

# ALISA VOLLAND

## UX / UI Designer

### CONTACT

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### PORTFOLIO

<https://alisauxui.cargo.site>

### EDUCATION

 UX/UI Design 9-week bootcamp	2021-2021
Ironhack Campus Berlin, remote	<i>Berlin, Germany</i>
 M.A. Environmental & Business Administration	2015-2017
Hochschule Trier	<i>Birkenfeld, Germany</i>

### EXPERIENCE

PADI Dive Master @ Gili Divers	2019-2020
<i>Gili T, Indonesia</i>	

- Led & guided groups of divers in the water
- Acted as instructional assistant to instructors
- Conducted scuba review programs for certified divers

Manager DACH @ Bookabus	2017-2019
<i>Amsterdam, Netherlands</i>	

- Launched and managed the DACH-market with full profit and loss responsibility
- Hired, coached and led sales team of three, exceeded sales goals by 22% every quarter in 2018
- Increased employee satisfaction rates by 25% in 2019 through company culture initiative
- Collaborated with IT to redesign mobile booking process, improving retention & UX by 40%
- Restructured internal processes to optimize workflow, increased efficiency by 30%



**“I love to create and give users the best experience. Especially turning ideas into prototypes delights me.”**

### TOOLS



### SKILLS

Time Management  
Organization  
Prioritization  
Teamwork  
Communication (written & verbal)  
Problem-solving  
Creativity  
Adaptability  
Attention to detail  
Empathy  
Open-mindedness

### LANGUAGE

German	Native
English	Fluent
Dutch	Beginner

### HOBBIES

