

IT professional with 17 years of experience as TDM, TPM, Tech Lead, Team Lead, Full Stack Developer Role.

Targeting assignments in Technical Software Project Management with an organization of repute.

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New Delhi, Shaheen Bagh, India

CORE COMPETENCIES

- Technical Leadership
- Project & Delivery Management
- Process Excellence
- Security Assessment
- SoW, MoU, RFP Reviews
- Risk Assessment & Mitigation
- Resource & Cost Management
- Agile, SCRUM, Waterfall SDLC
- Conflict Resolution
- Budget Management
- Release Management
- Quality Control

CERTIFICATIONS



Certified SCRUM Master



Certified Business Professional Programmer
DOEACC Society

SOFT SKILLS

- Change Agent
- Collaborator
- Communicator
- Innovator
- Planner
- Thinker

Ali Akhtar

Engineering Manager, Sr. Technical Consultant

PROFESSIONAL PROFILE

- **17 years** experienced **Techno-Functional Manager** exposure in Healthcare, Energy, Insurance, BFSI & Education Domains.
- Managed **(15+)** projects from conception to completion as **Tech. Project Manager**
- Developed **(25+)** **Web & Hybrid Mobile Applications** as **Full-Stack Developer**
- Lead Team of **25+** members (Architect + BA+ DEVs+ QAs) as **Tech. Lead**
- Performed **SCRUM Master** role in **(6+)** projects
- Applied **CMMI Level 5 & PMI process** of Project Management on multiple projects
- Experienced in technologies ranging from **Angular, .Net Core, C#, ASP.Net MVC, LINQ, Rest API, Entity Framework, SQL Server, HTML, CSS, jQuery, GIT, OAuth, Design Patterns, SOLID**, Azure, distributed & microservice architecture
- Expertise in Project **Estimation, Planning, Execution, Monitoring, and Control**
- Ensured deliveries within **Scope, Schedule, and Budget** using **KPIs and Metrics**
- Managed **Risks** proactively and developed **mitigation strategies** to avoid impact on **schedule, cost & quality**
- **Certified SCRUM Master** leading all Ceremonies, Sprint Planning, Review and Retro
- Implementation & Review of Application **Security** aligned with **ISO-27001, OWASP**
- Ensured **adequate & timely communication** with global **stakeholders** (US, UK & Middle East). Bridged the gaps between engineers & business

TECHNICAL SKILLS

- **.NET** Framework & **.NET Core, C#, ASP.NET MVC, LINQ, EF, Web API, HL7 FHIR API**
- **Angular**, Typescript, JavaScript, HTML, CSS, SCSS, Bootstrap, **jQuery**
- **SQL Server**, MySQL, Couch DB, MongoDB, **Snowflake**
- **Azure** Boards, Functions, Blob Storage, **GIT**, Bitbucket, TFS, Azure **DevOps**
- **JIRA**, Confluence, **MS Projects, VISIO**, Excel, PPT, SharePoint
- Solutioning, Architecture, Code Review, Design Patterns & Principles
- Technical documentation (HLD, LLD, TDD) based on (BRD, FRD)
- Google Analytics, Payment Gateway, **SAP Application Gateway**
- MFA, OKTA, OAuth, OpenID, JWT, IAM, OWASP Top 10, Secure application design

WORK EXPERIENCE

Oct 2023 – Present: KANINI Software Solutions, Noida, India
Technical Delivery Manager

Roles:

- **Managing development and delivery** of **Health Care projects** that are being developed using **.Net Core, React, Angular, Tailwind CSS, Web APIs, FHIR API, HL7, Snowflake, Azure Cloud**. Compliant with **HIPAA**.
- **Playing Individual contributor for implementing User Stories using Full stack of technology (.Net, C#, Angular, API, SQL)**
- **Leading globally distributed teams and SCRUM**
- **Managing projects**; performing budgeting, estimation, resource, cost, schedule, scope, risk, stakeholder, and communication

Achievements

- **Received “Best Manager” award**: Honored in February 2024 by **KANINI**

PERSONAL DETAILS

DOB: 14-Feb-1980
Languages: English, Hindi, Urdu
Address: New Delhi, India
Passport: Available | Valid till 2034

- **Ensured profitability** of a minimum of **27%** across engagements
- **Contributed to organizational process improvement** by taking lead and providing feedback to leaders for processes, policies, and culture
- **Engaged in Talent Enablement & Acquisition:** Played a key role in the recruitment and development of talent within the organization

