— ALISON MOSSOP ∘— **BUSSINESS SUPPORT OFFICER**

CONTACT

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PROFILE

A conscientious and professional assistant with extensive experience in administration, currently seeking a new position in a different environment. A highly organised and efficient individual, who's through and precise approach has yielded excellent results. Recent achievements with my current employer include the implementation of an innovative new payment system.

SKILLS

- **EXCELLENT ADMINISTRATION SKILLS**
- PROFICIENT IN MICROSOFT OFFICE, INCLUDING EXCEL, WORD, POWERPOINT, FORMS, SHAREPOINT AND TEAMS
- **GREAT WITH TECHNICAL SOLUTIONS**
- **IMPLEMENTING APPS**
- RECORD KEEPING DATABASE
- **EXCELLENT COMMUNICATION SKILLS**
- FULLY QUALIFIED PAEDIATRIC FIRST AID
- ADAPTIVE, QUICK LEARNER

EDUCATION

JULY 2018 NVQ L4 BUSINESS ADMINISTRATION, NORTH LANCS TRAINING GROUP

NOVEMBER 2014 L3 NATIONAL CERT EDUCATIONAL EDUCATION, SCHOOL OF **EDUCATIONAL ADMINISTRATION**

JULY 2007 NVQ L2 &3 CHILDCARE LEARNING AND DEVELOPMENT, PRESTON COLLEGE

AUGUST 1991 **BTEC FIRST & NATIONAL BUSINESS** STUDIES, RUNSHAW COLLEGE

EXPERIENCE

DATES FROM DECEMBER 2008 TO PRESENT BUSINESS SUPPORT OFFICER, PEAR TREE SCHOOL

- IMPLEMENTED AN ONLINE SINGLE CENTRAL REGISTER
- IMPLEMENTED PARENTPAY AND SCHOOL SPIDER
- COLLATED THE DAILY NUMBERS FOR THE KITCHEN
- GENERAL RECEPTION DUTIES INCLUDING ANSWERING ANY QUERIES VIA PHONE OR EMAIL
- **INSTALLING APPS ONTO IPADS**
- LIAISE WITH THIRD-PARTY IT SUPPORT
- COMPLETED L4 IN BUSINESS ADMINISTRATION
- KNOWLEDGE OF 3D SCANNING AND PRINTING

DATES FROM SEPTEMBER 2008 TO NOVEMBER 2009 PLAYWORKER/ADMINISTRATOR, PEAR TREE CHILDREN'S CENTRE

- ANSWERING INCOMING CALLS
- **RUNNING TODDLER GROUPS**
- **GENERAL ADMIN DUTIES**

DATES FROM SEPTEMBER 2005 TO NOVEMBER 2008 PLAYWORKER, LUND PRE-SCHOOL

- HELPING THE CHILDREN TO LEARN
- PREPARING SNACKS FOR THE CHILDREN
- COMPLETING NVQ L2 AND L3 IN CHILDCARE AND DEVELOPMENT

DATES FROM May 1996 to November 2005 OFFICE MANAGER/CASH OFFICE CLERK/GERNERAL ASSISTANT, Texas DIY/Homebase

- DAILY RUNNING OF THE CASH OFFICE TO INCLUDE END OF WEEK
- PLACING AND RECEIVING ORDERS
- LIAISING WITH OTHER DEPARTMENTS
- OPENING AND CLOSING STORE AS DUTY MANAGER