

Install, setup and test guide

v1.5

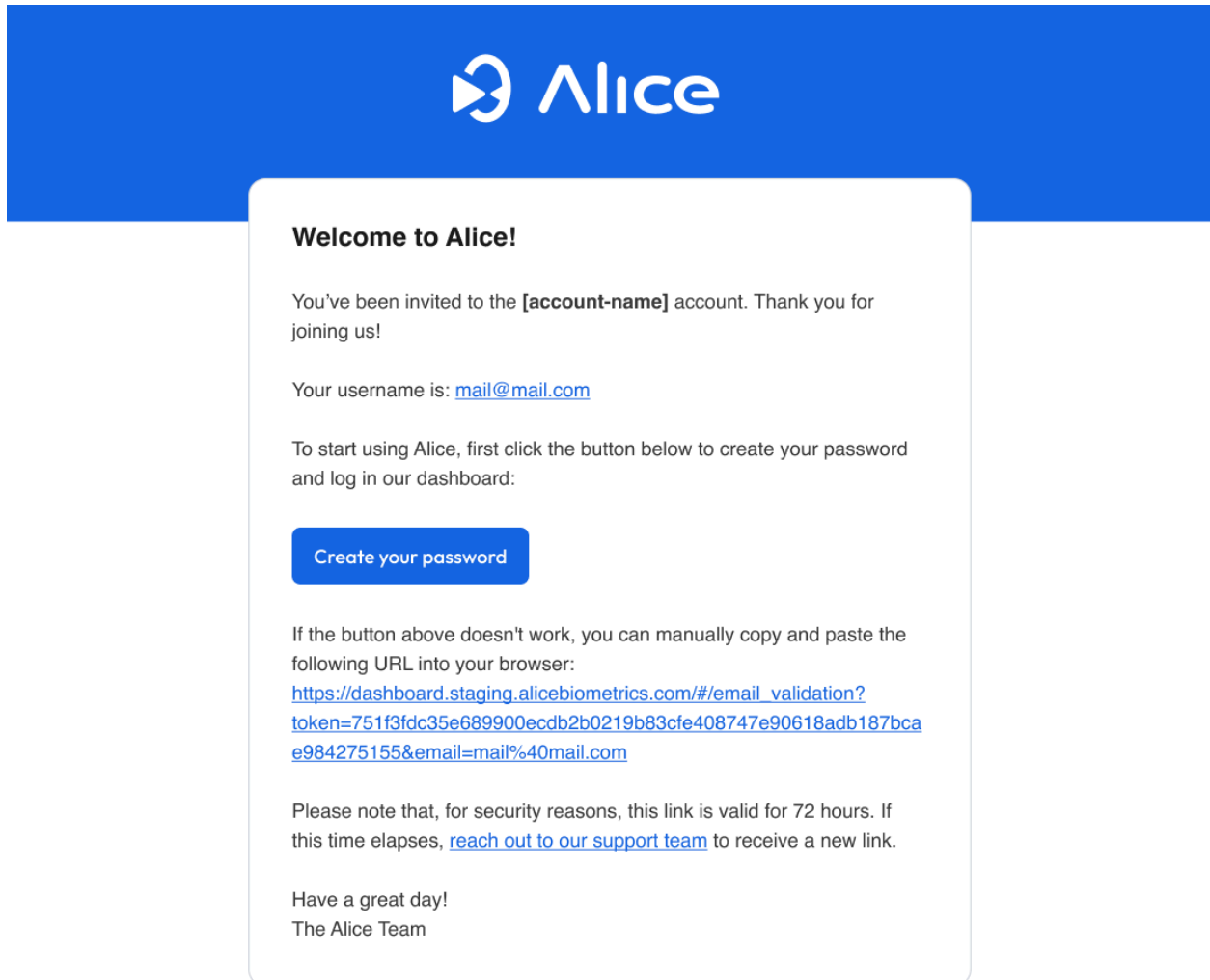


Step by step

During this guide, we are going to describe all the steps a new Alice customer has to complete in order to be able to test and validate the solution.

1) Accept the invitation

When a new credential is generated, the user who had requested this access, receives an automatic mail which allows this user the access and use of the platform.



You are receiving this email because you got registered in our platform. If you didn't, please, ignore this email.

