



## Spoiled Tomatillos Use Cases

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### Table of Contents

- Use case 1:* Create an account
- Use case 2:* Validate ID and Passwords on Login
- Use case 3:* Resetting a user's password
- Use case 4:* Modify Account and Privacy Settings
  
- Use case 5:* Search for a movie
- Use case 6:* Search for another user
- Use case 7:* Access notifications
- Use case 8:* Browse for a movie on Explore page
- Use case 9:* Review a movie
- Use case 10:* Recommend a movie
- Use case 11:* Share a movie
- Use case 12:* View recommended movies
- Use case 13:* Add a friend (by name)
- Use case 14:* Create a playlist (shelf) of movies
- Use case 15:* Create a group of users
- Use case 16:* Edit user profile
  
- Use case 17:* Remove/suspend a user account
- Use case 18:* Edit a movie's information
- Use case 19:* Verify a critic
- Use case 20:* Removal of user from group
  
- Use case 21:* Toggle data analytics dashboard
- Use case 22:* Toggle between different demo user accounts
  
- Use case 23:* Remove a movie review

## **Use-case #1: Create an account**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to create an account with *Spoiled Tomatillos*

**Preconditions:** None, other than user navigation to correct login URL

**Trigger:** A person chooses to become a member of *Spoiled Tomatillos*

**Scenario:**

1. User navigates to the login page.
2. If they already have an existing account:  
**See use-case:** *Validate ID and Passwords on Login*
3. If they do not have an existing account, they have the option to create an account.
  - a. The user clicks on a hyperlink with the label "Create a new account"
  - b. The user is redirected to account-creation page
  - c. The user has the option to oauth via Facebook/Google
    - i. Must click on button to initiate a redirect
    - ii. After confirmation of oauth, the user is directed to the *Spoiled Tomatillos* main page
  - d. The user has the option to manually create an account
    - i. The user enters their first and last name in the text boxes labeled "First Name" and "Last Name"
    - ii. The user enters their primary email in the text box labeled "Email"
    - iii. The user enters their username in the text box labeled "username"
    - iv. The user enters their password in the text box labeled "password"
    - v. The user enters their password another time in the "confirm password"
    - vi. The user clicks "Create a new Account"
    - vii. If the username exists, the user will be asked to select a different username and fill in the information again
4. After sign-in/account creation, the user is directed to the *Spoiled Tomatillos* main page.

**Exceptions:**

1. The user types in two different passwords when asked initially and on confirmation
  - a. The user will be asked to re-enter the password as the passwords didn't match on the initial attempt
2. The email is already associated with an existing user
  - a. The user will be asked to enter in a different email or prompted to login  
For login, see **Use Case 5:** "*Validate ID and Passwords on Login*"

**Priority:** 1 - High priority, to be implemented at the beginning of the process

**Frequency of use:** Very frequent

## **Use-case #2: Validate ID and Passwords on Login**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to successfully log into the system

**Preconditions:** None, other than user navigation to the correct login URL

**Trigger:** A user choose to login to *Spoiled Tomatillos* to access their account

**Scenario:**

1. The user enters their username in the text box labeled "username"
2. The user enters their password in the text box labeled "password"
3. The user clicks a button below labeled "Sign In"
4. If the username or password are able to be authorized, the user will be directed to the home page of *Spoiled Tomatillos*.

**Exceptions:**

1. The user's login credentials cannot be validated

See use case: **Resetting a user's password**

**Priority:** High priority; must ensure valid login credentials early on

**Frequency of use:** Very frequent

### **Use-case #3: Resetting a user's password**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to change a user's password if their login credentials are rejected or they just forgot their password

**Preconditions:** None, other than the user's successful navigation to the *Spoiled Tomatillos* login page.

**Trigger:** A user's login credentials are rejected or they forgot their password, and wish to reset their password so they can access *Spoiled Tomatillos*.

**Scenario:**

1. The user accesses that *Spoiled Tomatillos* login page
2. The user clicks the text "Forgot your password?" located below the username and password dialog boxes
3. The user is redirected to a new page where he/she will enter their email that they signed up with in the dialog box labeled "Email"
4. The user clicks the button "Send me a password reset email"
5. The user clicks the link sent to their email
6. On the resulting *Spoiled Tomatillos* screen, the user enters the new password he wants twice, first in the dialog box labeled "New password" and the second time in the dialog box labeled "Confirm password."
7. The user clicks "Save"
8. The system displays a confirmation message and redirects the user to the *Spoiled Tomatillos* home page.

