



ALEKSI SINIAUSKI

Technical Account Manager with a curiosity for new technologies and a love for learning. In my daily work, I focus on client support, CMS management, and data analysis, which has helped me develop strong analytical skills, attention to detail, and problem-solving abilities. Outside of work, I'm passionate about web development, building websites, and experimenting with HTML, CSS, and JavaScript. Currently, I'm expanding my knowledge and developing new skills at the Polish-Japanese Academy of Information, which helps me grow both professionally and personally.

EXPERIENCE

Technical Account Manager (Middle) 01.07.2025 - present
SOFTSWISS (Warsaw, Poland)

- provide L2 technical support for B2B clients
- manage full API integrations and client onboarding
- configure product settings based on merchant needs
- translate client requests into dev tasks and priorities
- collaborate with Product, QA, and Engineering teams
- monitor system stability, uptime, and incident logs

Warehouseman 12.2022 - 30.06.2025
Drial Wynajem (Warsaw, Poland)

- warehouse inventory management
- improvement of warehouse processes
- working with data in the Comotel system
- warehouse space optimization
- cooperation with company departments and suppliers

Museum Worker / Researcher 08.2015 - 08.2021
Belarusian State Museum of the History of the Great Patriotic War

- scientific processing of collections
- preparation and organization of exhibitions
- providing museum lessons and educational workshops
- writing academic and popular science publications
- participating as a museum guide:

History teacher 09.2016 - 05.2017
Gymnasium (Minsk, Belarus)

- preparation and delivery of lessons according to the curriculum
- creation of teaching materials and grading
- organization of educational trips
- maintenance of documentation

COURSES

- java programming – university of Helsinki (online)
- interpersonal and personal skills, PARP Academy (Poland)
- front-end development – rolling Scope
- responsive web design – freeCodeCamp
- web development with HTML/CSS/JS – IT Academy Stormnet, Belarus

CONTACT

+ 48 882-075-031

aleksisiniauski@gmail.com

Warsaw

<https://aliaksei-siniauski.github.io>



EDUCATION

2024 – present
Polish-Japanese Academy of Information Technology
Field of Study: Computer Science

2010 – 2016
Belarusian State University
Field of Study: History
Degree: Master's

LANGUAGES

Belarusian - native
Polish - B2
English - B2
Russian - C1
German - A1

SKILLS

Technical Support & Client Communication
API Integration & Testing – Postman, DevTools
Data Analysis & Reporting – Excel, Google Sheets, Kibana, SQL, Vertabelo
Programming (Basic) – Java, JavaScript, HTML, CSS
Project Tools – Jira, Confluence, Strapi
Soft Skills – Teamwork, Responsibility, Attention to Detail

HOBBIES

programming, web technologies, history, sports, foreign languages