




UBER TAXI



BUSINESS PROCESS ENGINEERING
CLASS F94- 70.20.1



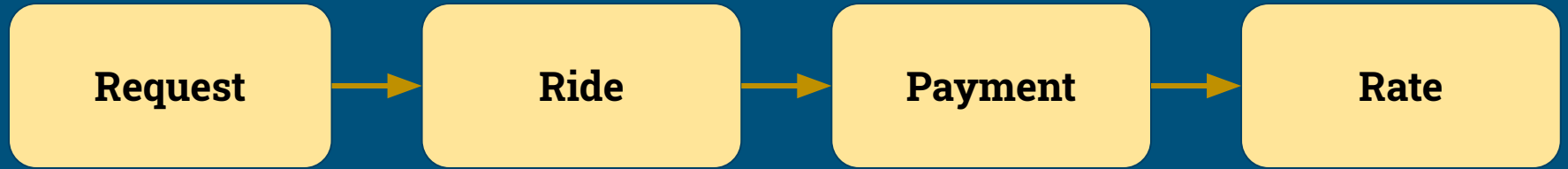


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DEGLI STUDI
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Context

| | |
|--------------------------|--------------|
| 1. UBER Workflow | 1 |
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1. WORKFLOW

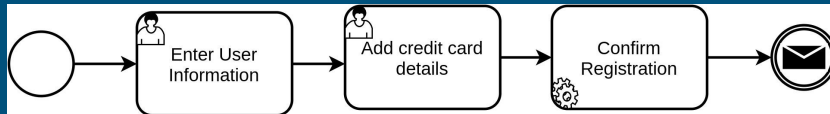
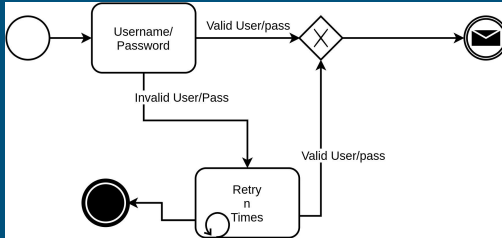


2. Processes

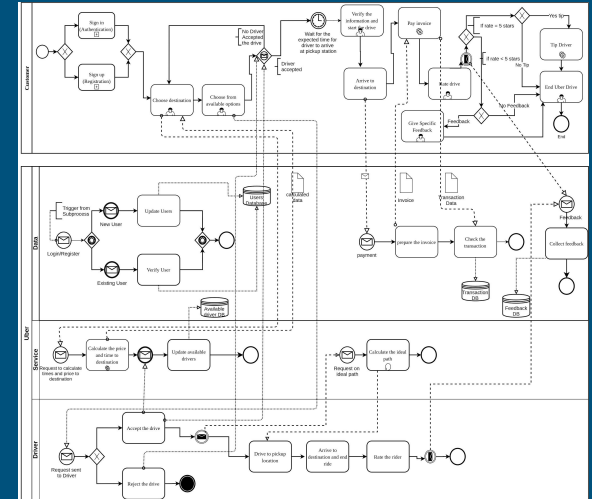
- Customer (Rider)
- UBER
 - a. Platform/ Service
 - b. Driver
 - c. DATA