**Exceptions:**

1. The user's specified email/password does not match the confirmed email/password
  - a. The user will be asked to re-enter the password as the passwords didn't match on the initial attempt
2. The user fails to click "Save" before exiting the page
  - a. The user's password will not be reset, and the user should navigate to the email sent to him again and re-open the page and re-enter all the required information

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

## **Use-case #4: Modify Account and Privacy Settings**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to manage and modify a user's own account and privacy settings

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user decides that they want to change certain aspects of their account (their name, their password, their email, etc.) or the user decides they want to change their privacy settings (make their profile private, ratings only visible to connections, etc.)

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks on the button "Settings" on the top header
3. The user clicks on the tab labeled "Account Settings" to access their account settings
  - a. To change their password, the user clicks "Change password"
    - i. The user types in the new password twice, once in "new password" and another time in "confirm new password"
    - ii. The user clicks "Confirm" and receives a confirmation message
  - b. To change their email, the user clicks "Change email"
    - i. The user types in the new email twice, once in "new email" and another time in "confirm new email"
    - ii. The user clicks "Confirm" and receives a confirmation message
4. The user clicks on the tab labeled "Privacy Settings" to access their privacy settings
  - a. To make a profile only visible to the user, the user clicks "Make profile and activity viewable only to me"
  - b. To make a profile visible only to connections, the user clicks "Make profile and activity viewable only to my connections"
  - c. To make a profile visible to anyone and everyone, the user clicks "Make profile public"
  - d. The user clicks "Save" to save changes

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** *"Validate ID and passwords"*
2. When changing the password or email, the specified initial email/password does not match the confirmed email/password
  - a. The user will be asked to re-enter the password as the passwords didn't match on the initial attempt
3. The user does not press "Confirm" or "Save" at the end of changing the account or privacy settings
  - a. The user's changes will not be saved and will be returned to what they were originally

**Priority:** High priority; should be implemented early on in the process

**Frequency of use:** Frequent

## **Use-case #5: Search for a movie**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to search for a movie by title in a search bar

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user chooses to search for general information about a specific movie, as well as access any ratings information about a specific movie

**Scenario:**

1. The user logs into *Spoiled Tomatillos* website
1. User navigates to the movie search bar
2. User types in the name of a movie
3. The search bar provides a drop-down with a list of options close in name to the typed movie for the user to select one from
4. The user clicks on the movie they are looking for
5. The user is redirected to the movie's page on *Spoiled Tomatillos*

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** *High* priority; to be one of the first feature implementations

**Frequency of use:** Very frequent

## **Use-case #6: Search for another user**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to search for another user by username, email, or first and last name in a search bar

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user chooses to search for a specific person in *Spoiled Tomatillos* and either access their profile or connect with them

**Scenario:**

1. The user logs into *Spoiled Tomatillos* website
2. User navigates to the user search bar
3. User types in the full name, email, or username of the user they hope to locate
4. The search bar provides a drop-down with a list of options close to what was typed lexicographically for the user to select one from
5. The user clicks on the user they are looking for
6. The user is redirected to the user's page on *Spoiled Tomatillos*

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** Medium priority; to be implemented after the core functionalities are built

**Frequency of use:** Somewhat frequent

## **Use-case #7: Access notifications**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to access notifications about the activities of other users you're connected to on *Spoiled Tomatillos*

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user decides to see if they have any notifications from other people they're connected to, such as requests to connect, approved connection request, movie recommendations from other friends, etc.

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks on the notification icon on the top header

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** Low priority; to be implemented as a low-priority feature

**Frequency of use:** Somewhat frequent



## **Use-case #8: Browse for a movie on Explore page**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to browse and find movies based on varying criteria

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user chooses to browse for movies based on genre, year, rating, etc., in order to find a new movie to watch.

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to the Explore page through the use of a navigation bar or by typing in the appropriate URL
3. The user selects options for genre, year, rating, and more through the use of drop down menus
4. The user hits an "Apply" button and sees the page refresh to a new list of movies based on their criteria selections
5. The user scrolls through page and selects a movie they are interested in
6. The user is redirected to the movie's page on *Spoiled Tomatillos*

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** Low priority; to be implemented after the core functionalities are built

**Frequency of use:** Somewhat frequent

## **Use-case #9: Review a movie**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to review a movie, by giving it a rating and adding comments

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user decides to review a movie, to affect the movie's *Spoiled Tomatillos* rating, and also signal how close this movie is to the user's tastes

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to a movie's page by searching, browsing, or getting recommended  
**See use-cases:** "*Search for a movie*", "*Browse for a movie on Explore page*", "*View recommended movies*"
3. The user locates the "Review" section on this page
4. The user chooses a rating for the movie from 1 to 10, where 10 is a perfect score
5. The user optionally can add comments to discuss what they liked/disliked about the movie
6. The user hits "Submit" button and the review is posted

