

KEY PERFORMANCE DASHBOARD OF THE BIKE SHARING SERVICE : YEAR 2020

months

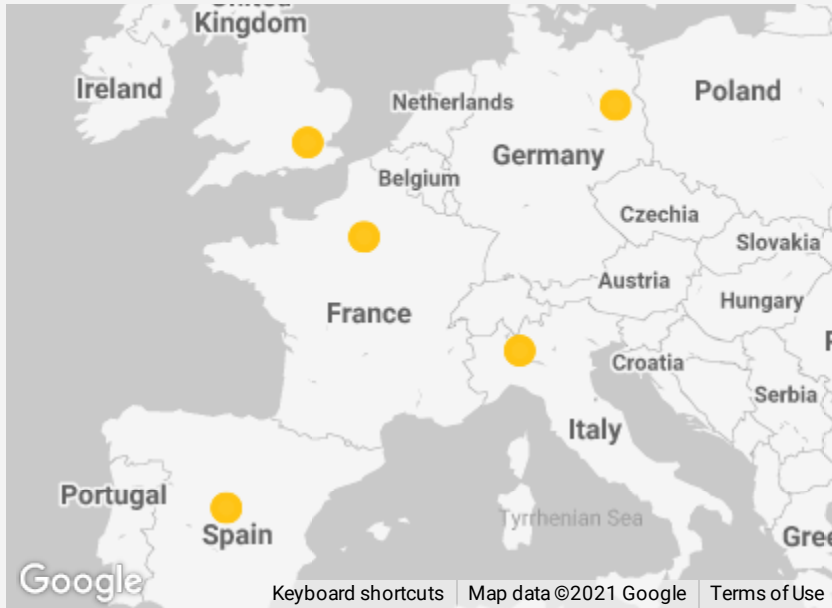
12

city

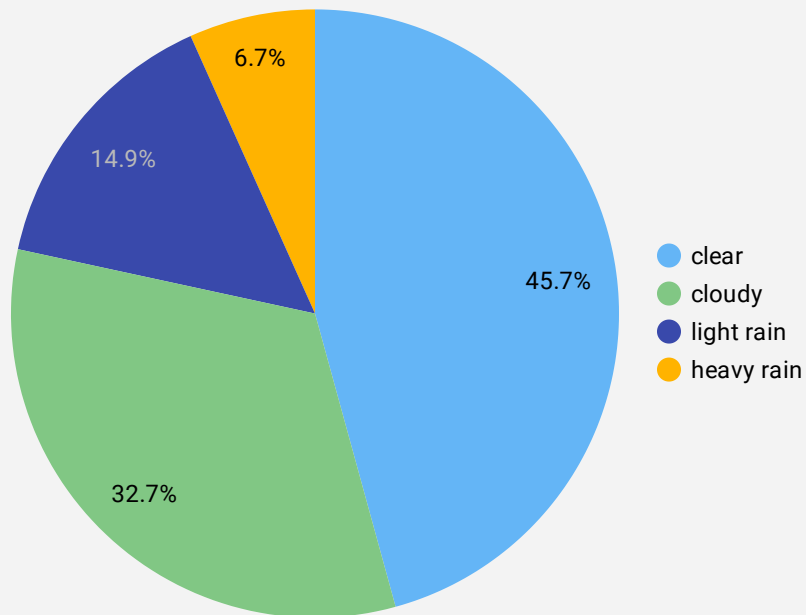
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bikes per city

