Alian Villa Ochoa, Software Engineer
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Experience

Commercial Truck Driver, Dominos in Kent, WA, Oct. 2022 - Nov. 2024
- <u>Managed complex logistics and delivery operations:</u> Efficiently planned and executed delivery routes, ensuring timely and accurate delivery of goods across a diverse network.
- <u>Demonstrated strong problem-solving skills:</u> Resolved unexpected delays, accidents, and other road issues, maintaining operational efficiency and customer satisfaction.
- <u>Excelled at communication and collaboration:</u> Communicated clearly with dispatchers and clients, providing updates and resolving any potential issues.
- <u>Utilized technology effectively:</u> Navigated complex software applications for route optimization, communication, and reporting.
- <u>Consistently exceeded customer expectations:</u> Received multiple commendations for exceptional customer service, demonstrating a strong focus on client satisfaction.

OTR Team Driver, TVA Logistics in Plainfield, IL, July 2022 - Oct. 2022
- <u>Adhered to strict safety protocols:</u> Performed thorough pre-trip inspections, ensuring compliance with regulations and preventing potential safety hazards.
- <u>Mastered efficient cargo handling:</u> Safely and securely loaded and unloaded cargo, minimizing risk of damage or loss during transit.
- <u>Demonstrated organizational skills:</u> Maintained a clean and organized work environment, consistently exceeding company standards for cleanliness, optimizing efficiency and productivity.

CDL Class A Driver, Carlin Truckin LLC in Yakima, WA, Apr. 2022 - July 2022
- <u>Maintained strict adherence to safety regulations:</u> Ensured compliance with weight restrictions and load limits, prioritizing safe transportation of goods.
- <u>Demonstrated strong teamwork and communication skills:</u> Collaborated effectively with team members and supervisors to optimize delivery processes and enhance operational efficiency.
- <u>Utilized technology for efficient route planning and navigation:</u> Mastered GPS systems for efficient route planning, as well as traditional map navigation when required.

Retail Sales Associate, Mobile Repair Shop in Yakima, WA, Apr. 2021 - Dec. 2021
- <u>Provided exceptional customer service:</u> Delivered a positive shopping experience for all customers, exceeding expectations and building lasting relationships.
- <u>Demonstrated product knowledge and technical understanding:</u> Articulated key features and benefits of products, assisting customers in making informed purchasing decisions.
- <u>Contributed to team development:</u> Assisted in the training of new sales associates, sharing expertise and knowledge of company policies and best practices.
- <u>Managed inventory and logistics:</u> Assisted with inventory management, including receiving and restocking merchandise, ensuring efficient operations.

Cell Phone Repair Technician, Self Employed in Cuba, Aug. 2018 - Feb. 2021
- Successfully diagnosed and repaired complex electronic devices: Identified and resolved a wide range of technical issues with mobile phones. Approached each repair with a systematic and logical approach, analyzing issues and implementing solutions effectively.
- Maintained a high level of customer satisfaction: Provided excellent customer service, building trust and positive relationships with clients through efficient repair and communication.
- Managed independent operations: Successfully ran a self-employed business, demonstrating strong organizational skills, time management, and resource allocation abilities.

Software Engineer, ESEN in Havana, Cuba, Aug. 2016 - Aug. 2018
- Designed and implemented core backend systems: Architected and maintained a robust insurance claims database and operational system, ensuring reliable and efficient data management.
- Developed and maintained high-performance software applications: Successfully built and maintained software applications using Java, Javascript, and other programming languages, demonstrating a strong foundation in software development best practices.
- Collaborated effectively in a cross-functional environment: Worked closely with teams to gather requirements, design solutions, and implement software features, demonstrating strong communication and collaboration skills.
- Optimized database performance for efficiency: Improved data retrieval speed by optimizing database queries, reducing query execution time and enhancing overall system efficiency.

Skills

- Programming Languages: Java (7 years), PHP (1 year), Javascript (1 year), HTML (2 years), CSS (2 years), React.js (1 year)
- Databases: PostgreSQL (5 years), MySQL (1 year), SQL (3 years)
- Software Engineering: Git (2 years), GitHub (2 years), Software Troubleshooting, Application Development (2 years), User Interface (UI) (1 year)
- Languages: English (Expert), Spanish (Expert)

Education

Software Engineering Bootcamp, Springboard, Nov. 2024 - Present

CLA Class A Driver, Independent Truck Driver Training, Inc - Feb. 2022

B.Sci. Computer Science, Havana University, July 2016
- Thesis Project: Developed and implemented a project management system using PHP. The system integrated project management methodologies and included an estimation module. Worked collaboratively with a team to complete the project.