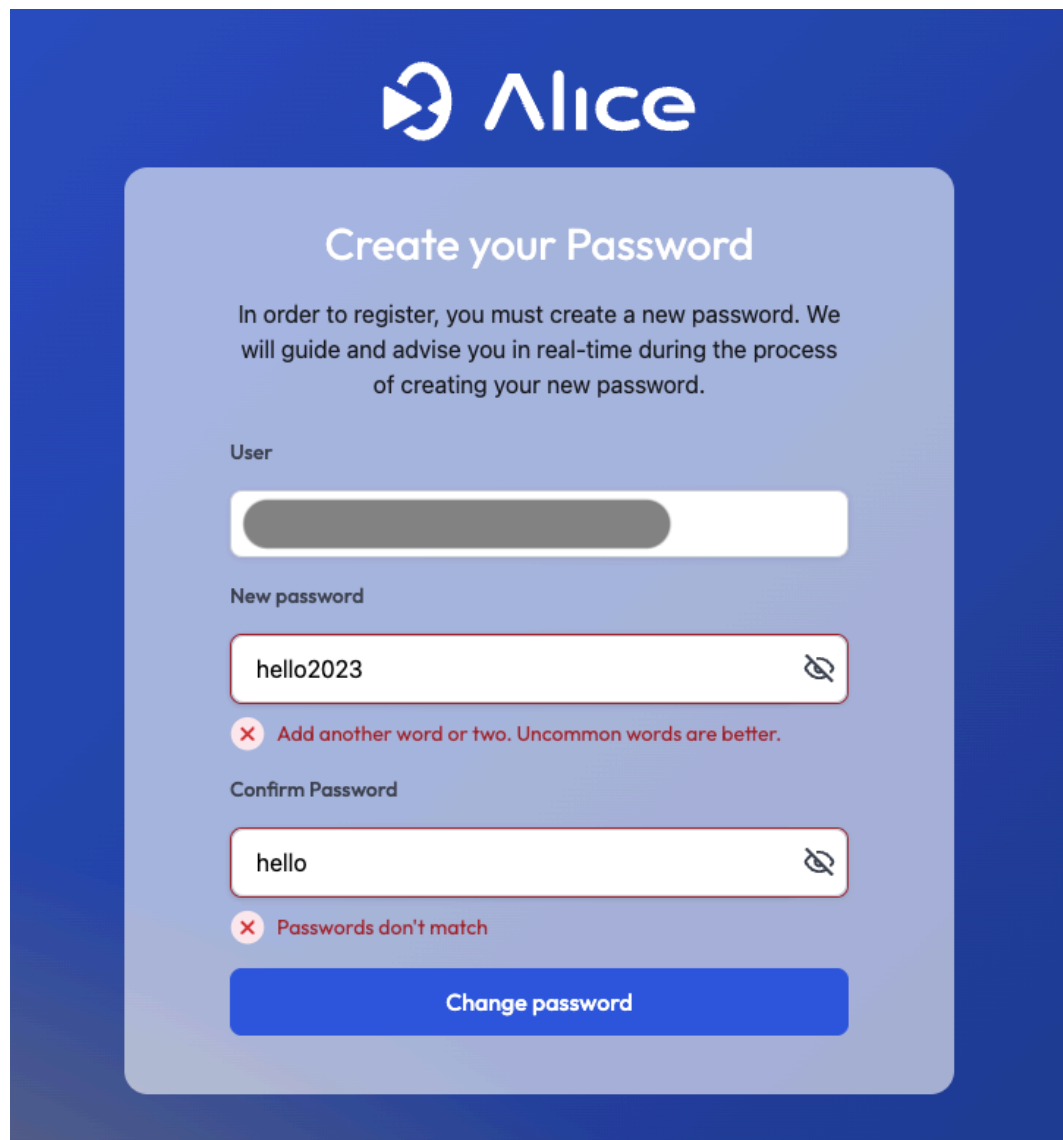
Alice Biometrics S.L.

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2) Set a password

Users must set a valid password to associate it with its account. The password needs to follow a minimum requirement. Concretely;

- Minimum length of 8 characters.
- There are no excluded characters, all are allowed.
- The chosen password must follow the following rules (the tool itself will give feedback to the user if any of them fail):
 - Do not use common words
 - More than a single word
 - Do not repeat words or characters
 - Don't use sequences
 - Do not use dates



The screenshot shows a web interface for creating a password. At the top, the 'Alice' logo is displayed. Below it, the heading 'Create your Password' is centered. A message states: 'In order to register, you must create a new password. We will guide and advise you in real-time during the process of creating your new password.' The form consists of three main sections: 1. 'User' with a text input field. 2. 'New password' with a text input field containing 'hello2023' and a red error message below it: 'Add another word or two. Uncommon words are better.' 3. 'Confirm Password' with a text input field containing 'hello' and a red error message below it: 'Passwords don't match'. At the bottom of the form is a blue button labeled 'Change password'.