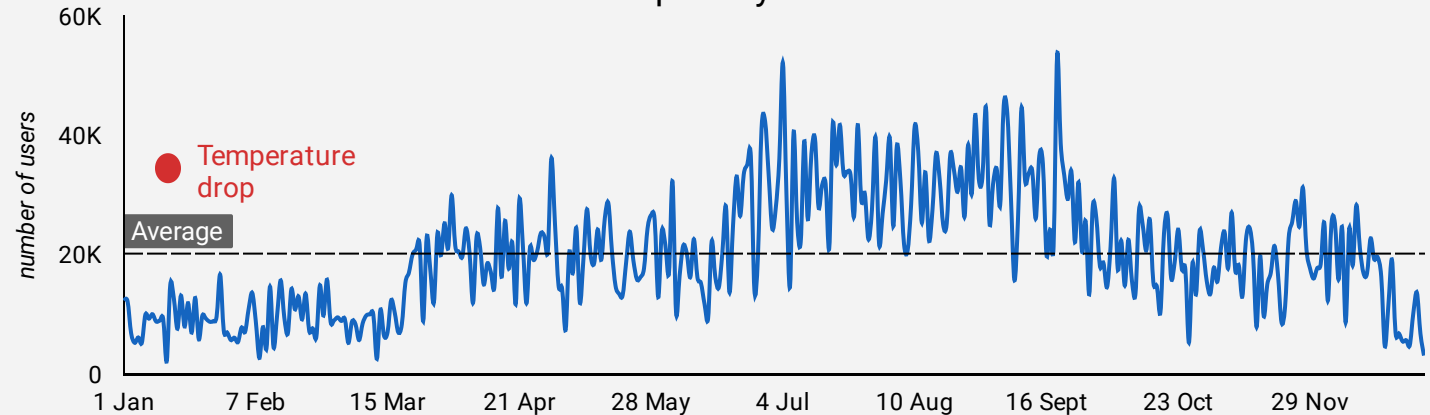
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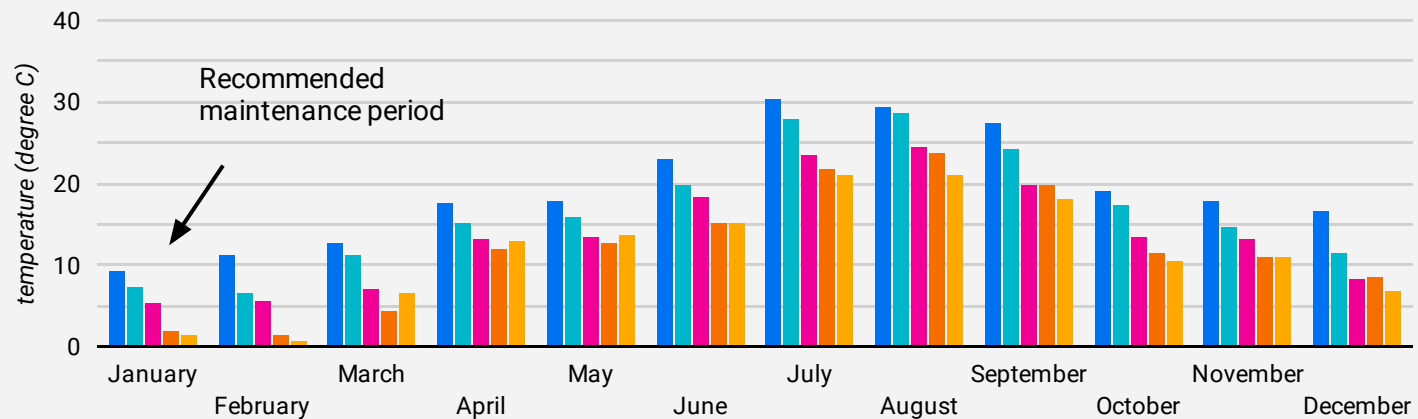
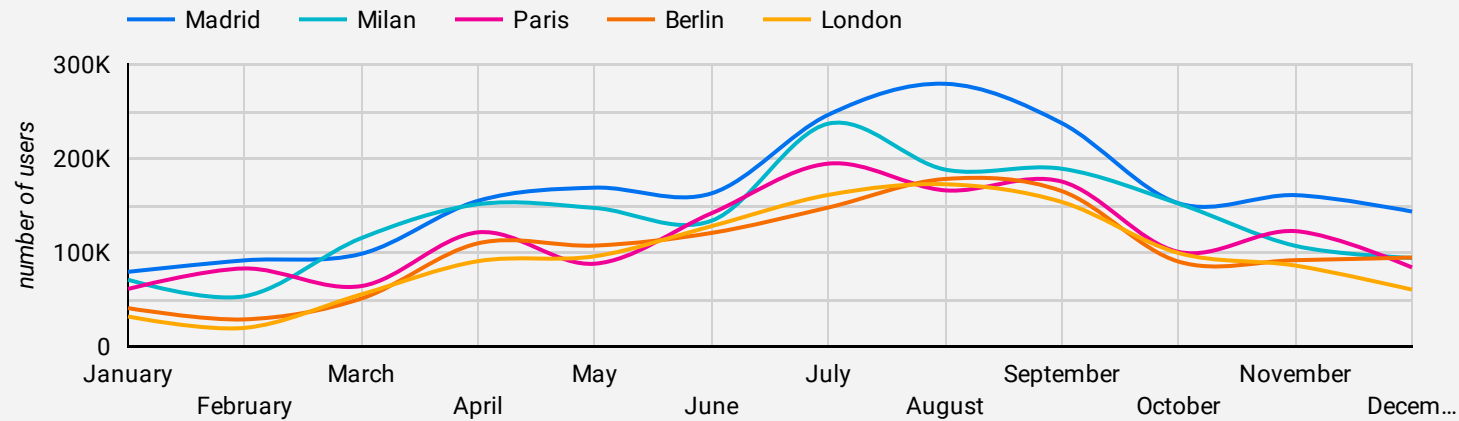
Usage by weather condition



