

1. What are the interactions like between clinicians and patients, and how are these perceived by each group?
2. How do staff members interact with one another, and how does this contribute to the overall service culture?
3. How do clinicians communicate with patients who have varying levels of communication ability?
4. What role do administrative staff play in facilitating communication between patients, families, and clinicians?
5. What types of therapy methods are employed, and how are they adapted to individual patient needs?
6. How do clinicians assess the effectiveness of a therapy session, and how is this communicated within the team?
7. What routines or structured activities are in place, and how do patients respond to them?
8. How is flexibility handled in daily schedules, especially when unexpected challenges arise?
9. How is the physical space organized, and what aspects of it are tailored to meet the needs of autistic patients?
10. How do patients utilize and navigate the center's environment, and what adaptations have been made to support them?
11. What are the visible signs of patient comfort and satisfaction within the center?
12. How do clinicians and staff express job satisfaction, and what aspects of the work environment contribute to this?
13. What challenges do clinicians and staff encounter during service delivery, and how do they address them?
14. How do administrative processes support or hinder the center's goals for patient care?
15. What role do family members play in therapy sessions or other interactions at the center?
16. How do staff members engage families in the treatment or service process?
17. What metrics are used by the center to evaluate patient progress, and how are these documented?
18. How do staff members and clinicians perceive patient success, and are there informal indicators they recognize?
  
19. What are the first impressions of new patients and families, and how does the center work to build trust?
20. How do long-term patients and their families perceive the evolution of services, and what feedback do they provide?