Stakeholders:

1. **Admin:** oversee the operations of the systemwho accepts or reject customers and artists requests, manages accounts and orders, schedule auctions and monitor sales and system operations.
2. **Artist:** are businesses or individuals who list and sell handmade products on the system who list and manage products and their quantities, manage order fulfillment, set prices and promotions, respond to customers inquiries and contact them if their a customized product.
3. **Customer:** as are the primary users of the system who browse, searching and purchasing our handmade products, managing their accounts and orders and providing feedback by rating products and artists.
4. **FedEx Corp:** as a partner to control over deliveries. Get tracking notifications, provide delivery instructions and watch the order package’s journey in map view so having knowledge when to expect it. Then see picture proof of delivery when it arrives.
5. **Escrow Pay:** as a partner to protect our community from fraud. Buying and selling our handmade products over our website in safest and most secure environment to guarantee successful completion of the transactions.