

# Alice Wang

Developer + UX/UI Designer

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## Technical Skills

Java  
C/C++  
Python  
Node.js  
JavaScript  
HTML/CSS/Sass/Bootstrap  
Chart.js  
jQuery  
R  
XML/JSON  
MySQL  
ARM Assembly  
Unix/Linux  
Windows/Mac OS

## Software

Adobe Creative Cloud  
Figma  
Microsoft Office  
Clip Studio Paint

## Experiences

- **Technology Support Engineer Intern** | IBM May 2020 - Present  
Provide **remote technical support assistance** to customers using IBM Sterling products. Recreate client environments and problems to help **isolate, debug, and resolve issues**. Utilize technical and negotiation skills to **collaborate closely with L3 Support, SaaS Operations/DevOps, Engineering teams** to triage issues.
- **Web Developer** | UWO Pre-Medical Society Sept 2019 - Apr 2020  
**Prototyped a user-friendly interface** for the UWO Pre-Medical Society's new website, **using Adobe XD and Illustrator**. Conducted primary and secondary research to aid in overall website design. Used **process flows and sitemaps to plan design ideas**. Using **HTML + CSS** to bring ideated designs to life.
- **UX/UI Designer** | UNICEF Western Sept 2019 - Apr 2020  
**Developed mock-ups** of UNICEF Western's new **website using Figma and Adobe Illustrator**. Conducted primary and secondary research to aid in overall website design. **Used Adobe Creative Cloud and Clip Studio Paint** to create on brand graphics to be added to the website.

## Education

**Double Major**  
**BSc Computer Science &**  
**BMSc Medical Sciences**

The University of Western  
Ontario  
(2017 - Present)

- Western University  
Scholarship of Excellence  
(2017)
- Dean's Honour List  
(2017 - Present)

## Projects

- **Back End Developer** | PC Hacks 2019 May 4 2019  
🏆 PC Hacks Top 5 Finalists  
Worked with teammates to develop a **mobile application that helps dementia patients regain the "human aspects" of life**, such as remembering birthdays, loved ones, and special moments. App also included mind exercise games and journal entry abilities. Built using **Java, MySQL, and XML**.
- **Web Developer** | SheHacks 2020 Jan 11 2020  
Collaborated with teammates on a web **application that promotes financial literacy in youth**. Prototyped **using Adobe XD**. Built using **HTML/CSS, MySQL, Python, JavaScript, Chart.js, Docker, and Bootstrap**.
- **UX/UI Designer** | StarterHacks Hackathon 2020 Jan 18 2020  
Drafted a **high fidelity wireframe** for a mobile application that helps multiple sclerosis patients cope with their diagnosis, **by tracking the user's nutrition, exercise, sleep, and mood**. Built **using Adobe XD** and designed the graphics using **Adobe Illustrator**.