Alicia L Williams

Yardley, PA| LinkedIn | (267)907-8173|Email

EDUCATION

Kenzie Academy at SNHU   **Indianapolis, IN**
Certificate/ Mern Stack Development   *October 2021*

SKILLS & INTERESTS

Skills: HTML, CSS, JavaScript, React, MongoDb (Atlas/Compass), Express, Node, Github, Git Bash, Slack, Zoom, Google Meet, Adobe Photoshop, SQL Query, Postman, Jest, Mocha-Chai, Bootstrap, Material-UI, VS Code

PROJECT EXPERIENCE

Kibbles and Ritz Capstone | QA Tester/Developer
September 2021
https://kibblesandritz.herokuapp.com/

- Collaborated on a five person capstone project following scrum processes and roles to build a full stack application with ReactJS and communicate with the Google Maps API to aid pet owners with a feasible way to plan trips/vacations by identifying pet-friendly establishments.
- Created auth/signin schema and route in node/express for users to be able to create an account with username and password as well as the"add a place" page for users to be able to add and review an establishment to the map.
- Tested all endpoints for functionality with Postman and test mock schema with Mocha/Chai to maintain usability.
- Created a dynamic checkbox filter with bootstrap to improve user experience without the use of buttons and reset link .

Pig Latin Translator | Developer   *September 2021*
- Constructed a pig latin translator using Vanilla JavaScript to knowledge of reusable general purpose functions as well as string/array manipulation.
- Created a textarea to convert any English text entered into Pig Latin in real time to the DOM.
- Utilized Mocha/Chai unit test to verify the expected behavior of code.

Portfolio Website | Developer   *February 2022*

- Portfolio website created with React, Bootstrap, RxJS, Node/Express/Nodemailer for backend to demonstrate my knowledge of working with reusable components as well as connecting to the backend/frontend.

WORK EXPERIENCE

Amazon, Inc   **Robbinsville, NJ**
Vendor Receive Associate/Ambassador   *October 2016 - October 2021*
- Meticulously and successfully trained many new Amazon Associates in the Inbound Vendor Receive processes to ensure consistent quality of merchandise as per SOP .

ISS/Inbound Problem Solver
- Supported Inbound department with problem solving vendor defects and data collection to minimize quality and quantity issues going to the production floor.
- Identified and removed expired products to make space for new inventory and ensure customer safety.
- Manually checked in pallets of inventory redirected to EWR4 warehouse due to high volume promotional events under heavy time constraints that brought our department rate over 100% for those shifts.

Amnesty Floor Monitor Ambassador (Trainer)
● Coordinated and conducted small group and individual Robotics Floor Monitor training sessions based on Amazon Robotics Network standards to ensure associate safety and productivity targets.
Amnesty Process Guide

● Identified and addressed virtual/physical errors within the Amazon Robotics field resulting in 4-6% pod gap times to aid in increased productivity for the inbound, quality control, and pick departments.

New York Living Solutions/Capital Realty Investors/ Siso Sales Group   **NY, NY**
Real Estate Agent   *January 2004 - December 2012*

● Created and maintained HTML ad copy for advertising the roster of sales/rental listings in Adobe PhotoShop.
● Mastered the art of the "cold call" with email and social media to obtain new customers.
● Maintained success in market research and memorization of inventory from Midtown to Lower Manhattan to advise customers on the suitability value of potential properties based on market conditions.
● Increased rental transaction profits by 25% by offering customers a concierge service to aid in arranging move appointments (cable installation, movers, placement of furniture, etc).

LEADERSHIP EXPERIENCE

eCommerce   **NYC/NJ**
Small Business Owner   *April 2010 - October 2013*

● Efficiently managed an inventory of hundreds of items with a consistent flow of units in and out of storage which was meticulously maintained with Excel spreadsheets and QuickBooks.
● Maintained lucrative relationships with LA/NYC wholesalers in order to obtain the best price for the latest trends on my personal website as well as regional pop up shops and open markets in the tri-state area.
● Recorded customer interactions/transactions to build repeat customer relations.
● Successfully generated sales to keep inventory flowing and conducted a monthly "sale" purge to remove stale items.