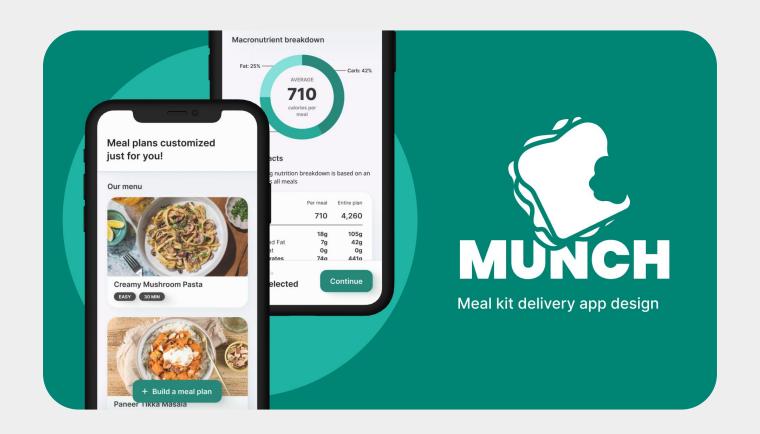
Project Presentation

Alice Ma



PROJECT BACKGROUND

Project Overview: Meal-kit delivery application that focuses on aiding busy individuals with health goals.

When: October 2023 - January 2024 (13 weeks)

Where: ACM at UC San Diego

Role: Design Lead + Researcher in team of 3

I noticed that many people around me, including myself, struggle with eating balanced meals regularly.

User Interviews + Findings

6 interviews, 34 surveys, ages 20-32

- ◆ Pain point 1: Many people don't have time to cook everyday.
- Pain point 2: Health and fitness-focused individuals struggle maintaining balanced diets
- Pain point 3: Meal prepping → repetitive meals + lack of variety

UNDERSTANDING USERS

User Persona



Joanne

25 / Female

BIO

Joanne is an investment banker. Because of her labor-intensive job, she doesn't have a lot time to cook for herself, especially not for regular grocery runs. However, she wants to live a healthy lifestyle while eating fun and new foods!

PAIN POINTS

- Not enough time to buy, prepare, and cook groceries regularly
 - · Cannot allocate hours a day to meal prep
- Ordering delivery is her current solution, which makes tracking macros very difficult
- Even if she meal preps, she would get sick of eating the same thing everyday

GOALS

- · Eat a good variety of food
- · Have a balanced diet
- · Track macros for muscle gain
- Cook meals regularly without spending a lot of time

With the insight gained from research and interviews:

- Create persona to represent target users
- Help identify goals I want to accomplish with my design

COMPETITIVE ANALYSIS

Exploring current solutions



HelloFresh



Blue Apron



Home Chef

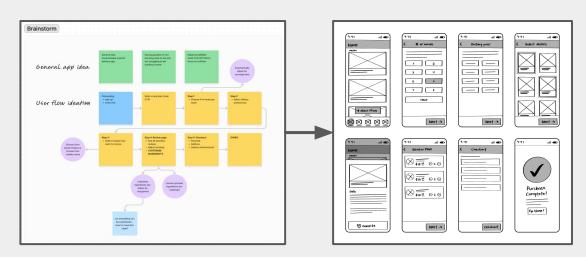


Territory

There was limited **customization** for dietary preferences and a lack of user freedom and control when creating meal kits.

IDEATION

Brainstorming + Sketching



One version of our user flow brainstorm

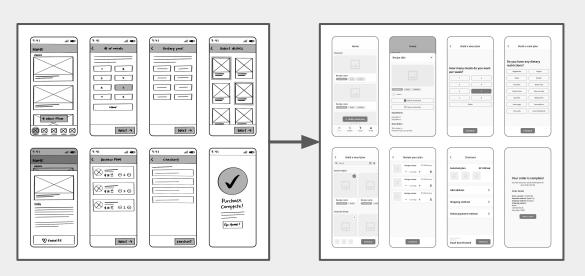
Final lo-fi sketch after combining multiple iterations

- Brainstormed possible user flow
- Multiple iterations of each screen
- Decided on favorite ideas and compiled it into one low-fidelity user flow sketch

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PROTOTYPING

Mid-fidelity prototype



- ◆ Transferred lo-fi sketches into Figma
- ★ Turned static wireframes into functional prototype
- ✦ Ready for usability testing!