Alice

Create your Password

In order to register, you must create a new password. We will guide and advise you in real-time during the process of creating your new password.

User

New password

✗ Add another word or two. Uncommon words are better.

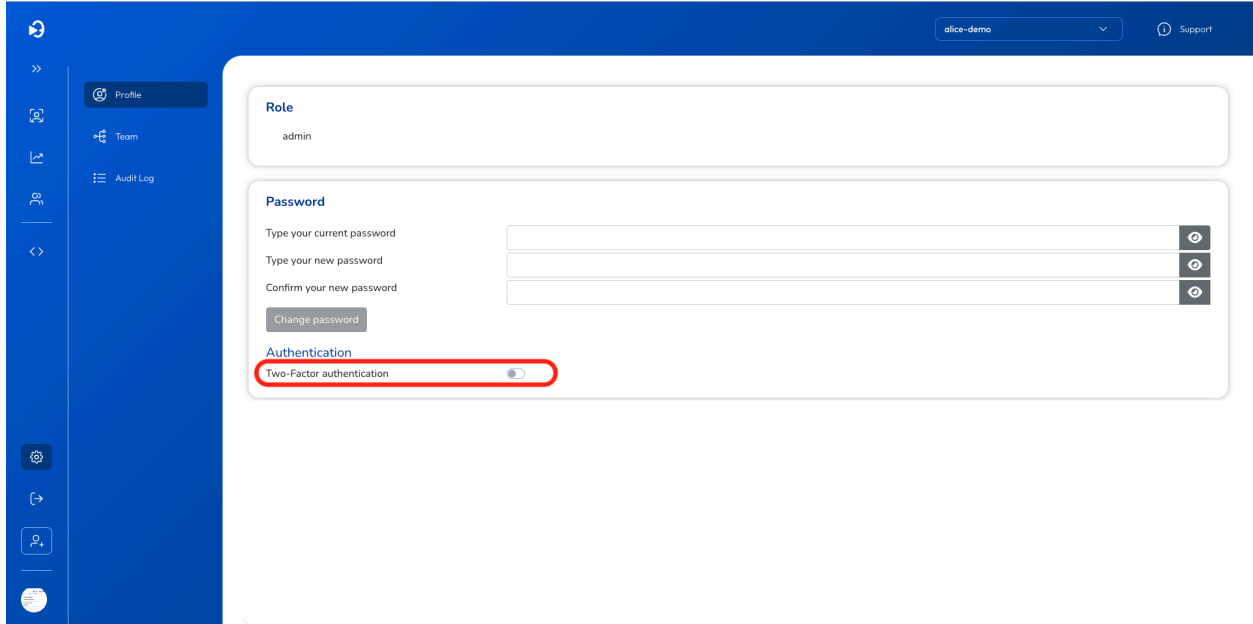
Confirm Password

✗ Passwords don't match

Change password

3) User should enable 2FA mechanism to secure its Dashboard access

Once inside the Dashboard, it is recommended to enable the 2FA mechanism. To do this, you must access the profile (icon located at the bottom left) and activate it from there. In this way, it is guaranteed that each time you enter the Dashboard, you are asked to enter an OTP key, thus verifying the identity of the user by having to insert the key available in your 2FA application.



The screenshot displays a user profile dashboard with a blue sidebar on the left. The sidebar contains icons for Profile, Team, Audit Log, and a bottom section with a gear icon, a plus icon, and a globe icon. The main content area has a top bar with 'alice-demo' and a 'Support' link. Below this, the 'Role' is listed as 'admin'. The 'Password' section includes three input fields for 'Type your current password', 'Type your new password', and 'Confirm your new password', each with a visibility toggle. A 'Change password' button is located below these fields. The 'Authentication' section features a 'Two-Factor authentication' toggle switch, which is currently turned off and highlighted with a red circle.

Role

admin

Password

Type your current password

Type your new password

Confirm your new password

Change password

Authentication

Two-Factor authentication

4) User can invite to the rest of its team from “Add colleagues” Dashboard button

Dashboard section where an admin user can manage its teammates access: invite, revoke, change role, etc.

There are three user roles:

- Viewer → can see general information, but can't perform any action. Hidden sections for viewers users: team and credentials.
- Editor → can see general information and perform certain actions. Hidden sections for editors users: team and credentials.
- Administrator → can see and perform all available information and actions in the system.

Additionally, there is a permission called “Auditor” which can be enabled for any kind of user by an admin. If some user has this property activated will see a new section in the lateral menu “Account/Audit Log” where all actions performed by the team are shown.