3. Business Process Flow

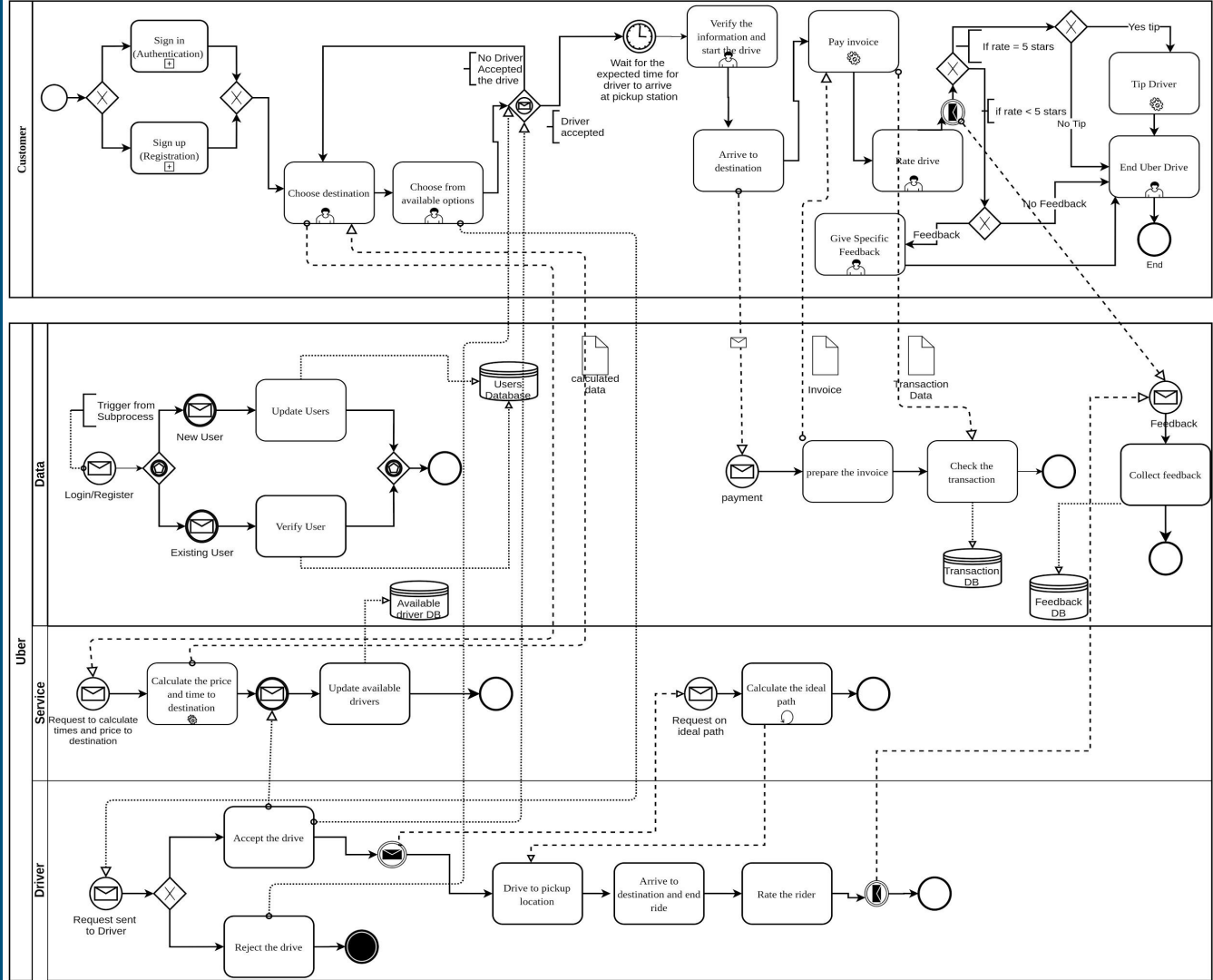
Sub-processes



BPMN

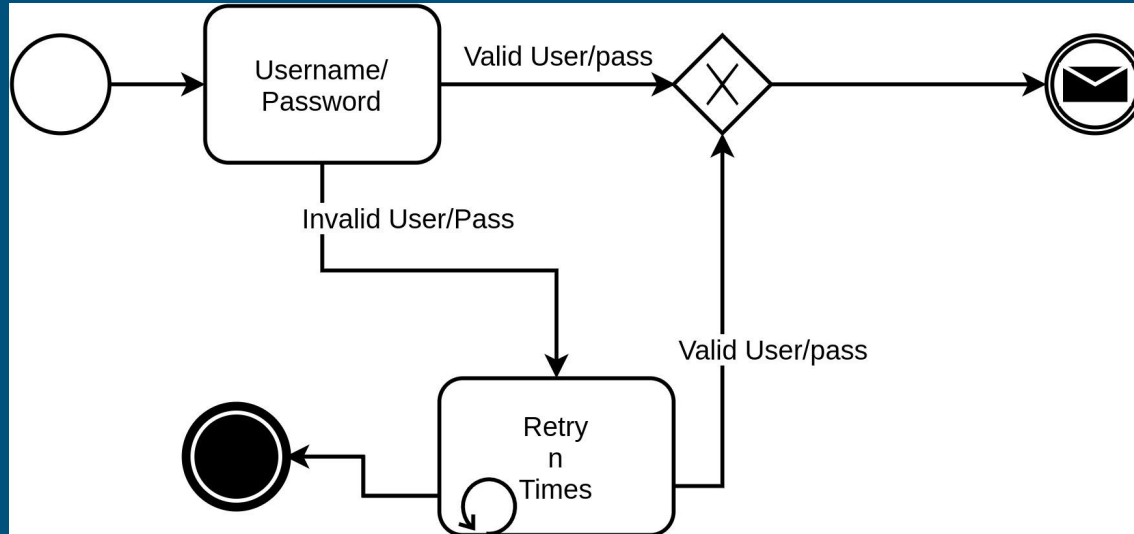


3.a. BPMN



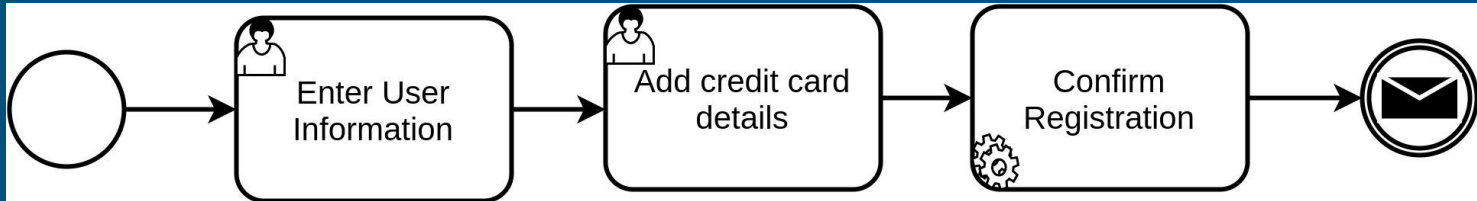
