

# Alice - Auth0 setup guide

v1.0

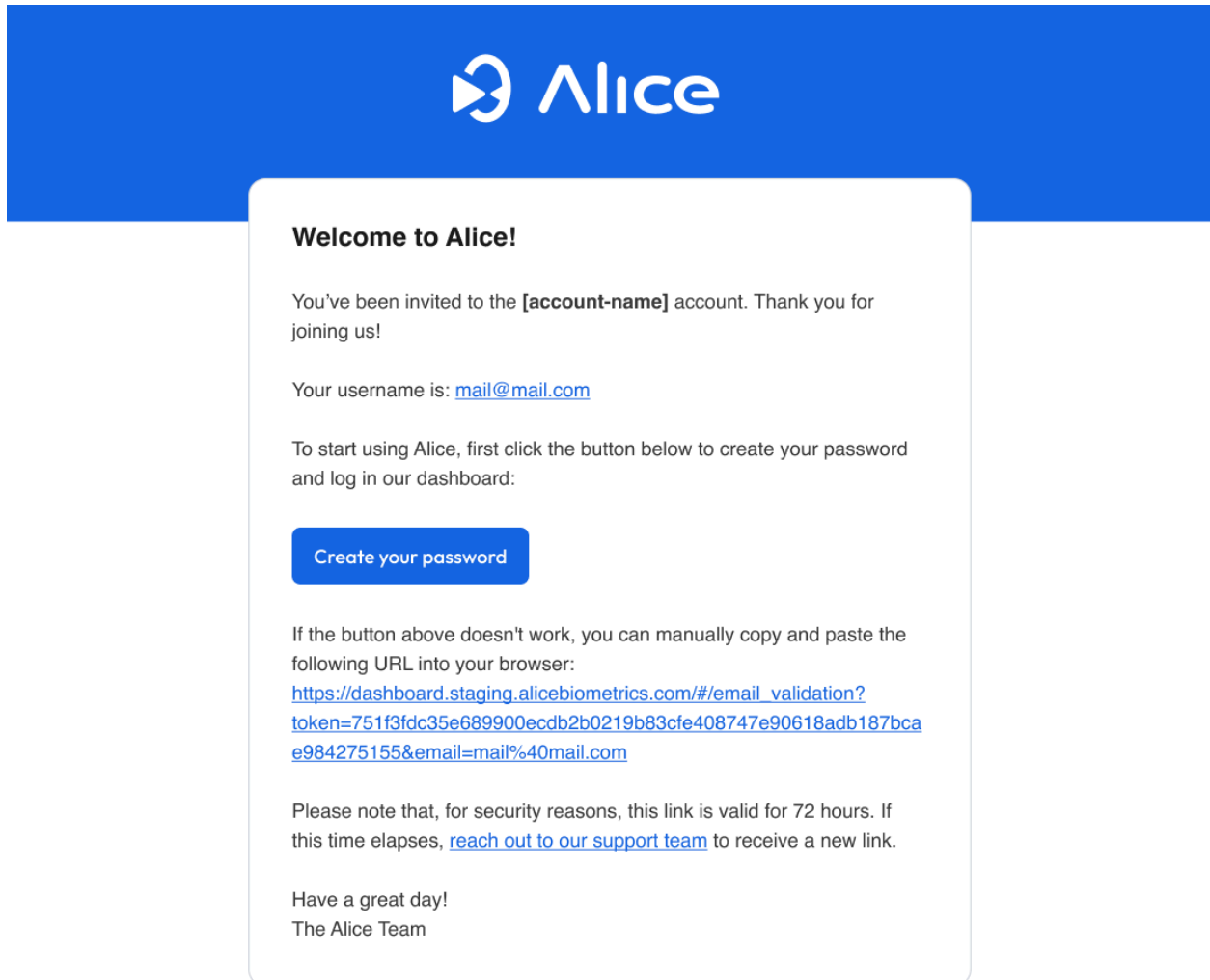


# Step by step

During this guide, we are going to describe all the steps a new Alice customer has to complete in order to be able to test and validate the solution.

## 1) Accept the invitation

When a new credential is generated, the user who had requested this access, receives an automatic mail which allows this user the access and use of the platform.



You are receiving this email because you got registered in our platform. If you didn't, please, ignore this email.