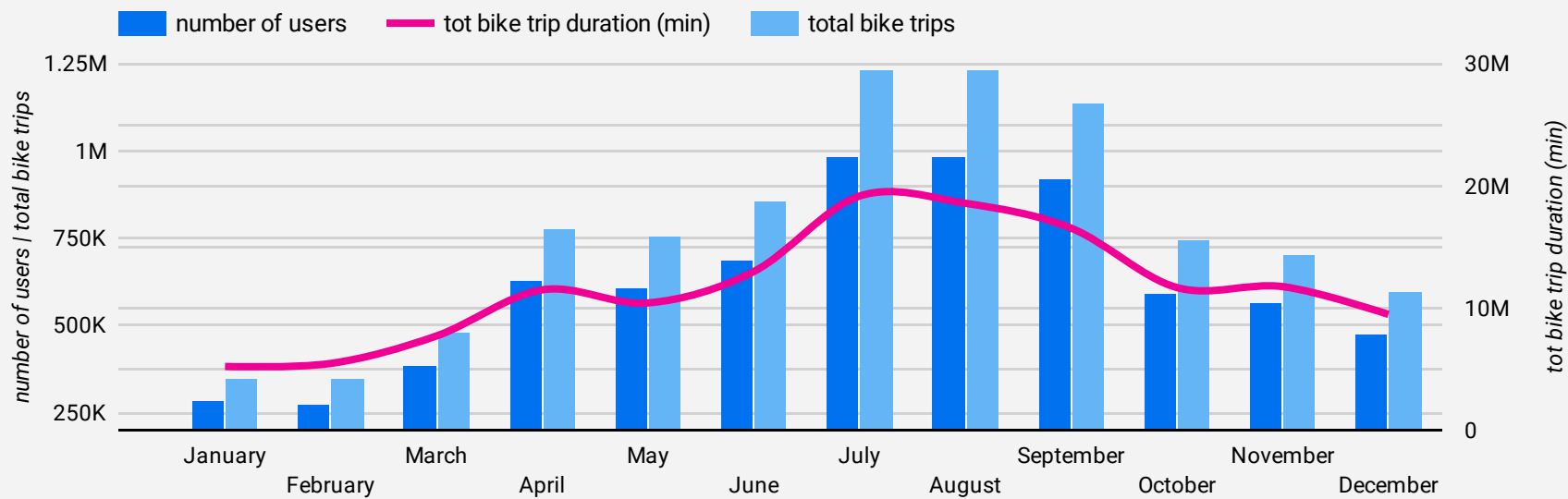
Total number of users per day cumulative to all cities



