

[al2: background/literature review]

What are bureaucracies?

What are “street-level” bureaucracies?

the part of bureaucratic organizations that people interact with — the “contact points”. judges, police officers, teachers, etc...are street-level; superintendents, bailiffs, internal police agencies (IAB?) are not these are the most “concrete” ways that governance becomes “real”; they’re the places that everyday people interact with the governance model that moderates their behavior, and where policy gets enforced.

Why are “street-level” bureaucracies interesting, useful, or anything?

oh they’re not

just kidding

street level bureaucrats have a number of powers that boil down to one feature: discretion.

Discretion in this context manifests itself as a capacity for bureaucrats to selectively enforce policies on people. In this way, they create their own policies; the collective behavior of bureaucrats becomes its own policy, wherein people may or may not be charged of certain crimes, or

References