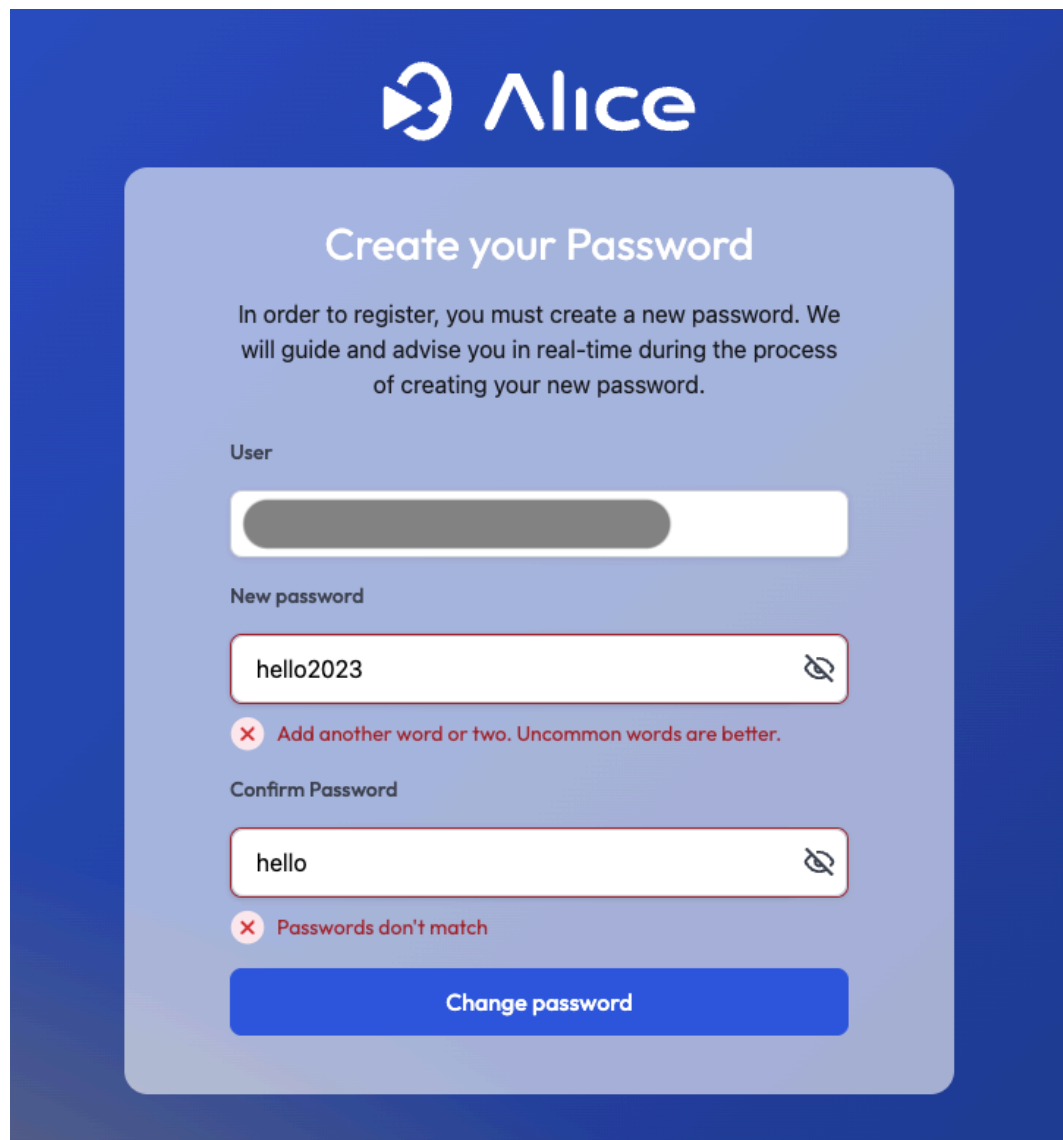
Alice Biometrics S.L.

