

KEITH NYONGESA LUVONGA

P.O. BOX 613 W, Kenya | +254+254 796 089 037 | keithnyongesa3@gmail.com |

Research Professional - Governance & Public Policy

Resourceful ICT professional with a Diploma in Information and Communication Technology, a CCNA certification, and hands-on experience through internships. Seeking a position to apply my technical skills and contribute to innovative projects.

EDUCATION BACKGROUND

Diploma in information communication technology, The Eldoret national polytechnic, Kenya **CREDIT** **Sept 2023-march 2025**
Thesis: Design and Implementation of a Web-Based Car Parking Management System Using Modern Web Technologies.

Certificate in information communication technology, The Eldoret national polytechnic, Kenya **CREDIT** **Feb2021-nov 2022**

Kenya Certificate of Secondary Education, St peters Mumias boys High School, Kenya,
Nov 2019

Feb 2015-

CORE SKILLS

- **Network Configuration and Troubleshooting:** I have hands-on experience in setting up and configuring computer networks (LAN/WAN), including routers and switches, and troubleshooting connectivity issues or IP conflicts.
- **ICT Systems Maintenance and Support:** I'm skilled in managing and maintaining ICT infrastructure, including software installation, system updates, hardware checks, and providing technical support to users.
- **Proficiency with ICT Tools and Software:** I'm proficient in a wide range of ICT applications and software, including operating systems, database tools, productivity suites (like MS Office), and development frameworks like Django.
- **Strong Analytical and Communication Skills:** I combine technical expertise with strong problem-solving and communication abilities, effectively conveying solutions to both technical and non-technical audiences.

RESEARCH & WORK EXPERIENCE

ICT Attachment Intern, Kenya Airports Authority, Eldoret Kenya

10th January-11th April, 2022

- Assisted in network maintenance and configuration.
- Developed skills in troubleshooting and technical support
- Software Installation and System Updates
- Experience with Cloud Computing Solutions
- Troubleshooting Hardware Issues
- ICT Infrastructure Management
- Customer Support and Communication
- Airport systems management
- Updating flight information database system for clients
- Providing flight information to customers

ICT Attachment Intern, Kenya School of Government, Mombasa Kenya

12th June -24th August, 2023

- Supported the ICT team with system maintenance and user support
- Assisted in Network Configuration and Troubleshooting
- Developed Skills in Troubleshooting and Technical Support
- Proficient in Database Management
- Web Development Expertise
- Software Installation and System Updates
- Experience with Cloud Computing Solutions
- Managed System Backups and Restorations
- Assisted in Software Testing and Quality Assurance
- Provided Training to End Users on New Software Applications

CERTIFICATIONS

- **Cisco Certified Network Associate (CCNA)**, *September 11, 2024*,
https://www.credly.com/badges/04f622fa-1b80-4bd5-96c7-183e48df80d5/public_url
- **Certificate in Web development with python**, eMobilis Mobile Technology Institute, **November 2024**
- **Certificate in Computer Applications**, Hertford International College, **August 2020 – October 2020**.

REFEREES

1. **Mr. Gideon Wandabwa**
ICT Manager, Kenya School of
Government
Email: giddywand@gmail.com
Phone: +254 720 470 650