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** "*Validate ID and passwords*"
2. The user hits the "Submit" button before selecting a rating
  - a. An error appears, telling the user to choose a rating and submit again

**Priority:** *High* priority; to be one of the first feature implementations

**Frequency of use:** Frequent

## **Use-case #10: Recommend a movie**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to recommend a movie to friends

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user believes a friend, or friends, would enjoy a movie, so they choose to recommend the movie to them

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to a movie's page by searching, browsing, or getting recommended  
**See use-cases:** *"Search for a movie", "Browse for a movie on Explore page", "View recommended movies"*
3. The user selects the "Recommend" button on this page
4. A scrollable dialog box appears, showing all of the users friends
5. The user chooses who to recommend the movie to
  - a. To recommend the movie to entire friends list, the user selects "Recommend to all friends" option
  - b. To recommend to individual friends, the user only checks off the friends that they want to recommend to
6. The user hits "Send" button to send the movie recommendation to the friends of their choosing
7. The chosen friends then receive a notification for the movie recommendation

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** *"Validate ID and passwords"*
2. The user fails to hit "Send" before exiting the page
  - a. The recommendation will not be made, and nothing will be sent

**Priority:** High priority; to be one of the first feature implementations

**Frequency of use:** Very Frequent

## **Use-case #11: Share a movie**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to share movie outside of *Spoiled Tomatillos* website

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user wants to externally share a movie, including movie's information and reviews

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to a movie's page by searching, browsing, or getting recommended  
**See use-cases:** "*Search for a movie*", "*Browse for a movie on Explore page*", "*View recommended movies*"
3. The user selects the "Share" button on this page
4. A dialog box appears, showing ways to share (such as Facebook, Twitter, Email, etc)
5. The user chooses an option, and a new tab appears to share in the desired way via the sharing platform

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** Low priority; to be implemented as a low-priority feature

**Frequency of use:** Infrequent

## **Use-case #12: View recommended movies**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to see which movies have been recommended by friends or by *Spoiled Tomatillos* based on interests

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user wants to view movies that have been recommended to them

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to the Recommendation page through the use of a navigation bar or by typing in the appropriate URL
3. The user can then browse through all movies that have been recommended to them
  - a. The page starts with a horizontal scrollable list (shelf) of movies recommended by the *Spoiled Tomatillos* website
  - b. Below this, all of the user's friends have their own shelf that consists of their personal recommendations to this user
4. The user can click on one of these movies to navigate to the movie's page on *Spoiled Tomatillos*

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** High priority; to be implemented at the beginning of the process

**Frequency of use:** Very Frequent

## **Use-case #13: Add a friend (by name)**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able connect with someone on the site, in order to recommend movies to them or view information they share only with their connections

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user wants to connect with a specific person on the site

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to their prospective friend's profile page by searching  
**See use-case:** "*Search for another user*"
3. The user clicks the "Add friend" button to send a friend request
4. If their request is accepted, the user sees a notification and can click on that notification to view their new friend's profile  
**See use-case:** "*Access notifications*"
5. If their request is denied, the user does not receive a notification

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

**Priority:** *High* priority, to be implemented near the beginning of the process

**Frequency of use:** Frequent

## **Use-case #14: Create a playlist (shelf) of movies**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to group movies together and

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user wants to make a list of movies (their favorite movies, Christmas movies, the best movies with a certain actor, anything) to display on their profile

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to their profile page by clicking on their own name on the header
3. The user scrolls down to the Shelves section and clicks "Create new shelf"
4. A dialog box appears with a "Title" field, search bar with the text *Add a movie*, and a section underneath where added movies will appear
5. The user types in a title of their choice into the "Title" field
6. The user searches for a movie by title and search results appear
  - a. those search results include the movie cover, title, year, and snippet of the cast
  - b. the user clicks on the movie they want to add, the search results collapse, and that movie appears in the section underneath
7. The user clicks "Create shelf", the dialog closes, and the new shelf with the title and the added movies appears in the Shelves section

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** *"Validate ID and passwords"*
2. The user adds the wrong movie to the list and hasn't saved yet
  - a. In the "Create New Shelf" dialog, the user hovers over the movie they want to remove, and clicks the trash can icon that appears
3. The user wants to edit the playlist/shelf after saving
  - a. The user clicks on the "Edit" button next to the title of the shelf they want to edit
  - b. An "Edit Shelf" dialog appears, with the same layout as the "Create New Shelf" dialog
  - c. The user edits the title, adds new movies by search, or deletes existing movies as they wish
  - d. the user clicks "Save Changes" and the dialog closes
4. The user tries to create a new shelf with the same title as a shelf they already have
  - a. After clicking "Save", an error message appears: "You already have a shelf with that title. Do you want to change the title, or add these movies to that shelf?"
  - b. If the user clicks "Change title", the error message disappears, and the user can change the title, then click "Save" to close
  - c. If the user clicks "Add movies to that shelf", the movies that the user had selected are added to the existing shelf with this name

