

23 Autumn Grove Crt.
Kleinburg, Ontario
(416)-450-8991
servello.alicia@gmail.com

Alicia Servello

SKILLS

- Skilled writer
- Great communication skills
- Computer proficiency in Microsoft Word, Microsoft PowerPoint, Microsoft Excel, and Microsoft Outlook
- Personal Strengths: self-motivated team player, excellent organizational and leadership skills, and well adapted to change.

EXPERIENCE

Jelly Bean Academy, Woodbridge, Ontario – *Early Childhood Assistant*

September, 2015 - September, 2017

- Assist the children in learning fundamental skills such as, math, and reading.

City of Vaughan, Woodbridge – *Lifeguard*

September, 2014 - PRESENT

- Promote safety and fun within an aquatic environment, though enforcing regulations.
- Assist with any Personal Relations issues that may arise.
- Always responsive, alert, and ready for an emergency.

City of Vaughan, Woodbridge – *Swim Instructor*

September, 2014 - PRESENT

- Promote a safe and productive learning environment for patrons of all ages.
- Able to communicate efficiently for all participants to understand and engage with the material.

City of Vaughan, Woodbridge – *Aquafitness Instructor*

May, 2017 - PRESENT

- Promote a healthy and active lifestyle for participants of all ages.
- Assist patrons with solutions to any health concerns that may arise through various workouts.
- Able to discuss an in depth understanding of human physiology with patrons.

City of Vaughan, Woodbridge – *Aquatic Supervisor/ Head Lifeguard*

May, 2017 - PRESENT

- Evaluate the subordinates and their overall efficiency.
- Address complaints and concerns while applying possible solutions.
- Oversee the entire shift, ensuring everyone is following regulations in order to create a safe environment.
- Oversee any emergency that arises, and complete any documents necessary.

September, 2017 - PRESENT

EDUCATION

St. Elizabeth C.H.S– *Regional Arts Program for Vocal arts*

2011 - 2015, Toronto, Ontario

- Graduated with 88% average, achieving honour roll, and ontario scholar awards.

University of Toronto– *Digital Enterprise Management Specialized Degree*

2015 - Present, Toronto, Ontario

- Current GPA Cumulative: 3.12
- Current GPA Annual: 3.59
- Current GPA Seasonal: 3.88

AWARDS

Second Degree Black Belt- 2010

Honour Roll- 2011-2015

Standard First Aid Certificate- 2015

National Lifeguard Certificate- 2015

Swim Instructor Certificate- 2015

Aquafitness Instructor Certification- 2017

SEE Auditor and Aquatic Supervisor Training- 2017