Street-level bureaucrats reflect and exercise discretion to support the goals of the institution, but that has historically manifested harmfully for all but the already-empowered, by way of:

- Systematic brutality committed against people of color, trans people, and other marginalized communities
- Criminalization of disempowered groups.

Street-level bureaucrats reflect and exercise discretion to support the goals of the institution, but that has historically manifested harmfully for all but the already-empowered

How might computation amplify the positive aspects of bureaucratic reflexivity and not the negative?

LIMITATIONS AND CONCERNS

Street-level bureaucrats reflect and exercise discretion to support the goals of the institution, but that has historically manifested harmfully for all but the already-empowered

How might computation amplify the positive aspects of bureaucratic reflexivity and not the negative?

What socio-technical configuration combines street-level bureaucratic and street-level algorithmic strengths in the most pro-social way?