Jun 2021 – Jan 2023: Xceedance Consulting, Gurgaon, India
Technical Project Manager

- Highlights:**
- Managed development and delivery of portals and APIs for the insurance business
 - Lead SCRUM, Sprint Planning, Review, and Retrospective, and practiced CMMI 5 processes to ensure Agility and quality in deliveries
 - Reviewed technical solutions (C#, .NET, Angular, TypeScript, JavaScript, jQuery, HTML, CSS, Restful Web API, Google Analytics), Azure DevOps
 - Led team of software engineers, BAs, QAs, and Architects

Jul'18 – Jun'21: Tech Mahindra, Noida, India
Technical Lead (SCRUM Master & Project Lead)

- Highlights:**
- Lead the development of projects (web portals, hybrid mobile applications)
 - Engineered the solutions using Angular, TypeScript, Rest API, MFA, C#, .NET, Google Analytics, Google Tag Manager, Google Maps, Pay360 Gateway, and Cordova, AWS, DevOps
 - Created and reviewed project documents (SOW, SRS, HLD, LLD, TDD, Case Studies)
 - Executed Scrum, Sprint Planning, Review, & Retrospective and used JIRA and Confluence
 - Technical evaluations of new proposals and creation of RFC for sales team for GASCO
 - Lead team of engineers, BAs, QAs, and Architect

Aug'12 – Mar'18: Pyramid IT Consulting, Noida, India
Senior Software Engineer and Team Leader

- Highlights:**
- Engineered web applications using Microsoft .NET, C#, MVC, Web API, WCF, Angular, KnockoutJS, jQuery, SQL Server, Azure, SolR, NService Bus, Silverlight
 - Lead team of software engineers, BAs, and QAs. Engaged with global stakeholders

Aug'07 – Aug'12: Data Software Research Company, Chennai, India
Senior Software Engineer

- Highlights:**
- Engineered Software using ASP.Net, MVC.Net, C#, SQL Server, Entity Framework, jQuery, WCF. Designed, tested, deployed, and supported various portals for CITI Bank

Jul'06 – Aug'07: Bytech India, New Delhi, India
Software Developer

- Highlights:**
- Developed software using ASP.NET, C#, SQL Server, AJAX, JavaScript, XML, XSLT, XPath, Interop, Office Automation, Multithreading, Unit Testing, Packaging, and Deployment

EDUCATION

- **M.SC. (IT) – 2005**
SHUATS University, Allahabad
- **Bachelor of Arts (English, History) – 2001**
Deen Dayal Upadhyay Gorakhpur University, Gorakhpur

Annexure

Projects Managed and Delivered at KANINI Oct'23 - Present

1. SmartApps on top of PowerChart (Tech stack: Angular/.Net, C#, Snowflake, Cerner Millenium, HL7 FHIR API, CCL Scripts)
2. **Huddle Now (Migration Project)** (Tech Stack: React/.Net, C#, Web API, SQL Server)
3. **Gift Tracker (Migration Project)** (Tech Stack: React/.Net, C#, Web API, SQL Server)
4. **ECard Portal & Admin (Migration Project)** (Tech Stack: React/.Net, C#, Web API, SQL Server)
5. **Embedded QA Engineering**
6. **Mede/Analytics (Content Writing)**

Projects Managed at Xceedance Consulting

Hoxton-Broker & Underwriter Portals, Miller API Jun'21 – Jan'23

- **Role:** Technical Project Manager
- **Responsibilities:** Management of development and delivery of portals using .NET and Angular, planning, requirement analysis, estimation, task distribution, technical design, technical leadership, code review, client and cross-team communication, daily scrum, sprint planning, sprint review, retrospectives, documentation, and reporting.

Projects Managed at Tech Mahindra

Investment Portal Aug'19 – Jun'21

- **Client:** RBS – Target Group, UK
- **Domain:** Investment
- **Technology Stack:** Angular 8.0, Responsive UI, REST API, 2FA, Google Analytics, Google Tag Manager, Pay360, Java Middleware, Tomcat, AWS Cloud, OWASP Security Compliance, Agile Methodology, SCRUM, JIRA, Confluence
- **Role:** Project Manager & Technical Leader
- **Responsibilities:** Tech solution design and implementation, project planning, resource management, requirement analysis, estimation, task distribution, JIRA board updates, technical design, project monitoring and control, technical leadership, code review, deployment, client and cross-team communication, documentation, and reporting.