3.b. Sub-processes

Login



3.b. Sub-processes

Register



4. Value Model

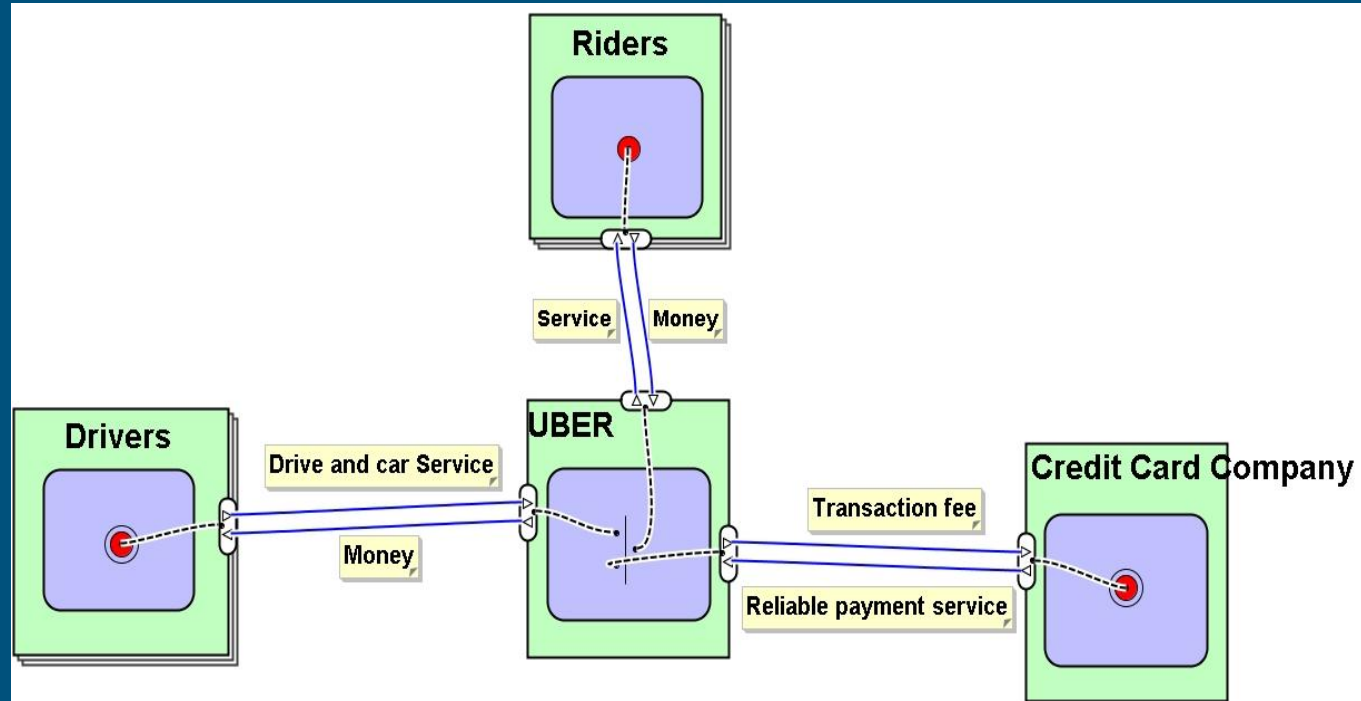
Actors

Customer/ Rider

Uber Platform

Driver

Credit Card Co.