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## 2) Set a password

Users must set a valid password to associate it with its account. The password needs to follow a minimum requirement. Concretely;

- Minimum length of 8 characters.
- There are no excluded characters, all are allowed.
- The chosen password must follow the following rules (the tool itself will give feedback to the user if any of them fail):
  - Do not use common words
  - More than a single word
  - Do not repeat words or characters
  - Don't use sequences
  - Do not use dates



The screenshot shows a web interface for creating a password. At the top, the 'Alice' logo is displayed. Below it, the heading 'Create your Password' is centered. A message states: 'In order to register, you must create a new password. We will guide and advise you in real-time during the process of creating your new password.' The form consists of three main sections: 1. 'User' with a text input field. 2. 'New password' with a text input field containing 'hello2023' and a red error message below it: 'Add another word or two. Uncommon words are better.' 3. 'Confirm Password' with a text input field containing 'hello' and a red error message below it: 'Passwords don't match'. At the bottom of the form is a blue button labeled 'Change password'.

**Alice**

### Create your Password

In order to register, you must create a new password. We will guide and advise you in real-time during the process of creating your new password.

User

New password

✗ Add another word or two. Uncommon words are better.

Confirm Password

✗ Passwords don't match

Change password

### 3) User can invite to the rest of its team from “Add colleagues” Dashboard button

Dashboard section where an admin user can manage its teammates access: invite, revoke, change role, etc.

There are three user roles:

- Viewer → can see general information, but can't perform any action. Hidden sections for viewers users: team and credentials.
- Editor → can see general information and perform certain actions. Hidden sections for editors users: team and credentials.
- Administrator → can see and perform all available information and actions in the system.

Additionally, there is a permission called “Auditor” which can be enabled for any kind of user by an admin. If some user has this property activated will see a new section in the lateral menu “Account/Audit Log” where all actions performed by the team are shown.

The screenshot displays the Admin dashboard interface. On the left is a blue sidebar with navigation icons and links for Profile, Team, and Audit Log. The main content area is titled 'Admin' and features a table of users. The table has columns for Email, Created at, Last login, Role, Auditor permission, State, Verified, and Delete. There are five rows of user data. Below the table is a pagination control showing 'Previous', '1', '2', and 'Next'. Below the table is an 'Add user' form with fields for Email and Role (set to Viewer), a description of the Viewer role, and an 'Add user' button.

Email	Created at	Last login	Role	Auditor permission	State	Verified	Delete
	2021-06-23 15:38:24	2023-09-22 10:50:57	Admin	Change	Active	Active	<input checked="" type="checkbox"/>
	2021-08-27 13:58:41	2023-04-28 09:47:59	Admin	Change	Inactive	Active	<input checked="" type="checkbox"/>
	2019-01-01 01:00:00	2023-09-25 15:49:47	Admin	Change	Active	Active	<input checked="" type="checkbox"/>
	2022-11-08 13:08:16	2023-01-27 10:27:42	Admin	Change	Inactive	Active	<input checked="" type="checkbox"/>
	2022-12-16 12:58:31	2023-06-16 10:30:18	Admin	Change	Inactive	Active	<input checked="" type="checkbox"/>

Previous 1 2 Next

#### Add user

Email

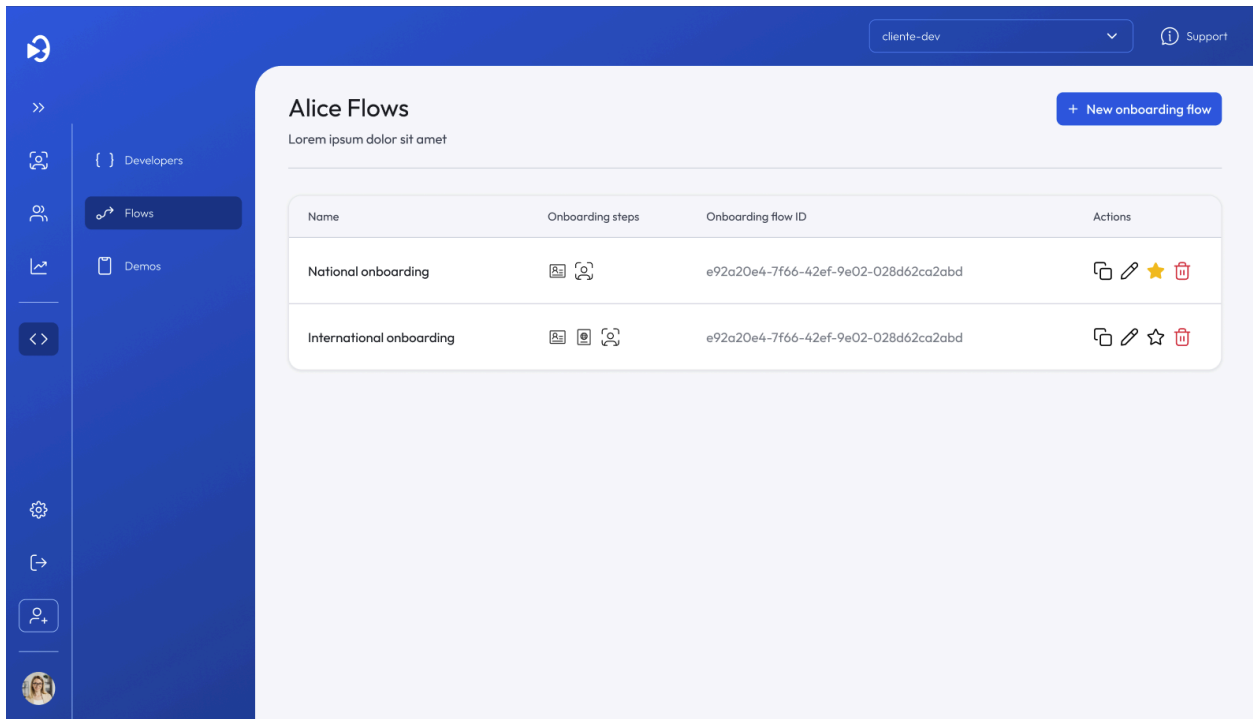
A verification email will be sent to this address

