**User Story:**

As a guest, I would like to sign-up a new account so that I can make an appointment for Ruby’s attendance.

**Acceptance Criteria:**

Scenario #1: Successful sign-up.

Given: Guest navigates to the sign-up page.

When: Guest clicks sign-up button.

Then: Registration page for filling in information appears.

And: Prompt for successful registration.

Scenario #2: Make an appointment.

Given: Guest signed in to the account successfully.

When: Guest clicks ‘make an appointment’ button.

Then: Select time and place.

And: “Successfully sent, waiting for Ruby’s response” page shown.

**User Story:**

As a guest, I would like to cancel an appointment.

**Acceptance Criteria:**

Scenario #1: Cancel previously booked appointment.

Given: Guest has made an appointment they would like to cancel.

When: Guest signs in and clicks ‘cancel appointment’ button.

Then: Go to appointment record page.

Then: Click cancel button and give reasoning.

And: “Appointment cancelled”.

Scenario #2: Click cancel button without any previously booked appointments.

Given: Guest has not made any appointments.

When: Guest signs in and clicks ‘cancel appointment’ button.

Then: Search appointment records.

And: “You have not made any appointments”.

**User Story:**

As a client, I would like to sign in to the website so that I can check and respond to appointments.

**Acceptance Criteria:**

Scenario: Check an appointment and respond.

Given: Client signs in with administrator privileges.

When: Client clicks on message page.

Then: Each appointment is displayed.

When: Client clicks on one of the appointments.

Then: Details of that appointment are shown.

Then: Client can agree to or refuse the appointment (and can explain reasoning).

And: Back to the appointment page, response sent to guest who requested appointment.