



Call Center Dashboard

Total Calls

32.94K

Total Calls (Hours)

13.74K

Total Calls (Minutes)

824K

Avg Calls (Minutes)

25.02

Response time (Call Center wise)

Call-Centres City

☐ Baltimore

☐ Chicago

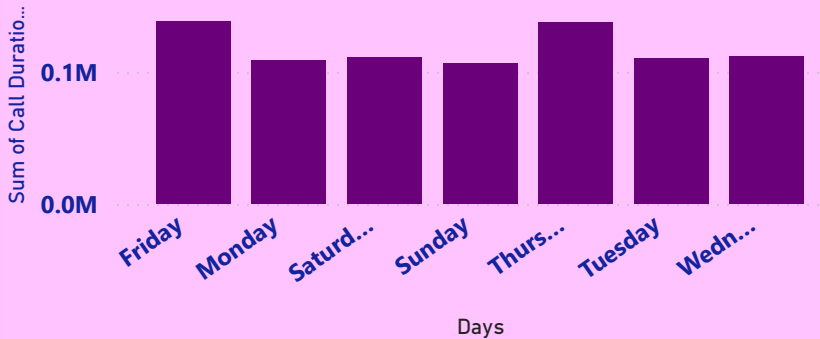
Total Calls by State

Call ... 5 6 7 8 9 10

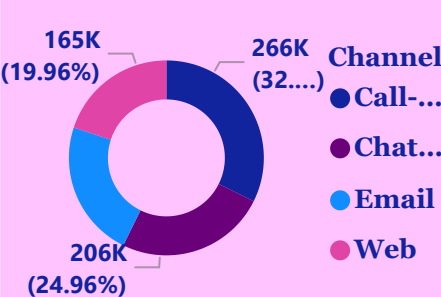


© 2024 TomTom, © 2024 Microsoft
Microsoft Bing Corporation, © OpenStreetMap

Call Duration Per Day

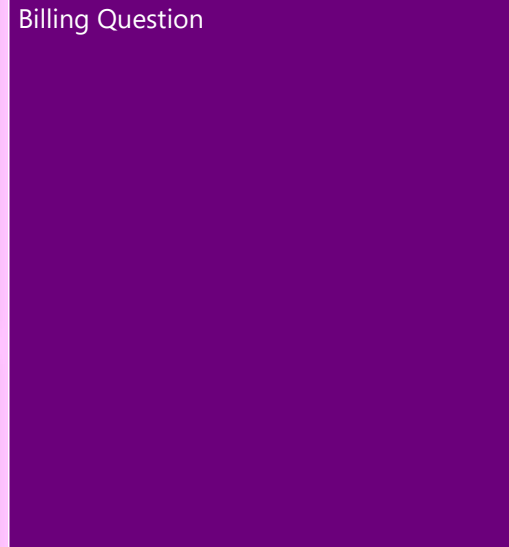


Total Calls by Channel

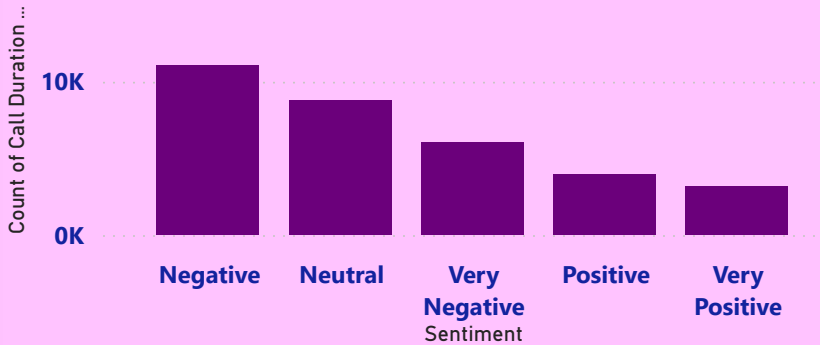


Top Reasons for Call

Reason ● Billing Que... ● Payments ● Service Ou...



Total Calls by Sentiment



Total Calls by Call Center