Delivery, Distributor App and Admin Portal Dec'18 – Aug'19

- **Client:** GASCO, Saudi Arabia
- **Domain:** Distribution & Delivery
- **Technology Stack:** Angular 1.5 and Angular 7.0, Cordova, Google Maps, Apple Store, Play Store, REST API, 2FA using SMS Gateway, Java Middleware, AWS Cloud, Tomcat, MySQL, Notification & UMP, SVN, Hybrid Apps (Android & iOS), English and Arabic Language Support, Responsive Portal UI, Waterfall Model
- **Role:** Project Manager & Technical Leader
- **Responsibilities:** Project planning, team building and leadership, resource management, requirement analysis, estimation, task distribution, technical design, coding, development and release tracking, code reviews, deployment, client and cross-team communication, documentation, and reporting.

Simple Payment Plan (SPP) Jan'19 – Mar'19

- **Client:** BBC - Target Group, UK
- **Domain:** Self Service Portal
- **Technology Stack:** Angular 4.0, REST API, Java Middleware, AWS, JBoss, SVN, English and Welsh Language Support, Responsive Portal UI, Google Analytics, Pay360
- **Role:** Technical Leader
- **Responsibilities:** Requirement analysis, estimation, task distribution, development, code review, deployments, client and cross-team communications.

Lending Portal Jul'18 – Nov'18

- **Client:** Shawbrook Bank - Target Group, UK
- **Domain:** Lending
- **Technology Stack:** Angular 6.0, Responsive UI, REST API, SVN, 2FA using Google Authenticator, Pay360, JBoss, Java Middleware, AWS, Secure Document Upload, Agile Methodology
- **Role:** Technical Project Manager
- **Responsibilities:** Project planning, resource management, requirement analysis, estimation, task distribution, technical design, coding, development and release tracking, code review, deployment, client, and cross-team communication.

Projects Engineered at Pyramid IT Consulting

Thinkgate – elements Oct'17 – Mar'18

- **Client:** SRGTEC, US
- **Domain:** Education
- **Technology Stack:** ASP.Net, MVC, EF, C#, SQL Server, Telerik Controls, WCF, jQuery, TFS, VS 2015, Multiple (Client Server, MVC), OOP

- **Role:** Team Member
- **Responsibilities:** Requirement analysis, coding, unit testing, deployment.
- **Key Features:** Automation of education system workflow including test paper preparation, assessment automation, curriculum and course material preparation, online test, automated assessment, scoring, grading, and reporting.

E-Quote – eWorkrite Jan'18 – Mar'18

- **Client:** Atlantic America, US
- **Domain:** Insurance
- **Technology Stack:** Angular 4.0, Web API, C#, ASP.NET MVC, SQL Server, VSTS, GIT, VS 2017, Onion Architecture, SOLID, PDF Generation and download
- **Role:** Team Leader
- **Responsibilities:** Technical leading and tracking, requirement analysis, technical design, estimation, coding, reviews, and management.
- **Key Features:** Automation of group insurance quotation planning and selling.

Fundraising Portal Sep'16 – Oct'17

- **Client:** Caritas Fundraising, US
- **Domain:** Fundraising barter
- **Technology Stack:** ASP.Net, MVC, EF, C#, SQL Server, jQuery, TFS, VS 2010, Azure Cloud
- **Role:** Team Leader and Individual Coordinator
- **Responsibilities:** Requirement analysis, estimation, development plan, coding, deployment, bug fixing.

Infield – Timecard Sep'16 – Oct'17

- **Client:** Old Castle Materials, US
- **Domain:** Equipment and jobs allotment, usage, and tracking
- **Technology Stack:** ASP.Net, MVC, Silverlight, PRISM, XAML, Angular 1.5, Web API, EF, C#, SQL Server, WCF, jQuery, TFS, VS 2013
- **Role:** Team Member
- **Responsibilities:** Requirement analysis, development plan, coding, unit testing, deployment, bug fixing.
- **Key Features:** Maintenance of workforce data, job management, raw material and supply management.

Navigator365 May'17 – Sep'17

- **Client:** Ericsson, US
- **Domain:** Document Management
- **Technology Stack:** Angular 2.0, Web API, C#, Azure, SharePoint, SQL Server, VSTS, VS 2015, SharePoint Online, Onion Architecture, SOLID
- **Role:** Team Member
- **Responsibilities:** Requirement analysis, coding, unit testing, deployment, and bug fixing.
- **Key Features:** Document management and dashboard for viewing and analyzing documents.

