| MASTER LIST DOKUMEN | Update | 05 Februari 2021 |
|---------------------|--------|------------------|
| MASIER LIST DURUMEN | Divisi | ALL |

| No. | No. Dok. | Nama Dok. | | Re | evisi k | e- | Distribusi | |
|-----|------------|---------------------------------|---|----|---------|----|------------|------|
| NO. | | | 0 | 1 | 2 | 3 | 4 | Dok. |
| | PPD | Pengesaham Pedoman Perusahaan | | | | | | |
| 1 | STM/PP/A | Pengesahan Pedoman Perusahaan | Х | Х | х | Х | | QMR |
| 2 | STM/PP/B | Kata Pengantar | х | х | х | х | | QMR |
| 3 | STM/PP/C | Daftar Isi | х | х | х | х | Х | QMR |
| 4 | STM/PP/D | Ruang Lingkup | х | х | х | х | | QMR |
| 5 | STM/PP/E | Profil Perusahaan | х | Х | х | х | | QMR |
| 6 | STM/PP/F | Pengendalian Pedoman Perusahaan | х | Х | х | х | | QMR |
| 7 | STM/PP/G | Sistem Manajemen Mutu | х | Х | х | х | | QMR |
| 8 | STM/PP/H | Proses Manajemen | х | Х | х | х | Х | QMR |
| 9 | STM/PP/I | Proses Realisasi Produk | х | Х | х | х | | QMR |
| 10 | STM/PP/J | Proses Pendukung | х | Х | х | х | | QMR |
| 11 | Lampiran 1 | Pemetaan Proses Bisnis (BPM) | х | Х | х | | | QMR |
| 1 | Lampiran 2 | Cross Reference ISO 9001 : 2015 | х | Х | х | | | QMR |
| 2 | Lampiran 3 | Visi Misi Perusahaan | х | х | х | | | QMR |
| 3 | Lampiran 4 | Struktur Organisasi | х | х | х | | | QMR |
| 4 | Lampiran 5 | Peraturan Perusahaan | х | | | | | QMR |
| 5 | Lampiran 6 | Kode Etik Perilaku Bisnis | х | | | | | QMR |

^{*} Sebutkan nama departemen / fungsi yang mendapatkan copy dokumen contoh : Sales, Marketing, Konsultan, Purchasing, Acounting, HRD.infrastructure, Dokumen

| MASTER LIST DOKUMEN | | | | | | Update Divisi | | | 5 Februari 2021 Sales | |
|---------------------|-------------------------|------------------------------------|-----------|---|---|------------------|---|---|--------------------------|------------------------|
| No | No. No. Dok. Status Rev | | evisi ke- | | | Distribusi | | | | |
| No. No. Dok. | Nama Dok. | Umum | Rahasia | 0 | 1 | 2 | 3 | 4 | Dok. | |
| | STM/PP01/14 | Prosedur Survey Kepuasan Pelanggan | Х | | х | х | | | | All |
| 1 | STM/FR01/14/01/00 | Form Survey Kepuasan Pelanggan | Х | | Х | | | | | Dokumen Control, Sales |
| 2 | STM/FR01/14/02/00 | Summary hasil Survey | Х | | Х | | | | | Dokumen Control, Sales |
| 3 | STM/FR01/14/03/00 | Form Progress On Going Report | Х | | Х | | | | | Sales |
| 4 | STM/FR01/14/04/02 | Survey Kepuasan Konsultasi | Х | | Х | | | | | Dokumen Control, Sales |

Dokumen Control, Sales

Summary Hasil Kepuasan Pelanggan Konsultasi

STM/FR01/14/05/00

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MASTER LIST DOKUMEN

Update 05 Februari 2021 Divisi QMR

| Na | N. 5 . | | Status | | | Re | evisi k | œ- | Distribusi | |
|-----|-------------------|---|--------|---------|---|----|---------|----|------------|------|
| No. | No. Dok. | Nama Dok. | Umum | Rahasia | 0 | 1 | 2 | 3 | 4 | Dok. |
| | STM/PP01/15 | Prosedur Tinjauan Manajemen | x | | x | x | x | | | All |
| 1 | STM/FR01/15/01/00 | Jadwal Tinjauan Manajemen | Х | | Х | | | | | All |
| 2 | STM/FR01/15/02/00 | Note Meeting | Х | | Χ | | | | | All |
| 3 | STM/FR01/15/03/01 | Activity plan | Х | | х | Х | | | | All |
| 4 | STM/FR01/15/04/00 | Laporan Tinjauan Manajemen | х | | Х | | | | | All |
| | STM/PP01/16 | Prosedur Internal audit | Х | | x | x | x | х | | All |
| 1 | STM/FR01/16/01/01 | Jadwal Internal audit tahunan | Х | | х | х | | | | All |
| 2 | STM/FR01/16/02/00 | Notifikasi internal audit | Х | | Х | | | | | All |
| 3 | STM/FR01/16/03/00 | Time Schedule Audit | Х | | Х | | | | | All |
| 4 | STM/FR01/16/04/00 | Matrik Auditor | Х | | Х | | | | | All |
| 5 | STM/FR01/16/05/01 | Audit Chek List | Х | | Х | х | | | | All |
| 6 | STM/FR01/16/06/00 | Audit Report | х | | х | | | | | All |
| | STM/PP01/17 | Prosedur pencegahan dan perbaikan | х | | Х | Х | Х | х | | All |
| 1 | STM/FR01/17/01 | CPAR | Х | | Х | | | | | All |
| 2 | STM/FR01/17/02 | LOG CAR | Х | | х | | | | | All |
| | STM/PP01/18 | Prosedur Rencana bIsnis | Х | | X | X | X | | | |
| 4 | STM/FR01/18/01 | Activity Plan | Х | | Х | | | | | All |
| 5 | STM/FR01/18/02 | Balanced Scorecard | х | | х | | | | | All |
| 6 | STM/FR01/18/03 | Kebijakan perusahaan | Х | | Х | | | | | All |
| 7 | STM/FR01/18/04 | ldentifikasi Isu dan Pihak Berkepentingan | Х | | х | х | | | | All |
| 8 | STM/FR01/18/05 | Program Kerja | Х | | Х | Х | | | | All |
| | STM/FR01/18/06 | Bisnis Proses Mapping | х | | х | | | | | All |
| | STM/PP01/21 | Prosedur program peningkatan | Х | | x | х | х | | | All |
| 4 | STM/FR01/21/01 | Form Sumbang Saran | Х | | х | | | | | All |
| 5 | STM/FR01/21/02 | Rencana Kerja | Х | | х | | | | | All |
| 6 | STM/FR01/21/03 | Log Sumbang saran | х | | х | | | | | All |
| 7 | STM/FR01/21/04 | Laporan Program Peningkatan | Х | | х | | | | | All |

^{*} Sebutkan nama departemen / fungsi yang mendapatkan copy dokumen

 $contoh: Sales, \, Marketing, \, Konsultan, \, Purchasing, \, Acounting, \, HRD. infrastructure, \, Dokumen$