^{*} Our app has multiple flows; I worked mostly on this one

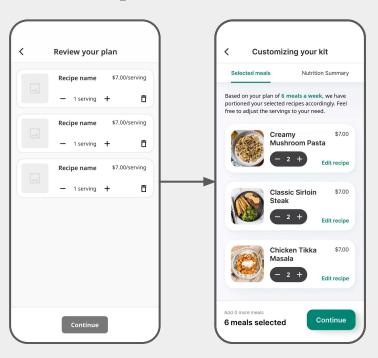
Two rounds of usability testing

12 total participants, ages 20-32

- ◆ Round 1: Using mid-fi prototype → assigned users tasks to complete
- **♦ Round 2:** Assigned similar tasks using hi-fi prototype

Major improvements were made after each round, from both feedback and collaborative considerations

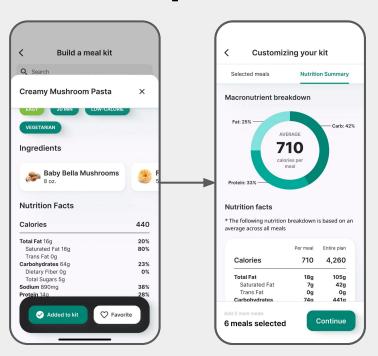
First Improvement



Updating the review order page

- ◆ 4/6 users expressed confusion regarding the # of meals per week selection
- Used Figma's variables in hi-fi V1 to display the user's selection
- Recognition rather than recall

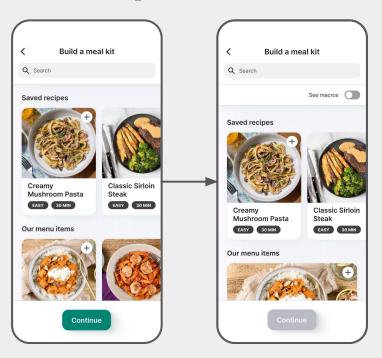
Second Improvement



Designing a breakdown summary of macronutrients

- → 3/6 participants mentioned that it would be tedious to remember nutrition fact of every recipe
- Added tab in review order page that gives an overview of the entire meal kit's nutrition facts

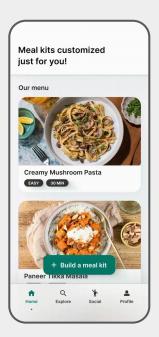
Third Improvement

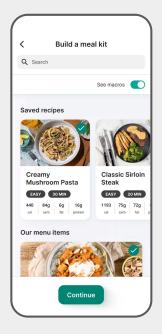


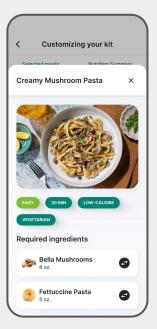
Adding the option to toggle macros in preview

- Displaying basic macros in card preview allows users to choose based on nutrients without clicking into card
- Some users may not want to see information regarding calories, so we added a toggle

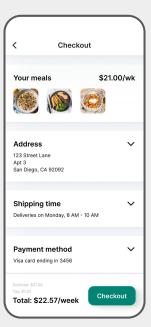
FINAL DESIGN



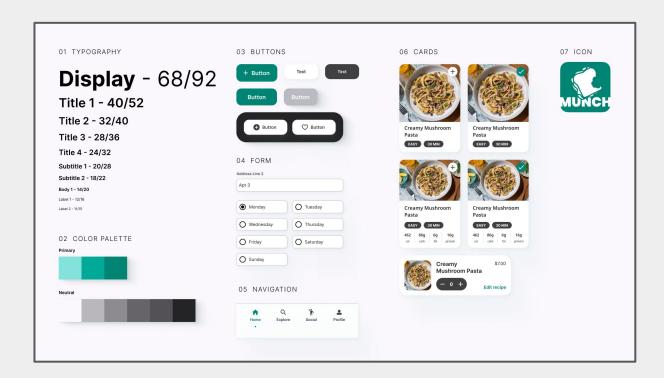








STYLE GUIDE



 Adapted from my personal work-in-progress design library!

KEY TAKEAWAYS

- Working through end-to-end design process
 collaboratively requires a lot of goal alignment
 - Time management should be heavily prioritized when there's a time constraint for a group project
- ◆ Learning to use Figma's variables feature made prototypes so much more functional! Really great learning experience

Thank you!

Alice Ma