The screenshot displays the Admin dashboard interface. On the left is a blue sidebar with navigation icons and links for Profile, Team, and Audit Log. The main content area is titled 'Admin' and features a table of users. Below the table is a pagination control showing 'Previous', '1', '2', and 'Next'. At the bottom of the main content area is an 'Add user' form with fields for Email and Role (set to Viewer), a description of the Viewer role, and an 'Add user' button.

Email	Created at	Last login	Role	Auditor permission	State	Verified	Delete
	2021-06-23 15:38:24	2023-09-22 10:50:57	Admin	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/>	
	2021-08-27 13:58:41	2023-04-28 09:47:59	Admin	<input type="checkbox"/> Inactive	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/>	
	2019-01-01 01:00:00	2023-09-25 15:49:47	Admin	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/>	-
	2022-11-08 13:08:16	2023-01-27 10:27:42	Admin	<input type="checkbox"/> Inactive	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/>	
	2022-12-16 12:58:31	2023-06-16 10:30:18	Admin	<input type="checkbox"/> Inactive	<input checked="" type="checkbox"/> Active	<input checked="" type="checkbox"/>	

Previous 1 2 Next

Add user

Email

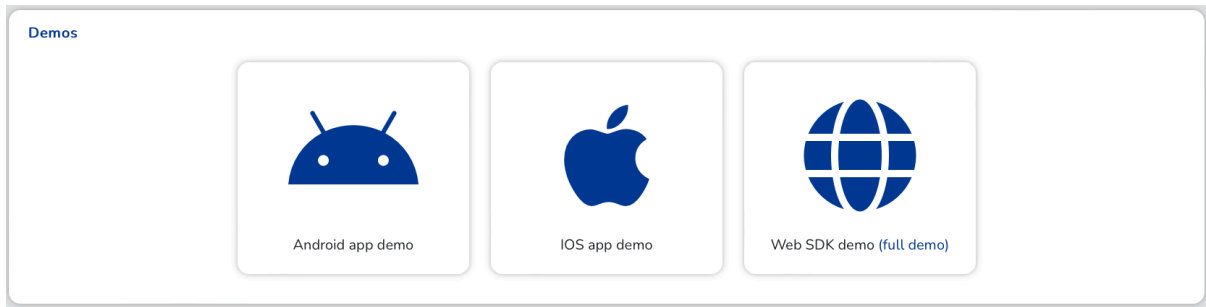
A verification email will be sent to this address

Role

The Viewer role is oriented to reviewers who do not need to interact during the onboarding process through the dashboard. It allows to review user data but not to perform any action

Add user

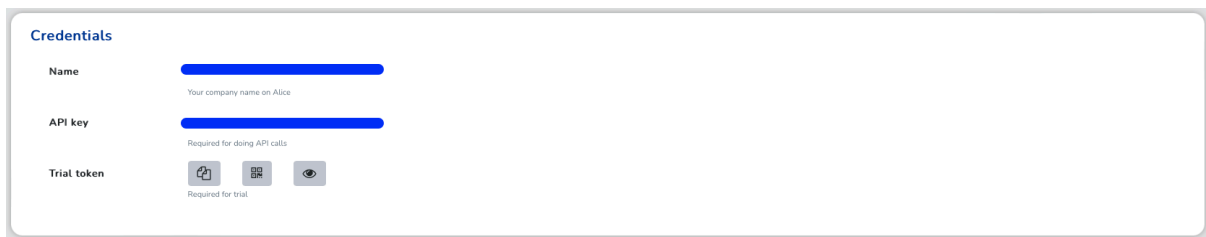
5) User downloads Alice's demo apps from "Integration/Demos" Dashboard section



Minimum requirements to take into account in order to select a demo app:

- [Supported browsers by web solution](#)
- Android minimum version: Android 5.0 (SDK 21) or above.
- iOS minimum version: iOS 11.0 (Swift 5.0) or above.

6) User activates Alice's demo apps adding its trial token, which is available in "Integration/Credentials" Dashboard section



The first time the Alice demos are opened, they will require introducing a valid trial token to activate it and start to use the product. For users who are using the mobile apps they should scan the trial token using its QR code directly. Other hand, if they are using the web demo, the best option is to copy and paste it.

