"The Director Information Technology will provide leadership technology vision and program management guidance in order to establish a fully integrated end to end business automation IT architecture This will require assessing the current capabilities of the March Networks IT landscape and ensuring its evolution in all aspects of IT including Business Applications Infrastructure Networking Help Desk and Cybersecurity The successful candidate will also be responsible for establishing a new strategy that will drive internal selfhelp capabilities as well as an aggressive competitive ecommerce strategy that will compliment March Networks VaaS and SaaS product rollouts This role is equally responsible for establishing a roadmap for March Networks IT onpremise and cloud Infrastructure to provide ongoing support of the March Networks applications portfolio and that it is proactively maintained with respect to security threats and vulnerabilities This position requires a broad background in technology leadership in IT Infrastructure Business Applications Cybersecurity and a strong customer focus backgroundThis role is also responsible for the management and oversight of all IT projects IT resource management as well as capital and expense budgetsRequirementsDuties and ResponsibilitiesResponsible for the definition implementation and maintenance of March Networks IT strategyOversee all IT functions and drive changes that will improve the IT teams efficiency and our users experienceProvide strategic input to the March Networks management team on technology and business process improvement that could substantially improve the effectiveness of the businessEnsure the alignment of IT goals solutions and resources with the companys overall strategy and business objectivesIdentify and manage risks related to IT functionsDefine implement and manage improvements to the March Networks IT strategy that leverages current investments utilizing our tier 1 application platformsDefine manage and maintain ongoing initiatives associated with Customer Selfhelp ECommerce solutions Define implement and update policies surrounding the IT infrastructure desktop and field device requirements in order to ensure secure operation of the companys assets and effective utilization of budget and capitalEnsure effective and secure utilization of the companys voice and data communications networks Align IT risk management policies and practices as it pertains to security protection of network communications change management controls integrity control and

maintenance of data and data transfers throughout the enterprise in order to mitigate vulnerabilities and cyber attacks Where appropriate ensure organizational practices and policies and technological compliance with known and industry specific security standards such as General Data Protection Regulation GDPRThe PCI Data Security Standard DSS 30The SarbanesOxlev Act SOXNIST Cybersecurity Framework Create and submit to senior management business cases for the implementation of technology andor business processes in support of other functional groups or cross functional initiativesManage relationships and liaise with vendors for sales service and support of all IT systems and toolsStart initiatives to improve March Networks Cybersecurity posture and to retain its Cybersecurity certificationDefine and implement the companys cloud strategyRecruit and develop IT staff in alignment with IT objectives and corporate needsExperience and QualificationsBachelor of Science degree or equivalent preferably in Information Technology Computer Science or a technology related discipline Masters degree considered an assetMinimum 10 years of leadership experience in the Information Technology field including new product development implementation and at least 8 years of progressively responsible IT management experience inclusive of senior level technology related strategic planning budgeting and executionIndepth knowledge of IT infrastructure technologies including VMware virtualization IaaS Cloud backup Disaster Recovery and Unified Communications Expertise in implementing and managing software solutions in the areas of Enterprise Resource Planning ERP Customer Relationship Management CRM ECommerce solutions and MiddlewareIndepth knowledge of a broad range of technologies including Net Databases SQL ETL processes LDAP Web Services etcKnowledge of data processing methods and procedures and computer software systems Expertise in systems design and development process including requirements analysis feasibility studies software design programming pilot testing installation evaluation and IT operational managementBenefitsHybrid working arrangements are availableMarch Networks is an equal opportunity employer and supports a diverse workforceAccommodations are available upon request for candidates taking part in all aspects of the selection process Applicants can make their accommodation needs known to us in their cover letter"