoura, 2019 )

Completed courses:

- CCNA 200-301
- CompTIA Network+

### Web Development Intern

( New Horizons Center, Mansoura, 2021 )

Completed courses:

- HTML5
- CSS3
- JavaScript
- Bootstrap

( National Telecommunication Institute, February - May 2024 )

Completed courses ( Advanced Cisco-Avaya VoIP and Collaboration Networks Intern ):

- CCNP Collaboration Call Control and Mobility (CLACCM 300 – 815)
- CCNP and CCIE Collaboration Core (CLCOR 350 -801)
- Avaya Aura Core Components Integration (71200X)
- Avaya IP Office Platform Basic Integration and Configuration
- Avaya Aura Communications Manager Basic Features Administration

( Self-Study Courses )

- SQL Basics
- VB .NET Basics
- C# Basics

## Hard Skills :

- Designing, implementing, and managing VoIP systems and networks.
- Proficient in SIP, RTP, and H.323 protocols.
- Troubleshooting and resolving complex network issues.
- Configuration of Avaya and Cisco Collaboration solutions.
- Understanding routing protocols (e.g., OSPF, EIGRP) and switching technologies (e.g., VLANs, STP).
- Network protocols: Familiarity with TCP/IP, DHCP, DNS, and SNMP.
- Web development: HTML5, CSS3, JavaScript, Bootstrap

## Soft Skills :

- Problem-solving
- Communication
- Teamwork
- Attention to detail
- Quick learner

## Languages:

- Arabic: Native
- English: Fluent