5. BPEL

Customer

```
1 <process name = " Customers ">
2   <sequence>
3     <switch>
4       <case name = "User Exists">
5         <invoke name = "Signin"/>
6       </case>
7       <case name = "User Register">
8         <invoke name = "Register"/>
9       </case>
10    </switch>
11    <invoke name = "Choose destination"/>
12    <send name = "Request to calculate time and price to destination"/>
13    <invoke name = "Choose from available options"/>
14    <send name = "Send request to driver"/>
15    <switch>
16      <case name = "Accept">
17        <wait (for="duration-expr" | until="deadline-expr") name = "Until Driver arrives"
18        </>
19        <invoke name = "Verify the information and start the drive"/>
20        <invoke name = "Arrive to destination"/>
21        <send name = "payment request"/>
22        <invoke name = "Rate Driver"/>
23        <send name = "Save rating"/>
24      </case>
25      <case name = "Rate Driver"/>
26        <send name = "Save rating"/>
27      </case>
28      <switch>
29        <case name = "rate less than 5 stars">
30          <switch>
31            <case name = "No Feedback">
32              <invoke name = "End Uber Drive"/>
33            </case>
34            <case name = "Specific Feedback">
35              <invoke name = "Give Specific Feedback"/>
36              <invoke name = "End Uber Drive"/>
37            </case>
38          </switch>
39        </case>
40        <case name = "rate 5 stars">
41          <switch>
42            <case name = "Tip">
43              <invoke name = "Tip Driver"/>
44            </case>
45            <case name = "No Tip">
46              <invoke name = "End Uber Drive"/>
47            </case>
48          </switch>
49        </case>
50      </switch>
51    </case>
52  </switch>
53 </sequence>
54 </process>
```

5. BPEL

UBER Service

```
1 <process name = "Uber">
2   <sequence>
3     <onMessage name = "User Enters">
4       <pick>
5         <onMessage name = "New User">
6           <invoke name = "Update Users"/>
7         </onMessage>
8         <onMessage name = "User Exists">
9           <invoke name = "Verify User"/>
10        </onMessage>
11      </pick>
12    </onMessage>
13  </sequence>
14  <sequence>
15    <onMessage name = "payment">
16      <invoke name = "Prepare the invoice"/>
17      <send name = "invoice"/>
18      <invoke name = "Check the transaction"/>
19    </onMessage>
20  </sequence>
21  <sequence>
22    <onMessage name = "Feedback">
23      <invoke name = "Collect Feedback"/>
24    </onMessage>
25  </sequence>
26  <sequence>
27    <onMessage name = "Request to calculate">
28      <invoke name = "calculate the price and time to destination"/>
29      <send name = "calculated data"/>
30      <onMessage name = "Driver accepts">
31        <invoke name = "Update available drivers"/>
32      </onMessage>
33    </onMessage>
34  </sequence>
35  <sequence>
36    <onMessage name = "Request on ideal path">
37      <invoke name = "Calculate the ideal path"/>
38      <send name = "Calculated route"/>
39    </onMessage>
40  </sequence>
41  <sequence>
42    <onMessage name = "Request sent to driver">
43      <switch>
44        <case name = "Accept">
45          <invoke name = "Accept the Drive"/>
46          <send name = "Drive accepted"/>
47          <invoke name = "Drive to pickup location"/>
48          <invoke name = "Arrive to destination and end the ride"/>
49          <invoke name = "rate the rider"/>
50          <send name = "Feedback"/>
51        </case>
52        <case name = "Decline">
53          <invoke name = "Reject the Drive"/>
54          <send name = "Drive Rejected"/>
55        </case>
56      </switch>
57    </onMessage>
58  </sequence>
59 </process>
```

5. BPEL

Authentication

```
1 <process name = "Authentication">
2   <sequence>
3     <invoke name = "Enter User / Password">
4       <while condition = "Incorrect">
5         <invoke name = "Retry"/>
6         <invoke name = "Enter User / Password"/>
7         <count name = " count n times "/>
8       <while condition = "Correct">
9         <send name = "Login"/>
10      </while>
11    </sequence>
12  </process>
```

5. BPEL

Register

```
1 <process name = "Registration">
2   <sequence>
3     <invoke name = "User Info"/>
4     <invoke name = "Bank Info"/>
5     <invoke name = "Confirm Registration"/>
6   </sequence>
7 </process>
```

Thank you!