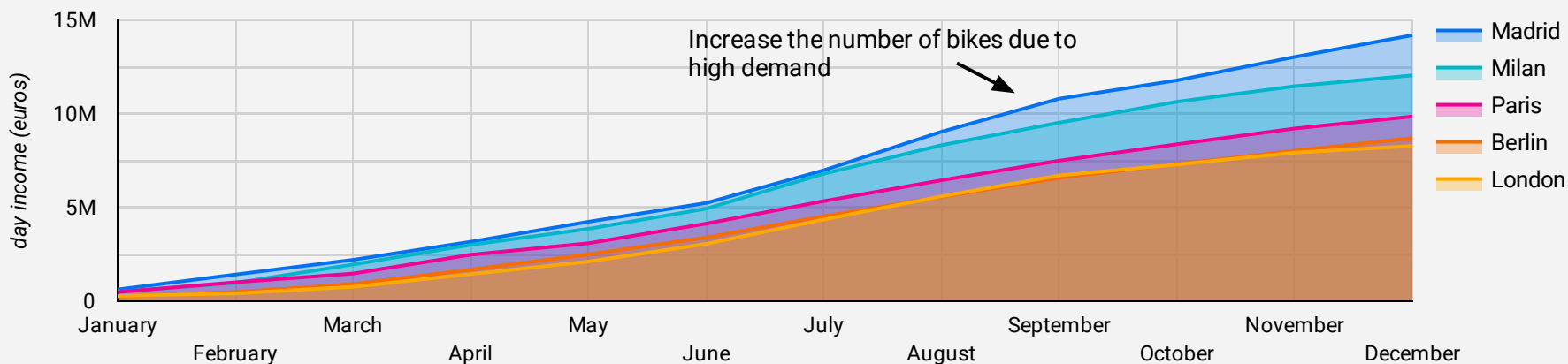
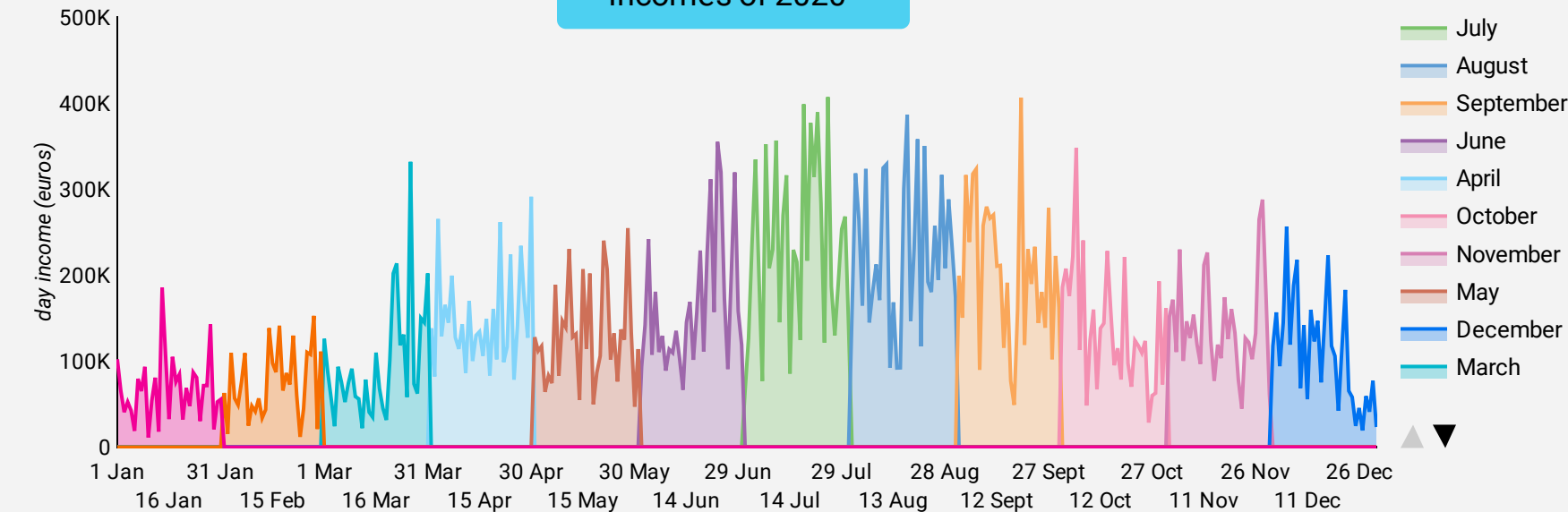
Monthly tendence of the number of users