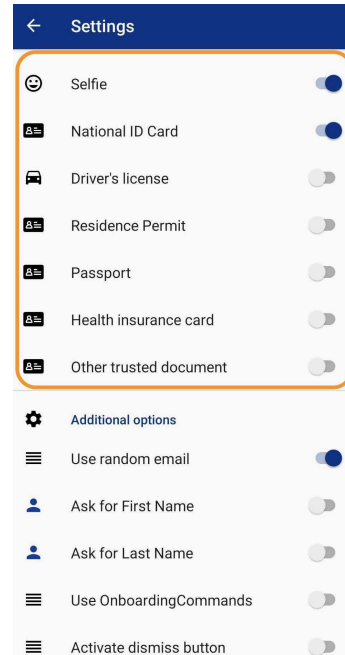
7) User selects the minimum needed configuration of Alice's demo apps indicating desired onboarding flow to test

To run an Alice onboarding process, the minimum configuration an user has to do is select what are the steps to complete.

Basically, Alice has three main different entities: selfie, docs and otds (other trusted documents). So, the onboarding flow can be a mix of them.

- Selfie → There are 2 selfie types:
 - Standard selfie: 2s duration video of user face through automatic capture, without any kind of interaction
 - Selfie+Challenge : standard selfie + 2nd step based on complete a random challenge showing an identity document on a proposed position
- Identity documents → docs which allows validating the user identity. Alice supports 5 docs types:
 - ID card
 - Passport
 - Driving license
 - Residence permit
 - Health insurance card (only Italy)
- OTDs → No identity documents: billings, payrolls, etc.

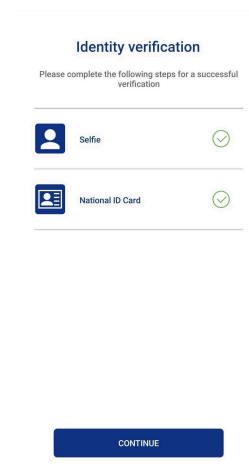
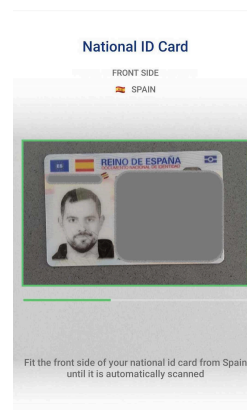
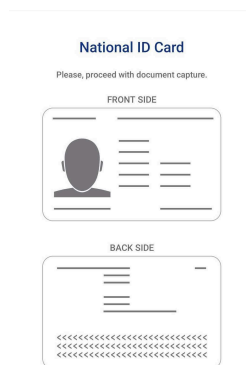
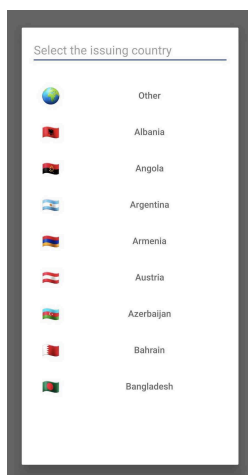
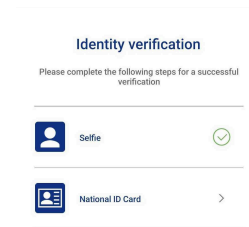
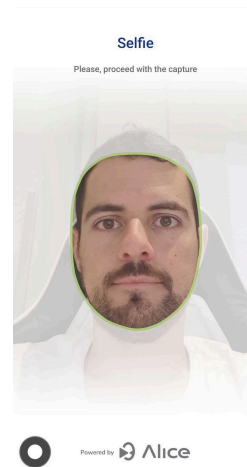
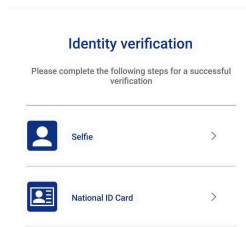
Below, examples of how to configure the Alice Onboarding flow in the Android demo app. Users only have to enable or disable which steps they will complete. By default, the demos are configured to require a standard selfie + national ID Card.



8) User makes an onboarding process

After setting the onboarding flow, everything is ready to run Alice onboarding processes. User has to introduce some mail (it can be fake) to associate an identifier to this process and make operations with it then.

Below, examples of an Android onboarding process for a standard selfie + ID card steps.



9) User goes to Alice's Dashboard in order to check the onboarding result

After the onboarding process is completed, the user has to go to Alice's Dashboard to check the result.

From the Dashboard users list (<https://dashboard.alicebiometrics.com/#/users>), the onboarding can be searched using the email identifier that was previously used. Once it is found, the customer can see the onboarding result only by clicking on it.

Alice offers another guide called "Use guide" where all information related with the onboarding processes and how it should be interpreted is explained.



Alice

www.alicebiometrics.com