Role

The Viewer role is oriented to reviewers who do not need to interact during the onboarding process through the dashboard. It allows to review user data but not to perform any action

#### 4) Access to Flow configuration settings

Firstly, you need to define your onboarding flow before starting with your first user onboarding. Alice creates one configuration by default, so you can edit/override it or create a new one.



The screenshot shows the 'Alice Flows' configuration page. The sidebar on the left contains navigation icons and labels: '>>', 'Developers', 'Flows' (selected), and 'Demos'. The main content area is titled 'Alice Flows' and includes a '+ New onboarding flow' button. Below the title is a table with the following data:

Name	Onboarding steps	Onboarding flow ID	Actions
National onboarding		e92a20e4-7f66-42ef-9e02-028d62ca2abd	
International onboarding		e92a20e4-7f66-42ef-9e02-028d62ca2abd	

## a) Onboarding steps

You must define which steps will be asked to the user. For a usual Onboarding scenario, we suggest a selfie plus an ID card. The process will end once the user uploads all this evidence configured.

The screenshot shows the 'National onboarding' configuration interface. On the left is a sidebar with navigation options: Developers, Flows (selected), and Demos. The main area has a 'Back' button and an 'Edit information' link. Below the title, there's a description field. The '1. Onboarding steps' section contains a text area with placeholder text and a blue '+' button to add steps. On the right, a 'Select a new onboarding step' panel lists three options: 'Document capture' (with a document icon), 'Selfie capture' (with a person icon), and 'Selfie with document challenge' (with a person and document icon).

This screenshot shows the same configuration screen after adding steps. The '1. Onboarding steps' section now contains three items: 'Document capture ID Card', 'Document capture Drivers License', and 'Selfie capture'. Each item has a corresponding icon and a blue '+' button below it. The right panel now shows 'Document capture' selected, and a 'Type of document' section with radio buttons for 'ID Card' (selected), 'Drivers license', 'Passport', 'Residence permit', and 'Other trusted document'. A 'Delete step' button is visible at the bottom right of the steps list.

