

Microsoft Research/FUSE Labs

Exploring and developing platforms for **worker cooperatives**, with worker advocacy organizations (the **SEIU**, **IBEW**, & **NDWA**) and **Casa Latina**.

What we did

- Interviewed and conducted focus group meetings with gig workers across **myriad** industries
- **Worked** at a worker cooperative for domestic workers
 - Learning about the relationships workers develop with employers
 - Studying how the group made decisions
- **Collaboratively** designed an online scheduling system for domestic workers

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Some takeaways

- People develop **their own explanations** for opaque systems
- **Presence** matters

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