Weekly Timesheet Jan'17 – Apr'17

- **Client:** Pyramid Core, India
- **Domain:** Timesheet Management
- **Technology Stack:** Angular 2.0, C#, SQL Server, Web API, TFS, VS 2013, Onion Architecture
- **Role:** Team Leader
- **Responsibilities:** Requirement analysis, development plan, tracking, coding, deployment, bug fixing.
- **Key Features:** Timesheet management for weekly entries, holiday and leave management.

OTC (Online Test Client) Nov'14 – Jan'15

- **Client:** Thinkgate, US
- **Domain:** Education
- **Technology Stack:** ASP.Net, MVC, Web API, EF, C#, SQL Server, WCF, jQuery, TFS, VS 2013
- **Role:** Team Leader
- **Responsibilities:** Requirement analysis, development plan, coding, unit testing, deployment.
- **Key Features:** User-friendly online test client portal for assessment completion.

SUN – SIU Jan'14 – Mar'14

- **Client:** SUN, US
- **Domain:** Hospitality
- **Technology Stack:** ASP.Net, C#, SQL Server, JavaScript, CSS, jQuery, SVN, VS 2012, Client-Server, OOP
- **Role:** Team Member

- **Responsibilities:** Design, coding, unit testing, bug fixing, deployment.
- **Key Features:** Vendor registration and service offering portal.

DaVinci Evolution Feb'13 – Dec'13

- **Client:** Turner, US
- **Domain:** Electronic Media – Program Scheduling and Advertising
- **Technology Stack:** MVC.Net, C#, nServiceBus, SAGA, Web API, Entity Framework, JavaScript, CSS, jQuery, SQL Server, SOLR, Knockout, GIT, VS 2012
- **Role:** Team Member
- **Responsibilities:** Design, coding.
- **Key Features:** Scheduling and advertising management system.

Digital Asset Library Dec'12 – Feb'13

- **Client:** Communicorp, US
- **Domain:** Image Optimization and Online Retailing
- **Technology Stack:** MVC.Net, C#, Entity Framework, JavaScript, CSS, jQuery, SQL Server, MVC, OOP, VS 2010, SQL Server 2008
- **Role:** Team Member
- **Responsibilities:** Design, coding.
- **Key Features:** Technology upgrade for image optimization and online retailing platform.

eWorxrite Oct'12 – Dec'12

- **Client:** Atlantic America, US
- **Domain:** Insurance
- **Technology Stack:** ASP.Net, C#, SQL Server, NHibernate, jQuery, Web Services, VS 2010, SQL Server 2008, N-Tier, OOP
- **Role:** Team Member
- **Responsibilities:** Design, coding, testing, deploying.
- **Key Features:** Insurance plan creation and management system.

Projects Engineered at Data Software Research Company

PRISM Jun'11 – Aug'12

- **Client:** CITI Group, Singapore
- **Domain:** BFSI
- **Technology Stack:** MVC.Net, C#, SQL Server, Entity Framework, jQuery, Web Services, WCF, VS 2008, SQL Server 2008
- **Role:** Team Member
- **Responsibilities:** Design, coding, testing, deploying, support.
- **Key Features:** Technology cost management and control system.

Total Cost of Ownership (TCO) Feb'09 – May'11

- **Client:** CITI Group, Singapore
- **Domain:** BFSI
- **Technology Stack:** ASP.NET 2.0, C#, SQL Server, VS 2005, SQL Server 2000/2005, N-Tier, OOP
- **Role:** Team Member
- **Responsibilities:** Design, coding, testing, deploying.
- **Key Features:** Total cost management and control system for application development and deployment.

Client Portal - Infrastructure Charges Aug'07 – Feb'09

- **Client:** CITI Group, Singapore
- **Domain:** BFSI
- **Technology Stack:** ASP.NET 2.0, C#, SQL Server, VS 2005, SQL Server 2000/2005, N-Tier, OOP
- **Role:** Team Member
- **Responsibilities:** Design, coding, testing, deploying.
- **Key Features:** Expense and consumption tracking portal for various bank activities across regions

Projects Engineered at Bytech India Pvt. Ltd.

HPNSL Jul'06 – Aug'07

- **Client:** HP, India
- **Domain:** Sales
- **Technology Stack:** ASP.Net 1.1, Web Forms, XML, JavaScript, Web Services, SQL Server 2000
- **Role:** Team Member
- **Responsibilities:** Design, coding, testing, deploying, support.
- **Key Features:** Sales Planning, Cost and Marketing