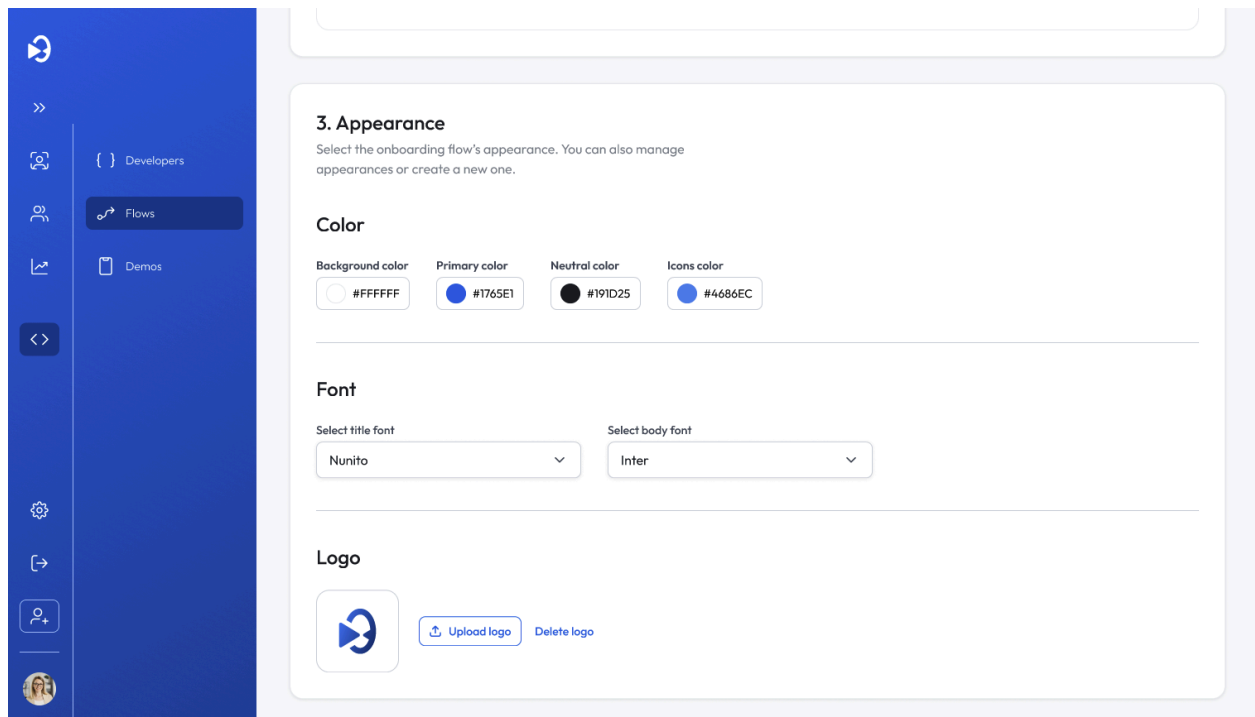
### b) Decision criteria

When users finish their onboarding processes, they go to “To Review” state. However, you can define the criteria to move them to “Accepted” or “Rejected” states, configuring its logic.

[illegible]

## c) Appearance

You also can define the visual appearance and set your company branding.





## 5) Alice <--> Auth0 accounts connection

There are three main configuration fields needed to link/sync your Alice and Auth0 accounts.

- Auth0 hostname → it is automatically generated by Auth0. You should get it from your Auth0 account and paste it in this Alice Dashboard section.
- Secret → you should generate it manually in this Alice Dashboard section and paste it into your Alice Auth0 application setup.
- Alice API key → is it automatically generated by Alice. You should get it from this Alice Dashboard section and paste into your Alice Auth0 application setup.

The screenshot shows the 'Auth0 integration' configuration page in the Alice dashboard. The page has a dark blue sidebar on the left with navigation icons and a main content area on the right. The top right of the main area shows 'cliente-dev' and a 'Support' link. The main content area is titled 'Auth0 integration' and includes a subtitle 'Configure the integration of Auth0 with Alice and start verifying your users easily and with no code.' Below this, there are three configuration sections: 'Auth0 hostname' with a text input field containing '[tenant-id].[region].auth0.com', 'Alice API Key' with a text input field containing '515be788-33e3-4876-9e12-233a2651a88c' and a copy icon, and 'Secret' with a text input field containing 'ad2b8f9cd43d98dda8144ab46656aa15135a688b' and a 'Generate new' button. At the bottom right, there are 'Cancel' and 'Save changes' buttons.

cliente-dev Support

Auth0 by Okta + Alice

### Auth0 integration

Configure the integration of Auth0 with Alice and start verifying your users easily and with no code.

**Auth0 hostname**  
You can find your hostname in the Auth0 dashboard

[tenant-id].[region].auth0.com

**Alice API Key**  
You will need to set the API key as an Auth0 secret

515be788-33e3-4876-9e12-233a2651a88c

**Secret**  
Create your secret key. You can either write one yourself or use our automatic generator to ensure your key is truly secure.

ad2b8f9cd43d98dda8144ab46656aa15135a688b Generate new

Cancel Save changes



**Alice**

[www.alicebiometrics.com](http://www.alicebiometrics.com)