Monthly correlations: number of users - total bike trips - cumulative minutes of bike trips



Incomes of 2020



month	day income (euros) ▾
July	7,250,708.4
August	6,972,012.6
September	6,132,460
June	4,966,020
April	4,474,146.1
October	4,291,883
November	4,260,020
May	4,015,339
December	3,412,108.4
March	3,015,214.9
February	2,165,830.3
January	2,075,925.6

city	day income (euros) ▾
Madrid	14,183,791.8
Milan	12,037,339.6
Paris	9,846,356.8
Berlin	8,692,725
London	8,271,455.1



Total incomes 2020

day income (euros)
53,031,668

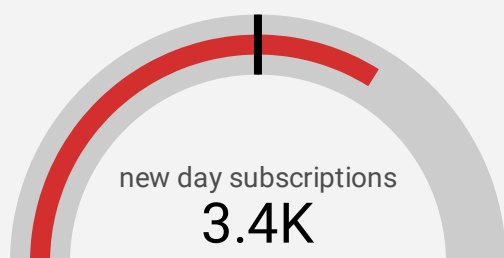
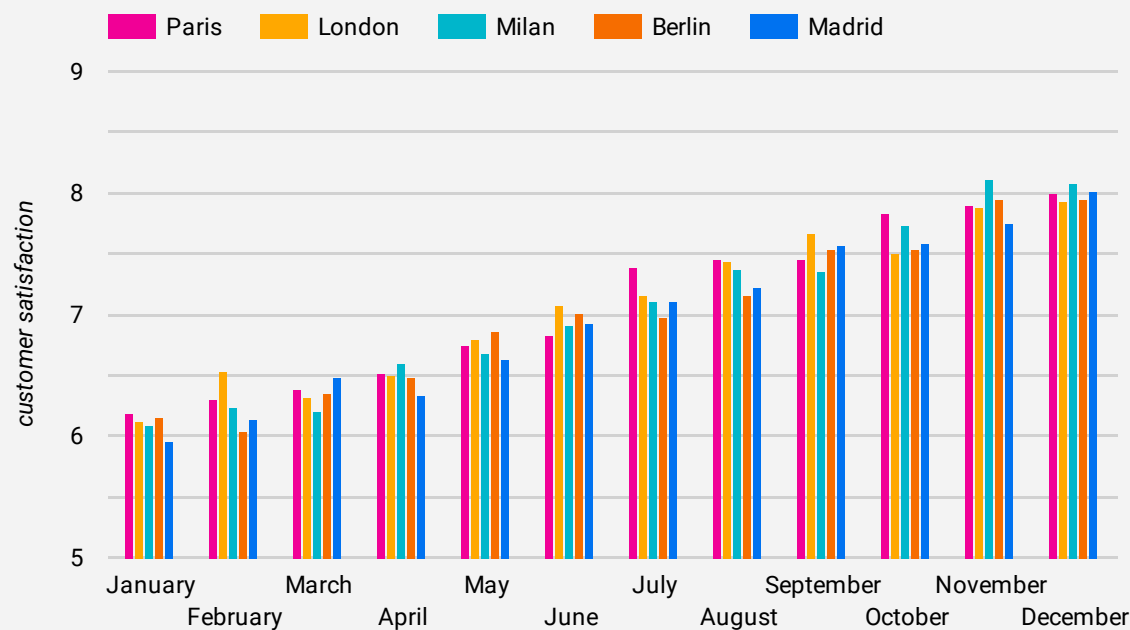
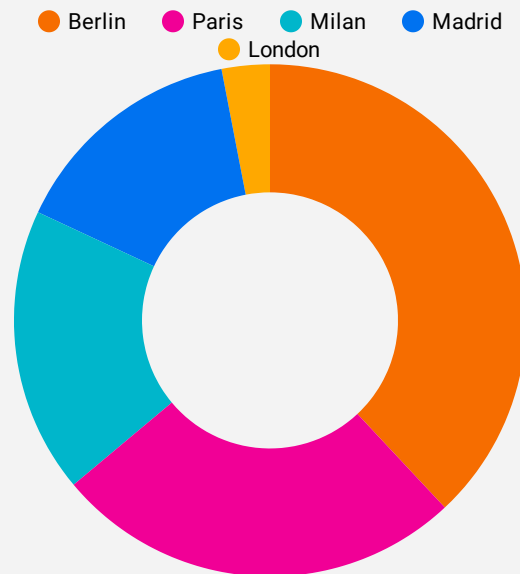
