



FACULDADE DE
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Carris

Stage 6: Results Evaluation



Realizado por:

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Evaluation of Carris.pt problems

After receiving evaluation of our project we enlisted a set of problems that were noticed by other group. Though some of them seem to not be consistent with our observations and thorough testing of the application interface. Suggested solutions however turned out to be productive and valuable insights for our team.

***Habitech project received - 25.11.18

List of problems

- A problem with not being able to click on a button representing bus line to know more stops. (hovering over it gives impression that it can be clicked)

We agree.

Although this problem should be considered only outside of the scope of our scenarios. That is why, we made a decision to address this issue first thing on our next iteration, when our product will be about to enter the market. In this iteration we are focusing on major issues (if present), and problems that influence potential perception of our product by investors (the view and feel).

- Problem with distinguishing between chosen and unchosen tabs (Shedules or Find Route)

We don't agree.

At Carris.pt we put faith in standards that were established through help of many bright minds working on different products, but having and solving similar problems in graphic design long ago, before we entered the market. Thanks to frameworks such as bootstrap we are confident, that graphical side of our application is as consistent and intuitive as the biggest living examples out there (such as Twitter - inventors of BS).

- Problem with misplaced logo (logo should be in the middle of the menu box instead of the bottom)

We agree.

This minor issue was caused by wrong height estimate of icon placement inside menu box in Cascade Style Sheets hooked up to our app. This issue has

been examined thoroughly by our developers and fixed. Now, the logo is displayed in the right place.

Emerged new problems

After receiving heuristic evaluation of our app from our colleagues, we were able to spot yet another problem, which unfortunately emerged during our examination.

The problem regards google maps and it's inability to handle more than predefined number of requests called by the clients. After loading the Carris.pt app, website displays information about not being able to load properly google maps.

This is not an issue for which we are in any way responsible for, and it's of business nature. Google Maps is not free. After exceeding specific request threshold it display watermarks.

Conclusions

After taking a closer look on Heuristic Evaluation of our Carris.pt app we were able to refer to comments on spotted problems, and consider them in improving our product. Although none of the problems were major, some of the insights and suggested solutions were valuable enough, to make us reconsider few things, and thus fix issues that we thought were relevant.