**Priority:** Low priority; to be implemented in later sprints

**Frequency of use:** Somewhat infrequent

## **Use-case #15: Create a group of users**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to create a group that users can join based on shared interests

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user wants to create a space where a group of people with common interests can discuss those interests and recommend movies to each other

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to their profile page by clicking on their name in the header
3. The user scrolls to the “Groups” section of the page, and clicks “Create New Group”
4. A dialog box appears with a “Title” field, a search bar with the text *Invite people...*, a section underneath where invited users appear, and radio buttons that say “Private” and “Public”
  - a. the “Private” and “Public” buttons have help/info icons next to them explaining what private and public mean — new members of private groups have to be invited, new members of public groups can just join
5. The user types a title of their choice into the “Title” field
6. The user clicks either “Private” or “Public”
7. The user searches for a user they want to add and search results appear
  - a. those search results include an avatar, name, and a snippet of their bio
  - b. the user clicks on the user they want to invite, the search results collapse, and the added user’s picture and name appears in the invited users section underneath
  - c. to invite a user as a group admin, the user clicks “Group Admin” under the prospective group admin’s name
    - i. there is a help/info icon next to “Group Admin” informing the user of permissions that kind of user is granted
8. The user clicks “Create Group and Invite People”, and a confirmation dialog appears asking the user if they want to create the group, reminding them that they can’t unsend invitations
9. The dialog closes and the new group appears in the users list of groups
10. After a short period of time (five minutes or so, for mistakes and such) the users who have been invited to the group receive notifications

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** “*Validate ID and passwords*”

**Priority:** Low priority; to be implemented in later sprints

**Frequency of use:** Somewhat infrequent



## **Use-case #16: Edit User Profile**

**Primary actor:** All users: end users (customers, sales agents) & admin users

**Goal in context:** To be able to manage and modify a user's own profile

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A user decides that they want to change certain aspects of their profile (their avatar, their bio, their favorite movies)

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks on their own username on the top header, which brings them to their own profile
  - a. To change their avatar, the user clicks on the "Change avatar" button that appears when hovering over avatar, which let's them choose another avator image
  - b. To change their bio, the user clicks on the "Edit" button that appears in the corner of their bio when hovering over this section, which allows them to type and save a new bio
  - c. To change their favorite movies, the user clicks on the "Edit" button that appears when hovering over their Favorite Movie section
    - i. The user can "X" out preselected favorite movies to remove them from this list
    - ii. The user can use a search bar that has appeared to find new movies, which get added to the list upon selection

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** *"Validate ID and passwords"*

**Priority:** High priority; should be implemented early on in the process

**Frequency of use:** Somewhat frequent

## **Use-case #17: Removal of user from group**

**Primary actor:** Group admin users

**Goal in context:** To be able to remove a user from a group

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An admin user receives complaints or witnesses a user behaving unethically and against the Community Guidelines set forth in a user group, and wishes to remove said user

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks into their profile view
3. The user clicks on the group they wish to enter
4. The user clicks on the “Members” tab to see the list of members in the group
5. The user clicks on the settings icon next to the name of the user they wish to remove
6. The user clicks “Remove user from group”

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** “*Validate ID and passwords*”
2. The user fails to click “Remove user from group” before exiting the page
  - a. The changes will not be saved, and the user will not be removed from the group

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

## **Use-case #18: Edit a movie's information**

**Primary actor:** System/platform admin user

**Goal in context:** To be able to edit information for a movie, including title, plot summary, genre, year released, actors, and director

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An admin user needs to update information for a specific movie

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user navigates to a movie's page by searching  
**See use-case:** "*Search for a movie*"
3. The user clicks on an "Edit" button
4. A dialog appears with text boxes for title, plot summary, actors, and director, and drop down selections for genre and year released
5. The user edits any of this information that needs updating
6. The user clicks "Submit" button to save updates, or "Cancel" button to discard edits

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** "*Validate ID and passwords*"
2. The user fails to click "Submit" before exiting the screen
  - a. The edits will not be saved and the movie information will be returned to the original state

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

## **Use-case #19: Verify a critic**

**Primary actor:** Platform/system admin user

**Goal in context:** To be able to verify a certain user as a critic in order to vouch for their credibility

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An admin user wants to show users that a certain user is a credible critic by verifying them

