Alicia Roeck

Fort Worth, Tx
aliciaroeck16@gmail.com
Github Portfolio LinkedIn

I am a Software Engineer with a background in Logistics and Warehouse Management. I am hard-working. I aim to go above and beyond in any work setting.

Skills

Professional
Adaptive Team Player, Communicates Clearly, Organized, Collaboration,
Self-Motivated, Fosters Relationships, Problem Solving

Programming
GitHub, HTML, CSS, Javascript, VanillaJs, jQuery, Express, MongoDB, Postgresql, Django, Jinja, Python, Sass, React, Zendesk, Jira

Experience

April 2020 - July 2020, San Francisco
General Assembly, San Francisco – *Immersive Software Engineer*

- Participated in a full-time immersive Software Engineering course, completing in-class projects, collabathons, and personal projects focused on real-world applications of web development principles and best practices.
- Developed Individual and collaborative projects, including:
    - Interactive dice rolling game using Javascript to assign game logic creating multiple levels with increased difficulty in each.
    - Interactive website built using Express and MongoDB with full CRUD and RESTful routes deployed on Heroku.
    - Group Client-based website built using Python, Django, and Jinja with RESTful routes and full CRUD.

July 2017 - February 2020
Enjoy Technology, Austin – *Fulfillment/Logistics Lead*

- Project managed warehouse system updates to increase productivity and reduce errors. Reduced market loss by $20,000 from 2018 to 2019 and built a loss standard that was shared company wide.
- Worked closely with the DEV team in Zendesk and Jira to manage bug submissions from internal apps. Filtered through dozens of submissions and troubleshot tickets internally to minimize and filter down tickets for the DEV team to focus on.
- Selected by Head of Logistics for Asset Management position managing over fifty markets tablets and scanners. I built out a tracking system for all assets to track damaged/loss market by market. Created a standard for troubleshooting, repairing, or replacing assets company wide.

September 2014 - July 2017

Apple, Southlake – *Genius Admin*

- Oversee the repair of 3,200 computer repairs per quarter. Increased productivity in the genius room by setting clear instruction and expectation with Geniuses. This lowered the turnaround time by one to two days from their original quoted time.
- Manages the administrative paperwork, organizes new parts, tools, and devices as they arrive, liaison for customers about their repairs, and assists in rolling out new repair strategies and procedures requiring constant education and staff training.

Education

April 2020 - July 2020

General Assembly, Dallas – *Software Engineer*