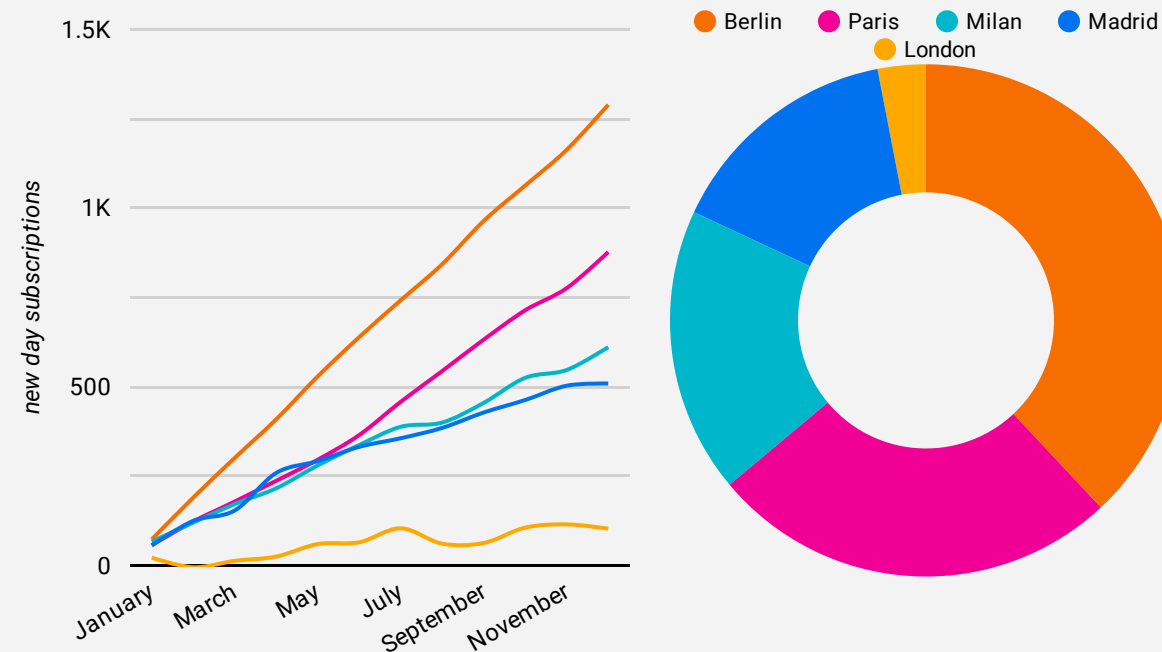
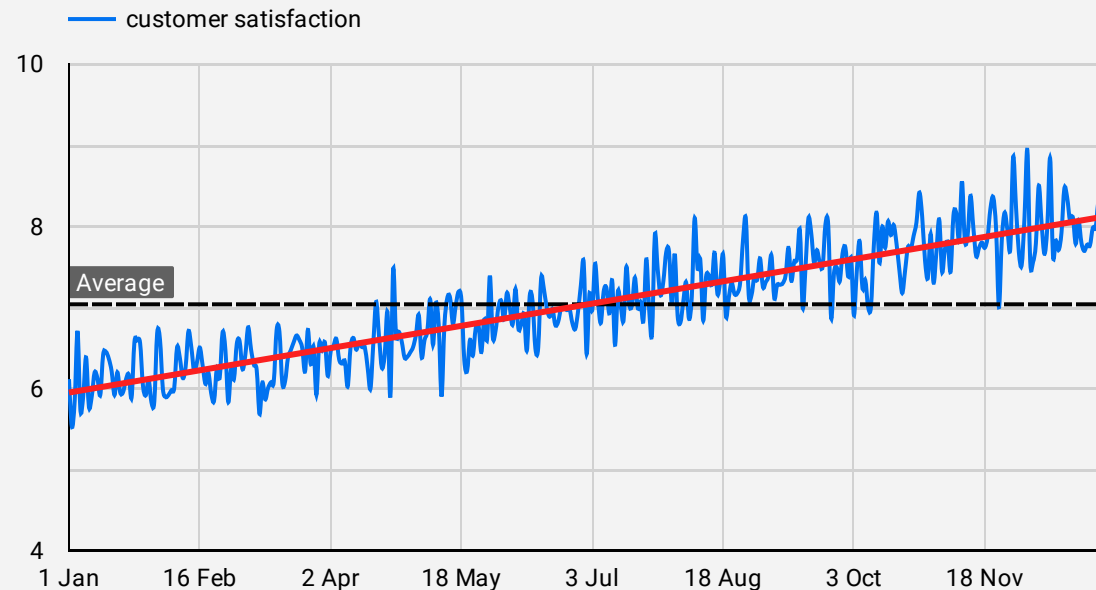
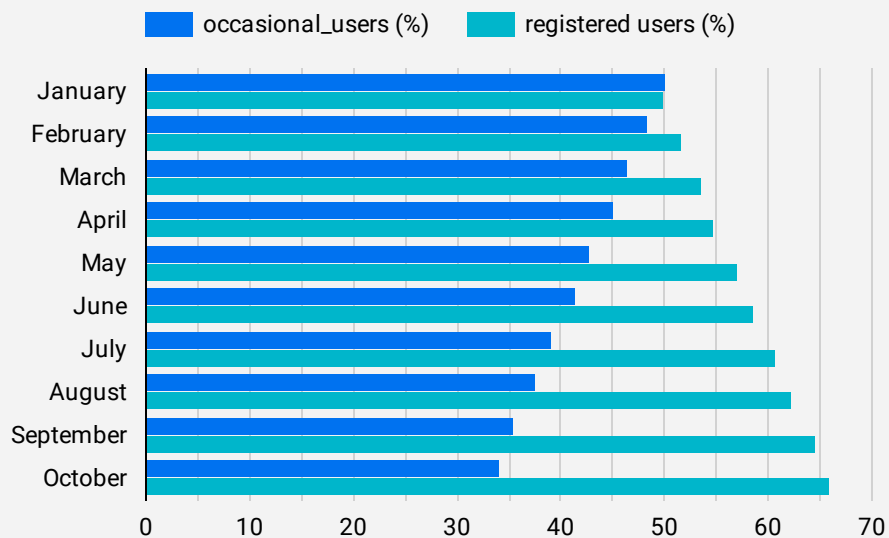




Subscriptions increase



Customer satisfaction growth



Total new subscriptions with initial target

Jan 2020

customer satisfaction

6.1

Dec 2020

customer satisfaction

8.0