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user searches for a user in the search bar:  
**See use-case:** *"Search for another user"*
3. The user clicks on the drop-down menu on the profile of the user they want to verify
4. The user clicks "Verify as..." and then "Critic" in the menu that expands
5. A dialog box appears, asking the user to confirm that they want to verify this user, and a list of the privileges this gives them
6. The user clicks "Yes"
7. After a short period of time (five minutes or so, for mistakes and such) the user who has been verified receives a notification

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** *"Validate ID and passwords"*
2. The user realizes they don't want to verify the user when the confirmation dialog appears
  - a. The user clicks "No" on the confirmation dialog
3. The user realizes they don't want to verify the user after they've confirmed it already
  - a. The user clicks the drop-down menu on the profile of the user they want to de-verify
  - b. The user clicks a "Remove verification" option that only appears when the user is verified
  - c. a dialog box appears, asking for confirmation, and the user clicks "Yes"

**Priority:** Low priority; to be implemented near the end of the process

**Frequency of use:** Somewhat infrequent

## **Use-case #20: Remove/suspend a user account**

**Primary actor:** Platform/system admin users

**Goal in context:** To be able to remove or suspend a user account based on behavior that goes against the Community Guidelines, or inappropriate conduct

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An admin user receives complaints or witnesses a user behaving unethically and against the Community Guidelines set forth, and wishes to remove or suspend that users account

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user searches for a user in the search bar:  
**See use-case:** *"Search for another user"*
3. The user clicks on the person they are looking for
4. The user clicks on the drop-down menu on the offending user's profile
5. The user selects "Revoke/suspend account"
6. The user clicks the button that says "Remove account permanently" or the button that says "Temporarily suspend account"
7. The user types in the text box labeled "Details" the reason for the removal/suspension of the user
8. The user clicks the button "Submit"

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** *"Validate ID and passwords"*
2. The user fails to click "Submit" before exiting the page
  - a. No changes will be saved

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

## **Use-case #21: Toggle data analytics dashboard**

**Primary actor:** Sales agents

**Goal in context:** To be able to access a data analytics dashboard containing customer usage, sales information, potential customers, etc.

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An sales agent wants to check which features are being used by customers, or get information about potential customers for him/her to target and put together a sales pitch for

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks on the button on the top header labeled "Analytics"
3. The user has the option to scroll through an array of different data analytics options that can be used to determine potential customers, advertisers, and where to focus energy

**Exceptions:**

1. ID or password are not correct or unrecognized

**See use-case:** "*Validate ID and passwords*"

2. No data analytics button available
  - a. The user may not have been given sales agent user access rights, and will need to contact the *Spoiled Tomatillos* administrators to be added

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

## **Use-case #22: Toggle between different demo user accounts**

**Primary actor:** Sales agents

**Goal in context:** To be able to toggle between different user accounts when demoing for different customers with different movie tastes and overall goals

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** A sales agent wants to toggle to a specific user account from a list of options in order to mold the demo to the customer's taste

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user clicks on "Account and Privacy Settings"
3. The user clicks on the tab "Demo Users"
4. The user clicks on the drop down arrow to toggle between different users
5. The user selects the demo user account they wish to use for the specified customer they're aiming to acquire

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** "*Validate ID and passwords*"
3. No "Demo Users" button available
  - a. The user may not have been given sales agent user access rights, and will need to contact the *Spoiled Tomatillos* administrators to be added

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent

### **Use-case #23: Remove a movie review**

**Primary actor:** Platform/system admin users

**Goal in context:** To be able to remove an inappropriate review found on the a movie page

**Preconditions:** Appropriate username and password must be obtained and validated

**Trigger:** An admin user receives complaints or sees an inappropriate review, and wishes to remove the review from the movie page

**Scenario:**

1. The user logs into the *Spoiled Tomatillos* website
2. The user searches for the movie with the inappropriate review  
**See use-case:** “*Search for a movie*”
3. The user clicks on the movie they are looking for
4. The user clicks on the “X” on the upper-right of the inappropriate review
5. A modal pops up, and the user clicks “Yes” when asked “Are you sure you want to delete this review?”
6. A success modal pops up, and the user clicks the “X” to return back to the movie page.

**Exceptions:**

1. ID or password are not correct or unrecognized  
**See use-case:** “*Validate ID and passwords*”
3. The user fails to click “Yes” when asked “Are you sure you want to delete this review?”
  - a. No changes will be saved

**Priority:** Low priority; should be a feature implemented in the later sprints

**Frequency of use:** Infrequent